DEPARTMENT OF HUMAN SERVICES
UNDUPLICATED CLIENT COUNT
BY DEPARTMENT/DIVISIONS AND PROGRAMS
FOR SFY 2009 - 2013
AND
SFY 2014 PROJECTIONS

PRODUCED BY DIRECT SERVICE DIVISIONS AND OFA/RESEARCH AND STATISTICS
DEPARTMENT OF HUMAN SERVICES

UNDUPLICATED CLIENT COUNT

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DHS UNDuplicated CLIENT COUNT

Synopsis

**Time Frame of Data:**
State Fiscal Year (July 1 through June 30)

**Sources of Data:**
The following DHS divisions: County Operations, Medical Services, Children and Family Services, Child Care and Early Childhood Education, Developmental Disabilities Services, Behavioral Health Services, Youth Services, Services for the Blind and Aging and Adult Services.

**How Data is Compiled:**
A worksheet is sent to a statistical contact person for each division asking for the following numbers:

1. Number of Unduplicated Clients Served by Division
2. Number of Clients **Not** Served by Other DHS Divisions
3. Number of Cases Not Served by Other DHS Divisions

**Final DHS Count**
Each division submits their completed worksheet to Research and Statistics (R&S). After reviewing and compiling the data, R&S submits the report to the director of the Office of Finance & Administration for final approval. The final report is then distributed to the executive staff.

**Summary**
The DHS Unduplicated Client Count has historically been considered a “best” estimate. Since the client databases of each division are not integrated, an exact count cannot be determined. It is however the opinion of R&S, that each division puts a good faith effort in giving the most accurate number possible for this count.
DHS

UNDUPLICATED CLIENT COUNT

BY STATE FISCAL YEAR

FOR SFY 2009 - 2014*

* SFY 2014 numbers are projections.
DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEARS
2009 - 2014*

Total Number of Clients Served
(May be duplicated within the division)

Number of Clients Not Served By Other DHS Divisions

Number of Cases Not Served By Other DHS Divisions

* SFY 2014 numbers are projections.

Source: DHS-Divisions/OFA-Research and Statistics
## DHS Unduplicated Count of Individuals and Number of Cases

### For State Fiscal Year 2014 PROJECTIONS

<table>
<thead>
<tr>
<th>DIVISION</th>
<th>Total Number of Clients Served by Division (Step 1)</th>
<th>Number of Clients Not Served by Other DHS Divisions (Step 2)</th>
<th>Number of Cases Not Served by Other DHS Divisions (Step 3)</th>
</tr>
</thead>
<tbody>
<tr>
<td>County Operations</td>
<td>1,778,443</td>
<td>1,062,325 *</td>
<td>1,089,496</td>
</tr>
<tr>
<td>Medical Services</td>
<td>751,920</td>
<td>0 **</td>
<td>0 **</td>
</tr>
<tr>
<td>Children and Family Services</td>
<td>127,046</td>
<td>24,139</td>
<td>18,844</td>
</tr>
<tr>
<td>Child Care and Early Childhood Education</td>
<td>21,421</td>
<td>16,500</td>
<td>11,000</td>
</tr>
<tr>
<td>Developmental Disabilities</td>
<td>22,736</td>
<td>2,830</td>
<td>2,830</td>
</tr>
<tr>
<td>Behavioral Health</td>
<td>86,634</td>
<td>25,510</td>
<td>25,510</td>
</tr>
<tr>
<td>Youth Services</td>
<td>8,574 ***</td>
<td>6,883</td>
<td>6,883</td>
</tr>
<tr>
<td>Services for the Blind</td>
<td>2,200</td>
<td>1,518</td>
<td>1,518</td>
</tr>
<tr>
<td>Aging and Adult Services</td>
<td>152,235</td>
<td>136,650</td>
<td>136,650</td>
</tr>
<tr>
<td><strong>Total Estimated Unduplicated Count of DHS Clients</strong></td>
<td><strong>2,951,209</strong></td>
<td><strong>1,276,355</strong></td>
<td><strong>1,292,731</strong></td>
</tr>
</tbody>
</table>

* This figure represents the number of clients unduplicated between the various programs of DCO. Only individuals who received TEA and are NOT also on Medicaid are counted as "Unduplicated Individuals by Program". These individuals are a subset of clients counted in column one title "Unduplicated Individuals".

** Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

*** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.

**** The number of "unduplicated individuals" served in column one should be compared to the number of "unduplicated cases" found in column three.

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Source: DHS-Divisions/OFA-Research and Statistics
## DHS UNDUPLICATED COUNT OF INDIVIDUALS AND NUMBER OF CASES FOR STATE FISCAL YEAR 2013

<table>
<thead>
<tr>
<th>DIVISION</th>
<th>Total Number of Clients Served by Division (May be duplicated within the division)</th>
<th>Number of Clients Not Served by Other DHS Divisions</th>
<th>Number of Cases Not Served by Other DHS Divisions</th>
</tr>
</thead>
<tbody>
<tr>
<td>County Operations</td>
<td>1,861,662</td>
<td>1,141,216 *</td>
<td>1,154,563</td>
</tr>
<tr>
<td>Medical Services</td>
<td>829,512</td>
<td>0 **</td>
<td>0 **</td>
</tr>
<tr>
<td>Children and Family Services</td>
<td>118,746</td>
<td>22,562</td>
<td>17,613</td>
</tr>
<tr>
<td>Child Care and Early Childhood Education</td>
<td>20,421</td>
<td>14,276</td>
<td>9,693</td>
</tr>
<tr>
<td>Developmental Disabilities</td>
<td>22,571</td>
<td>3,004</td>
<td>3,004</td>
</tr>
<tr>
<td>Behavioral Health</td>
<td>84,111</td>
<td>24,769</td>
<td>24,769</td>
</tr>
<tr>
<td>Youth Services</td>
<td>9,026 ***</td>
<td>7,245</td>
<td>7,245</td>
</tr>
<tr>
<td>Services for the Blind</td>
<td>2,136</td>
<td>1,602</td>
<td>1,602</td>
</tr>
<tr>
<td>Aging and Adult Services</td>
<td>133,787</td>
<td>119,347</td>
<td>119,347</td>
</tr>
<tr>
<td><strong>Total Estimated Unduplicated Count of DHS Clients</strong></td>
<td>3,081,972</td>
<td>1,334,021</td>
<td>1,337,836</td>
</tr>
</tbody>
</table>

* This figure represents the number of clients unduplicated between the various programs of DCO. Only individuals who received TEA and are NOT also on Medicaid are counted as "Unduplicated Individuals by Program". These individuals are a subset of clients counted in column one title "Unduplicated Individuals".

** Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

*** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.

**** The number of "unduplicated individuals" served in column one should be compared to the number of "unduplicated cases" found in column three.

Source: DHS-Divisions/OFA-Research and Statistics
## DHS UNDUPlicated COUNT of INDIVIDUALs 
AND NUMBER of CASES 
FOR STATE FISCAL YEAR 2012

<table>
<thead>
<tr>
<th>DIVISION</th>
<th>Total Number of Clients Served by Division (May be duplicated within the division)</th>
<th>Number of Clients Not Served by Other DHS Divisions</th>
<th>Number of Cases Not Served by Other DHS Divisions</th>
</tr>
</thead>
<tbody>
<tr>
<td>County Operations</td>
<td>2,025,171</td>
<td>1,193,125 *</td>
<td>1,162,490</td>
</tr>
<tr>
<td>Medical Services</td>
<td>825,803</td>
<td>0 **</td>
<td>0 **</td>
</tr>
<tr>
<td>Children and Family Services</td>
<td>125,057</td>
<td>23,762</td>
<td>18,549</td>
</tr>
<tr>
<td>Child Care and Early Childhood Education</td>
<td>18,120</td>
<td>15,506</td>
<td>9,577</td>
</tr>
<tr>
<td>Developmental Disabilities</td>
<td>22,819</td>
<td>3,260</td>
<td>3,260</td>
</tr>
<tr>
<td>Behavioral Health</td>
<td>87,785</td>
<td>25,202</td>
<td>25,202</td>
</tr>
<tr>
<td>Youth Services</td>
<td>8,127 ***</td>
<td>6,128</td>
<td>6,128</td>
</tr>
<tr>
<td>Services for the Blind</td>
<td>2,003</td>
<td>1,835</td>
<td>1,835</td>
</tr>
<tr>
<td>Aging and Adult Services</td>
<td>152,388</td>
<td>136,924</td>
<td>136,924</td>
</tr>
<tr>
<td><strong>Total Estimated Unduplicated Count of DHS Clients</strong></td>
<td><strong>3,267,273</strong></td>
<td><strong>1,405,742</strong></td>
<td><strong>1,363,965</strong></td>
</tr>
</tbody>
</table>

* This figure represents the number of clients unduplicated between the various programs of DCO.

Only individuals who received TEA and are NOT also on Medicaid are counted as "Unduplicated Individuals by Program". These individuals are a subset of clients counted in column one title "Unduplicated Individuals".

** Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

*** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.

**** The number of “unduplicated individuals” served in column one should be compared to the number of “unduplicated cases” found in column three.

Source: DHS-Divisions/OFA-Research and Statistics
### DHS UNDUPLECTICATED COUNT OF INDIVIDUALS AND NUMBER OF CASES FOR STATE FISCAL YEAR 2011

<table>
<thead>
<tr>
<th>DIVISION</th>
<th>Total Number of Clients Served by Division (May be duplicated within the division)</th>
<th>Number of Clients Not Served by Other DHS Divisions</th>
<th>Number of Cases Not Served by Other DHS Divisions</th>
</tr>
</thead>
<tbody>
<tr>
<td>County Operations</td>
<td>2,015,988</td>
<td>1,183,319 *</td>
<td>1,144,597</td>
</tr>
<tr>
<td>Medical Services</td>
<td>817,750</td>
<td>0 **</td>
<td>0 **</td>
</tr>
<tr>
<td>Children and Family Services</td>
<td>124,941</td>
<td>23,740</td>
<td>18,532</td>
</tr>
<tr>
<td>Child Care and Early Childhood Education</td>
<td>22,068</td>
<td>19,507</td>
<td>12,190</td>
</tr>
<tr>
<td>Developmental Disabilities</td>
<td>21,980</td>
<td>1,376</td>
<td>1,376</td>
</tr>
<tr>
<td>Behavioral Health</td>
<td>90,403</td>
<td>27,043</td>
<td>27,043</td>
</tr>
<tr>
<td>Youth Services</td>
<td>10,371 ***</td>
<td>2,868</td>
<td>2,868</td>
</tr>
<tr>
<td>Services for the Blind</td>
<td>2,101</td>
<td>1,936</td>
<td>1,936</td>
</tr>
<tr>
<td>Aging and Adult Services</td>
<td>132,538</td>
<td>116,008</td>
<td>116,008</td>
</tr>
<tr>
<td><strong>Total Estimated Unduplicated Count of DHS Clients</strong></td>
<td>3,238,140</td>
<td>1,375,797</td>
<td>1,324,550</td>
</tr>
</tbody>
</table>

* This figure represents the number of clients unduplicated between the various programs of DCO. Only individuals who received TEA and are NOT also on Medicaid are counted as "Unduplicated Individuals by Program". These individuals are a subset of clients counted in column one title "Unduplicated Individuals".

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*** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.

**** The number of "unduplicated individuals" served in column one should be compared to the number of "unduplicated cases" found in column three.

Source: DHS-Divisions/OFA-Research and Statistics
## DHS UNDUPLICATED COUNT OF INDIVIDUALS AND NUMBER OF CASES FOR STATE FISCAL YEAR 2010

<table>
<thead>
<tr>
<th>DIVISION</th>
<th>Total Number of Clients Served by Division (May be duplicated within the division)</th>
<th>Number of Clients Not Served by Other DHS Divisions</th>
<th>Number of Cases Not Served by Other DHS Divisions</th>
</tr>
</thead>
<tbody>
<tr>
<td>County Operations</td>
<td>1,985,121</td>
<td>1,159,628 *</td>
<td>1,112,211</td>
</tr>
<tr>
<td>Medical Services</td>
<td>791,478</td>
<td>0 **</td>
<td>0 **</td>
</tr>
<tr>
<td>Children and Family Services</td>
<td>120,439</td>
<td>22,883</td>
<td>17,863</td>
</tr>
<tr>
<td>Child Care and Early Childhood Education</td>
<td>29,320</td>
<td>26,963</td>
<td>16,479</td>
</tr>
<tr>
<td>Developmental Disabilities</td>
<td>14,270</td>
<td>3,250</td>
<td>3,250</td>
</tr>
<tr>
<td>Behavioral Health</td>
<td>88,243</td>
<td>25,035</td>
<td>25,035</td>
</tr>
<tr>
<td>Youth Services</td>
<td>9,188 ***</td>
<td>1,321</td>
<td>1,321</td>
</tr>
<tr>
<td>Services for the Blind</td>
<td>2,184</td>
<td>2,020</td>
<td>2,020</td>
</tr>
<tr>
<td>Aging and Adult Services</td>
<td>177,112</td>
<td>170,490</td>
<td>170,490</td>
</tr>
<tr>
<td><strong>Total Estimated Unduplicated Count of DHS Clients</strong></td>
<td><strong>3,217,355</strong></td>
<td><strong>1,411,590</strong></td>
<td><strong>1,348,669</strong></td>
</tr>
</tbody>
</table>

* This figure represents the number of clients unduplicated between the various programs of DCO.
** Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS’ count is zero.
*** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.
**** The number of "unduplicated individuals" served in column one should be compared to the number of "unduplicated cases" found in column three.

Source: DHS-Divisions/OFA-Research and Statistics
### DHS UNDUPLICATED COUNT OF INDIVIDUALS AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2009

<table>
<thead>
<tr>
<th>DIVISION</th>
<th>Total Number of Clients Served by Division (May be duplicated within the division)</th>
<th>Number of Clients Not Served by Other DHS Divisions</th>
<th>Number of Cases Not Served by Other DHS Divisions</th>
</tr>
</thead>
<tbody>
<tr>
<td>County Operations</td>
<td>1,872,964</td>
<td>1,102,021 *</td>
<td>984,579</td>
</tr>
<tr>
<td>Medical Services</td>
<td>774,505</td>
<td>0 **</td>
<td>0 **</td>
</tr>
<tr>
<td>Children and Family Services</td>
<td>111,220</td>
<td>21,133</td>
<td>16,497</td>
</tr>
<tr>
<td>Child Care and Early Childhood Education</td>
<td>20,481</td>
<td>18,156</td>
<td>10,187</td>
</tr>
<tr>
<td>Developmental Disabilities</td>
<td>15,501</td>
<td>5,154</td>
<td>5,154</td>
</tr>
<tr>
<td>Behavioral Health</td>
<td>85,881</td>
<td>25,717</td>
<td>25,717</td>
</tr>
<tr>
<td>Youth Services</td>
<td>9,989 ***</td>
<td>2,993</td>
<td>2,993</td>
</tr>
<tr>
<td>Services for the Blind</td>
<td>2,114</td>
<td>1,931</td>
<td>1,931</td>
</tr>
<tr>
<td>Aging and Adult Services</td>
<td>164,008</td>
<td>153,817</td>
<td>153,817</td>
</tr>
<tr>
<td>Total Estimated Unduplicated Count of DHS Clients</td>
<td>3,056,663</td>
<td>1,330,922</td>
<td>1,200,875</td>
</tr>
</tbody>
</table>

* This figure represents the number of clients unduplicated between the various programs of DCO.
** Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS’ count is zero.
*** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.
**** The number of "unduplicated individuals" served in column one should be compared to the number of "unduplicated cases" found in column three.

Source: DHS-Divisions/OFA-Research and Statistics
DHS
UNDUPLICATED CLIENT COUNT
BY DIVISIONS

AND STATE FISCAL YEAR

FOR SFY 2009 - 2014*

*SFY 2014 numbers are projections.
DIVISION OF AGING AND ADULT SERVICES
UN DUPLICATED CLIENT COUNT
SFY 2009 - 2014*

Total Number of Clients Served
(May be duplicated within the division)

Number of Clients Not Served By Other DHS Divisions

Number of Cases Not Served By Other DHS Divisions

* SFY 2014 numbers are projections.

Source: DAAS/OFA-Research and Statistics
DIVISION OF BEHAVIORAL HEALTH SERVICES**
UNDUPLICATED CLIENT COUNT
SFY 2009 - 2014*

Total Number of Clients Served
(May be duplicated within the division)

Number of Clients Not Served By Other DHS Divisions

Number of Cases Not Served By Other DHS Divisions

* SFY 2014 numbers are projections.
** Formerly called the Division of Mental Health Services.

Source: DBHS/OFA-Research and Statistics
**DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION**

**UNDUPLICATED CLIENT COUNT**

SFY 2009 - 2014*

* SFY 2014 numbers are projections.

**Source:** DCC&ECE/OFA-Research and Statistics
DIVISION OF CHILDREN AND FAMILY SERVICES
UNDUPLICATED CLIENT COUNT
SFY 2009 - 2014*

**Total Number of Clients Served**
(May be duplicated within the division)

**Number of Clients Not Served By Other DHS Divisions**

**Number of Cases Not Served By Other DHS Divisions**

* SFY 2014 numbers are projections.

Source: DCFS/OFA-Research and Statistics
DIVISION OF COUNTY OPERATIONS
UNDUPLICATED CLIENT COUNT
SFY 2009 - 2014*

Total Number of Clients Served
(May be duplicated within the division)

Number of Clients Not Served By Other DHS Divisions

Number of Cases Not Served By Other DHS Divisions

* SFY 2014 numbers are projections.

Source: DCO/OFA-Research and Statistics
DIVISION OF MEDICAL SERVICES
UNDUPLICATED CLIENT COUNT
SFY 2009 - 2014*

Total Number of Clients Served
(May be duplicated within the division)

<table>
<thead>
<tr>
<th>Year</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014*</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>774,505</td>
<td>791,478</td>
<td>817,780</td>
<td>825,803</td>
<td>829,512</td>
<td>751,920</td>
</tr>
</tbody>
</table>

**Since CMS Non-Medicaid eligibles were served by DDS and all Medicaid recipients were served by DCO, DMS' count is zero.

Number of Clients Not Served By Other DHS Divisions**

<table>
<thead>
<tr>
<th>Year</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014*</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Number of Cases Not Served By Other DHS Divisions**

<table>
<thead>
<tr>
<th>Year</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014*</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

*SFY 2014 numbers are projections.
**Since CMS Non-Medicaid eligibles were served by DDS and all Medicaid recipients were served by DCO, DMS' count is zero.

Source: DMS/OFA-Research and Statistics
SFY 2014 numbers are projections.

Source: DDDS/OFA-Research and Statistics
DIVISION OF SERVICES FOR THE BLIND
UNDUPLICATED CLIENT COUNT
SFY 2009 - 2014*

Total Number of Clients Served
(May be duplicated within the division)

Number of Clients Not Served By Other DHS Divisions

Number of Cases Not Served By Other DHS Divisions

* SFY 2014 numbers are projections.

Source: DSB/OFA-Research and Statistics
SFY 2014 numbers are projections.

** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc

Source: DYS/OFA-Research and Statistics
DHS
UNDUPLICATED CLIENT COUNT

BY DIVISIONAL PROGRAMS

FOR SFY 2009 - 2014*

*SFY 2014 numbers are projections.
## DIVISION OF AGING AND ADULT SERVICES
### UNDUPPLICATED CLIENT COUNT
#### BY PROGRAMS
FOR SFY 2009 through 2014*

<table>
<thead>
<tr>
<th>PROGRAMS</th>
<th>SFY 2009</th>
<th>Percent of Total A</th>
<th>SFY 2010</th>
<th>Percent of Total A</th>
<th>SFY 2011</th>
<th>Percent of Total A</th>
<th>SFY 2012</th>
<th>Percent of Total A</th>
<th>SFY 2013</th>
<th>Percent of Total A</th>
<th>SFY 2014*</th>
<th>Percent of Total A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administration on Aging</td>
<td>146,184</td>
<td>95.15%</td>
<td>162,744</td>
<td>95.46%</td>
<td>110,721</td>
<td>95.44%</td>
<td>132,042</td>
<td>96.43%</td>
<td>114,010</td>
<td>95.53%</td>
<td>131,113</td>
<td>95.95%</td>
</tr>
<tr>
<td>Adult Protective Service Referrals</td>
<td>4,478</td>
<td>2.91%</td>
<td>4,015</td>
<td>2.35%</td>
<td>4,358</td>
<td>3.76%</td>
<td>4,350</td>
<td>3.18%</td>
<td>4,804</td>
<td>4.03%</td>
<td>5,000</td>
<td>3.66%</td>
</tr>
<tr>
<td>Independent Choices</td>
<td>2,812</td>
<td>1.83%</td>
<td>3,105</td>
<td>1.82%</td>
<td>0</td>
<td>0.00%</td>
<td>0</td>
<td>0.00%</td>
<td>0</td>
<td>0.00%</td>
<td>0</td>
<td>0.00%</td>
</tr>
<tr>
<td>Senior Community Service Employment Program</td>
<td>163</td>
<td>0.11%</td>
<td>626</td>
<td>0.37%</td>
<td>590</td>
<td>0.51%</td>
<td>270</td>
<td>0.20%</td>
<td>274</td>
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<td>Passages</td>
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<td>0.00%</td>
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<td>0.07%</td>
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<td>0.00%</td>
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<td>0</td>
<td>0.00%</td>
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<td>0.23%</td>
<td>262</td>
<td>0.19%</td>
<td>259</td>
<td>0.22%</td>
<td>262</td>
<td>0.19%</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>153,637</strong></td>
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<td><strong>170,490</strong></td>
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<td><strong>116,008</strong></td>
<td><strong>100.00%</strong></td>
<td><strong>136,924</strong></td>
<td><strong>100.00%</strong></td>
<td><strong>119,347</strong></td>
<td><strong>100.00%</strong></td>
<td><strong>136,650</strong></td>
<td><strong>100.00%</strong></td>
</tr>
</tbody>
</table>

* SFY 2014 numbers are projections.

^ Percentages may not add up to 100% due to rounding.

Source: DAAS/OFA-Research and Statistics
<table>
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<tr>
<th>PROGRAMS**</th>
<th>SFY 2009</th>
<th>SFY 2010</th>
<th>SFY 2011</th>
<th>SFY 2012</th>
<th>SFY 2013</th>
<th>SFY 2014*</th>
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<tr>
<td><strong>Mental Health Programs</strong></td>
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<tr>
<td>Centers for Youth and Families</td>
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<td>187</td>
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<td>194</td>
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<td>913</td>
<td>897</td>
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<td>1,528</td>
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</tr>
<tr>
<td>Counseling Services of Eastern Arkansas</td>
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<td>855</td>
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<td>549</td>
<td>551</td>
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<td>GAIN, Inc.</td>
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<td>2,320</td>
<td>2,256</td>
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<td>2,193</td>
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<tr>
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<td>N/A</td>
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<td>Small Group Work Therapy</td>
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<td>12%</td>
<td>29</td>
<td>12%</td>
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<td>0</td>
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<tr>
<td>South AR Regional Health Ctr.</td>
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<td>931</td>
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<td>874</td>
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<tr>
<td>S. E. AR Behavioral Healthcare Sys., Inc.</td>
<td>999</td>
<td>1,028</td>
<td>1,051</td>
<td>976</td>
<td>4.11%</td>
<td>1,023</td>
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<tr>
<td>S. W. AR Counseling &amp; Mental Health Ctr., Inc.</td>
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<td>1,003</td>
<td>950</td>
<td>898</td>
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<td>803</td>
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<td>The Counseling Clinic, Inc.</td>
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<td>617</td>
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<td>972</td>
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<td>1,104</td>
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<td>1,143</td>
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<tr>
<td>Alternative Opportunities</td>
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<td>78</td>
<td>61</td>
<td>0.28%</td>
<td>528</td>
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<tr>
<td>Arkansas River Valley Area Council</td>
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<td>246</td>
<td>222</td>
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<td>260</td>
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<tr>
<td>Arkansas Treatment Services, PA</td>
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<td>N/A</td>
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<tr>
<td>AR Department of Corrections</td>
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<td>1,026</td>
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<tr>
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<tr>
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<td>209</td>
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<tr>
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<tr>
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<td>PROGRAMS**</td>
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<td>Percent of Total*</td>
<td>SFY 2010</td>
<td>Percent of Total*</td>
<td>SFY 2011</td>
<td>Percent of Total*</td>
</tr>
<tr>
<td>------------</td>
<td>----------</td>
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<td>----------</td>
<td>-------------------</td>
<td>----------</td>
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<td>344</td>
<td>1.27%</td>
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<tr>
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<td>1.95%</td>
<td>690</td>
<td>2.55%</td>
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<td>1.16%</td>
<td>409</td>
<td>1.51%</td>
</tr>
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<td>349</td>
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<td>1.16%</td>
<td>340</td>
<td>1.26%</td>
</tr>
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<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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<tr>
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<td>3.90%</td>
<td>1,109</td>
<td>4.10%</td>
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<td>N/A</td>
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</tr>
<tr>
<td>Ozark Recovery Center</td>
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<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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<tr>
<td>QH Dunston Adolescent</td>
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<td>3.00%</td>
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</tr>
<tr>
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<td>48</td>
<td>0.18%</td>
</tr>
<tr>
<td>(SeABHS)</td>
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<td>265</td>
<td>1.06%</td>
<td>255</td>
<td>0.94%</td>
</tr>
<tr>
<td>Southwest Arkansas Counseling &amp; Mental Health Center</td>
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<td>100</td>
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<td>94</td>
<td>0.35%</td>
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<td>0.00%</td>
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<tr>
<td>The Bridge</td>
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<td>1</td>
<td>N/A</td>
<td>0</td>
<td>0.00%</td>
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</table>

Notes:
- "ADAP Programs (Continued)" indicates continuation of a list of programs.
- "Percent of Total" refers to the percentage of the total client count for each program from SFY 2009 to SFY 2014.
- "N/A" indicates not applicable or not available data.
## DIVISION OF BEHAVIORAL HEALTH SERVICES
### UNDuplicated Client Count by Programs**
**FOR SFY 2009 through 2014*  

<table>
<thead>
<tr>
<th>PROGRAMS**</th>
<th>SFY 2009</th>
<th>Percent of Total^</th>
<th>SFY 2010</th>
<th>Percent of Total^</th>
<th>SFY 2011</th>
<th>Percent of Total^</th>
<th>SFY 2012</th>
<th>Percent of Total^</th>
<th>SFY 2013</th>
<th>Percent of Total^</th>
<th>SFY 2014*</th>
<th>Percent of Total^</th>
</tr>
</thead>
<tbody>
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<td></td>
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<td></td>
<td></td>
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<td></td>
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<td></td>
</tr>
<tr>
<td><strong>ADAP Programs (Continued)</strong></td>
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<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
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<tr>
<td>The Sugarloaf Reintegration Center</td>
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<td>0.10%</td>
<td>3</td>
<td>0.01%</td>
<td>0</td>
<td>0.00%</td>
<td>0</td>
<td>0.00%</td>
</tr>
<tr>
<td>The United Methodist Children's Home (Arkansas Cares)</td>
<td>73</td>
<td>0.28%</td>
<td>41</td>
<td>0.16%</td>
<td>57</td>
<td>0.21%</td>
<td>42</td>
<td>0.17%</td>
<td>44</td>
<td>0.18%</td>
<td>45</td>
<td>0.18%</td>
</tr>
<tr>
<td>Union Co. Drug Court-South Ark Sub Abuse</td>
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<td>203</td>
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<td>0.97%</td>
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<td>0.00%</td>
<td>0</td>
<td>0.00%</td>
<td>0</td>
<td>0.00%</td>
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<tr>
<td>University of Arkansas Medical Center Substance Abuse</td>
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<td>0.16%</td>
<td>51</td>
<td>0.19%</td>
<td>58</td>
<td>0.23%</td>
<td>86</td>
<td>0.35%</td>
<td>89</td>
<td>0.35%</td>
</tr>
<tr>
<td>Unique Counseling Clinic</td>
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<td>0.01%</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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<td>0.12%</td>
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<td>0.15%</td>
<td>33</td>
<td>0.13%</td>
<td>45</td>
<td>0.18%</td>
<td>46</td>
<td>0.18%</td>
</tr>
<tr>
<td>Washington County Drug Court Treatment</td>
<td>112</td>
<td>0.44%</td>
<td>92</td>
<td>0.37%</td>
<td>18</td>
<td>0.07%</td>
<td>0</td>
<td>0.00%</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>WACGC (Horizon)</td>
<td>156</td>
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<td>106</td>
<td>0.39%</td>
<td>102</td>
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<td>84</td>
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<td>87</td>
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<td>Wards of Serenity</td>
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<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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<td>Youth Bridge</td>
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<td>100</td>
<td>0.40%</td>
<td>108</td>
<td>0.44%</td>
<td>111</td>
<td>0.44%</td>
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<tr>
<td><strong>SUBTOTAL</strong></td>
<td>10,057</td>
<td>39.11%</td>
<td>9,463</td>
<td>37.60%</td>
<td>11,863</td>
<td>43.87%</td>
<td>10,176</td>
<td>40.39%</td>
<td>10,476</td>
<td>42.30%</td>
<td>10,788</td>
<td>42.29%</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td>25,717</td>
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<td>27,043</td>
<td>100.00%</td>
<td>25,202</td>
<td>100.00%</td>
<td>24,769</td>
<td>100.00%</td>
<td>25,510</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

* SFY 2014 numbers are projections.  
** Some clients may be in multiple programs.  
^ Percentages may not add up to 100% due to rounding.

Source: DBHS/OFA-Research and Statistics
## DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
### UNDUPPLICATED CLIENT COUNT
#### BY PROGRAMS
##### FOR SFY 2009 through 2014*

<table>
<thead>
<tr>
<th>PROGRAMS</th>
<th>SFY 2009</th>
<th>SFY 2010</th>
<th>SFY 2011</th>
<th>SFY 2012</th>
<th>SFY 2013</th>
<th>SFY 2014*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subsidized Child Care Services</td>
<td>20,000</td>
<td>26,963</td>
<td>19,507</td>
<td>15,506</td>
<td>14,276</td>
<td>16,500</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>20,000</td>
<td>26,963</td>
<td>19,507</td>
<td>15,506</td>
<td>14,276</td>
<td>16,500</td>
</tr>
<tr>
<td>Unduplicated Client Count by Division</td>
<td>18,156</td>
<td>26,963</td>
<td>19,507</td>
<td>15,506</td>
<td>14,276</td>
<td>16,500</td>
</tr>
</tbody>
</table>

* SFY 2014 numbers are projections.
^ Percentages may not add up to 100% due to rounding.

Source: DCC&ECE/OFA-Research and Statistics
## UNDUPLICATED CLIENT COUNT
### BY PROGRAMS
FOR SFY 2009 through 2014*

<table>
<thead>
<tr>
<th>PROGRAMS</th>
<th>SFY 2009</th>
<th>SFY 2010</th>
<th>SFY 2011</th>
<th>SFY 2012</th>
<th>SFY 2013</th>
<th>SFY 2014*</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Percent of Total^</td>
<td>Percent of Total^</td>
<td>Percent of Total^</td>
<td>Percent of Total^</td>
<td>Percent of Total^</td>
<td>Percent of Total^</td>
</tr>
<tr>
<td>Referral/Investigation</td>
<td>14,524</td>
<td>15,480</td>
<td>15,699</td>
<td>16,181</td>
<td>15,207</td>
<td>16,270</td>
</tr>
<tr>
<td></td>
<td>68.73%</td>
<td>67.65%</td>
<td>66.13%</td>
<td>68.10%</td>
<td>67.40%</td>
<td>67.40%</td>
</tr>
<tr>
<td>Adoption</td>
<td>547</td>
<td>593</td>
<td>654</td>
<td>728</td>
<td>838</td>
<td>896</td>
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<tr>
<td></td>
<td>2.59%</td>
<td>2.59%</td>
<td>2.75%</td>
<td>3.06%</td>
<td>3.71%</td>
<td>3.71%</td>
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<td>Protective Service</td>
<td>4,432</td>
<td>5,062</td>
<td>5,583</td>
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<td>4,902</td>
<td>5,245</td>
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<tr>
<td></td>
<td>20.97%</td>
<td>22.12%</td>
<td>23.52%</td>
<td>22.02%</td>
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<td>21.73%</td>
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<td>992</td>
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<td>1,025</td>
<td>1,020</td>
<td>1,091</td>
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<tr>
<td></td>
<td>4.68%</td>
<td>4.34%</td>
<td>4.44%</td>
<td>4.31%</td>
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<td>4.52%</td>
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<tr>
<td>Interstate Compact</td>
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<td>116</td>
<td>118</td>
<td>122</td>
<td>117</td>
<td>125</td>
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<tr>
<td></td>
<td>0.53%</td>
<td>0.51%</td>
<td>0.50%</td>
<td>0.51%</td>
<td>0.52%</td>
<td>0.52%</td>
</tr>
<tr>
<td>Supportive Services</td>
<td>350</td>
<td>459</td>
<td>460</td>
<td>303</td>
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<td>241</td>
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<tr>
<td></td>
<td>1.66%</td>
<td>2.01%</td>
<td>1.94%</td>
<td>1.28%</td>
<td>1.00%</td>
<td>1.00%</td>
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<tr>
<td>Independent Living Program</td>
<td>180</td>
<td>181</td>
<td>171</td>
<td>170</td>
<td>253</td>
<td>271</td>
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<tr>
<td></td>
<td>0.85%</td>
<td>0.79%</td>
<td>0.72%</td>
<td>0.72%</td>
<td>1.12%</td>
<td>1.12%</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>21,133</strong></td>
<td><strong>22,883</strong></td>
<td><strong>23,740</strong></td>
<td><strong>23,762</strong></td>
<td><strong>22,562</strong></td>
<td><strong>24,139</strong></td>
</tr>
<tr>
<td></td>
<td><strong>100.00%</strong></td>
<td><strong>100.00%</strong></td>
<td><strong>100.00%</strong></td>
<td><strong>100.00%</strong></td>
<td><strong>100.00%</strong></td>
<td><strong>100.00%</strong></td>
</tr>
</tbody>
</table>

* SFY 2014 numbers are projections.

^ Percentages may not add up to 100% due to rounding.

Source: DCFS/OFA-Research and Statistics
<table>
<thead>
<tr>
<th>PROGRAMS**</th>
<th>SFY 2009</th>
<th>Percent of Total^</th>
<th>SFY 2010</th>
<th>Percent of Total^</th>
<th>SFY 2011</th>
<th>Percent of Total^</th>
<th>SFY 2012</th>
<th>Percent of Total^</th>
<th>SFY 2013</th>
<th>Percent of Total^</th>
<th>SFY 2014*</th>
<th>Percent of Total^</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transitional Employment Assistance</td>
<td>33,342</td>
<td>1.60%</td>
<td>34,701</td>
<td>1.60%</td>
<td>33,766</td>
<td>1.56%</td>
<td>31,504</td>
<td>1.41%</td>
<td>28,885</td>
<td>1.31%</td>
<td>28,800</td>
<td>1.41%</td>
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<tr>
<td>Work Pays (A)</td>
<td>8,005</td>
<td>0.38%</td>
<td>7,340</td>
<td>0.34%</td>
<td>7,322</td>
<td>0.34%</td>
<td>7,176</td>
<td>0.32%</td>
<td>6,803</td>
<td>0.31%</td>
<td>6,800</td>
<td>0.33%</td>
</tr>
<tr>
<td>Medicaid</td>
<td>774,505</td>
<td>37.19%</td>
<td>791,478</td>
<td>36.40%</td>
<td>817,750</td>
<td>37.89%</td>
<td>825,803</td>
<td>36.88%</td>
<td>829,512</td>
<td>37.54%</td>
<td>751,920</td>
<td>36.93%</td>
</tr>
<tr>
<td>SNAP (B)</td>
<td>577,329</td>
<td>27.72%</td>
<td>643,420</td>
<td>29.59%</td>
<td>678,358</td>
<td>31.43%</td>
<td>693,564</td>
<td>30.98%</td>
<td>696,343</td>
<td>31.51%</td>
<td>703,306</td>
<td>34.54%</td>
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<tr>
<td>SNAP (B) Employment &amp; Training</td>
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<td>0.07%</td>
<td>1,552</td>
<td>0.07%</td>
<td>1,827</td>
<td>0.08%</td>
<td>1,592</td>
<td>0.07%</td>
<td>1,624</td>
<td>0.07%</td>
<td>1,657</td>
<td>0.08%</td>
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<td>SNAP (B) Nutrition Education</td>
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<td>50,316</td>
<td>2.31%</td>
<td>45,157</td>
<td>2.09%</td>
<td>41,786</td>
<td>1.87%</td>
<td>42,047</td>
<td>1.90%</td>
<td>42,888</td>
<td>2.11%</td>
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<td>SNAP (B) Workfare</td>
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<td>0.01%</td>
<td>204</td>
<td>0.01%</td>
<td>253</td>
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<td>242</td>
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<tr>
<td>Commodity Distribution</td>
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<td>340,807</td>
<td>15.67%</td>
<td>367,462</td>
<td>17.03%</td>
<td>340,799</td>
<td>15.22%</td>
<td>355,769</td>
<td>16.10%</td>
<td>260,000</td>
<td>12.77%</td>
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<td>Commodity Supplemental Food Prog.</td>
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<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
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</tr>
<tr>
<td>Shelter Plus Care</td>
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<td>119</td>
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<td>125</td>
<td>0.01%</td>
<td>96</td>
<td>0.00%</td>
<td>90</td>
<td>0.00%</td>
<td>90</td>
<td>0.00%</td>
</tr>
<tr>
<td>Aid to the Blind, Aged, Disabled</td>
<td>3</td>
<td>0.00%</td>
<td>4</td>
<td>0.00%</td>
<td>4</td>
<td>0.00%</td>
<td>3</td>
<td>0.00%</td>
<td>3</td>
<td>0.00%</td>
<td>3</td>
<td>0.00%</td>
</tr>
<tr>
<td>Weatherization</td>
<td>350</td>
<td>0.02%</td>
<td>251</td>
<td>0.01%</td>
<td>219</td>
<td>0.01%</td>
<td>258</td>
<td>0.01%</td>
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<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Weatherization- ARRA - (C)</td>
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<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Emergency Food (1)</td>
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<td>129,162</td>
<td>5.94%</td>
<td>126,528</td>
<td>5.86%</td>
<td>127,430</td>
<td>5.69%</td>
<td>71,194</td>
<td>3.22%</td>
<td>70,200</td>
<td>3.45%</td>
</tr>
<tr>
<td>Low Income Energy Assistance (3)</td>
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<td>6.66%</td>
<td>141,798</td>
<td>6.52%</td>
<td>126,528</td>
<td>5.86%</td>
<td>127,430</td>
<td>5.69%</td>
<td>71,194</td>
<td>3.22%</td>
<td>70,200</td>
<td>3.45%</td>
</tr>
<tr>
<td>Refugee Resettlement</td>
<td>9</td>
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<td>0.00%</td>
<td>5</td>
<td>0.00%</td>
<td>4</td>
<td>0.00%</td>
<td>10</td>
<td>0.00%</td>
<td>10</td>
<td>0.00%</td>
</tr>
<tr>
<td>Homeless Assistance-Emergency Shelter</td>
<td>2,672</td>
<td>0.13%</td>
<td>2,892</td>
<td>0.13%</td>
<td>2,870</td>
<td>0.13%</td>
<td>2,762</td>
<td>0.13%</td>
<td>2,474</td>
<td>0.11%</td>
<td>2,250</td>
<td>0.11%</td>
</tr>
<tr>
<td>Community Services Block Grants</td>
<td>31,190</td>
<td>1.50%</td>
<td>20,486</td>
<td>0.94%</td>
<td>19,550</td>
<td>0.91%</td>
<td>19,550</td>
<td>0.91%</td>
<td>22,277</td>
<td>1.01%</td>
<td>20,000</td>
<td>0.98%</td>
</tr>
<tr>
<td>CSBG - ARRA - (C)</td>
<td>N/A</td>
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<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
<td>0.00%</td>
</tr>
<tr>
<td>Homeless Prevention &amp; Rapid Rehousing (C)</td>
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<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
<td>0.00%</td>
<td>N/A</td>
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</tr>
<tr>
<td><strong>TOTAL</strong></td>
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<td>2,174,465</td>
<td>100.00%</td>
<td>2,158,149</td>
<td>100.00%</td>
<td>2,238,871</td>
<td>100.00%</td>
<td>2,209,732</td>
<td>100.00%</td>
<td>2,036,171</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

**UNDUPLICATED CLIENT COUNT BY PROGRAMS**

* SFY 2014 numbers are projections.
** Some clients may be in multiple programs.
^ Percentages may not add up to 100% due to rounding.
(1) Originates from "Food Banks" plus "TEFAP" (Needy Family) - source Commodity Distribution Program Summary page.
(2) Source of this figure is "Unduplicated Individuals by Program" and represents the agency's count of people served annually in the SNAP, Medicaid, TEA and Work Pays and various Community Service programs. Each client is only counted one time regardless of the number of services received.
(3) Source - Community Svc-2K2 worksheet -unduplicated column - All (4) HEAP lines.
(A) Established by Act 1705 of 2005, the intent of this program is to provide direct financial assistance and additional supportive services to individuals who were previously on public assistance through the Transitional Employment Assistance (TEA) program, but who left the program due to employment.
(B) The name of the Food Stamp Program was changed to the Supplemental Nutrition Assistance Program (SNAP) on October 1, 2008.
(C) Grant funded by the American Recovery and Reinvestment Act (ARRA) of 2009.

Source: DCO/OFA-Research and Statistics
<table>
<thead>
<tr>
<th>PROGRAMS</th>
<th>SFY 2009</th>
<th>Percent of Total^</th>
<th>SFY 2010</th>
<th>Percent of Total^</th>
<th>SFY 2011</th>
<th>Percent of Total^</th>
<th>SFY 2012</th>
<th>Percent of Total^</th>
<th>SFY 2013</th>
<th>Percent of Total^</th>
<th>SFY 2014*</th>
<th>Percent of Total^</th>
</tr>
</thead>
<tbody>
<tr>
<td>Early Intervention</td>
<td>450</td>
<td>11.18%</td>
<td>370</td>
<td>11.38%</td>
<td>517</td>
<td>37.57%</td>
<td>1,212</td>
<td>37.18%</td>
<td>998</td>
<td>33.22%</td>
<td>800</td>
<td>28.27%</td>
</tr>
<tr>
<td>Early Childhood</td>
<td>250</td>
<td>6.21%</td>
<td>133</td>
<td>4.09%</td>
<td>195</td>
<td>14.17%</td>
<td>833</td>
<td>25.55%</td>
<td>825</td>
<td>27.46%</td>
<td>830</td>
<td>29.33%</td>
</tr>
<tr>
<td>Field Services</td>
<td>2,775</td>
<td>68.94%</td>
<td>2,229</td>
<td>68.58%</td>
<td>0</td>
<td>0.00%</td>
<td>0</td>
<td>0.00%</td>
<td>0</td>
<td>0.00%</td>
<td>0</td>
<td>0.00%</td>
</tr>
<tr>
<td>Children Medical Services</td>
<td>550</td>
<td>13.66%</td>
<td>518</td>
<td>15.94%</td>
<td>664</td>
<td>48.26%</td>
<td>1,215</td>
<td>37.27%</td>
<td>1,181</td>
<td>39.31%</td>
<td>1,200</td>
<td>42.40%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>4,025</td>
<td>100.00%</td>
<td>3,250</td>
<td>100.00%</td>
<td>1,376</td>
<td>100.00%</td>
<td>3,260</td>
<td>100.00%</td>
<td>3,004</td>
<td>100.00%</td>
<td>2,830</td>
<td>100.00%</td>
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<tr>
<td>Unduplicated Client Count by Division</td>
<td>5,154</td>
<td>3,250</td>
<td>1,376</td>
<td>3,260</td>
<td>3,004</td>
<td>2,830</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* SFY 2014 numbers are projections.
^ Percentages may not add up to 100% due to rounding.

Source: DDDS/OFA-Research and Statistics
### Division of Services for the Blind

#### Unduplicated Client Count by Programs**

**For SFY 2009 through 2014***

<table>
<thead>
<tr>
<th>Programs**</th>
<th>SFY 2009</th>
<th>Percent of Total^</th>
<th>SFY 2010</th>
<th>Percent of Total^</th>
<th>SFY 2011</th>
<th>Percent of Total^</th>
<th>SFY 2012</th>
<th>Percent of Total^</th>
<th>SFY 2013</th>
<th>Percent of Total^</th>
<th>SFY 2014*</th>
<th>Percent of Total^</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vocational Rehabilitation</td>
<td>1,253</td>
<td>59.84%</td>
<td>1,309</td>
<td>64.80%</td>
<td>1,352</td>
<td>69.83%</td>
<td>1,407</td>
<td>76.68%</td>
<td>1,258</td>
<td>78.53%</td>
<td>1,290</td>
<td>84.98%</td>
</tr>
<tr>
<td>Living Independence for Elders***</td>
<td>678</td>
<td>32.38%</td>
<td>711</td>
<td>35.20%</td>
<td>584</td>
<td>30.17%</td>
<td>428</td>
<td>23.32%</td>
<td>344</td>
<td>21.47%</td>
<td>228</td>
<td>15.02%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>1,931</td>
<td>100.00%</td>
<td>2,020</td>
<td>100.00%</td>
<td>1,936</td>
<td>100.00%</td>
<td>1,835</td>
<td>100.00%</td>
<td>1,602</td>
<td>100.00%</td>
<td>1,518</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

**Unduplicated Client Count by Division**

<table>
<thead>
<tr>
<th>SFY 2009</th>
<th>SFY 2010</th>
<th>SFY 2011</th>
<th>SFY 2012</th>
<th>SFY 2013</th>
<th>SFY 2014*</th>
</tr>
</thead>
<tbody>
<tr>
<td>1,931</td>
<td>2,020</td>
<td>1,936</td>
<td>1,835</td>
<td>1,602</td>
<td>1,518</td>
</tr>
</tbody>
</table>

* SFY 2014 numbers are projections.

** Clients may be receiving services from other DHS divisions.

*** DSB has downsized its Living Independence for Elders (LIFE) staff due to insufficient funding.

^ Percentages may not add up to 100% due to rounding.

Source: DSB/OFA-Research and Statistics
### DIVISION OF YOUTH SERVICES
**UNDUPLICATED CLIENT COUNT BY PROGRAMS**
**FOR SFY 2009 through 2014***

<table>
<thead>
<tr>
<th>PROGRAMS</th>
<th>SFY 2009</th>
<th>Percent of Total^</th>
<th>SFY 2010</th>
<th>Percent of Total^</th>
<th>SFY 2011</th>
<th>Percent of Total^</th>
<th>SFY 2012</th>
<th>Percent of Total^</th>
<th>SFY 2013</th>
<th>Percent of Total^</th>
<th>SFY 2014*</th>
<th>Percent of Total^</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Custody Juveniles</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Residential and Regional Juvenile Programs</td>
<td>201</td>
<td>6.88%</td>
<td>14</td>
<td>1.05%</td>
<td>539</td>
<td>18.79%</td>
<td>363</td>
<td>5.35%</td>
<td>632</td>
<td>7.60%</td>
<td>600</td>
<td>7.59%</td>
</tr>
<tr>
<td>Specialized Programs</td>
<td>45</td>
<td>1.54%</td>
<td>7</td>
<td>0.52%</td>
<td>167</td>
<td>5.82%</td>
<td>114</td>
<td>1.68%</td>
<td>208</td>
<td>2.50%</td>
<td>198</td>
<td>2.51%</td>
</tr>
<tr>
<td>Aftercare</td>
<td>67</td>
<td>2.29%</td>
<td>14</td>
<td>1.05%</td>
<td>16</td>
<td>0.56%</td>
<td>568</td>
<td>8.37%</td>
<td>889</td>
<td>10.69%</td>
<td>845</td>
<td>10.69%</td>
</tr>
<tr>
<td><strong>SUBTOTAL</strong></td>
<td>313</td>
<td>10.71%</td>
<td>35</td>
<td>2.62%</td>
<td>722</td>
<td>25.17%</td>
<td>1,045</td>
<td>15.40%</td>
<td>1,729</td>
<td>20.79%</td>
<td>1,643</td>
<td>20.79%</td>
</tr>
<tr>
<td><strong>Non-Custody Juveniles</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Delinquent</td>
<td>1,084</td>
<td>37.09%</td>
<td>295</td>
<td>22.06%</td>
<td>490</td>
<td>17.09%</td>
<td>2,460</td>
<td>36.25%</td>
<td>3,164</td>
<td>38.05%</td>
<td>3,006</td>
<td>38.05%</td>
</tr>
<tr>
<td>Diversion</td>
<td>820</td>
<td>28.05%</td>
<td>776</td>
<td>58.04%</td>
<td>1,293</td>
<td>45.08%</td>
<td>1,465</td>
<td>21.88%</td>
<td>1,309</td>
<td>15.74%</td>
<td>1,244</td>
<td>15.74%</td>
</tr>
<tr>
<td>FINS</td>
<td>706</td>
<td>24.15%</td>
<td>231</td>
<td>17.28%</td>
<td>363</td>
<td>12.66%</td>
<td>1,797</td>
<td>26.48%</td>
<td>2,114</td>
<td>25.42%</td>
<td>2,008</td>
<td>25.41%</td>
</tr>
<tr>
<td><strong>SUBTOTAL</strong></td>
<td>2,610</td>
<td>89.29%</td>
<td>1,302</td>
<td>97.38%</td>
<td>2,146</td>
<td>74.83%</td>
<td>5,742</td>
<td>84.60%</td>
<td>6,587</td>
<td>79.21%</td>
<td>6,258</td>
<td>79.21%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>2,923</td>
<td>100.00%</td>
<td>1,337</td>
<td>100.00%</td>
<td>2,868</td>
<td>100.00%</td>
<td>6,787</td>
<td>100.00%</td>
<td>8,316</td>
<td>100.00%</td>
<td>7,901</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

**SFY 2014 numbers are projections.**

**There is duplication of juveniles within this category, because juveniles move from program to program during their commitment and are counted in multiple programs.**

**SFY 2014 shows a 5% cut as the Division is working to reduce the length of stay for custody youth and work more in the community to find services and programs for youth at risk.**

^ Percentages may not add up to 100% due to rounding.

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Source: DYS/OFA-Research and Statistics