The PASSE Model of Care is a State health plan created to meet the needs of approximately 43,000 Medicaid recipients with complex behavioral health, developmental, or intellectual disabilities. Three PASSEs have formed to manage care for these clients.

On March 1, 2019, you will no longer bill Medicaid for these clients. You will bill the individual PASSEs.

If you need assistance, DHS and each PASSE has staff on hand, ready to help you:

**DHS PASSE Provider Line**   **1-888-889-6451**

**Arkansas Total Care**
(also known in the system as ATC INC)   **1-866-282-6280**

**Empower Healthcare Solutions**   **1-855-429-1028**

**Summit Community Care**
(also known in the system as APC PÅSSE LLC)   **1-844-462-0022**

www.passe.arkansas.gov
How to Confirm Client Eligibility

Providers can log into the DXC Provider Portal as of Feb. 15, 2019 to verify Medicaid eligibility and to find out which PASSE the client has been assigned to.

Follow this guide step by step to check your clients' eligibility.

* Make sure to register if you have not used the Provider Portal before.

1. First, go to the DXC Provider Portal:

2. Enter your User ID and click "Log in."
   * Register or create an account if this is your first time logging in.

3. Enter your Challenge Answer and click "Continue."

4. Enter your Password and click "Sign in."

5. Click the "Eligibility" tab. Enter the Beneficiary Medicaid ID, Date of Birth, and click "Submit."

6. Scroll down to see the "Managed Care Assignment Details" and the "Tier Level Details."

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Empower Healthcare Solutions
Summit Community Care
(also known in the system as APC PASSE LLC)