NCI State Report: Arkansas
2009-10

National Association of State Directors of Developmental Disabilities Services

Human Services Research Institute
Table of Contents

Overview of NCI ................................................................. 1
Purpose of this Report ......................................................... 1
Results ................................................................................. 1
   Consumer’s Gender ......................................................... 2
   Consumer’s Race ............................................................. 2
   Consumer’s Ethnicity ....................................................... 2
   Consumer’s Level of MR/ID ............................................ 2
Other Disabilities Consumer Has ......................................... 3
Other Disabilities Consumer Has ......................................... 3
Type of Residence Consumer Is In ..................................... 3
Consumer’s Age ................................................................. 3
Consumer Went Shopping In the Past Month ....................... 4
Consumer Went Out On Errands/Appointments In the Past Month ................................................................. 4
Consumer Went Out For Entertainment In the Past Month ................................................................. 4
Consumer Went Out To a Restaurant/Coffee Shop In the Past Month ......................................................... 4
Consumer Went Out To a Religious Service/Spiritual Practice In the Past Month ........................................ 5
Consumer Went Out For Exercise In the Past Month .......... 5
Consumer Went Away On a Vacation In the Past Year ....... 5
Consumer Talks With Neighbors ......................................... 5
Number of Times Consumer Went Shopping In Past Month.... 6
Number of Times Consumer Went on Errands In Past Month ................................................................. 6
Number of Times Consumer Went Out For Entertainment In Past Month ..................................................... 6
Number of Times Consumer Went Out To Eat In Past Month ................................................................. 6
Number of Times Consumer Went To Religious Services In Past Month ..................................................... 7
Number of Times Consumer Went Out To Exercise In Past Month ............................................................ 7
Number of Times Consumer Went On Vacation In Past Year ........................................................................ 7
Consumer Chose the Place He/She Lives ........................................ 7
Consumer Visited More Than One Place Before Moving To Where He/She Lives Now .................................. 8
Consumer Chose the People He/She Lives With ................... 8
Consumer Chose Who Helps Him/Her At Home ................ 8
Consumer Decides Daily Schedule ........................................ 8
Consumer Decides How To Spend Free Time ...................... 9
Consumer Chose Where He/She Works ................................ 9
Consumer Visited More Than One Place Before Working Where He/She Does Now ...................................... 9
Consumer Chose Who Helps Him/Her At Work ................ 9
Consumer Chose Where He/She Goes During the Day ......... 10
| Consumer Visited More Than One Day Activity/Program Before Going Where He/She Does Now | 10 |
| Consumer Chose Who Helps Him/Her During the Day | 10 |
| Consumer Chooses What To Buy With His/Her Spending Money | 10 |
| Consumer Chose His/Her Case Manager/Service Coordinator | 11 |
| Consumer Has Friends Who Are Not Staff or Family | 11 |
| Consumer Has a Best Friend | 11 |
| Consumer Can See Friends When He/She Wants To | 11 |
| Consumer Can Go On Dates If He/She Wants To | 12 |
| Consumer Feels Lonely | 12 |
| Consumer Can See Family When He/She Wants To | 12 |
| Consumer Gets To Help Other People | 12 |
| Consumer Is Satisfied With Job | 13 |
| Consumer Would Like to Work Somewhere Else | 13 |
| Consumer Is Satisfied With Day Program/Daily Activity | 13 |
| Consumer Would Like to Go to a Different Day Program/Daily Activity | 13 |
| Consumer Likes Where He/She Lives | 14 |
| Consumer Would Like to Live Somewhere Else | 14 |
| Consumer Likes His/Her Neighborhood | 14 |
| Consumer Has Met His/Her Case Manager/Service Coordinator | 14 |
| Consumer Helped Make His/Her Service Plan | 15 |
| Consumer's Case Manager/Service Coordinator Asks What He/She Wants | 15 |
| Consumer's Case Manager/Service Coordinator Helps Him/Her Get What He/She Needs | 15 |
| Consumer's Case Manager/Service Coordinator Calls Him/Her Back Right Away | 15 |
| Consumer Always Has a Way To Get Where He/She Wants To | 16 |
| Consumer's Usual Way To Get Places | 16 |
| Consumer Gets the Services He/She Needs | 16 |
| Consumer's Staff Have Adequate Training | 16 |
| Consumer Feels Safe at Home | 17 |
| Consumer Feels Safe In Neighborhood | 17 |
| Consumer Feels Safe at Work/Day Program/Daily Activity | 17 |
| Consumer Has Someone to Go To When He/She Feels Afraid | 17 |
| Consumer Has a Primary Doctor | 18 |
| Consumer Has Had a Complete Annual Physical Exam In the Past Year | 18 |
| Consumer Has Had a Routine Dental Exam In the Past Year | 18 |
| Consumer Has Had a Vision Screening In the Past Year | 18 |
| Consumer Has Had a Hearing Test In the Past 5 Years | 19 |
| Consumer Has Had a Flu Vaccination In the Past Year | 19 |
| Consumer Has Had a Vaccination For Pneumonia | 19 |
| Consumer Is In Poor Health | 19 |
| Consumer Has Had a Pap Test in Past 3 Years | 20 |
Consumer Has Had a Mammogram in Past 2 Years (Women over 40) ................................................................. 20
Consumer Has Had a PSA Test in Past Year (Males over 50) .... 20
Consumer Has Had a Colorectal Cancer Screening in Past Year (Those over 50) ................................................................. 20
Consumer Engages in Moderate Physical Activity For At Least 30 Mins 3 Times a Week ................................................................. 20
Consumer Smokes Or Chews Tobacco ........................................ 21
Consumer's BMI ........................................................................ 21
Consumer Takes At Least One Med For Mood/Anxiety/Behavior/Psychotic Disorders ......................................................... 21
Consumer's Home is Entered Without Permission ......................... 22
Consumer's Bedroom is Entered Without Permission ..................... 22
Consumer Has Enough Privacy at Home ........................................ 22
Consumer's Mail Is Open Without Permission .................................. 22
Consumer Can Be Alone With Visitors At Home ........................... 22
Consumer Is Allowed To Use Phone/Internet When He/She Want To .................................................................................. 23
Consumer Has Participated In a Self-Advocacy Group/Meeting ................................................................. 23
Consumer's Staff At Work Treat Him/Her with Respect .............. 23
Consumer's Staff At Day Program/Daily Activity Treat Him/Her with Respect ................................................................. 24
Consumer's Staff At Home Treat Him/Her With Respect .......... 24

Consumers' Community Employment ........................................ 24
Consumer in Individually-Supported Community Employment .... 24
Consumer in Competitive Community Employment .................. 25
Consumer in Group-Supported Community Employment .......... 25
Consumer's Overall Employment .............................................. 25
Consumer's Length of Time At Current Community Job ........... 25
Consumer’s Job is In Top 4 Most Common Community Job Categories ........................................................................ 26
Consumer Has Integrated Employment As a Goal In His/Her Service Plan ................................................................. 26
Consumer Worked 10 Out of Last 12 Months In Community Job .................................................................................. 26
Consumer Received Paid Vacation/Sick Time in Community Job .................................................................................. 26
Consumer Has a Job in Community ............................................ 27
Consumer Does Not Have a Job in Community But Would Like One ........................................................................ 27
Consumer Goes to a Day Program/Daily Activity ......................... 27
Consumer Does Volunteer Work ............................................... 27

Summary .................................................................................. 28
Overview of NCI
In December 1996, the NASDDDS Board of Directors launched the Core Indicators Project (CIP). The aim of CIP was to support state developmental disabilities authorities (SDDAs) in developing and implementing performance/outcome indicators and related data collection strategies that would enable them to measure service delivery system performance. This effort, now called National Core Indicators or NCI, strives to provide SDDAs with sound tools in support of their efforts to improve system performance and thereby to better serve people with developmental disabilities and their families. The Association’s active sponsorship of NCI facilitates states pooling their knowledge, expertise and resources in this endeavor.

For a complete list of NCI states in 2009-10 and for a complete list of NCI indicators, visit www.nationalcoreindicators.org.

Purpose of this Report
This report is intended to provide states a look at their NCI data compared to the average of all other participating NCI states in a reasonably sized and easy to review format. For 2009-2010, the “Average of all NCI states” figure includes data from 16 states, Orange County, CA, and the District of Columbia. This State Report will not replace the annual NCI Consumer Survey Report.

It should be noted that this report only contains data from the 2009-10 Consumer Survey. Future State Reports will include all NCI data (e.g., Family Survey data, Staff stability data, etc.) collected during that year.

Arkansas has been a NCI State since 2005-06. Arkansas’s NCI Contact Lead, Cindy Young, is the Licensure and Certification Manager, Development Disabilities Services. In 2009-10, Arkansas conducted 392 Consumer Surveys.

Results
Consumer's Gender

- Male: 53.1% (Arkansas), 56.8% (Average of NCI States)
- Female: 46.9% (Arkansas), 43.2% (Average of NCI States)

Consumer's Race

- American Indian or Alaska Native: 0.3% (Arkansas), 1.0% (Average of NCI States)
- Asian: 1.0% (Arkansas), 0.0% (Average of NCI States)
- Black or African American: 24.6% (Arkansas), 22.1% (Average of NCI States)
- Pacific Islander: 0.1% (Arkansas), 0.1% (Average of NCI States)
- White: 72.3% (Arkansas), 72.1% (Average of NCI States)

Consumer's Ethnicity

- Non-Hispanic: 99.2% (Arkansas), 94.8% (Average of NCI States)
- Hispanic: 0.8% (Arkansas), 4.5% (Average of NCI States)

Consumer's Level of MR/ID

- No MR/ID: 4.6% (Arkansas), 5.6% (Average of NCI States)
- Mild: 33.7% (Arkansas), 32.1% (Average of NCI States)
- Moderate: 25.6% (Arkansas), 25.6% (Average of NCI States)
- Severe: 12.9% (Arkansas), 14.5% (Average of NCI States)
- Profound: 19.8% (Arkansas), 20.2% (Average of NCI States)
Consumer Went Out To a Religious Service/Spiritual Practice In the Past Month

- Arkansas: 38.5% Yes, 61.5% No
- Average of NCI States: 50.3% Yes, 49.7% No

Consumer Went Out For Exercise In the Past Month

- Arkansas: 32.3% Yes, 67.7% No
- Average of NCI States: 52.0% Yes, 48.0% No

Consumer Went Away On a Vacation In the Past Year

- Arkansas: 49.4% Yes, 56.5% No
- Average of NCI States: 50.6% Yes, 43.5% No

Consumer Talks With Neighbors

- Arkansas: 26.1% Yes, 73.9% No
- Average of NCI States: 36.5% Yes, 63.5% No
Number of Times Consumer Went Shopping In Past Month

- Arkansas: 3.9
- Average of NCI States: 3.7

Number of Times Consumer Went on Errands In Past Month

- Arkansas: 2.4
- Average of NCI States: 2.8

Number of Times Consumer Went Out For Entertainment In Past Month

- Arkansas: 2.7
- Average of NCI States: 2.7

Number of Times Consumer Went Out To Eat In Past Month

- Arkansas: 3.4
- Average of NCI States: 3.4
Number of Times Consumer Went To Religious Services In Past Month

- 2.4 times in Arkansas
- Average of NCI States: 1.8 times

Number of Times Consumer Went Out To Exercise In Past Month

- 9.3 times in Arkansas
- Average of NCI States: 5.5 times

Number of Times Consumer Went On Vacation In Past Year

- 1.0 times in Arkansas
- Average of NCI States: 0.7 times

Consumer Chose the Place He/She Lives

- 59.2% in Arkansas
- Average of NCI States: 54.6%
- 40.8% in NCI States
- Average of NCI States: 45.4%
Consumer Visited More Than One Place Before Moving To Where He/She Lives Now

- No: Arkansas 58.9%, Average of NCI States 41.1%
- Yes: Arkansas 69.0%, Average of NCI States 31.0%

Consumer Chose the People He/She Lives With

- No: Arkansas 60.5%, Average of NCI States 39.5%
- Yes: Arkansas 60.2%, Average of NCI States 39.8%

Consumer Chose Who Helps Him/Her At Home

- No: Arkansas 19.5%, Average of NCI States 36.2%
- Yes: Arkansas 80.5%, Average of NCI States 63.8%

Consumer Decides Daily Schedule

- No: Arkansas 20.8%, Average of NCI States 16.6%
- Yes: Arkansas 79.2%, Average of NCI States 83.4%
Consumer Decides How To Spend Free Time

Consumer Chose Where He/She Works

Consumer Visited More Than One Place Before Working Where He/She Does Now

Consumer Chose Who Helps Him/Her At Work
Consumer Chose Where He/She Goes During the Day

- No: Arkansas 28.7%, Average of NCI States 37.2%
- Yes: Arkansas 71.3%, Average of NCI States 62.8%

Consumer Visited More Than One Day Activity/Program Before Going Where He/She Does Now

- No: Arkansas 57.9%, Average of NCI States 65.4%
- Yes: Arkansas 42.1%, Average of NCI States 34.6%

Consumer Chose Who Helps Him/Her During the Day

- No: Arkansas 34.1%, Average of NCI States 40.0%
- Yes: Arkansas 65.9%, Average of NCI States 60.0%

Consumer Chooses What To Buy With His/Her Spending Money

- No: Arkansas 9.8%, Average of NCI States 11.1%
- Yes: Arkansas 90.2%, Average of NCI States 88.9%
Consumer Chose His/Her Case Manager/Service Coordinator

- No: 21.4% (Arkansas), 42.1% (Average of NCI States)
- Yes: 78.6% (Arkansas), 57.9% (Average of NCI States)

Consumer Has Friends Who Are Not Staff or Family

- No: 20.8% (Arkansas), 27.0% (Average of NCI States)
- Yes: 79.2% (Arkansas), 73.0% (Average of NCI States)

Consumer Has a Best Friend

- No: 20.4% (Arkansas), 21.4% (Average of NCI States)
- Yes: 79.6% (Arkansas), 78.6% (Average of NCI States)

Consumer Can See Friends When He/She Wants To

- No: 8.0% (Arkansas), 18.5% (Average of NCI States)
- Yes: 92.0% (Arkansas), 81.5% (Average of NCI States)
Consumer Can Go On Dates If He/She Wants To

- Consumer Can Go On Dates If He/She Wants To
- Consumer Feels Lonely
- Consumer Can See Family When He/She Wants To
- Consumer Gets To Help Other People
Consumer Is Satisfied With Job

- Arkansas: 2.4%
- Average of NCI States: 7.1%
- Yes: 97.6%
- No: 92.9%

Consumer Would Like to Work Somewhere Else

- Arkansas: 75.6%
- Average of NCI States: 68.0%
- Yes: 24.4%
- No: 32.0%

Consumer Is Satisfied With Day Program/Daily Activity

- Arkansas: 8.8%
- Average of NCI States: 11.1%
- Yes: 91.2%
- No: 88.9%

Consumer Would Like to Go to a Different Day Program/Daily Activity

- Arkansas: 78.4%
- Average of NCI States: 66.4%
- Yes: 21.6%
- No: 33.6%
Consumer Helped Make His/Her Service Plan

- Yes: 88.1%, Average of NCI States: 83.5%
- No: 11.9%

Consumer’s Case Manager/Service Coordinator Asks What He/She Wants

- Yes: 94.5%, Average of NCI States: 86.1%
- No: 5.5%

Consumer’s Case Manager/Service Coordinator Helps Him/Her Get What He/She Needs

- Yes: 93.9%, Average of NCI States: 86.5%
- No: 6.1%

Consumer’s Case Manager/Service Coordinator Calls Him/Her Back Right Away

- Yes: 83.0%, Average of NCI States: 73.5%
- No: 17.0%
Consumer Always Has a Way To Get Where He/She Wants To

- Yes: 92.6% (Arkansas), 85.5% (Average of NCI States)
- No: 7.4% (Arkansas), 14.5% (Average of NCI States)

Consumer's Usual Way To Get Places

- Ride From Staff In Provider Vehicle: 48.0% (Arkansas), 51.6% (Average of NCI States)
- Ride From Family/Friends: 33.0% (Arkansas), 35.9% (Average of NCI States)
- Transports Self: 12.0% (Arkansas), 11.8% (Average of NCI States)
- Public Transportation: 5.0% (Arkansas), 11.0% (Average of NCI States)

Consumer Gets the Services He/She Needs

- Yes: 92.2% (Arkansas), 87.3% (Average of NCI States)
- No: 7.8% (Arkansas), 12.7% (Average of NCI States)

Consumer's Staff Have Adequate Training

- Yes: 95.9% (Arkansas), 93.3% (Average of NCI States)
- No: 4.1% (Arkansas), 6.7% (Average of NCI States)
Consumer Feels Safe at Home

Consumer Feels Safe In Neighborhood

Consumer Feels Safe at Work/Day Program/Daily Activity

Consumer Has Someone to Go To When He/She Feels Afraid
Consumer Has a Primary Doctor

- 99.7% (Arkansas)
- 99.1% (Average of NCI States)

Consumer Has Had a Complete Annual Physical Exam in the Past Year

- 98.7% (Arkansas)
- 91.6% (Average of NCI States)

Consumer Has Had a Routine Dental Exam in the Past Year

- 82.9% (Arkansas)
- 83.1% (Average of NCI States)

Consumer Has Had a Vision Screening in the Past Year

- 55.8% (Arkansas)
- 64.5% (Average of NCI States)
Consumer Has Had a Pap Test in Past 3 Years

Consumer Has Had a Mammogram in Past 2 Years (Women over 40)

Consumer Has Had a PSA Test in Past Year (Males over 50)

Consumer Has Had a Colorectal Cancer Screening in Past Year (Those over 50)
Consumer Engages in Moderate Physical Activity For At Least 30 Mins 3 Times a Week

- Consumer: 66.5% No, 73.9% Yes
- Average of NCI States: 33.5% No, 26.1% Yes

Consumer Smokes Or Chews Tobacco

- Consumer: 93.5% No, 92.4% Yes
- Average of NCI States: 6.5% No, 7.6% Yes

Consumer’s BMI

- Underweight: 6.8% Arkansas, 5.4% Average of NCI States
- Normal Weight: 33.7% Arkansas, 36.3% Average of NCI States
- Overweight: 29.2% Arkansas, 29.6% Average of NCI States
- Obese: 27.6% Arkansas, 31.3% Average of NCI States

Consumer Takes At Least One Med For Mood/Anxiety/Behavior/Psychotic Disorders

- Consumer: 50.5% No, 46.9% Yes
- Average of NCI States: 49.5% No, 53.1% Yes
Consumer's Home is Entered Without Permission

- Arkansas: 93.9%
- Average of NCI States: 90.0%

Consumer's Bedroom is Entered Without Permission

- Arkansas: 93.1%
- Average of NCI States: 84.9%

Consumer Has Enough Privacy at Home

- Arkansas: 95.5%
- Average of NCI States: 89.9%

Consumer's Mail Is Open Without Permission

- Arkansas: 90.7%
- Average of NCI States: 88.7%
Consumer Can Be Alone With Visitors At Home

- No: Arkansas 26.6%, Average of NCI States 15.9%
- Yes: Arkansas 73.4%, Average of NCI States 84.1%

Consumer Is Allowed To Use Phone/Internet When He/She Want To

- No: Arkansas 14.2%, Average of NCI States 7.7%
- Yes: Arkansas 85.8%, Average of NCI States 92.3%

Consumer Has Participated In a Self-Advocacy Group/Meeting

- No: Arkansas 82.4%, Average of NCI States 68.4%
- Yes: Arkansas 17.6%, Average of NCI States 31.6%

Consumer’s Staff At Work Treat Him/Her with Respect

- No: Arkansas 0.0%, Average of NCI States 4.4%
- Yes: Arkansas 100.0%, Average of NCI States 95.6%
Consumer's Staff At Day Program/Daily Activity Treat Him/Her with Respect

<table>
<thead>
<tr>
<th></th>
<th>Arkansas</th>
<th>Average of NCI States</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>96.1%</td>
<td>94.9%</td>
</tr>
<tr>
<td>No</td>
<td>3.9%</td>
<td>5.1%</td>
</tr>
</tbody>
</table>

Consumer's Staff At Home Treat Him/Her With Respect

<table>
<thead>
<tr>
<th></th>
<th>Arkansas</th>
<th>Average of NCI States</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>97.8%</td>
<td>93.9%</td>
</tr>
<tr>
<td>No</td>
<td>2.2%</td>
<td>6.1%</td>
</tr>
</tbody>
</table>

Consumers' Community Employment

<table>
<thead>
<tr>
<th></th>
<th>Arkansas</th>
<th>Average of NCI States</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individually-Supported</td>
<td>12.0%</td>
<td>33.3%</td>
</tr>
<tr>
<td>Competitive</td>
<td>84.0%</td>
<td>43.3%</td>
</tr>
<tr>
<td>Group-Supported</td>
<td>4.0%</td>
<td>23.4%</td>
</tr>
</tbody>
</table>

Consumer in Individually-Supported Community Employment

<table>
<thead>
<tr>
<th></th>
<th>Arkansas</th>
<th>Average of NCI States</th>
<th>State Min Wage (2009)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Avg Hours in Past 2 Weeks</td>
<td>11.0</td>
<td>26.2</td>
<td>7.25 7.59 7.25</td>
</tr>
<tr>
<td>Avg Wages in Past Two Weeks</td>
<td>79.75</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Avg Hourly Wage in 2 Weeks</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Consumer in Competitive Community Employment

- Average Hours in Past 2 Weeks: 170.10
- Average Wages in Past Two Weeks: 128.0
- Average Hourly Wage in 2 Weeks: 5.55

Consumer in Group-Supported Community Employment

- Average Hours in Past 2 Weeks: 251.43
- Average Wages in Past Two Weeks: 157.98
- Average Hourly Wage in 2 Weeks: 8.00

Consumer's Overall Employment

- Average Hours in Past 2 Weeks: 32.9
- Average Wages in Past Two Weeks: 68.0
- Average Hourly Wage in 2 Weeks: 2.6

Consumer's Length of Time At Current Community Job

- Average Months: 55.5
Consumer’s Job is In Top 4 Most Common Community Job Categories

- **Arkansas**
  - Food Prep: 13.0%
  - Cleaning/Maintenance: 27.0%
  - Retail: 10.0%
  - Assembly/Manufacturing: 3.0%

- **Average of NCI States**
  - Food Prep: 15.6%
  - Cleaning/Maintenance: 33.3%
  - Retail: 16.8%
  - Assembly/Manufacturing: 6.0%

Consumer Has Integrated Employment As a Goal In His/Her Service Plan

- **Arkansas**
  - No: 86.1%
  - Yes: 76.7%

- **Average of NCI States**
  - No: 23.3%
  - Yes: 13.9%

Consumer Worked 10 Out of Last 12 Months In Community Job

- **Arkansas**
  - No: 31.0%
  - Yes: 81.9%

- **Average of NCI States**
  - No: 18.1%
  - Yes: 69.0%

Consumer Received Paid Vacation/Sick Time in Community Job

- **Arkansas**
  - No: 100.0%
  - Yes: 76.8%

- **Average of NCI States**
  - No: 0.0%
  - Yes: 23.2%
Consumer Has a Job in Community

- No: Arkansas 73.0%, Average of NCI States 17.2%
- Yes: Arkansas 82.8%, Average of NCI States 27.0%

Consumer Does Not Have a Job in Community But Would Like One

- No: Arkansas 53.6%, Average of NCI States 31.6%
- Yes: Arkansas 68.4%, Average of NCI States 46.4%

Consumer Goes to a Day Program/Daily Activity

- No: Arkansas 28.3%, Average of NCI States 29.1%
- Yes: Arkansas 71.7%, Average of NCI States 70.9%

Consumer Does Volunteer Work

- No: Arkansas 15.7%, Average of NCI States 28.7%
- Yes: Arkansas 84.3%, Average of NCI States 71.3%
Summary

Recommendations/best practices for interpreting results:
- The NCI State Report allows the state to compare its own results against the average across all NCI states reporting for that particular year.
- The NCI State Report will be generated on an annual basis, enabling states to track system-level changes in performance and outcomes over time as well as in relation to the average across all NCI states.

Cautions:
- All the data presented in this report are “raw” data, meaning no statistical testing was performed. For individual state-to-state comparisons, please refer to the 2009-10 NCI Consumer Survey Report, which is posted on the NCI website (www.nationalcoreindicators.org).
- A few of these charts show results for questions that had a small number of survey responses. To locate the n’s (number of responses) for each question, please review the aforementioned 2009-10 NCI Consumer Survey Report.
- If comparing these results to 2008-09 state report results, it should be noted that in 2009-10 the “Don’t Know” responses for the health indicators (e.g., last mammogram) were not included in the analysis. This is a change from 2008-09 when the “Don’t Know” responses were included.

To review additional NCI reports, visit www.nationalcoreindicators.org.

For further information regarding this State Report, please contact Josh Engler at jengler@hsri.org.