

Family Support Frequently Asked Questions

Child Care Information for Child Care Providers

How do I participate in the voucher program?

Contact the Family Support Unit at 1-800-322-8176. You **must** have your child care license **first**.

How often will my case be re-evaluated once I am approved for child care services?

Low-Income redeterminations shall be completed based on the provider's Better Beginnings Level. Better Beginnings Level one (1) and two (2) are re-determined once a year. Better Beginnings Level three (3) are re-determined every two years.

Who do I contact to get updated rate information?

- Email Ashrael Tramble at ashrael.tramble@dhs.arkansas.gov

Can't find the answer to your question?

Contact the Family Service Unit at 1-800-322-8176