



**ARKANSAS  
DEPARTMENT OF  
HUMAN  
SERVICES**

**UNDUPLICATED CLIENT COUNT  
BY DEPARTMENT/DIVISIONS AND PROGRAMS**

**FOR SFY 2011 - 2015  
AND  
SFY 2016 PROJECTIONS**

**PRODUCED BY DIRECT SERVICE DIVISIONS AND OFA/RESEARCH AND STATISTICS**

# DEPARTMENT OF HUMAN SERVICES

## UNDUPLICATED CLIENT COUNT

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# DHS UNDUPLICATED CLIENT COUNT

## Synopsis

### Time Frame of Data:

State Fiscal Year (July 1 through June 30)

### Sources of Data:

The following DHS divisions: County Operations, Medical Services, Children and Family Services, Child Care and Early Childhood Education, Developmental Disabilities Services, Behavioral Health Services, Youth Services, Services for the Blind and Aging and Adult Services.

### How Data is Compiled:

A worksheet is sent to a statistical contact person for each division asking for the following numbers:

1. Number of Unduplicated Clients Served by Division
2. Number of Clients **Not** Served by Other DHS Divisions
3. Number of Cases Not Served by Other DHS Divisions

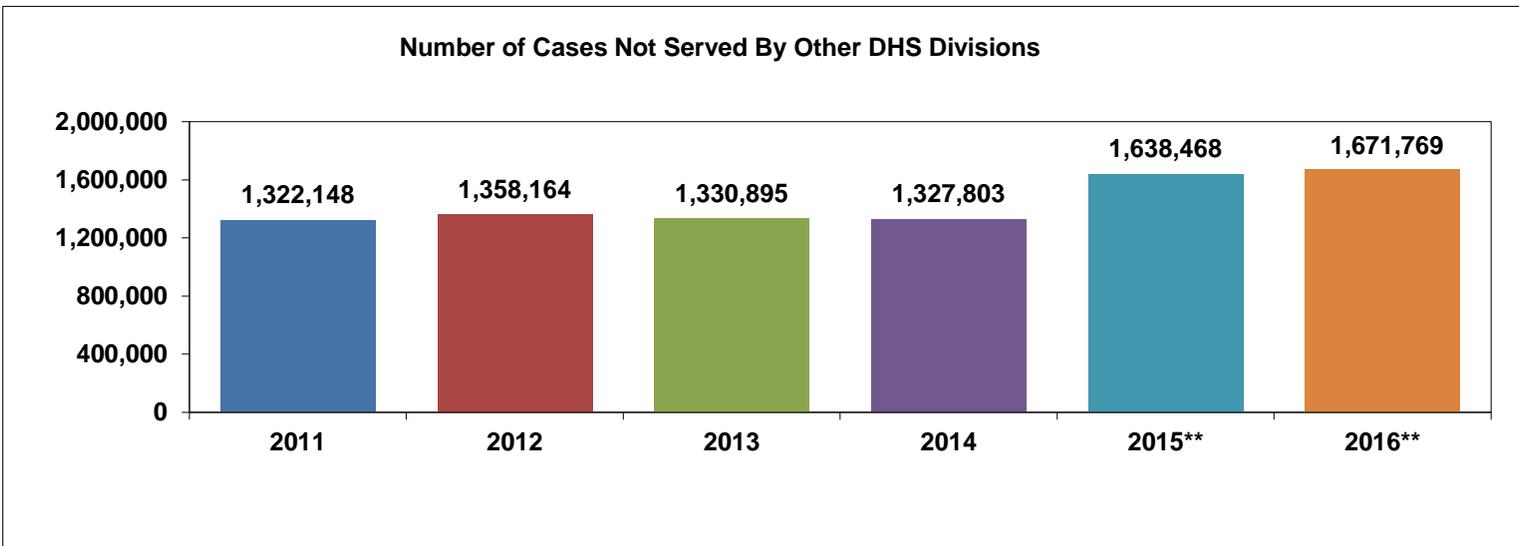
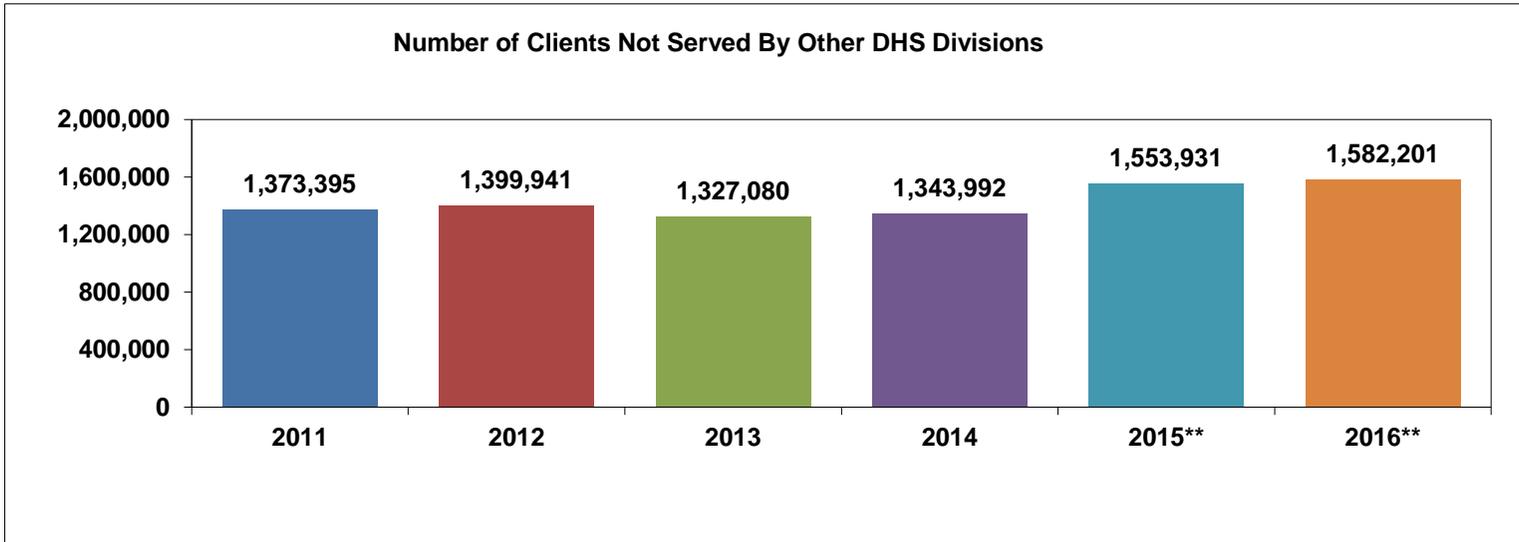
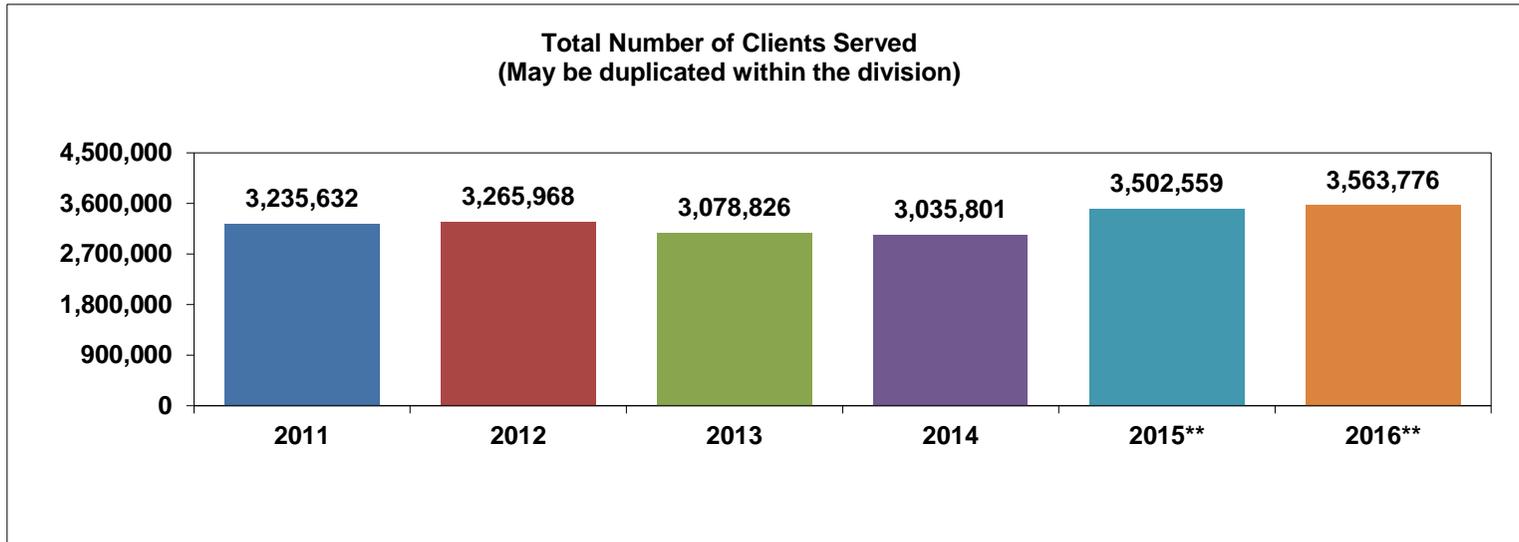
### Final DHS Count

Each division submits their completed worksheet to Research and Statistics (R&S). After reviewing and compiling the data, R&S submits the report to the director of the Office of Finance & Administration for final approval. The final report is then distributed to the executive staff.

### Summary

The DHS Unduplicated Client Count has historically been considered a "best" estimate. Since the client databases of each division are not integrated, an exact count cannot be determined. It is however the opinion of R&S, that each division puts a good faith effort in giving the most accurate number possible for this count.

**DHS UNDUPLICATED COUNT OF INDIVIDUALS  
AND NUMBER OF CASES  
FOR STATE FISCAL YEARS  
2011 - 2016\***



\* SFY 2016 numbers are projections.

\*\* SFY 2015 and 2016 include Health Care Independence Act of 2013 recipients, commonly called the "private option".

Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS  
AND NUMBER OF CASES  
FOR STATE FISCAL YEAR 2016  
PROJECTIONS**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
<b>DIVISION</b>	(Step 1) ****	(Step 2)	(Step 3)
County Operations	2,082,600	1,343,358 *	1,446,772
Medical Services	1,017,000	0 **	0 **
Children and Family Services	137,875	26,196	20,450
Child Care and Early Childhood Education	23,000	19,100	11,000
Developmental Disabilities	24,600	1,466	1,466
Behavioral Health	92,084	29,861	29,861
Youth Services	8,054 ***	792	792
Services for the Blind	1,750	1,300	1,300
Aging and Adult Services	176,813	160,128	160,128
<b>Total Estimated Unduplicated Count of DHS Clients</b>	<b>3,563,776</b>	<b>1,582,201</b>	<b>1,671,769</b>

\* This figure represents the number of clients unduplicated between the various programs of DCO.

Only individuals who received TEA and are NOT also on Medicaid are counted as "Unduplicated Individuals by Program". These individuals are a subset of clients counted in column one title "Unduplicated Individuals".

\*\* Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

\*\*\* These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.

\*\*\*\* The number of "Clients Served by" served in column one should be compared to the number of "unduplicated cases" found in column three.

**DHS UNDUPLICATED COUNT OF INDIVIDUALS  
AND NUMBER OF CASES  
FOR STATE FISCAL YEAR 2015**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
<b>DIVISION</b>	(Step 1) ****	(Step 2)	(Step 3)
County Operations	2,057,147	1,333,181 *	1,430,295
Medical Services	1,009,856	0 **	0 **
Children and Family Services	128,867	24,484	19,114
Child Care and Early Childhood Education	21,967	18,100	10,893
Developmental Disabilities	24,500	1,334	1,334
Behavioral Health	89,402	28,998	28,998
Youth Services	7,671 ***	755	755
Services for the Blind	1,711	1,283	1,283
Aging and Adult Services	161,438	145,796	145,796
<b>Total Estimated Unduplicated Count of DHS Clients</b>	<b>3,502,559</b>	<b>1,553,931</b>	<b>1,638,468</b>

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Only individuals who received TEA and are NOT also on Medicaid are counted as "Unduplicated Individuals by Program". These individuals are a subset of clients counted in column one title "Unduplicated Individuals".

\*\* Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

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\*\*\*\* The number of "Clients Served by" served in column one should be compared to the number of "unduplicated cases" found in column three.

Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS  
AND NUMBER OF CASES  
FOR STATE FISCAL YEAR 2014**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
<b>DIVISION</b>	(Step 1) ****	(Step 2)	(Step 3)
County Operations	1,810,772	1,126,514 *	1,122,551
Medical Services	806,442	0 **	0 **
Children and Family Services	119,479	22,701	17,721
Child Care and Early Childhood Education	18,882	17,776	10,530
Developmental Disabilities	24,454	1,716	1,716
Behavioral Health	86,634	27,467	27,467
Youth Services <sup>#</sup>	6,916 ***	832	832
Services for the Blind	1,942	1,457	1,457
Aging and Adult Services	160,280	145,529	145,529
<b>Total Estimated Unduplicated Count of DHS Clients</b>	<b>3,035,801</b>	<b>1,343,992</b>	<b>1,327,803</b>

\* This figure represents the number of clients unduplicated between the various programs of DCO.

Only individuals who received TEA and are NOT also on Medicaid are counted as "Unduplicated Individuals by Program". These individuals are a subset of clients counted in column one title "Unduplicated Individuals".

\*\* Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

\*\*\* These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.

\*\*\*\* The number of "Clients Served by" served in column one should be compared to the number of "unduplicated cases" found in column three.

<sup>#</sup> SFY's 2011-2014 have been revised by DYS.

Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS  
AND NUMBER OF CASES  
FOR STATE FISCAL YEAR 2013**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
<b>DIVISION</b>	(Step 1) ****	(Step 2)	(Step 3)
County Operations	1,861,662	1,141,216 *	1,154,563
Medical Services	829,512	0 **	0 **
Children and Family Services	118,746	22,562	17,613
Child Care and Early Childhood Education	20,421	14,276	9,693
Developmental Disabilities	22,571	3,004	3,004
Behavioral Health	84,111	24,769	24,769
Youth Services #	5,880 ***	304	304
Services for the Blind	2,136	1,602	1,602
Aging and Adult Services	133,787	119,347	119,347
<b>Total Estimated Unduplicated Count of DHS Clients</b>	<b>3,078,826</b>	<b>1,327,080</b>	<b>1,330,895</b>

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# SFY's 2011-2014 have been revised by DYS.

Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS  
AND NUMBER OF CASES  
FOR STATE FISCAL YEAR 2012**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
<b>DIVISION</b>	(Step 1) ****	(Step 2)	(Step 3)
County Operations	2,025,171	1,193,125 *	1,162,490
Medical Services	825,803	0 **	0 **
Children and Family Services	125,057	23,762	18,549
Child Care and Early Childhood Education	18,120	15,506	9,577
Developmental Disabilities	22,819	3,260	3,260
Behavioral Health	87,785	25,202	25,202
Youth Services #	6,822 ***	327	327
Services for the Blind	2,003	1,835	1,835
Aging and Adult Services	152,388	136,924	136,924
<b>Total Estimated Unduplicated Count of DHS Clients</b>	<b>3,265,968</b>	<b>1,399,941</b>	<b>1,358,164</b>

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# SFY's 2011-2014 have been revised by DYS.

Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS  
AND NUMBER OF CASES  
FOR STATE FISCAL YEAR 2011**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
<b>DIVISION</b>	(Step 1) ****	(Step 2)	(Step 3)
County Operations	2,015,988	1,183,319 *	1,144,597
Medical Services	817,750	0 **	0 **
Children and Family Services	124,941	23,740	18,532
Child Care and Early Childhood Education	22,068	19,507	12,190
Developmental Disabilities	21,980	1,376	1,376
Behavioral Health	90,403	27,043	27,043
Youth Services #	7,863 ***	466	466
Services for the Blind	2,101	1,936	1,936
Aging and Adult Services	132,538	116,008	116,008
<b>Total Estimated Unduplicated Count of DHS Clients</b>	<b>3,235,632</b>	<b>1,373,395</b>	<b>1,322,148</b>

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\*\* Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

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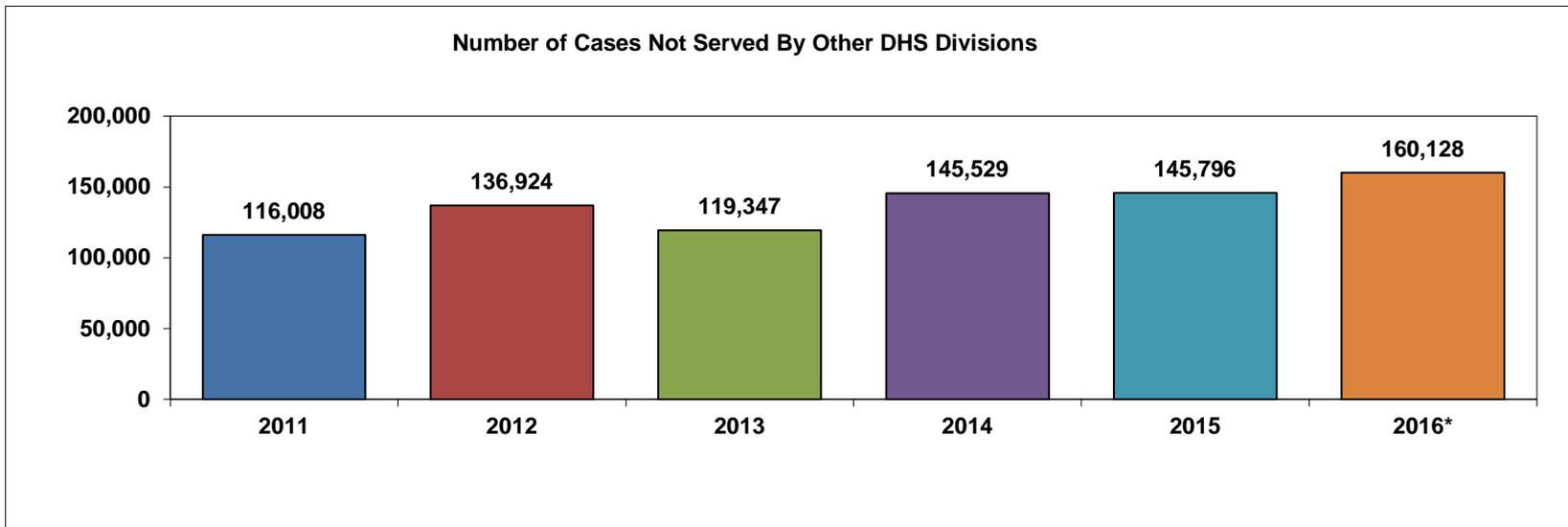
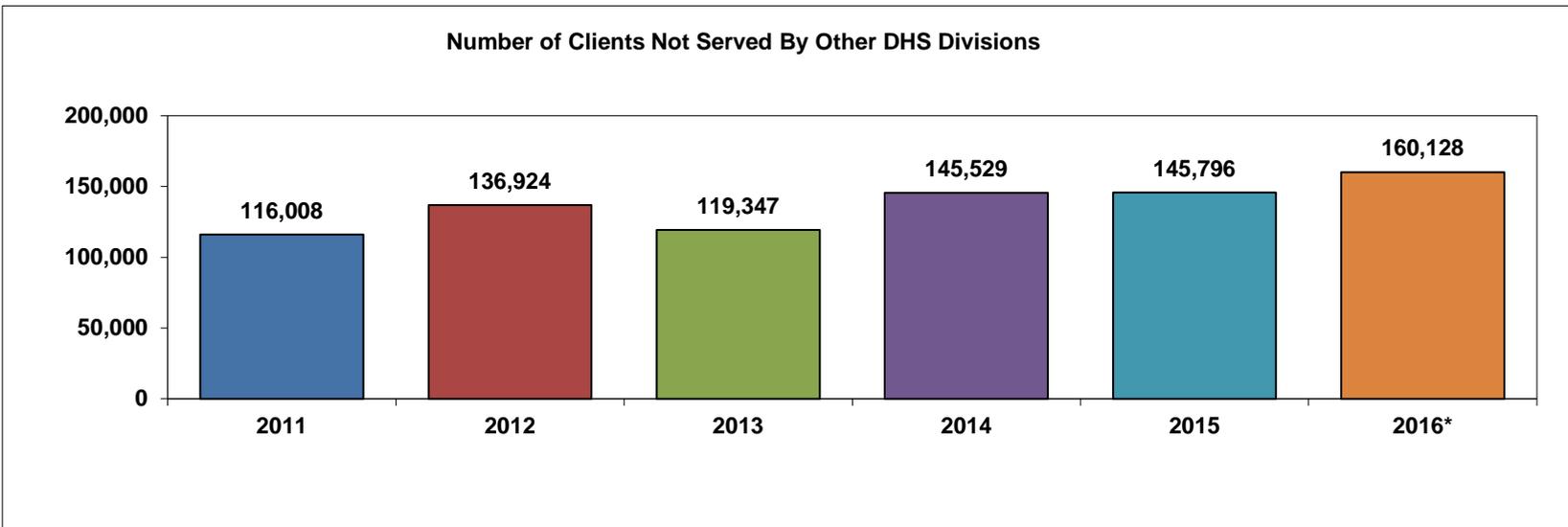
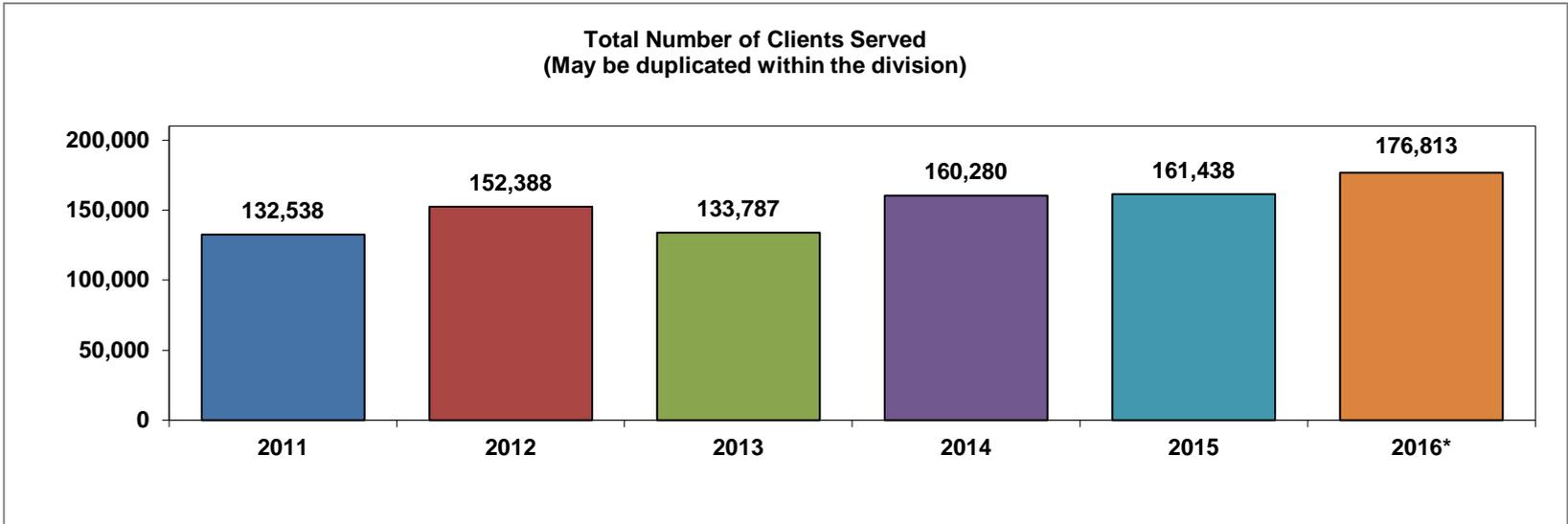
**UNDUPLICATED CLIENT COUNT**

**BY DIVISIONS**

**FOR SFY 2011 - 2016\***

\*SFY 2016 numbers are projections.

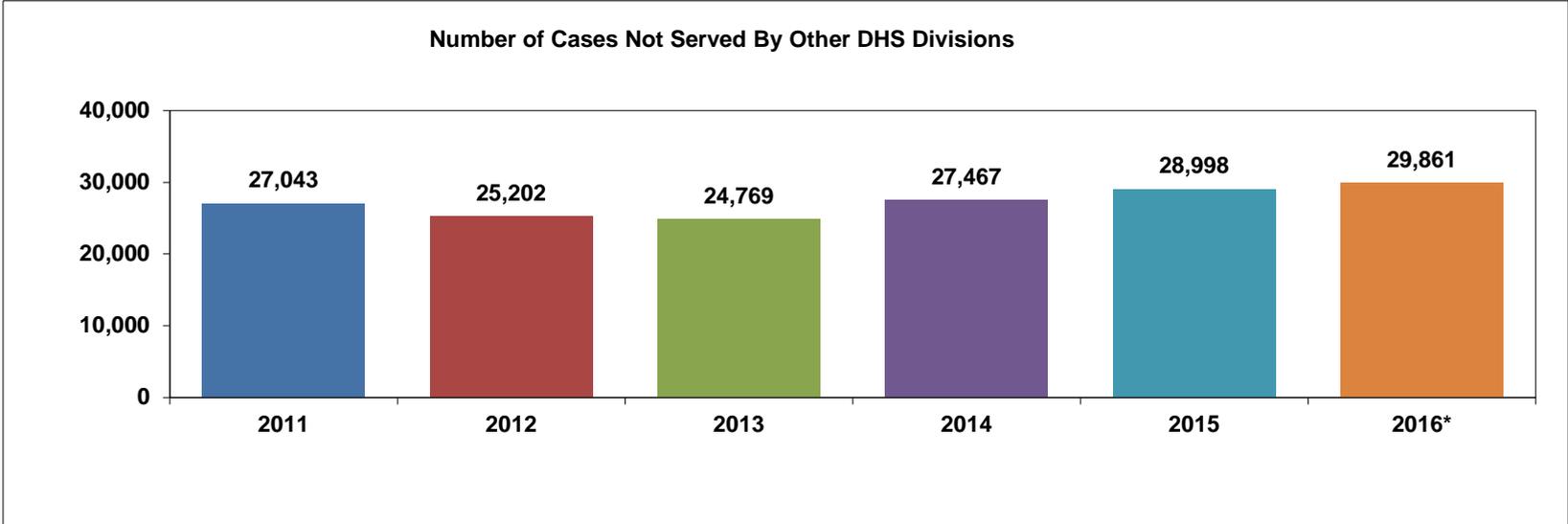
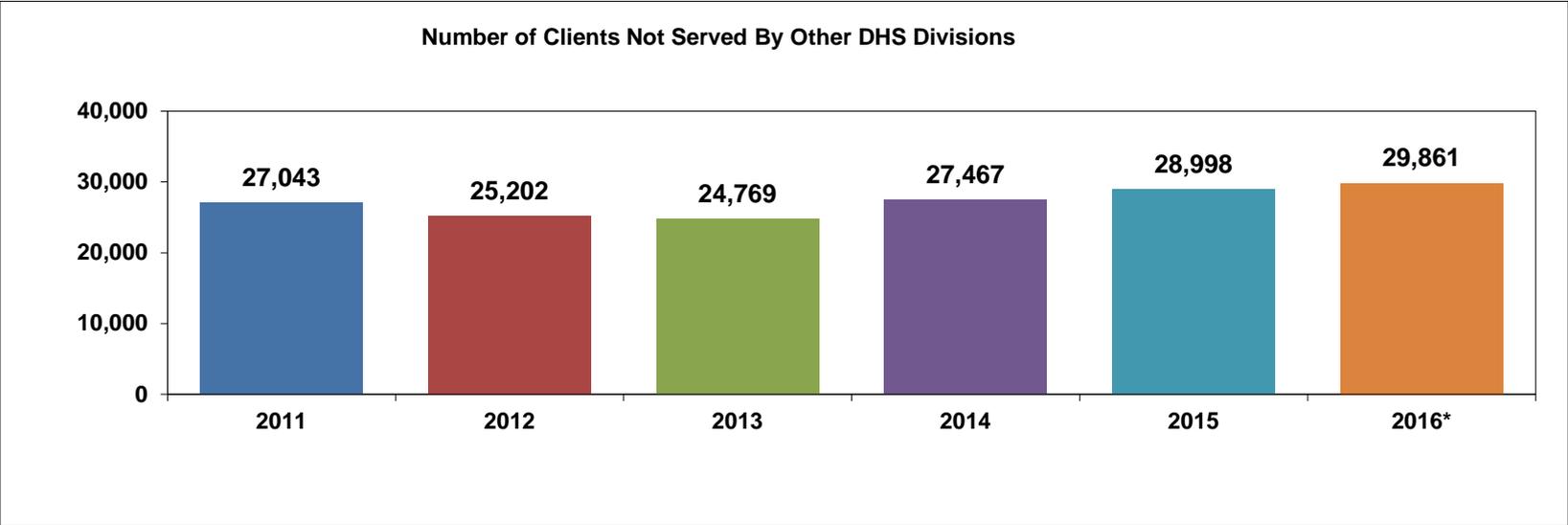
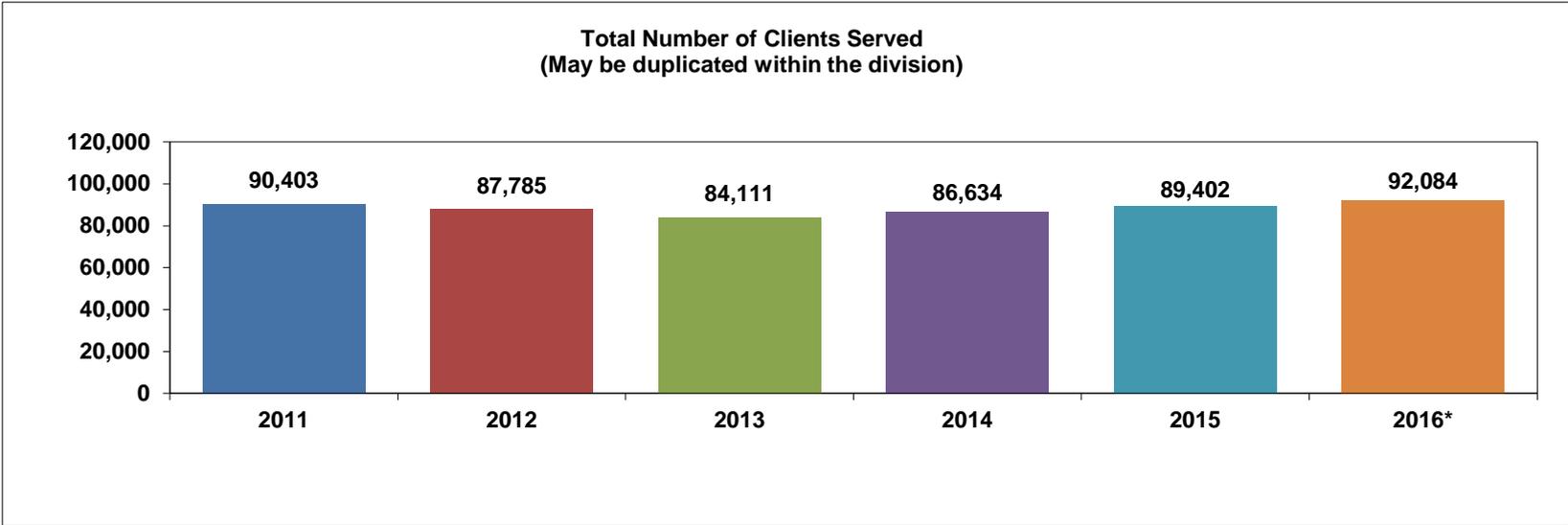
**DIVISION OF AGING AND ADULT SERVICES  
UNDUPLICATED CLIENT COUNT  
SFY 2011 - 2016\***



\* SFY 2016 numbers are projections.

Source: DAAS/OFA-Research and Statistics

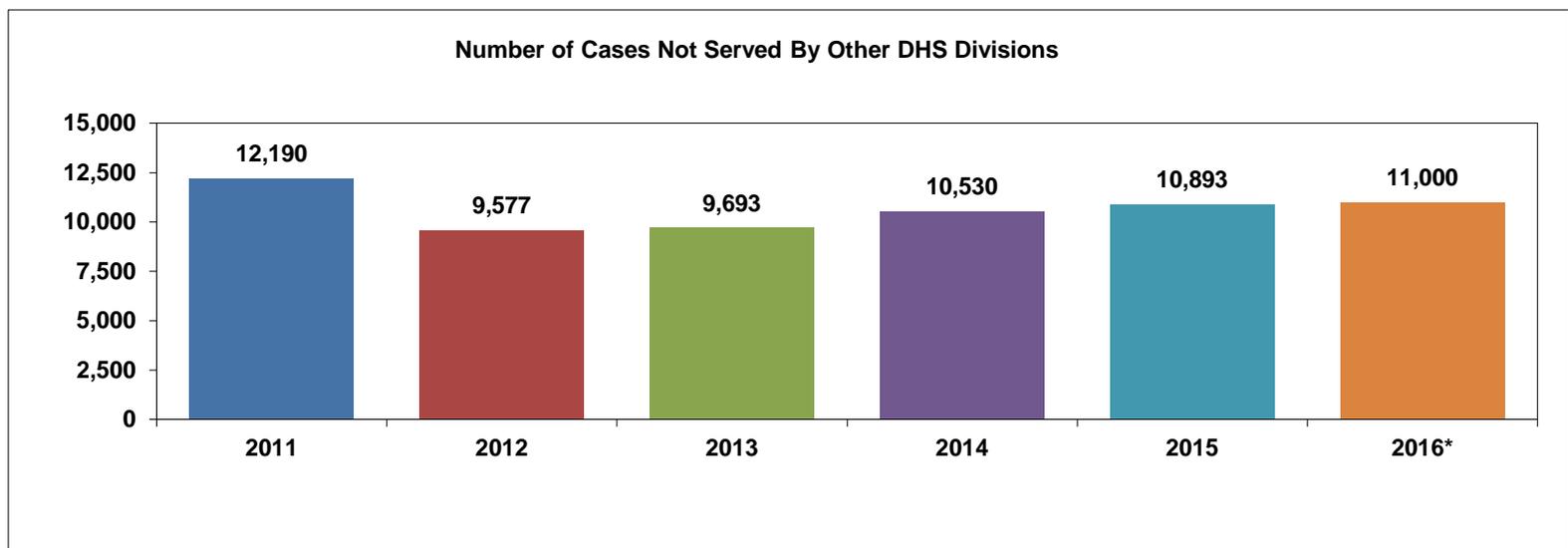
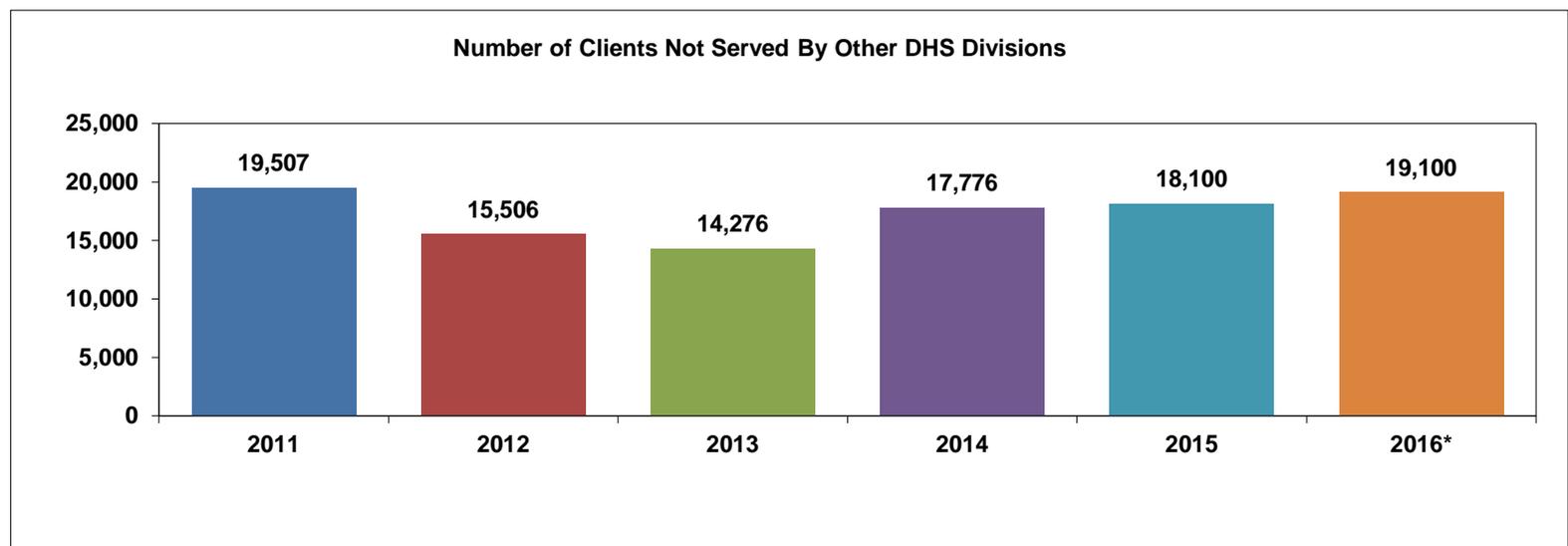
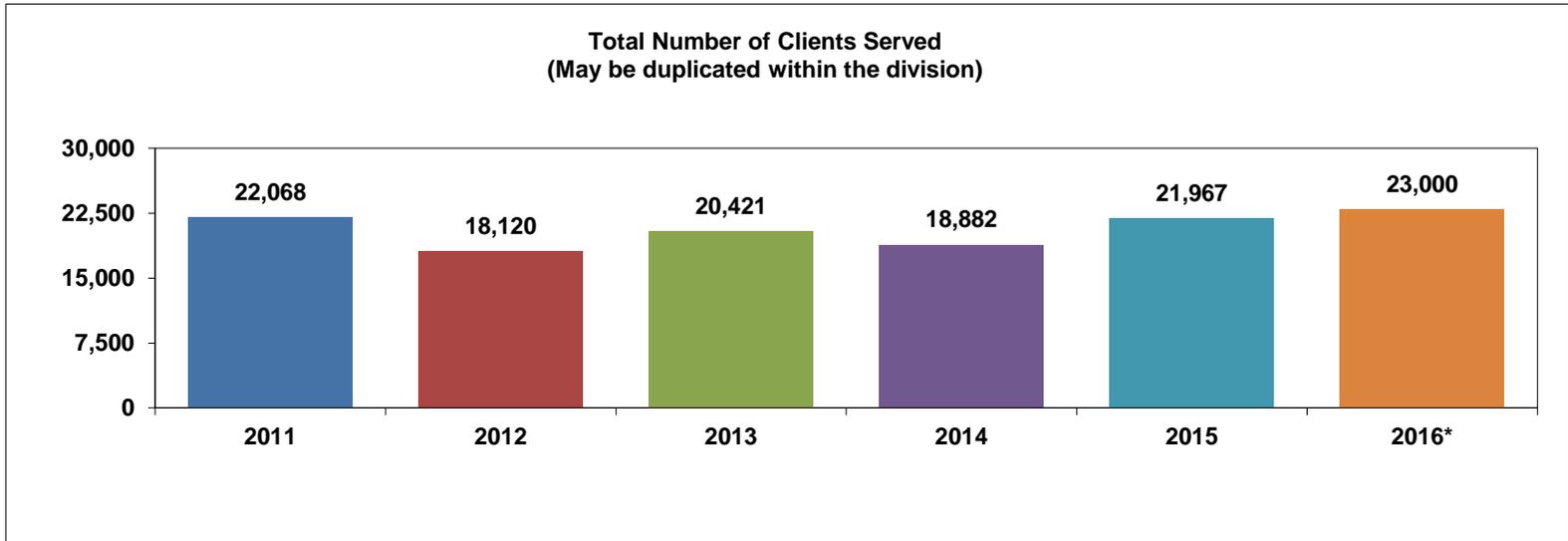
**DIVISION OF BEHAVIORAL HEALTH SERVICES  
UNDUPLICATED CLIENT COUNT  
SFY 2011 - 2016\***



\* SFY 2016 numbers are projections.

Source: DBHS/OFA-Research and Statistics

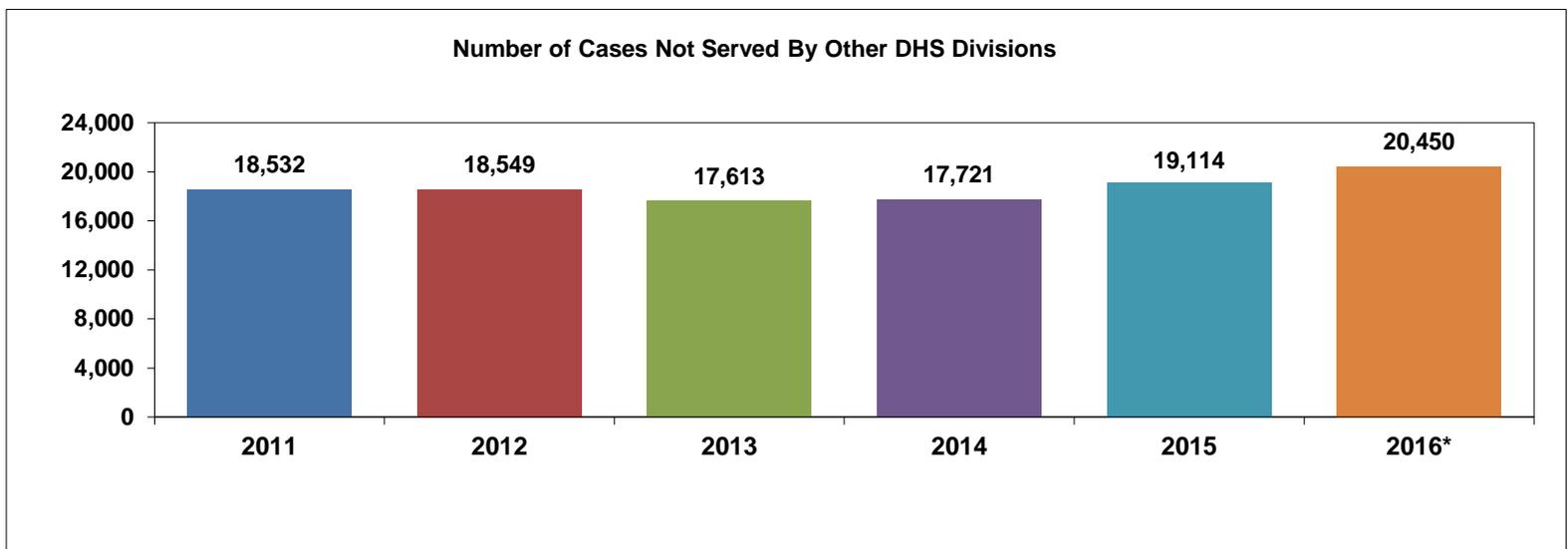
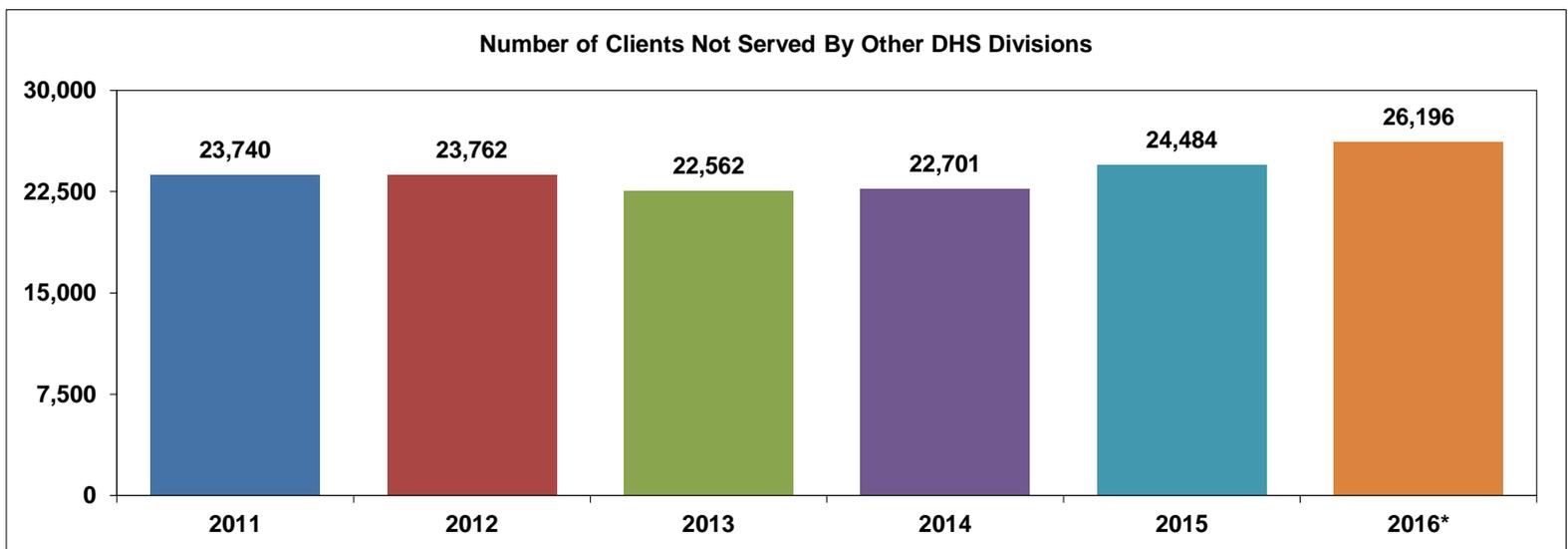
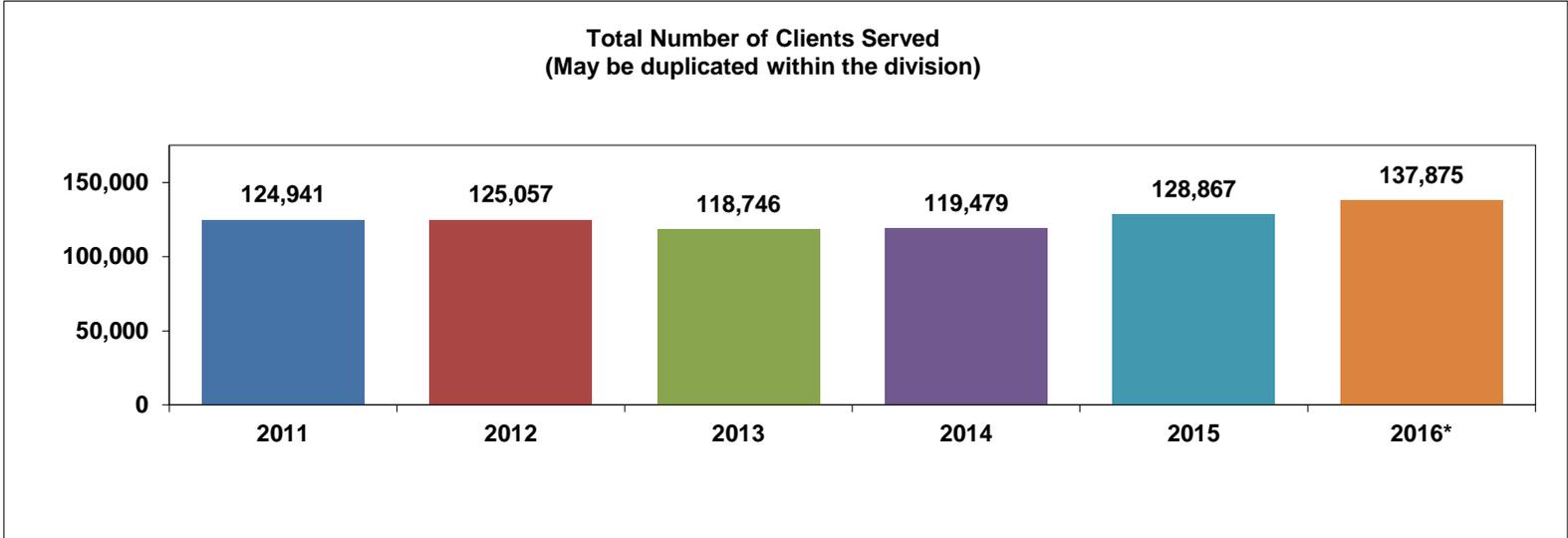
**DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION  
UNDUPLICATED CLIENT COUNT  
SFY 2011 - 2016\***



\* SFY 2016 numbers are projections.

Source: DCC&ECE/OFA-Research and Statistics

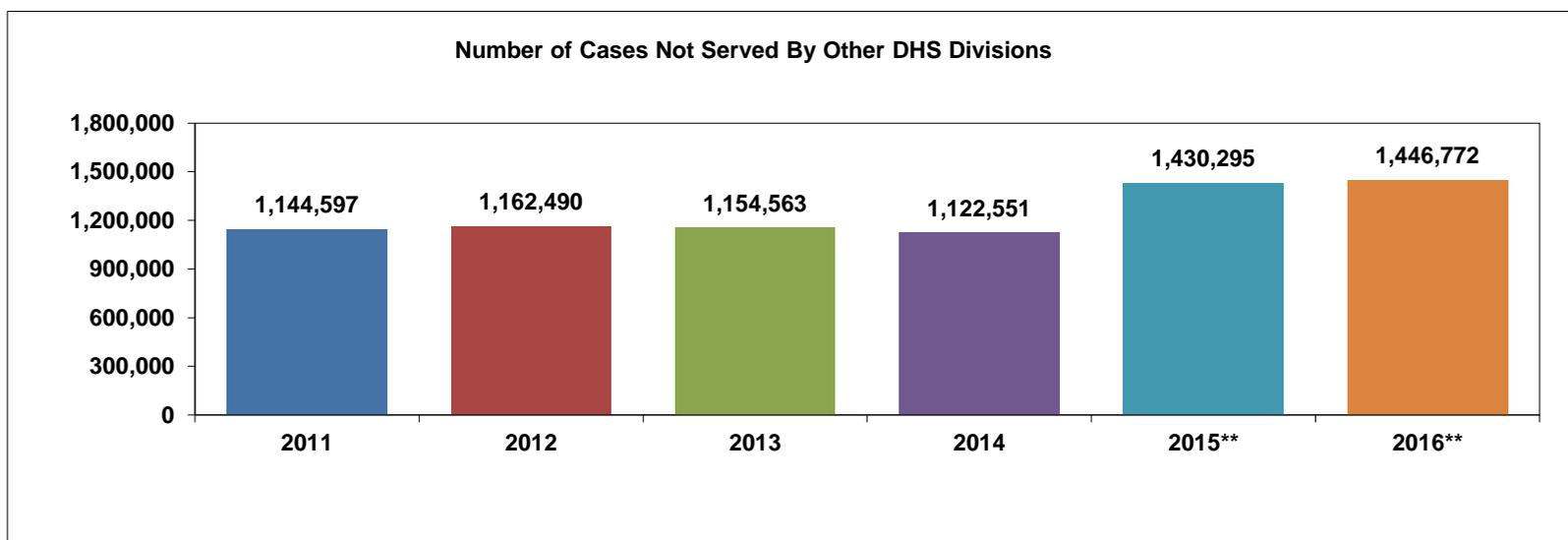
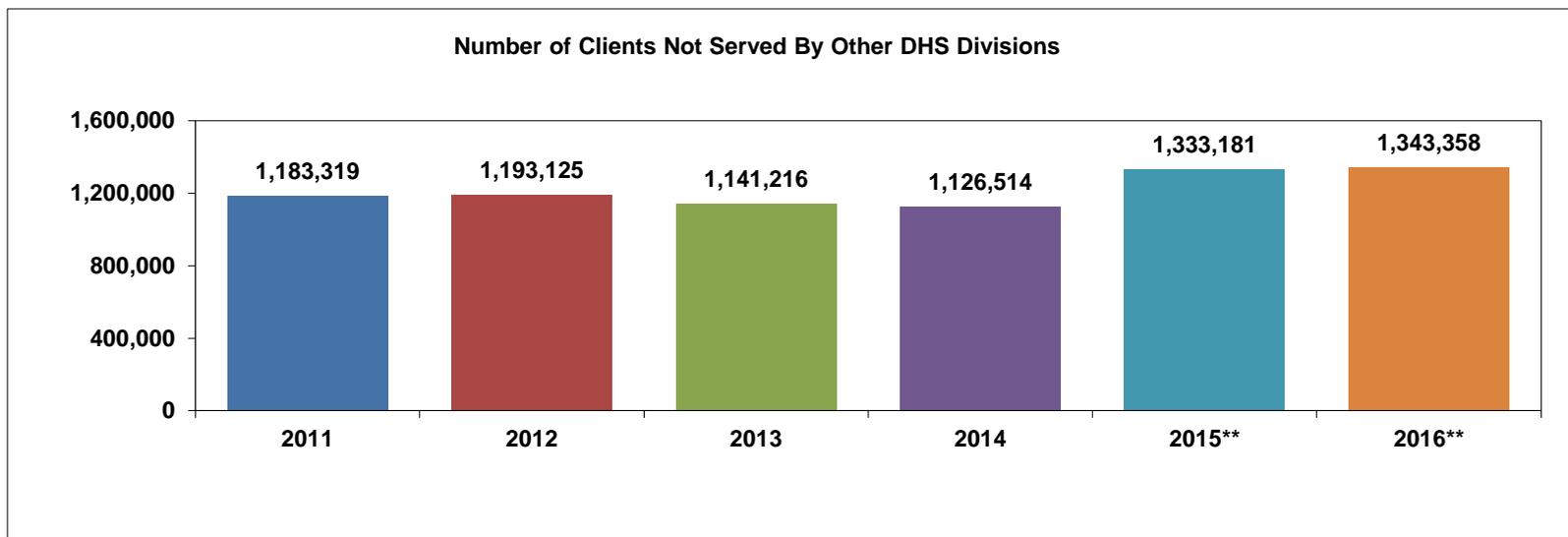
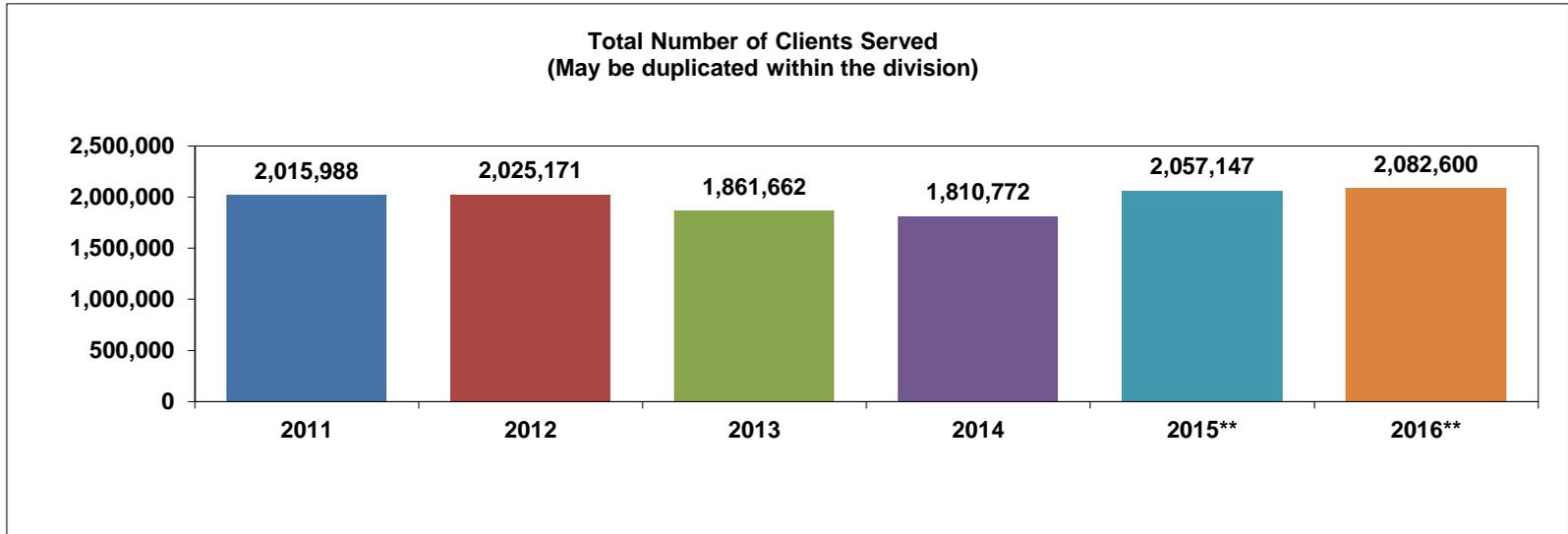
**DIVISION OF CHILDREN AND FAMILY SERVICES  
UNDUPLICATED CLIENT COUNT  
SFY 2011 - 2016\***



\* SFY 2016 numbers are projections.

Source: DCFS/OFA-Research and Statistics

**DIVISION OF COUNTY OPERATIONS  
UNDUPLICATED CLIENT COUNT  
SFY 2011 - 2016\***

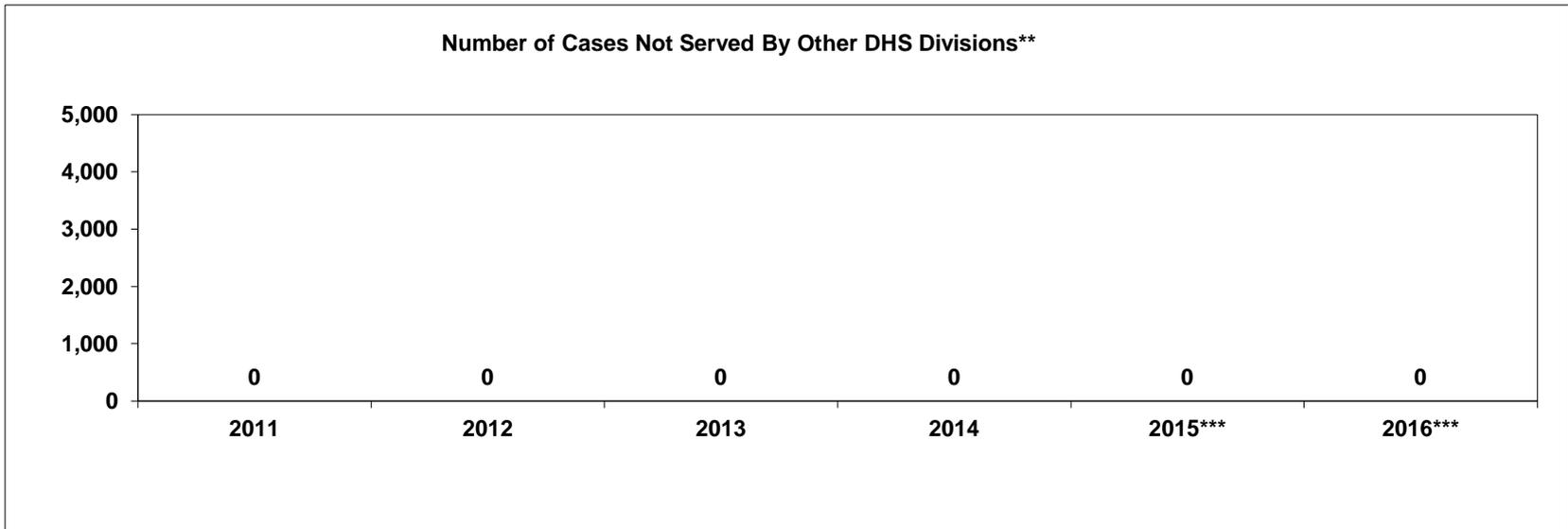
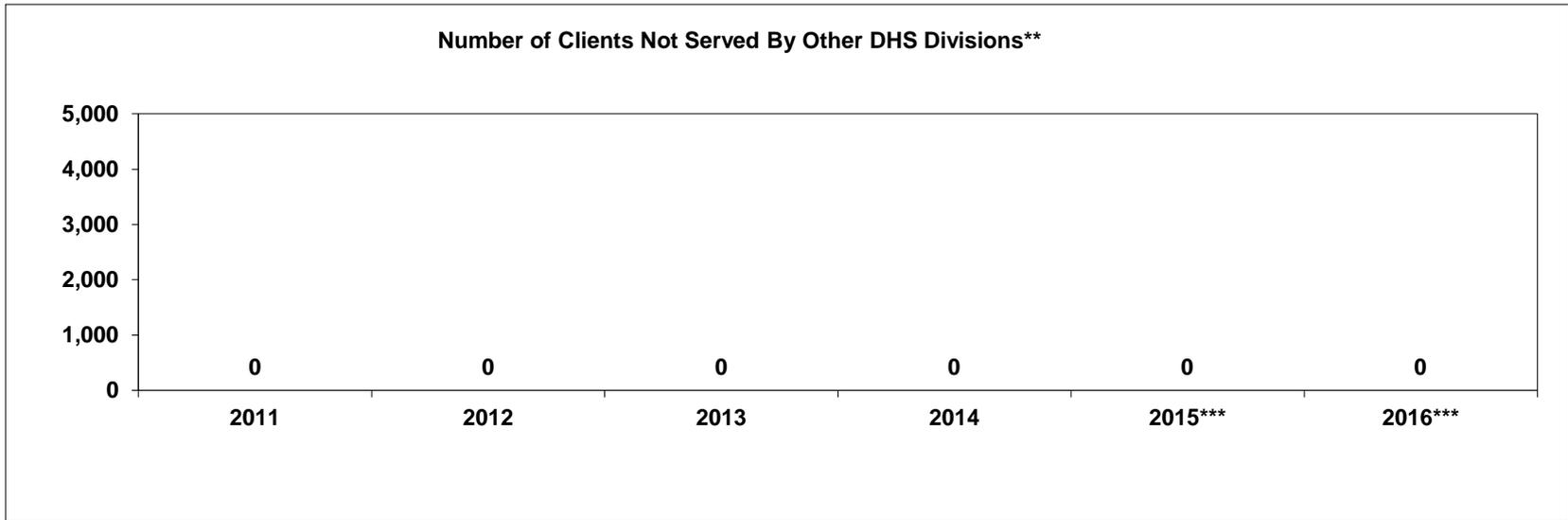
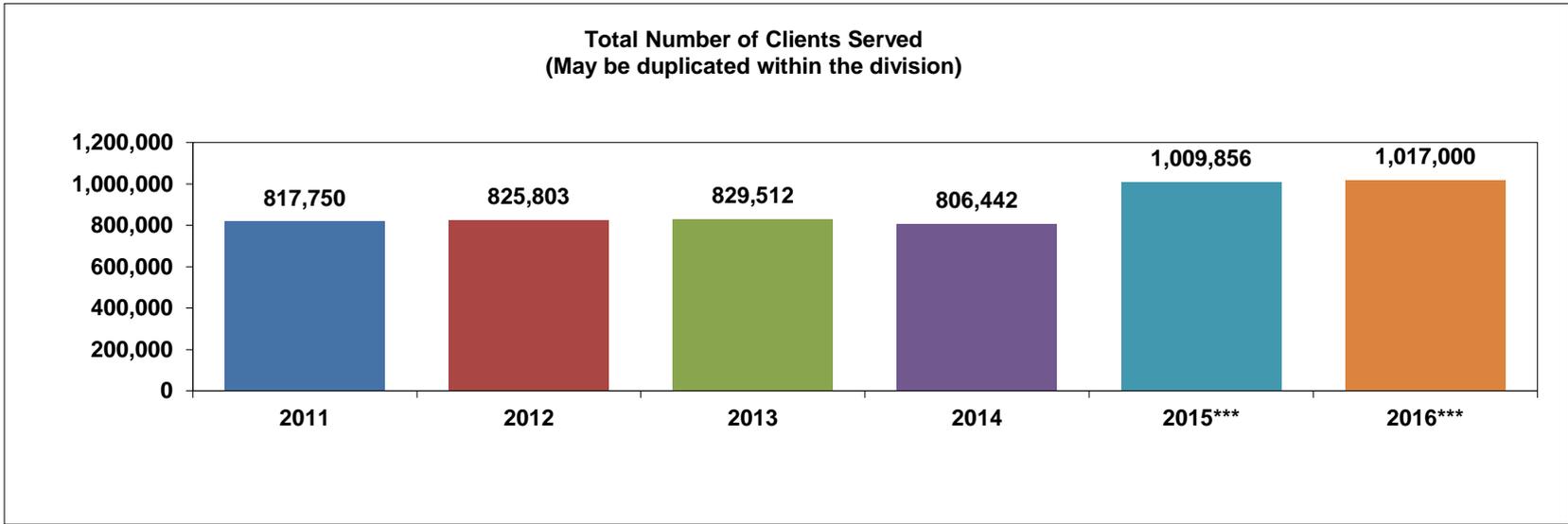


\* SFY 2016 numbers are projections.

\*\* SFY 2015 and 2016 include Health Care Independence Act of 2013 recipients, commonly called the "private option".

Source: DCO/OFA-Research and Statistics

**DIVISION OF MEDICAL SERVICES  
UNDUPLICATED CLIENT COUNT  
SFY 2011 - 2016\***



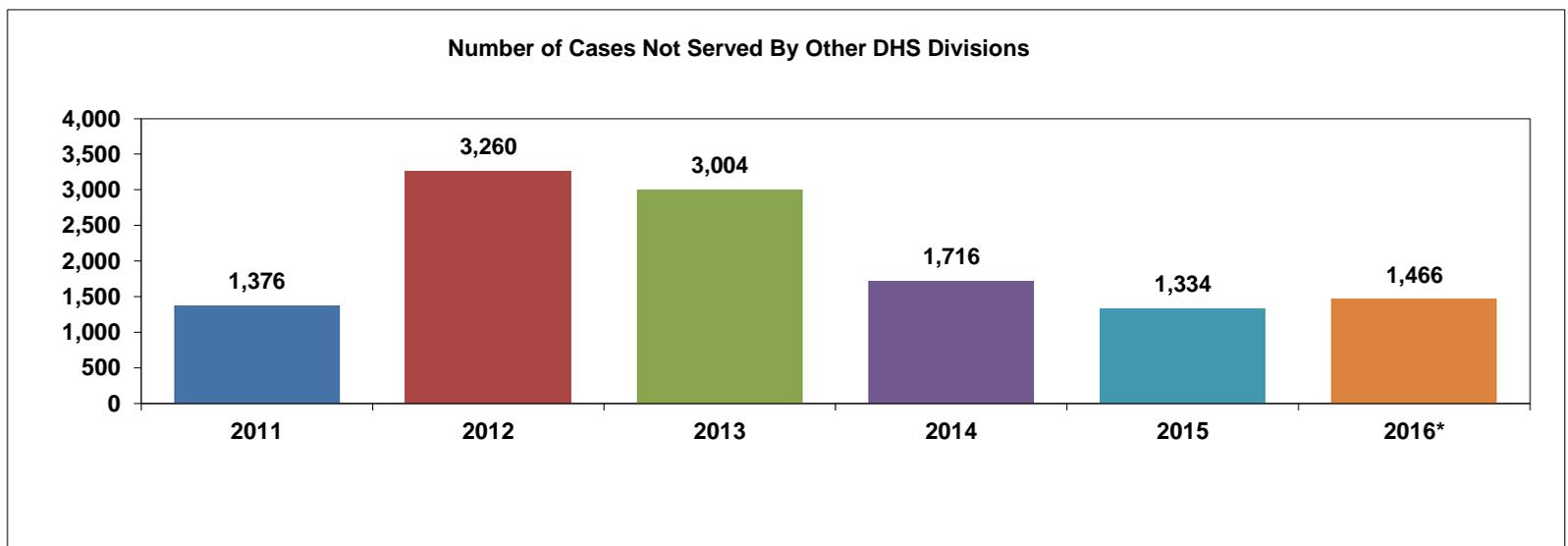
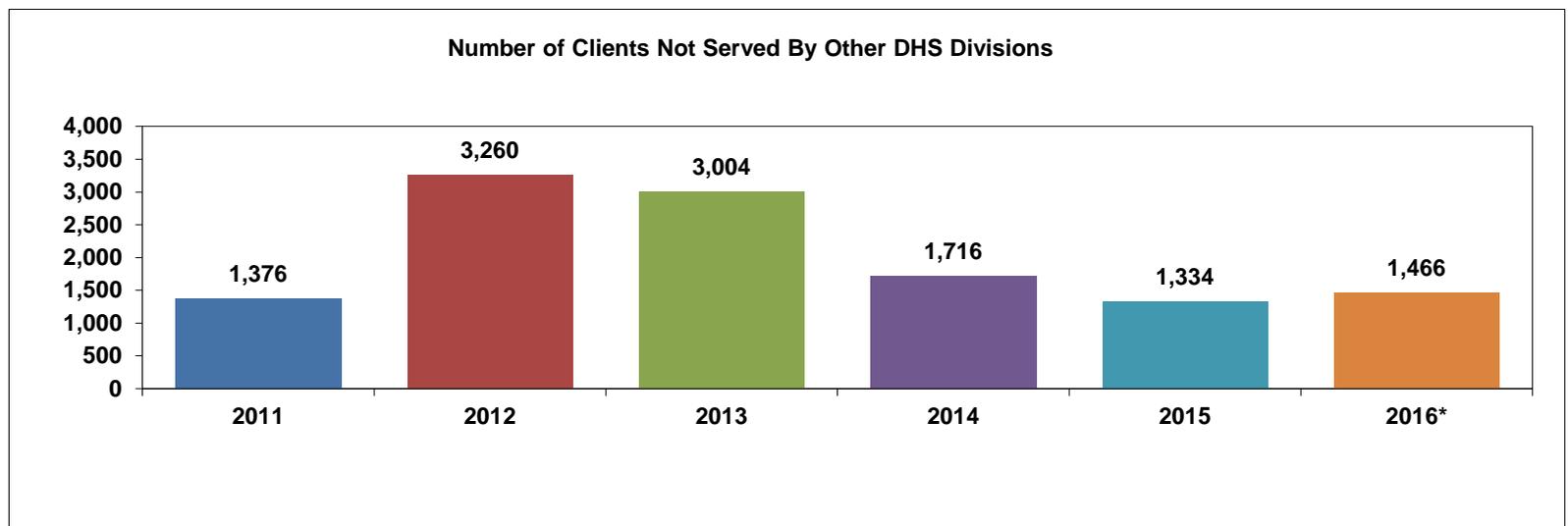
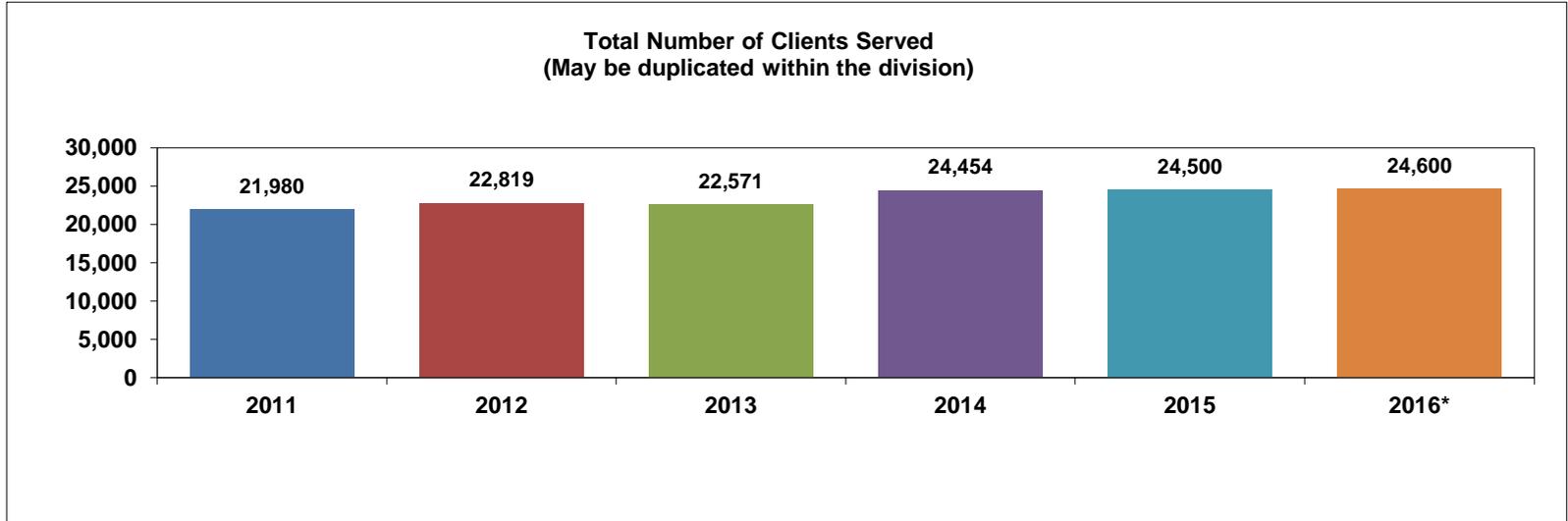
\* SFY 2016 numbers are projections.

\*\* Since CMS Non-Medicaid eligibles were served by DDS and all Medicaid recipients were served by DCO, DMS' count is zero.

\*\*\* SFY 2015 and 2016 include Health Care Independence Act of 2013 recipients, commonly called the "private option".

Source: DMS/OFA-Research and Statistics

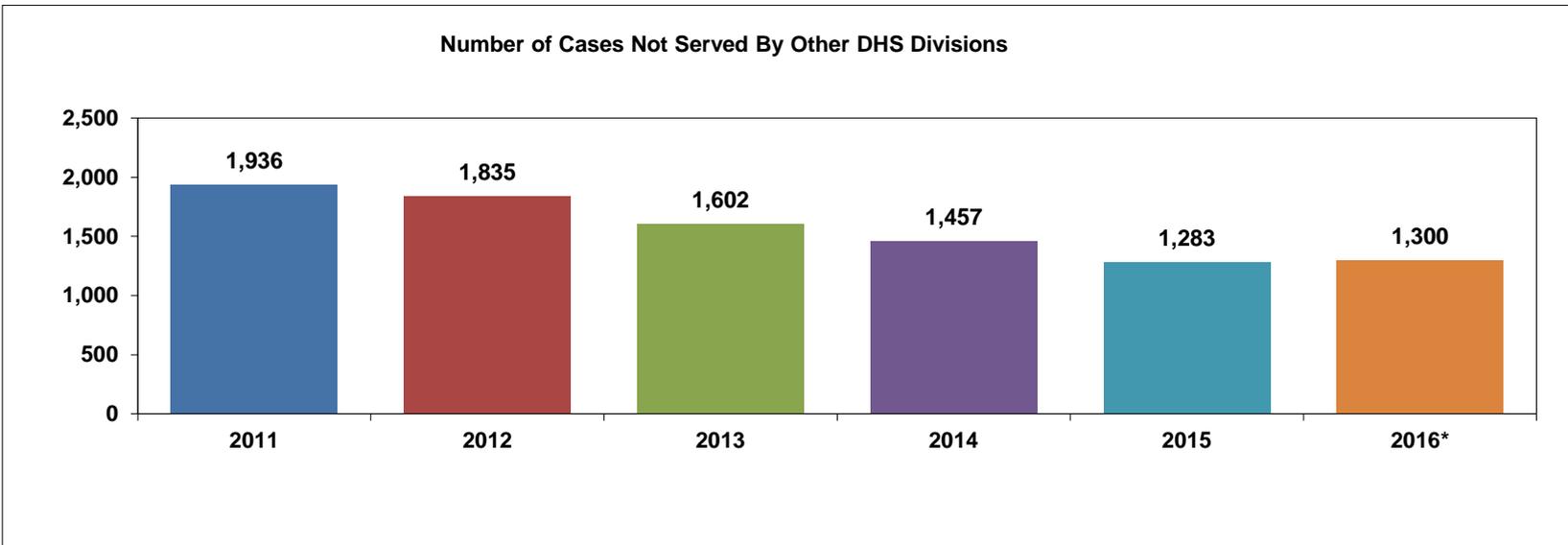
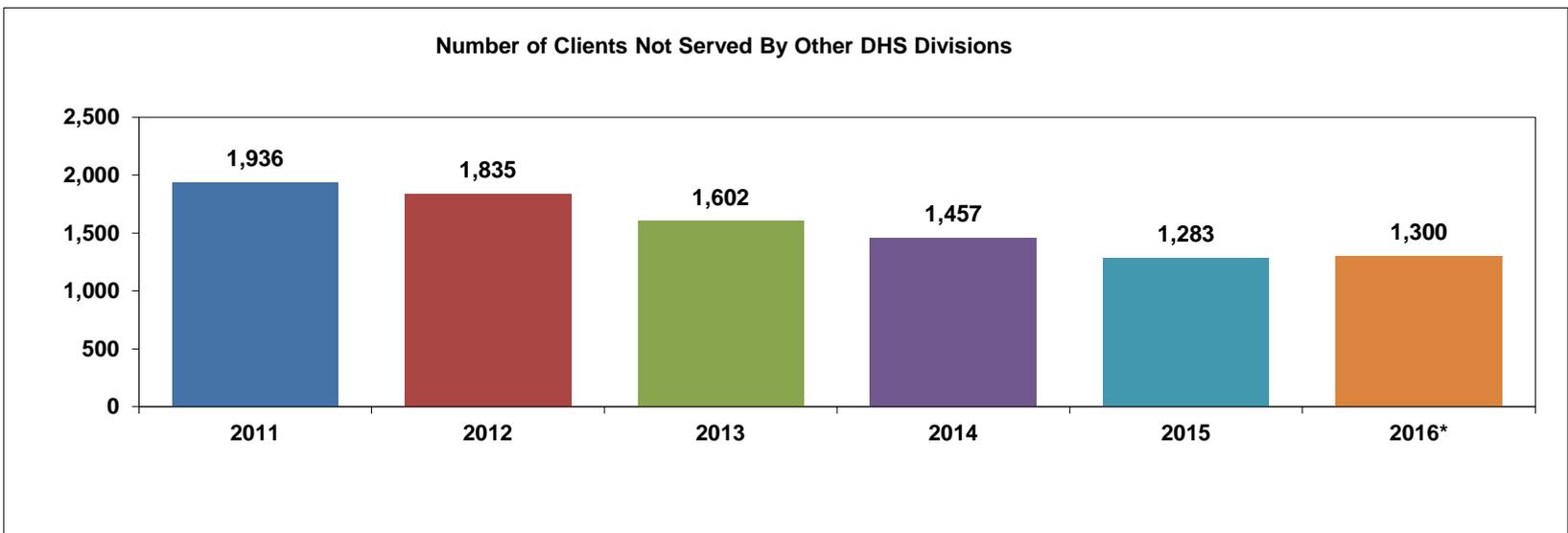
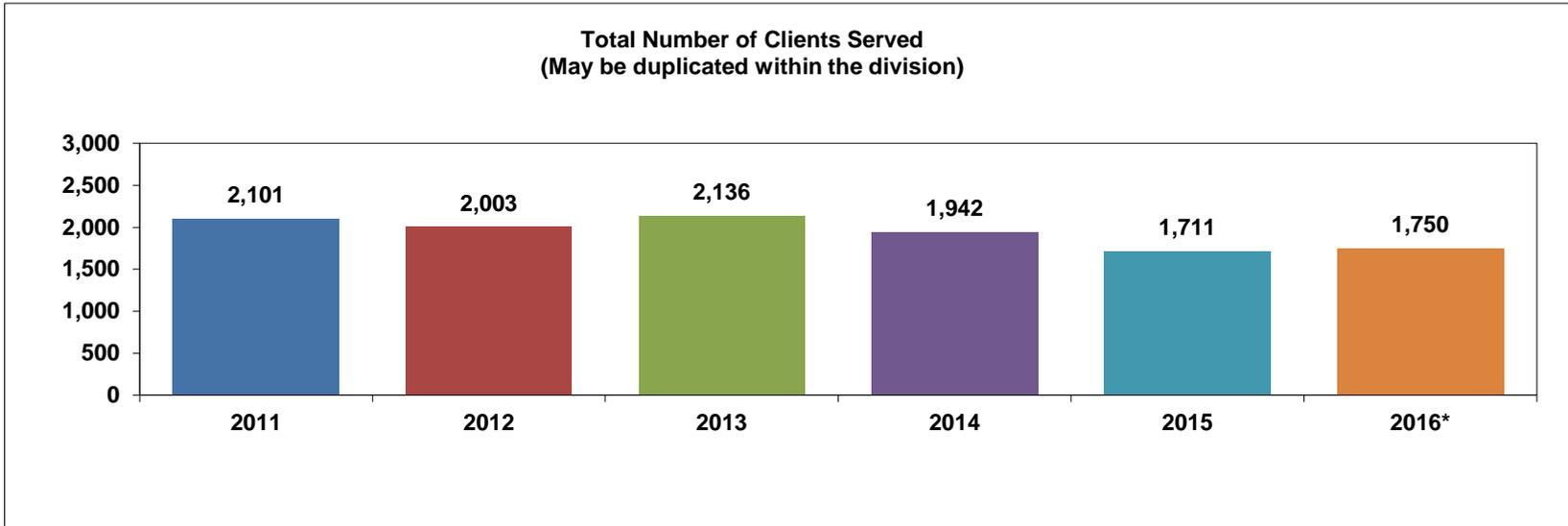
**DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES  
UNDUPLICATED CLIENT COUNT  
SFY 2011 - 2016\***



\* SFY 2016 numbers are projections.

Source: DDDS/OFA-Research and Statistics

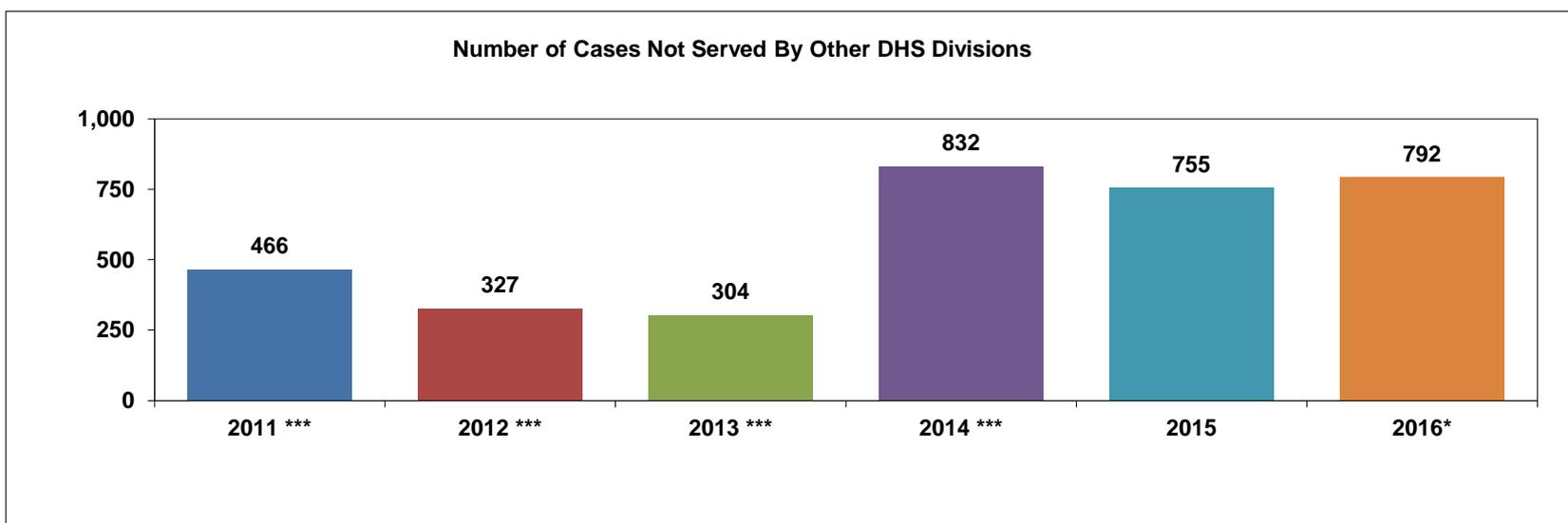
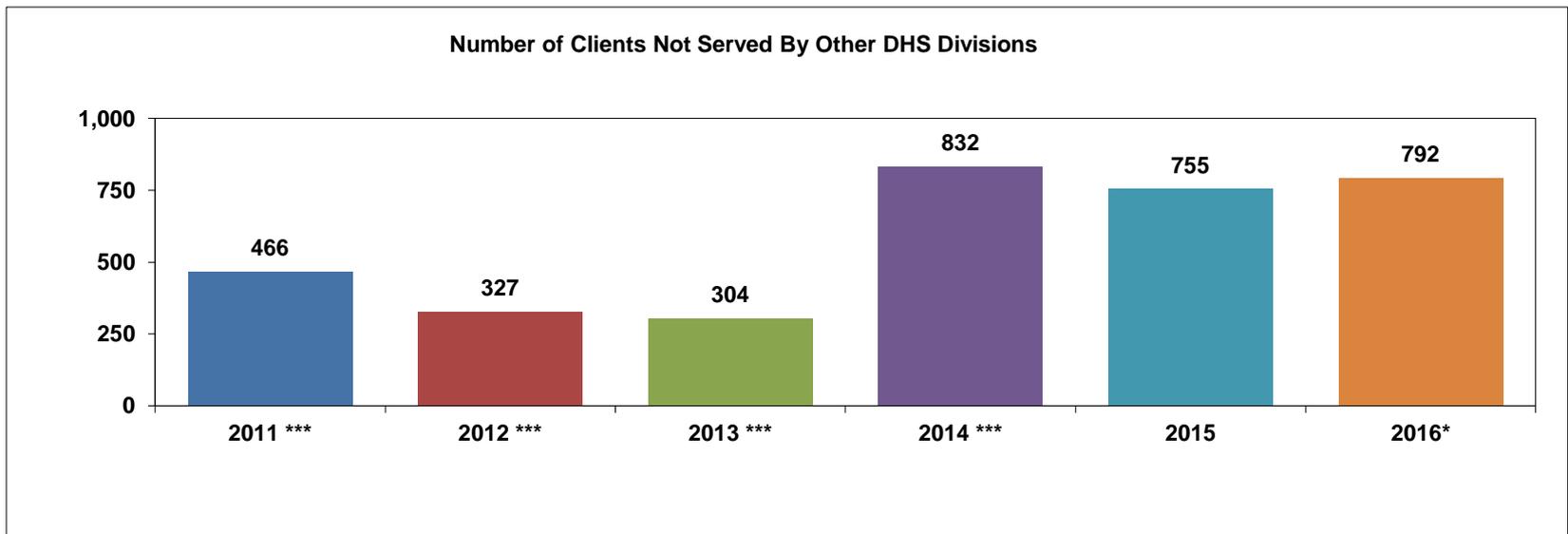
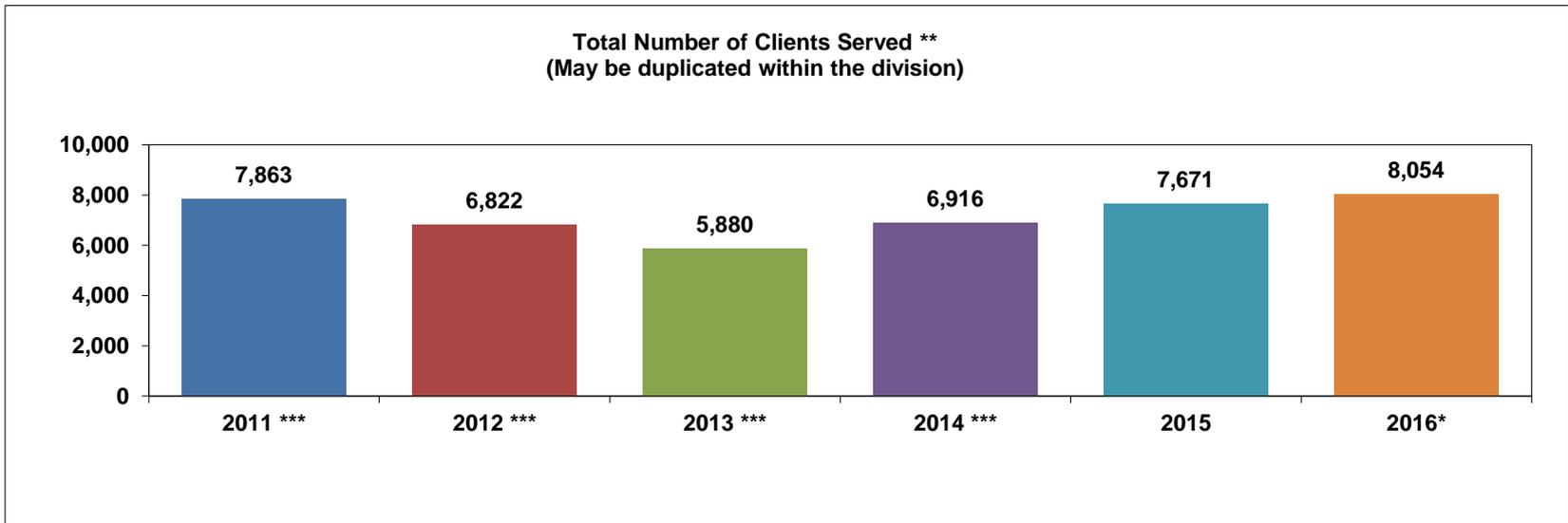
**DIVISION OF SERVICES FOR THE BLIND  
UNDUPLICATED CLIENT COUNT  
SFY 2011 - 2016\***



\*SFY 2016 numbers are projections.

Source: DSB/OFA-Research and Statistics

## DIVISION OF YOUTH SERVICES UNDUPLICATED CLIENT COUNT SFY 2011 - 2016\*



\* SFY 2016 numbers are projections.

\*\* These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc

\*\*\* SFY's 2011-2014 have been revised.

Source: DYS/OFA-Research and Statistics



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**UNDUPLICATED CLIENT COUNT  
BY DIVISIONAL PROGRAMS**

**FOR SFY 2011 - 2016\***

\*SFY 2016 numbers are projections.

**DIVISION OF AGING AND ADULT SERVICES  
UNDUPLICATED CLIENT COUNT  
BY PROGRAMS  
FOR SFY 2011 through 2016\***

PROGRAMS	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015	Percent of Total^	SFY 2016*	Percent of Total^
Administration on Aging	110,721	95.44%	132,042	96.43%	114,010	95.53%	139,781	96.05%	139,579	95.74%	153,537	95.88%
Adult Protective Service Referrals	4,358	3.76%	4,350	3.18%	4,804	4.03%	5,256	3.61%	5,619	3.85%	5,982	3.74%
IndependentChoices	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Senior Community Service Employment Program	590	0.51%	270	0.20%	274	0.23%	264	0.18%	229	0.16%	234	0.15%
Passages	77	0.07%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Ombudsman Program	262	0.23%	262	0.19%	259	0.22%	228	0.16%	369	0.25%	375	0.23%
<b>TOTAL</b>	<b>116,008</b>	<b>100.00%</b>	<b>136,924</b>	<b>100.00%</b>	<b>119,347</b>	<b>100.00%</b>	<b>145,529</b>	<b>100.00%</b>	<b>145,796</b>	<b>100.00%</b>	<b>160,128</b>	<b>100.00%</b>
Unduplicated Client Count by Division	116,008		136,924		119,347		145,529		145,796		160,128	

\* SFY 2016 numbers are projections.

^ Percentages may not add up to 100% due to rounding.

**DIVISION OF BEHAVIORAL HEALTH SERVICES  
UNDUPLICATED CLIENT COUNT  
BY PROGRAMS  
FOR SFY 2011 through 2016\***

PROGRAMS	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015	Percent of Total^	SFY 2016*	Percent of Total^
<b>Mental Health Programs</b>												
Arkansas Health Center	3	0.01%	3	0.01%	3	0.01%	73	0.27%	70	0.24%	72	0.24%
AR State Hospital	212	0.78%	218	0.87%	234	0.94%	236	0.86%	212	0.73%	218	0.73%
Centers for Youth and Families	195	0.72%	194	0.77%	208	0.84%	177	0.64%	174	0.60%	180	0.60%
Community Counseling Services, Inc.	913	3.38%	897	3.56%	863	3.48%	889	3.24%	977	3.37%	1,006	3.37%
Counseling Associates, Inc.	1,528	5.65%	1,514	6.01%	1,510	6.10%	1,428	5.20%	1,481	5.11%	1,525	5.11%
Counseling Services of Eastern Arkansas	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Delta Counseling Associates, Inc.	551	2.04%	497	1.97%	491	1.98%	510	1.86%	486	1.68%	500	1.67%
GAIN, Inc.	40	0.15%	40	0.16%	37	0.15%	33	0.12%	34	0.12%	35	0.12%
Health Resources of Arkansas.	1,795	6.64%	1,740	6.90%	1,619	6.54%	1,560	5.68%	1,554	5.36%	1,601	5.36%
Little Rock Community Mental Health Ctr.	633	2.34%	553	2.19%	660	2.66%	701	2.55%	743	2.56%	765	2.56%
Mid-South Health Systems Inc.	2,320	8.58%	2,256	8.95%	2,193	8.85%	2,172	7.91%	2,546	8.78%	2,622	8.78%
Ozark Guidance Ctr., Inc.	1,555	5.75%	1,763	7.00%	1,647	6.65%	1,484	5.40%	1,415	4.88%	1,458	4.88%
Professional Counseling Associates	738	2.73%	743	2.95%	359	1.45%	668	2.43%	457	1.58%	470	1.57%
Small Group Work Therapy	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
South AR Regional Health Ctr.	931	3.44%	897	3.56%	874	3.53%	806	2.93%	824	2.84%	848	2.84%
S. E. AR Behavioral Healthcare Sys., Inc.	1,051	3.89%	976	3.87%	1,023	4.13%	1,020	3.71%	1,029	3.55%	1,060	3.55%
S. W. AR Counseling & Mental Health Ctr., Inc.	950	3.51%	898	3.56%	803	3.24%	776	2.83%	805	2.78%	829	2.78%
The Birch Tree Communities, Inc.	129	0.48%	138	0.55%	139	0.56%	139	0.51%	132	0.46%	136	0.46%
The Counseling Clinic, Inc.	617	2.28%	595	2.36%	487	1.97%	525	1.91%	534	1.84%	550	1.84%
Western AR Counseling & Guidance Ctr.	1,019	3.77%	1,104	4.38%	1,143	4.61%	1,161	4.23%	1,297	4.47%	1,335	4.47%
<b>Mental Health Programs Subtotal</b>	<b>15,180</b>	<b>56.13%</b>	<b>15,026</b>	<b>59.61%</b>	<b>14,293</b>	<b>57.69%</b>	<b>14,358</b>	<b>52.27%</b>	<b>14,770</b>	<b>50.93%</b>	<b>15,210</b>	<b>50.94%</b>
<b>Substance Abuse Treatment Programs</b>												
10th District Substance Abuse Program	203	0.75%	206	0.82%	220	0.89%	228	0.83%	384	1.32%	396	1.33%
Alternative Opportunities	78	0.29%	61	0.24%	528	2.13%	543	1.98%	586	2.02%	603	2.02%
Arkansas River Valley Area Council	246	0.91%	222	0.88%	260	1.05%	262	0.95%	222	0.77%	228	0.76%
Arkansas Treatment Services, PA	N/A	N/A	0	0.00%	146	0.59%	266	0.97%	298	1.03%	307	1.03%
AR Department of Corrections	1,187	4.39%	693	2.75%	1,120	4.52%	2,296	8.36%	2,360	8.14%	2,431	8.14%
AR Department of Community Corrections	840	3.11%	853	3.38%	725	2.93%	985	3.59%	1,693	5.84%	1,744	5.84%
Better Community Developers	209	0.77%	208	0.83%	177	0.71%	194	0.71%	164	0.57%	169	0.57%
Bradford Health Services	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10	0.03%	11	0.04%
Capstone Treatment Centers	10	0.04%	52	0.21%	44	0.18%	24	0.09%	1	0.00%	1	0.00%
CATAR Clinic	158	0.58%	34	0.13%	208	0.84%	380	1.38%	321	1.11%	331	1.11%
Chance Sobriety	N/A	N/A	1	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Conway County Community Service, Inc.	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	0.00%	1	0.00%
Counseling Associates	174	0.64%	172	0.68%	154	0.62%	135	0.49%	67	0.23%	68	0.23%
Counseling Clinic	210	0.78%	214	0.85%	164	0.66%	142	0.52%	104	0.36%	107	0.36%
Crowley's Ridge Development Council	344	1.27%	310	1.23%	301	1.22%	162	0.59%	26	0.09%	27	0.09%
Decision Point (Alternative Opportunities)	690	2.55%	539	2.14%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Family Service Agency	409	1.51%	399	1.58%	400	1.61%	498	1.81%	247	0.85%	254	0.85%
Fort Smith Behavioral Health	295	1.09%	0	0.00%	11	0.04%	9	0.03%	4	0.01%	4	0.01%
Fresh Roots Family Counseling	N/A	N/A	N/A	N/A	N/A	N/A	2	0.01%	2	0.01%	2	0.01%
GYST House	349	1.29%	493	1.96%	5	0.02%	35	0.13%	40	0.14%	41	0.14%
Harbor House, Inc. of Fort Smith	1,187	4.39%	1,188	4.72%	426	1.72%	214	0.78%	207	0.71%	213	0.71%
Health Resources of Arkansas	340	1.26%	314	1.25%	1,256	5.08%	1,239	4.51%	1,091	3.76%	1,124	3.76%
Human Development & Research Services	396	1.46%	454	1.80%	318	1.28%	302	1.10%	0	0.00%	0	0.00%
Jefferson Comprehensive Counseling Associates	N/A	N/A	N/A	N/A	N/A	N/A	2	0.01%	54	0.19%	55	0.18%
Little Rock Community Mental Health Center	140	0.52%	166	0.66%	283	1.14%	234	0.85%	0	0.00%	0	0.00%
Myles Boys Recovery	160	0.59%	0	0.00%	N/A	N/A	1	0.00%	0	0.00%	0	0.00%
North Central Arkansas Development Council	30	0.11%	49	0.19%	N/A	N/A	1	0.00%	2	0.01%	2	0.01%
Northeast Ark CMHC/Mid-South Health System, Inc.	N/A	N/A	N/A	N/A	164	0.66%	305	1.11%	744	2.57%	766	2.57%
Northeast Arkansas Treatment Services	N/A	N/A	N/A	N/A	N/A	N/A	86	0.31%	193	0.67%	199	0.67%

**DIVISION OF BEHAVIORAL HEALTH SERVICES  
UNDUPLICATED CLIENT COUNT  
BY PROGRAMS  
FOR SFY 2011 through 2016\***

PROGRAMS	SFY 2011	Percent of Total <sup>^</sup>	SFY 2012	Percent of Total <sup>^</sup>	SFY 2013	Percent of Total <sup>^</sup>	SFY 2014	Percent of Total <sup>^</sup>	SFY 2015	Percent of Total <sup>^</sup>	SFY 2016*	Percent of Total <sup>^</sup>
Northwest Arkansas Psychological Group	N/A	N/A	N/A	N/A	34	0.14%	9	0.03%	8	0.03%	8	0.03%
Ozark Counseling Services	1,109	4.10%	712	2.83%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Ozark Guidance Center	245	0.91%	240	0.95%	743	3.00%	754	2.75%	620	2.14%	639	2.14%
Ozark Mountain Alcohol Residential Treatment	N/A	N/A	37	0.15%	245	0.99%	275	1.00%	220	0.76%	227	0.76%
Ozark Recovery Center	N/A	N/A	34	0.13%	61	0.25%	0	0.00%	0	0.00%	0	0.00%
QH Dunston Adolescent	1	0.00%	30	0.12%	37	0.15%	35	0.13%	32	0.11%	33	0.11%
Quality Living Center	811	3.00%	672	2.67%	30	0.12%	49	0.18%	94	0.32%	96	0.32%
Quapaw House	622	2.30%	737	2.92%	632	2.55%	697	2.54%	836	2.88%	861	2.88%
Recovery Center of Arkansas	N/A	N/A	41	0.16%	646	2.61%	698	2.54%	1,126	3.88%	1,160	3.88%
Recovery Solutions, Inc.	31	0.11%	34	0.13%	68	0.27%	55	0.20%	41	0.14%	43	0.14%
Right Move Counseling	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	0.01%	2	0.01%
River Valley Counseling	0	0.00%	0	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Second Chance Recovery Center	252	0.93%	207	0.82%	N/A	N/A	2	0.01%	2	0.01%	2	0.01%
Serenity Park	10	0.04%	3	0.01%	202	0.82%	55	0.20%	0	0.00%	0	0.00%
Serenity Counseling Advocates	8	0.03%	16	0.06%	2	0.01%	2	0.01%	2	0.01%	2	0.01%
Sharon Nelson Counseling	0	0.00%	0	0.00%	7	0.03%	5	0.02%	5	0.02%	5	0.02%
Sobriety Living Center	N/A	N/A	N/A	N/A	N/A	N/A	2	0.01%	0	0.00%	0	0.00%
South Arkansas Youth Services	48	0.18%	61	0.24%	6	0.02%	4	0.01%	1	0.00%	1	0.00%
Southeast Arkansas Behavioral Health System (SeABHS)	255	0.94%	219	0.87%	85	0.34%	66	0.24%	36	0.12%	37	0.12%
Southwest Arkansas Counseling & Mental Health Center	94	0.35%	128	0.51%	238	0.96%	279	1.02%	299	1.03%	308	1.03%
Springdale Treatment Center	14	0.05%	30	0.12%	146	0.59%	396	1.44%	444	1.53%	457	1.53%
Step Up Support Center	0	0.00%	5	0.02%	3	0.01%	0	0.00%	0	0.00%	0	0.00%
The Bridge	0	0.00%	5	0.02%	12	0.05%	6	0.02%	5	0.02%	5	0.02%
The Sugarloaf Reintegration Center	26	0.10%	3	0.01%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
The United Methodist Children's Home (Arkansas Cares)	57	0.21%	42	0.17%	44	0.18%	34	0.12%	26	0.09%	27	0.09%
Union Co. Drug Court-South Ark Sub Abuse	263	0.97%	0	0.00%	0	0.00%	134	0.49%	48	0.17%	49	0.16%
University of Arkansas Medical Center Substance Abuse	51	0.19%	58	0.23%	86	0.35%	192	0.70%	227	0.78%	234	0.78%
United Family Services	40	0.15%	33	0.13%	45	0.18%	151	0.55%	204	0.70%	210	0.70%
Washington County Drug Court Treatment	18	0.07%	0	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
WACGC (Horizon)	106	0.39%	102	0.40%	84	0.34%	411	1.50%	862	2.97%	887	2.97%
Wards of Serenity	N/A	N/A	N/A	N/A	2	0.01%	2	0.01%	0	0.00%	0	0.00%
Wings of Freedom	N/A	N/A	N/A	N/A	N/A	N/A	45	0.16%	0	0.00%	0	0.00%
Youth Home, Inc.	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	0.00%	1	0.00%
Youth Bridge	140	0.52%	100	0.40%	108	0.44%	206	0.75%	266	0.92%	273	0.91%
<b>Substance Abuse Treatment Programs Subtotal</b>	<b>11,863</b>	<b>43.87%</b>	<b>10,176</b>	<b>40.39%</b>	<b>10,476</b>	<b>42.30%</b>	<b>13,109</b>	<b>47.73%</b>	<b>14,228</b>	<b>49.07%</b>	<b>14,651</b>	<b>49.06%</b>
<b>TOTAL</b>	<b>27,043</b>	<b>100.00%</b>	<b>25,202</b>	<b>100.00%</b>	<b>24,769</b>	<b>100.00%</b>	<b>27,467</b>	<b>100.00%</b>	<b>28,998</b>	<b>100.00%</b>	<b>29,861</b>	<b>100.00%</b>
<b>Unduplicated Client Count by Division</b>	<b>27,043</b>		<b>25,202</b>		<b>24,769</b>		<b>27,467</b>		<b>28,998</b>		<b>29,861</b>	

\* SFY 2016 numbers are projections.

<sup>^</sup> Percentages may not add up to 100% due to rounding.

Source: DBHS/OFA-Research and Statistics

**DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION  
UNDUPLICATED CLIENT COUNT  
BY PROGRAMS  
FOR SFY 2011 through 2016\***

PROGRAMS	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015	Percent of Total^	SFY 2016*	Percent of Total^
Subsidized Child Care Services	19,507	100.00%	15,506	100.00%	14,276	100.00%	N/A**	N/A	N/A**	N/A	N/A**	N/A
Low-Income	N/A	N/A	N/A	N/A	N/A	N/A	5,680	31.95%	4,644	25.66%	4,844	25.36%
TEA	N/A	N/A	N/A	N/A	N/A	N/A	3,784	21.29%	2,992	16.53%	3,192	16.71%
CCDF Pre-K	N/A	N/A	N/A	N/A	N/A	N/A	1,150	6.47%	1,498	8.28%	1,698	8.89%
ABC Summer Care	N/A	N/A	N/A	N/A	N/A	N/A	2,198	12.36%	4,750	26.24%	4,950	25.92%
ESS	N/A	N/A	N/A	N/A	N/A	N/A	4,964	27.93%	4,216	23.29%	4,416	23.12%
<b>TOTAL</b>	19,507	100.00%	15,506	100.00%	14,276	100.00%	17,776	100.00%	18,100	100.00%	19,100	100.00%
Unduplicated Client Count by Division	19,507		15,506		14,276		17,776		18,100		19,100	

\* SFY 2016 numbers are projections.

\*\* Specific programs are now listed.

^ Percentages may not add up to 100% due to rounding.

**DIVISION OF CHILDREN AND FAMILY SERVICES  
UNDUPLICATED CLIENT COUNT  
BY PROGRAMS  
FOR SFY 2011 through 2016\***

PROGRAMS	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015	Percent of Total^	SFY 2016*	Percent of Total^
Referral/Investigation	15,699	66.13%	16,181	68.10%	15,207	67.40%	13,537	59.63%	15,404	62.91%	16,481	62.91%
Adoption	654	2.75%	728	3.06%	838	3.71%	913	4.02%	847	3.46%	906	3.46%
Protective Service	5,583	23.52%	5,233	22.02%	4,902	21.73%	4,617	20.34%	4,652	19.00%	4,977	19.00%
Foster Care	1,055	4.44%	1,025	4.31%	1,020	4.52%	995	4.38%	1,018	4.16%	1,089	4.16%
Interstate Compact	118	0.50%	122	0.51%	117	0.52%	102	0.45%	105	0.43%	113	0.43%
Supportive Services	460	1.94%	303	1.28%	225	1.00%	175	0.77%	144	0.59%	154	0.59%
Independent Living Program	171	0.72%	170	0.72%	253	1.12%	343	1.51%	440	1.80%	471	1.80%
Differential Response	N/A	N/A	N/A	N/A	N/A	N/A	2,019	8.89%	1,874	7.65%	2,005	7.65%
<b>TOTAL</b>	<b>23,740</b>	<b>100.00%</b>	<b>23,762</b>	<b>100.00%</b>	<b>22,562</b>	<b>100.00%</b>	<b>22,701</b>	<b>100.00%</b>	<b>24,484</b>	<b>100.00%</b>	<b>26,196</b>	<b>100.00%</b>
Unduplicated Client Count by Division	23,740		23,762		22,562		22,701		24,484		26,196	

\* SFY 2016 numbers are projections.

^ Percentages may not add up to 100% due to rounding.

**DIVISION OF COUNTY OPERATIONS  
UNDUPLICATED CLIENT COUNT  
BY PROGRAMS\*\*  
FOR SFY 2011 through 2016\***

PROGRAMS**	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015	Percent of Total^	SFY 2016*	Percent of Total^
Transitional Employment Assistance	33,766	1.56%	31,504	1.41%	28,885	1.31%	24,681	1.13%	20,212	0.85%	20,500	0.84%
Work Pays (A)	7,322	0.34%	7,176	0.32%	6,803	0.31%	6,187	0.28%	5,387	0.23%	5,500	0.22%
Medicaid	817,750	37.89%	825,803	36.88%	829,512	37.54%	806,442	37.07%	734,898	30.90%	742,000	30.32%
Health Care Independence (D)	N/A		N/A		N/A		N/A		274,958	11.56%	275,000	11.24%
SNAP (B)	678,358	31.43%	693,564	30.98%	696,343	31.51%	685,812	31.53%	659,887	27.75%	666,500	27.24%
SNAP (B) Employment & Training	1,827	0.08%	1,592	0.07%	1,624	0.07%	3,697	0.17%	4,455	0.19%	5,152	0.21%
SNAP (B) Nutrition Education	45,157	2.09%	41,786	1.87%	42,047	1.90%	46,980	2.16%	49,417	2.08%	53,208	2.17%
SNAP (B) Workfare	204	0.01%	253	0.01%	242	0.01%	332	0.02%	267	0.01%	341	0.01%
Commodity Distribution	367,462	17.03%	340,799	15.22%	355,769	16.10%	364,719	16.77%	349,759	14.71%	385,000	15.73%
Commodity Supplemental Food Prog.	2,817	0.13%	2,985	0.13%	2,979	0.13%	2,992	0.14%	3,052	0.13%	3,300	0.13%
Shelter Plus Care	125	0.01%	96	0.00%	90	0.00%	89	0.00%	111	0.00%	112	0.00%
Aid to the Blind, Aged, Disabled	4	0.00%	3	0.00%	3	0.00%	3	0.00%	3	0.00%	3	0.00%
Weatherization (4)	219	0.01%	258	0.01%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Weatherization- ARRA - (C)	719	0.03%	526	0.02%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Emergency Food (1)	47,698	2.21%	136,753	6.11%	149,527	6.77%	142,857	6.57%	157,349	6.62%	170,000	6.95%
Low Income Energy Assistance (3)	126,528	5.86%	127,430	5.69%	71,194	3.22%	58,885	2.71%	94,808	3.99%	95,800	3.91%
Refugee Resettlement	5	0.00%	4	0.00%	13	0.00%	15	0.00%	7	0.00%	12	0.00%
Homeless Assistance-Emergency Shelter	2,870	0.13%	2,762	0.12%	2,474	0.11%	1,819	0.08%	2,070	0.09%	2,850	0.12%
Community Services Block Grants	19,550	0.91%	23,763	1.06%	22,227	1.01%	29,809	1.37%	21,584	0.91%	21,800	0.89%
Homeless Prevention & Rapid Rehousing (C)	5,768	0.27%	1,814	0.08%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>TOTAL</b>	<b>2,158,149</b>	<b>100.00%</b>	<b>2,238,871</b>	<b>100.00%</b>	<b>2,209,732</b>	<b>100.00%</b>	<b>2,175,319</b>	<b>100.00%</b>	<b>2,378,224</b>	<b>100.00%</b>	<b>2,447,078</b>	<b>100.00%</b>
Unduplicated Client Count by Division (2)	1,183,319 (2)		1,193,125 (2)		1,141,216 (2)		1,126,514 (2)		1,333,181 (2)		1,343,358 (2)	

\* SFY 2016 numbers are projections.

\*\* Some clients are in multiple programs.

(1) Originates from "Food Banks" plus "TEFAP" (Needy Family) - source Commodity Distribution Program Summary page.

(2) Source of this figure is "Unduplicated Individuals by Program" and represents the agency's count of people served annually in the SNAP, Medicaid, TEA and Work Pays and various Community Service programs. Each client is only counted one time regardless of the number of services received.

(3) Source - Community Svc-2K2 worksheet -unduplicated column - All (4) HEAP lines.

(4) The 89th General Assembly approved ACT 1111 on April 11, 2013, which provided the transfer of the Weatherization Assistance Program (WAP) from the DHS, Division of County Operations to the Arkansas Energy Office of the Arkansas Economic Development Commission.

(A) Established by Act 1705 of 2005, the intent of this program is to provide direct financial assistance and additional supportive services to individuals who were previously on public assistance through the Transitional Employment Assistance (TEA) program, but who left the program due to employment.

(B) The name of the Food Stamp Program was changed to the Supplemental Nutrition Assistance Program (SNAP) on October 1, 2008.

(C) Grant funded by the American Recovery and Reinvestment Act (ARRA) of 2009.

(D) The Health Care Independence Act of 2013, commonly called the "private option", was created by the 89th General Assembly of Arkansas.

Source: DCO/OFA-Research and Statistics

**DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES  
UNDUPLICATED CLIENT COUNT  
BY PROGRAMS  
FOR SFY 2011 through 2016\***

PROGRAMS	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015	Percent of Total^	SFY 2016*	Percent of Total^
First Connections (Part C Early Intervention)	517	37.57%	1,212	37.18%	998	33.22%	664	38.69%	352	26.39%	450	30.70%
Early Childhood (Part B IDEA)	195	14.17%	833	25.55%	825	27.46%	89	5.19%	74	5.55%	81	5.53%
Field Services	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Children with Special Health Care Needs (Title V)	664	48.26%	1,215	37.27%	1,181	39.31%	963	56.12%	908	68.07%	935	63.78%
<b>TOTAL</b>	1,376	100.00%	3,260	100.00%	3,004	100.00%	1,716	100.00%	1,334	100.00%	1,466	100.00%
Unduplicated Client Count by Division	1,376		3,260		3,004		1,716		1,334		1,466	

\* SFY 2016 numbers are projections.

^ Percentages may not add up to 100% due to rounding.

**DIVISION OF SERVICES FOR THE BLIND  
UNDUPLICATED CLIENT COUNT  
BY PROGRAMS\*\*  
FOR SFY 2011 through 2016\***

PROGRAMS**	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015	Percent of Total^	SFY 2016*	Percent of Total^
Vocational Rehabilitation	1,352	69.83%	1,407	76.68%	1,258	78.53%	1,220	83.73%	1,153	89.87%	1,150	88.46%
Independent Living for Older Blind ***	584	30.17%	428	23.32%	344	21.47%	237	16.27%	130	10.13%	150	11.54%
<b>TOTAL</b>	1,936	100.00%	1,835	100.00%	1,602	100.00%	1,457	100.00%	1,283	100.00%	1,300	100.00%
Unduplicated Client Count by Division	1,936		1,835		1,602		1,457		1,283		1,300	

\* SFY 2016 numbers are projections.

\*\* Clients may be receiving services from other DHS divisions.

\*\*\* DSB has downsized its Independent Living for Older Blind staff due to insufficient funding.

^ Percentages may not add up to 100% due to rounding.

**DIVISION OF YOUTH SERVICES  
UNDUPLICATED CLIENT COUNT  
BY PROGRAMS  
FOR SFY 2011 through 2016\***

PROGRAMS	SFY 2011***	Percent of Total^	SFY 2012***	Percent of Total^	SFY 2013***	Percent of Total^	SFY 2014***	Percent of Total^	SFY 2015	Percent of Total^	SFY 2016	Percent of Total^
<b><u>Custody Juveniles</u></b>												
Residential and Regional Juvenile Programs	46	8.23%	31	7.56%	46	11.30%	39	11.75%	9	0.36%	14	0.53%
Specialized Programs	20	3.58%	18	4.39%	20	4.91%	11	3.31%	0	0.00%	5	0.19%
Aftercare	16	2.86%	55	13.41%	59	14.50%	44	13.25%	13	0.52%	20	0.76%
<b>SUBTOTAL **</b>	<b>82</b>	<b>14.67%</b>	<b>104</b>	<b>25.37%</b>	<b>125</b>	<b>30.71%</b>	<b>94</b>	<b>28.31%</b>	<b>22</b>	<b>0.88%</b>	<b>39</b>	<b>1.47%</b>
<b><u>Non-Custody Juveniles</u></b>												
Delinquent	249	44.54%	144	35.12%	151	37.10%	44	13.25%	2,041	81.38%	2,143	80.90%
Diversion	87	15.56%	62	15.12%	46	11.30%	86	25.90%	365	14.55%	383	14.46%
FINS	141	25.22%	100	24.39%	85	20.88%	108	32.53%	80	3.19%	84	3.17%
<b>SUBTOTAL **</b>	<b>477</b>	<b>85.33%</b>	<b>306</b>	<b>74.63%</b>	<b>282</b>	<b>69.29%</b>	<b>238</b>	<b>71.69%</b>	<b>2,486</b>	<b>99.12%</b>	<b>2,610</b>	<b>98.53%</b>
<b>TOTAL</b>	<b>559</b>	<b>100.00%</b>	<b>410</b>	<b>100.00%</b>	<b>407</b>	<b>100.00%</b>	<b>332</b>	<b>100.00%</b>	<b>2,508</b>	<b>100.00%</b>	<b>2,649</b>	<b>100.00%</b>
Unduplicated Client Count by Division	466		327		304		832		755		792	

\* SFY 2016 numbers are projections.

\*\* There is duplication of juveniles within this category, because juveniles move from program to program during their commitment and are counted in multiple programs.

\*\*\* SFY's 2011-2014 have been revised by DYS.

^ Percentages may not add up to 100% due to rounding.

Source: DYS/OFA-Research and Statistics