



FRAUD ALERT

May 2020

COVID-19 Related Scams

Watch Out for Coronavirus (COVID-19)-Related Scams

Medicare recipients need to stay vigilant against possible scams surrounding the Coronavirus pandemic, especially scammers calling and emailing offering vaccines in exchange for your Medicare number or bank account information.

Currently, there is NO VACCINE for COVID-19.

The AR Senior Medicare Patrol (SMP) is making you aware of the following tips to avoid becoming a victim of Coronavirus (COVID-19)-related scams:

Tips:

- Never give out your Medicare number, Social Security number, or other confidential/personal information in response to unsolicited calls, texts, emails or home visits. If your personal information is compromised, it may also be used in other fraud schemes.
- Be suspicious of anyone going door-to-door to offer free coronavirus or COVID-19 testing, supplies or treatments.
- Carefully review your Medicare Summary Notice (MSN) or Explanation of Benefits (EOB) to look for errors or claims for products or services you didn't receive, or your doctor did not order.
- Be aware that the Centers for Disease Control and Prevention (CDC) and other public health officials may contact you if they believe you may have been exposed to coronavirus. These officials will never ask you for your insurance or financial information.

How to Respond:

Please call the AR SMP at 866-726-2916 to report any suspected scams you receive at your door, or by internet, phone, email, text or social media related to Coronavirus COVID-19. Our purpose is to give important information to prevent you and your loved ones from becoming victims of scams and fraudulent schemes.

REPORT all scams to the Arkansas SMP — 866-726-2916



The Arkansas SMP (Senior Medicare Patrol) is a grant program administered by the Department of Human Services Division of Aging, Adult & Behavioral Health Services. This publication was paid for by a grant from the Administration for Community Living (ACL) #90MPP3001. Points expressed herein do not necessarily reflect official