



# PASSE

Who can you call if you have questions?

## 1 Call your PASSE.

If you have questions about services covered, about something you need, or to contact your care coordinator, you can call your PASSE!

\*Arkansas Total Care **1-866-282-6280**  
Empower **1-866-261-1286**  
\*\*Summit **1-844-405-4295**

\* Arkansas Total Care is also known as ATC INC.

\*\* Summit is also known as Arkansas Provider Coalition and APC PASSE LLC

## Call PASSE Beneficiary Support. 2

If you need information about the PASSEs or if you want to switch to a new PASSE, call

**1-833-402-0672**

## 3 Call the PASSE Ombudsman Office.

The Ombudsman Office handles any concerns that PASSE members may bring to its attention. You might want to call because:

- ① Your care coordinator can't connect you with the services you need or hasn't contacted you at least once per month.
- ① You have concerns your PASSE can't help with.

call **1-844-843-7351**