

DEPARTMENT OF HUMAN SERVICES

UNDUPLICATED CLIENT COUNT

BY DEPARTMENT/DIVISIONS AND PROGRAMS

FOR SFY 2010 - 2014

AND

SFY 2015 PROJECTIONS



PRODUCED BY DIRECT SERVICE DIVISIONS AND OFA/RESEARCH AND STATISTICS

DEPARTMENT OF HUMAN SERVICES

UNDUPLICATED CLIENT COUNT

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DHS UNDUPLICATED CLIENT COUNT

Synopsis

Time Frame of Data:

State Fiscal Year (July 1 through June 30)

Sources of Data:

The following DHS divisions: County Operations, Medical Services, Children and Family Services, Child Care and Early Childhood Education, Developmental Disabilities Services, Behavioral Health Services, Youth Services, Services for the Blind and Aging and Adult Services.

How Data is Compiled:

A worksheet is sent to a statistical contact person for each division asking for the following numbers:

1. Number of Unduplicated Clients Served by Division
2. Number of Clients **Not** Served by Other DHS Divisions
3. Number of Cases Not Served by Other DHS Divisions

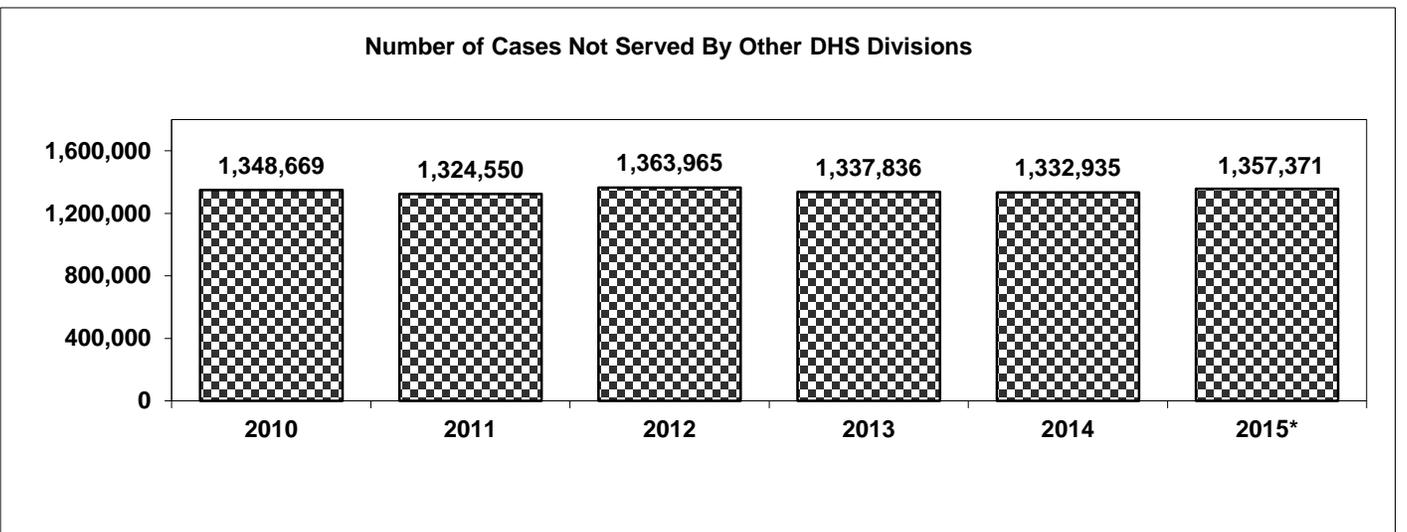
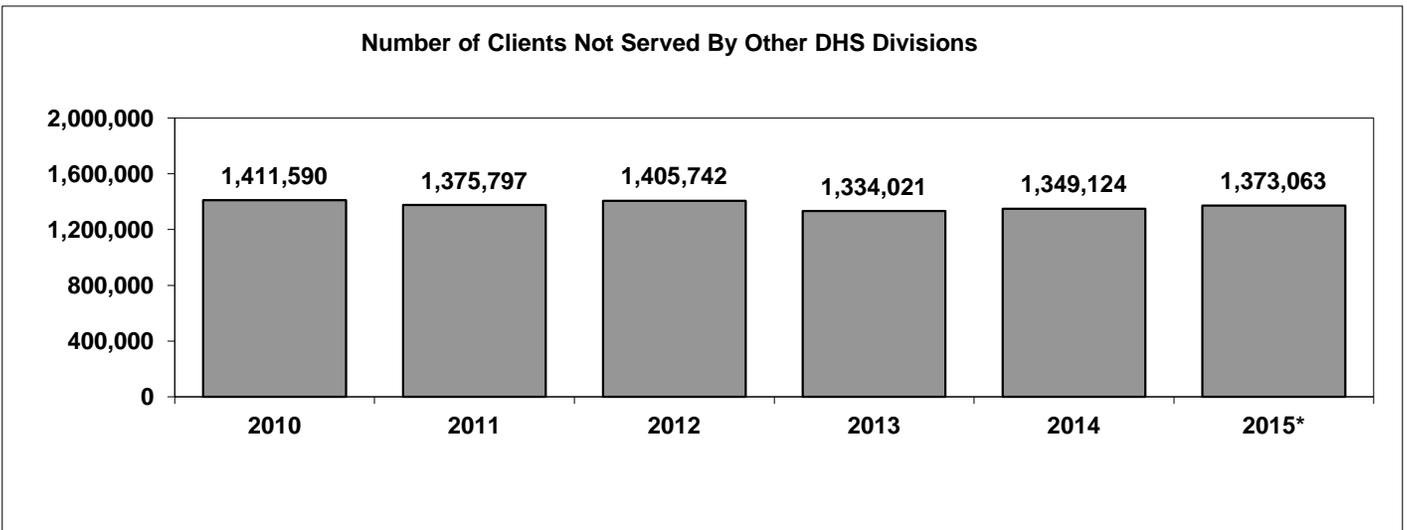
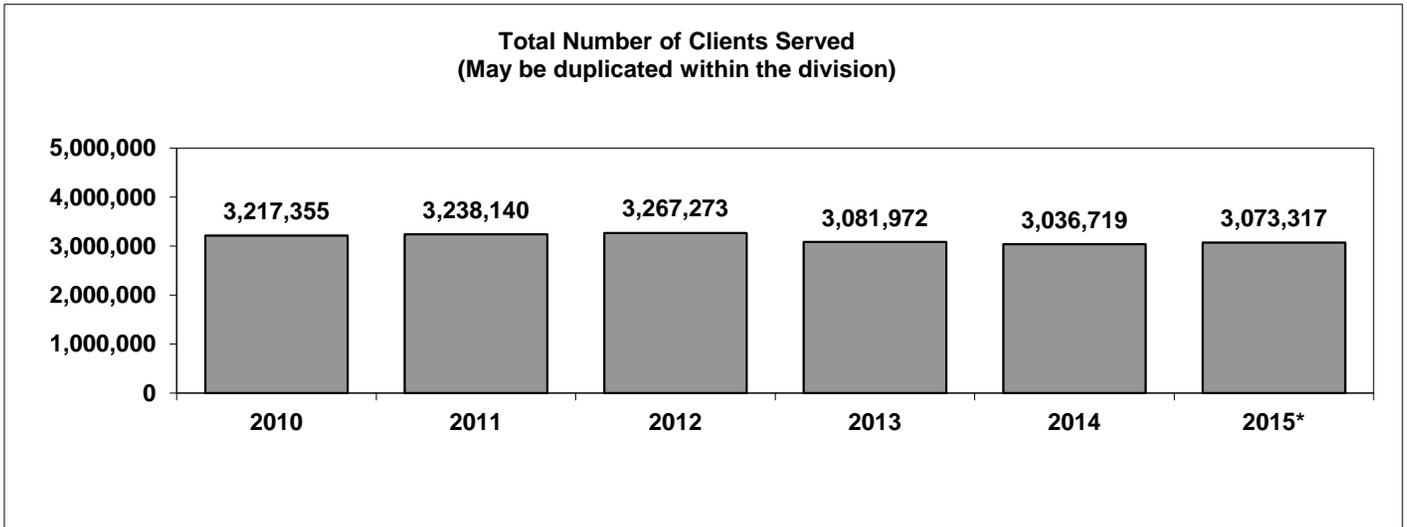
Final DHS Count

Each division submits their completed worksheet to Research and Statistics (R&S). After reviewing and compiling the data, R&S submits the report to the director of the Office of Finance & Administration for final approval. The final report is then distributed to the executive staff.

Summary

The DHS Unduplicated Client Count has historically been considered a “best” estimate. Since the client databases of each division are not integrated, an exact count cannot be determined. It is however the opinion of R&S, that each division puts a good faith effort in giving the most accurate number possible for this count.

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEARS
2010 - 2015***



* SFY 2015 numbers are projections.

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2015
PROJECTIONS**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1) ****	(Step 2)	(Step 3)
County Operations	1,815,600	1,127,002 *	1,123,884
Medical Services	805,000	0 **	0 **
Children and Family Services	127,831	24,288	18,960
Child Care and Early Childhood Education	18,882	17,776	10,530
Developmental Disabilities	25,000	1,697	1,697
Behavioral Health	89,233	28,289	28,289
Youth Services	7,442 ***	5,666	5,666
Services for the Blind	1,720	1,640	1,640
Aging and Adult Services	182,609	166,705	166,705
Total Estimated Unduplicated Count of DHS Clients	3,073,317	1,373,063	1,357,371

* This figure represents the number of clients unduplicated between the various programs of DCO.

Only individuals who received TEA and are NOT also on Medicaid are counted as "Unduplicated Individuals by Program". These individuals are a subset of clients counted in column one title "Unduplicated Individuals".

** Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

*** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.

**** The number of "unduplicated individuals" served in column one should be compared to the number of "unduplicated cases" found in column three.

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2014**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1) ****	(Step 2)	(Step 3)
County Operations	1,810,772	1,126,514 *	1,122,551
Medical Services	806,442	0 **	0 **
Children and Family Services	119,479	22,701	17,721
Child Care and Early Childhood Education	18,882	17,776	10,530
Developmental Disabilities	24,454	1,716	1,716
Behavioral Health	86,634	27,467	27,467
Youth Services	7,834 ***	5,964	5,964
Services for the Blind	1,942	1,457	1,457
Aging and Adult Services	160,280	145,529	145,529
Total Estimated Unduplicated Count of DHS Clients	3,036,719	1,349,124	1,332,935

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**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2013**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1) ****	(Step 2)	(Step 3)
County Operations	1,861,662	1,141,216 *	1,154,563
Medical Services	829,512	0 **	0 **
Children and Family Services	118,746	22,562	17,613
Child Care and Early Childhood Education	20,421	14,276	9,693
Developmental Disabilities	22,571	3,004	3,004
Behavioral Health	84,111	24,769	24,769
Youth Services	9,026 ***	7,245	7,245
Services for the Blind	2,136	1,602	1,602
Aging and Adult Services	133,787	119,347	119,347
Total Estimated Unduplicated Count of DHS Clients	3,081,972	1,334,021	1,337,836

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**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2012**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1) ****	(Step 2)	(Step 3)
County Operations	2,025,171	1,193,125 *	1,162,490
Medical Services	825,803	0 **	0 **
Children and Family Services	125,057	23,762	18,549
Child Care and Early Childhood Education	18,120	15,506	9,577
Developmental Disabilities	22,819	3,260	3,260
Behavioral Health	87,785	25,202	25,202
Youth Services	8,127 ***	6,128	6,128
Services for the Blind	2,003	1,835	1,835
Aging and Adult Services	152,388	136,924	136,924
Total Estimated Unduplicated Count of DHS Clients	3,267,273	1,405,742	1,363,965

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** Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

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**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2011**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1) ****	(Step 2)	(Step 3)
County Operations	2,015,988	1,183,319 *	1,144,597
Medical Services	817,750	0 **	0 **
Children and Family Services	124,941	23,740	18,532
Child Care and Early Childhood Education	22,068	19,507	12,190
Developmental Disabilities	21,980	1,376	1,376
Behavioral Health	90,403	27,043	27,043
Youth Services	10,371 ***	2,868	2,868
Services for the Blind	2,101	1,936	1,936
Aging and Adult Services	132,538	116,008	116,008
Total Estimated Unduplicated Count of DHS Clients	3,238,140	1,375,797	1,324,550

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**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2010**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1) ****	(Step 2)	(Step 3)
County Operations	1,985,121	1,159,628 *	1,112,211
Medical Services	791,478	0 **	0 **
Children and Family Services	120,439	22,883	17,863
Child Care and Early Childhood Education	29,320	26,963	16,479
Developmental Disabilities	14,270	3,250	3,250
Behavioral Health	88,243	25,035	25,035
Youth Services	9,188 ***	1,321	1,321
Services for the Blind	2,184	2,020	2,020
Aging and Adult Services	177,112	170,490	170,490
Total Estimated Unduplicated Count of DHS Clients	3,217,355	1,411,590	1,348,669

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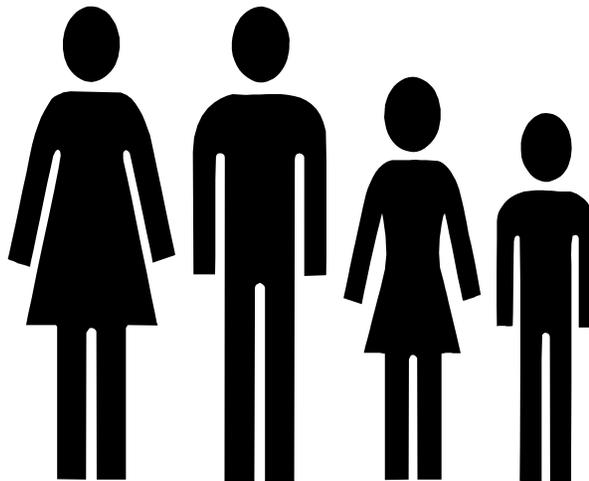
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DHS
UNDUPLICATED CLIENT COUNT
BY DIVISIONS



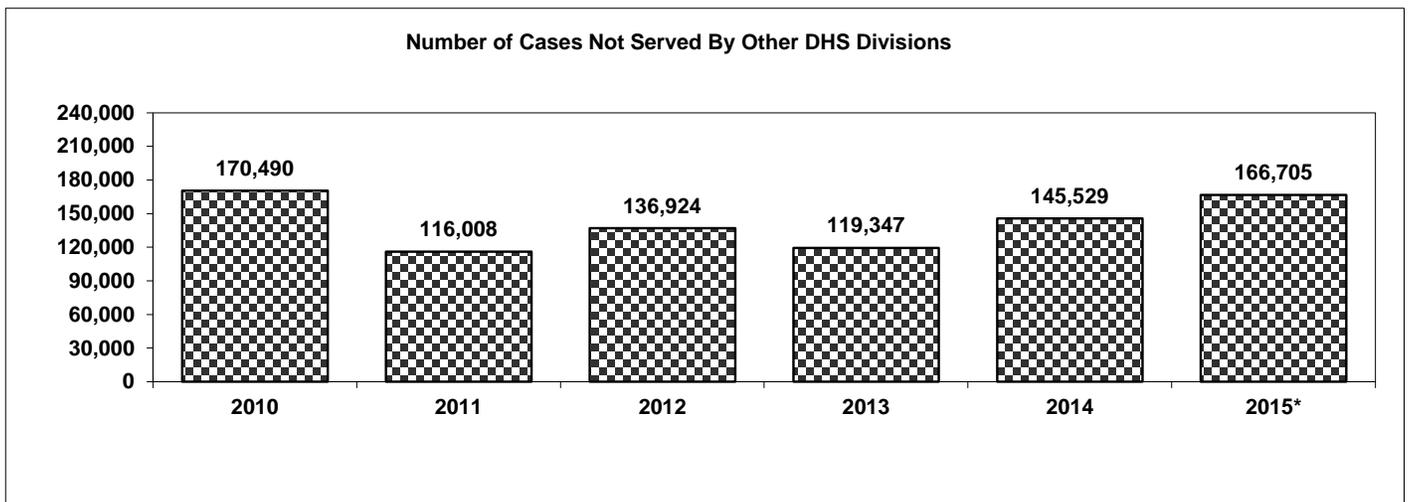
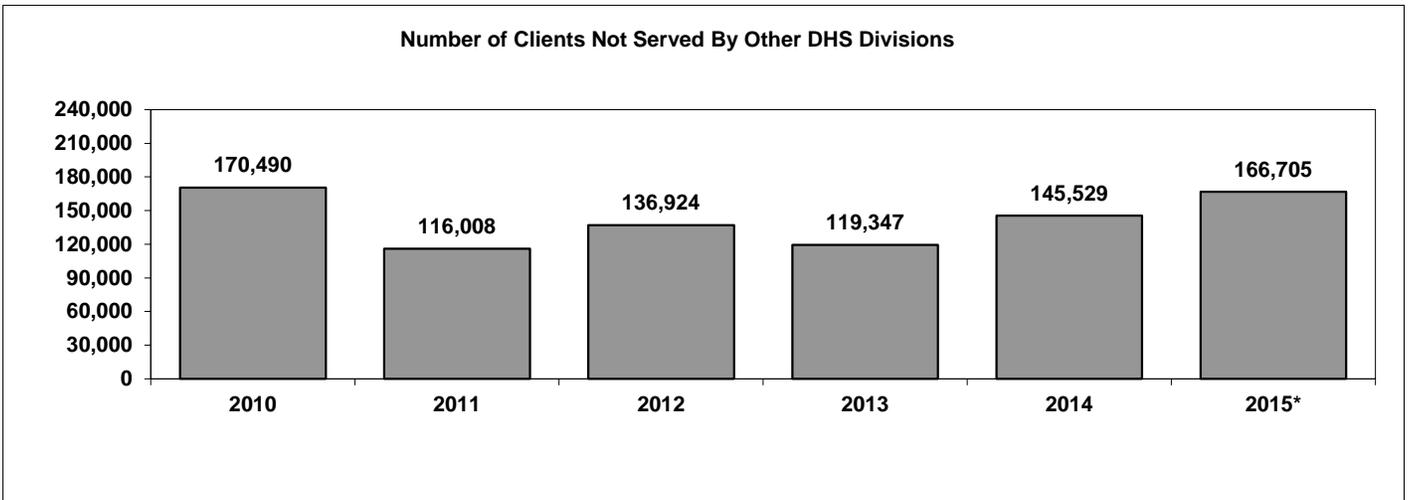
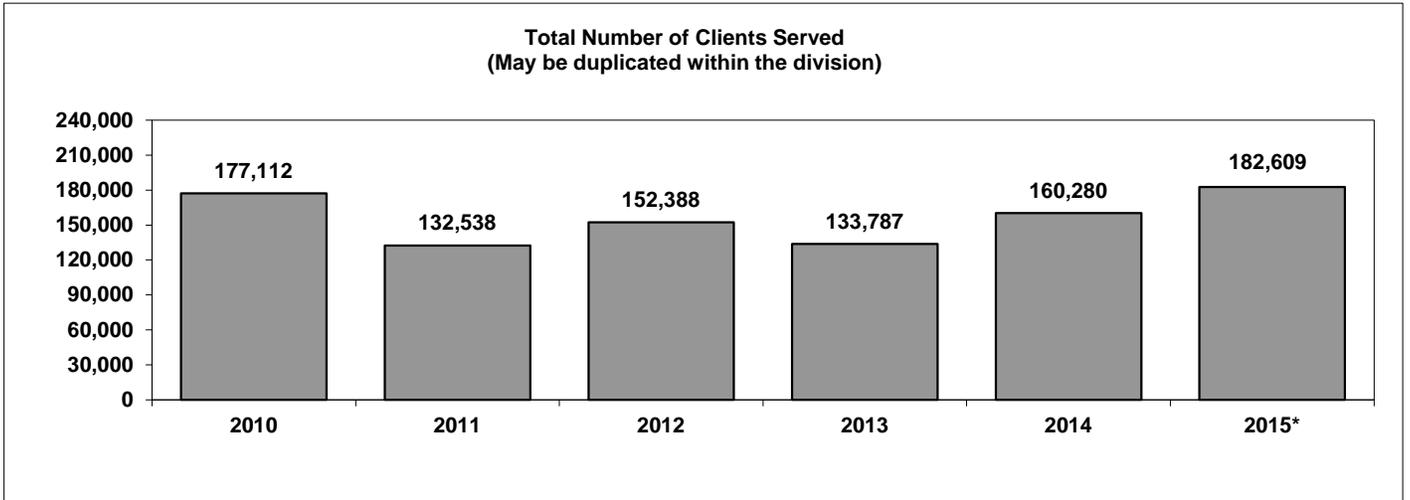
AND STATE FISCAL YEAR



FOR SFY 2010 - 2015*

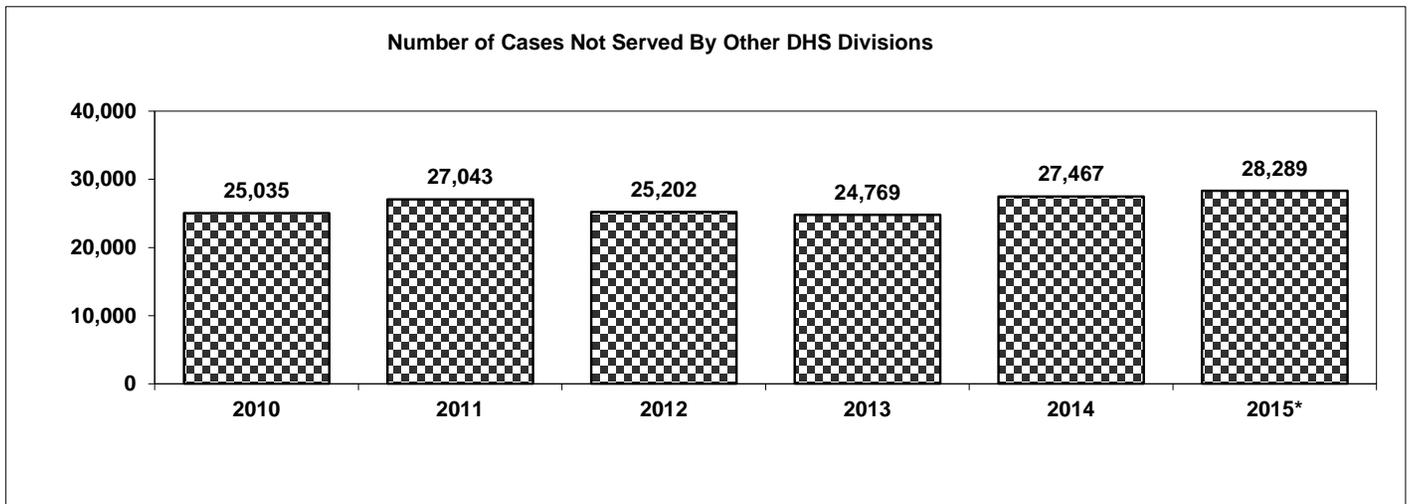
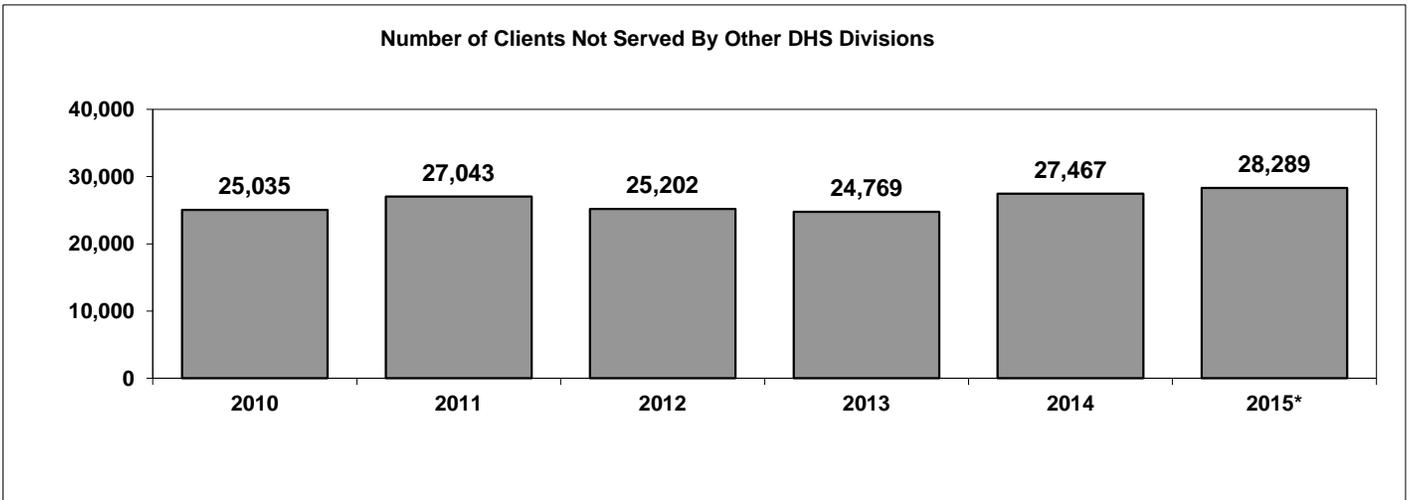
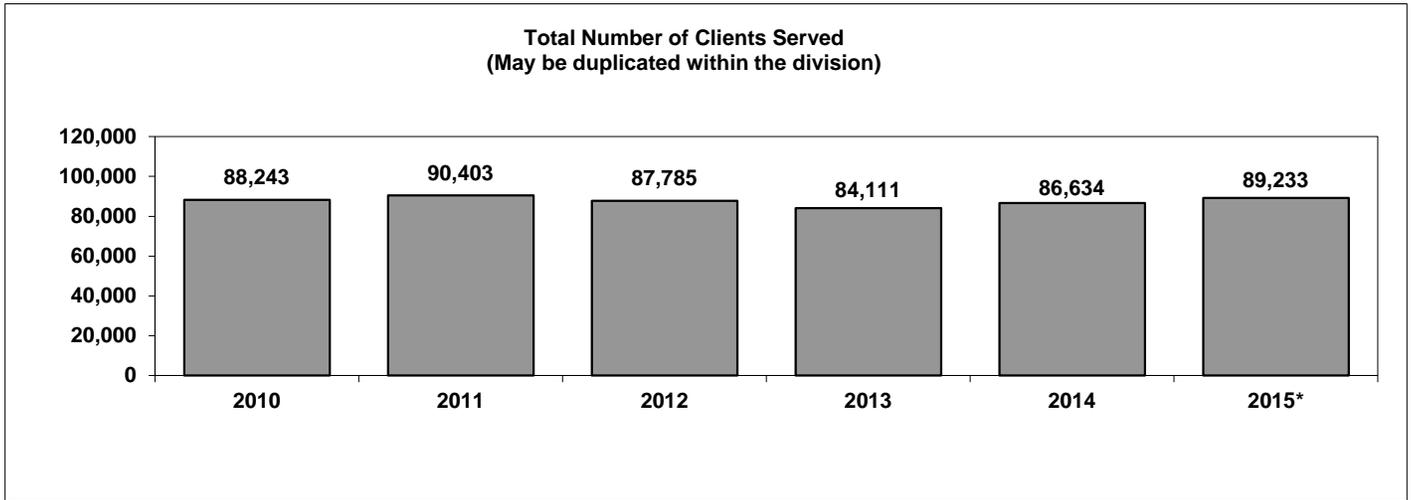
*SFY 2015 numbers are projections.

**DIVISION OF AGING AND ADULT SERVICES
UNDUPLICATED CLIENT COUNT
SFY 2010 - 2015***



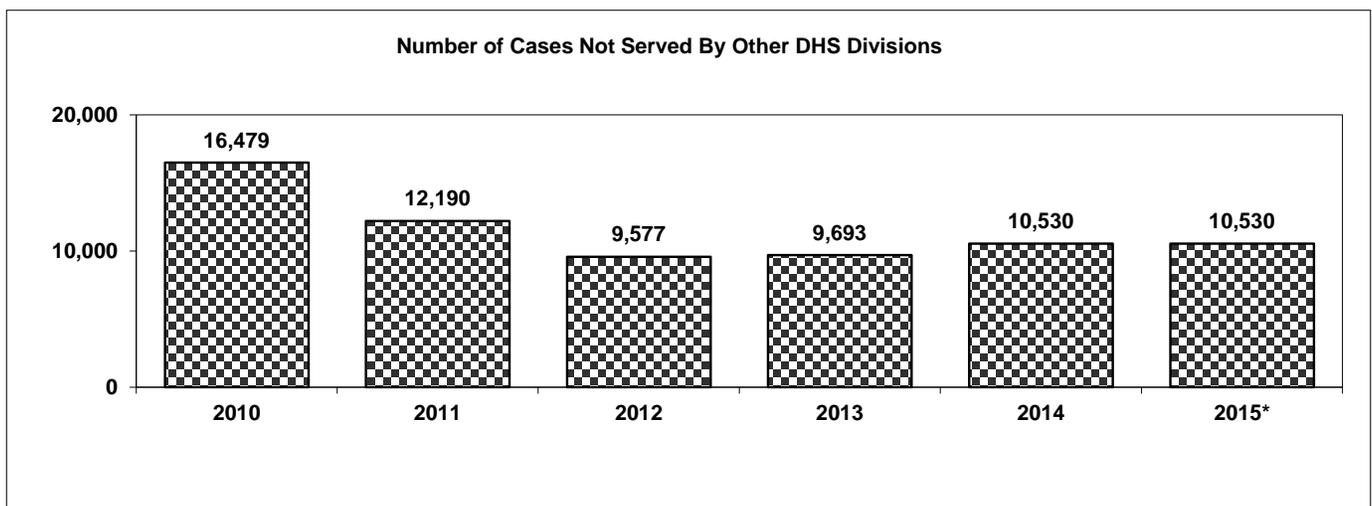
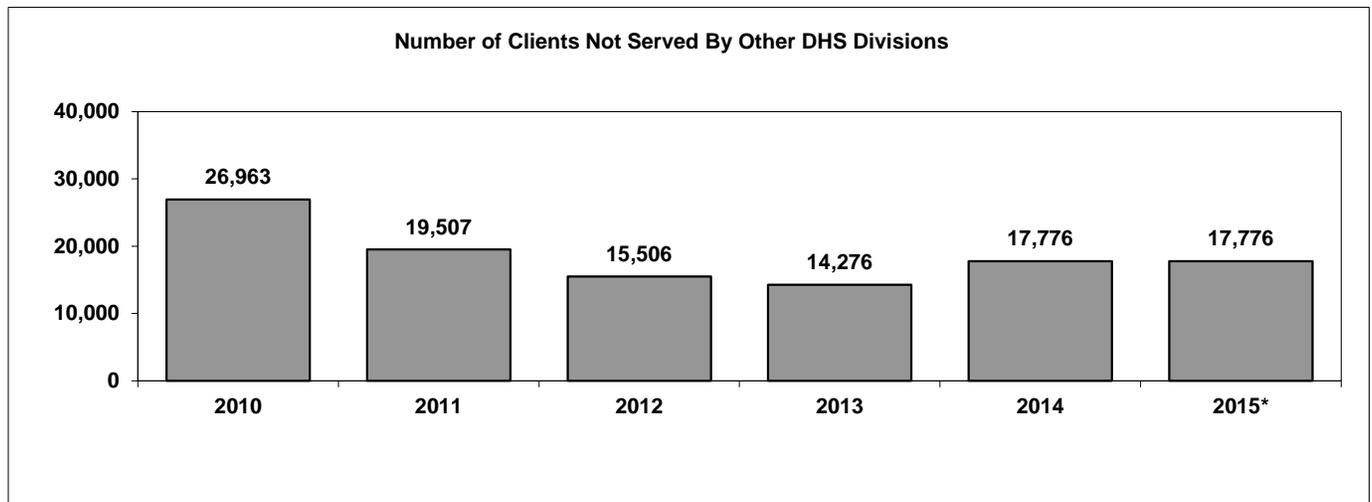
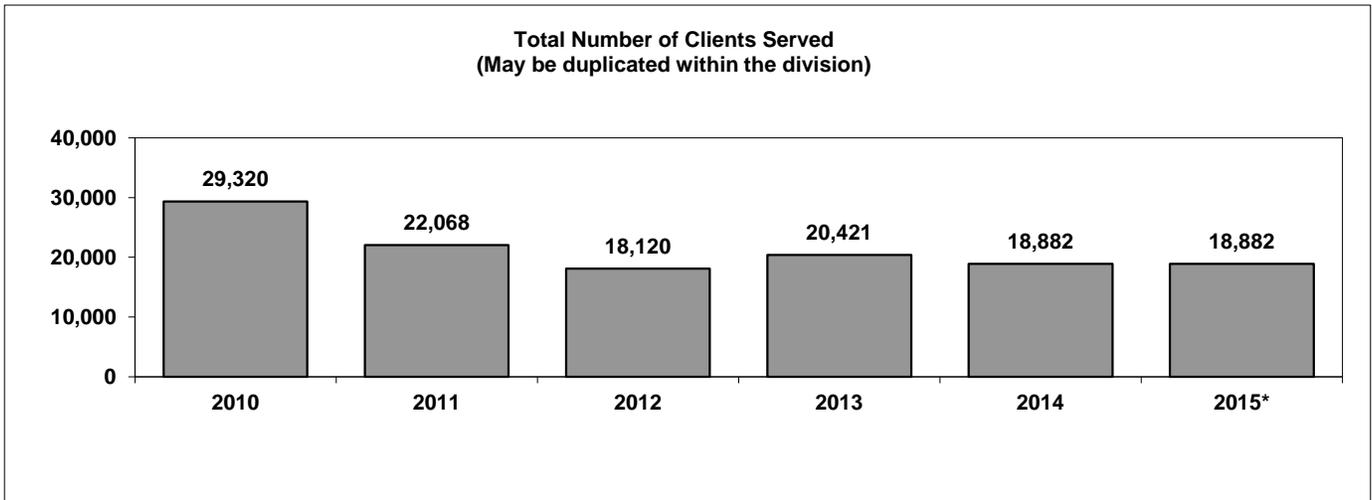
* SFY 2015 numbers are projections.

**DIVISION OF BEHAVIORAL HEALTH SERVICES
UNDUPLICATED CLIENT COUNT
SFY 2010 - 2015***



* SFY 2015 numbers are projections.

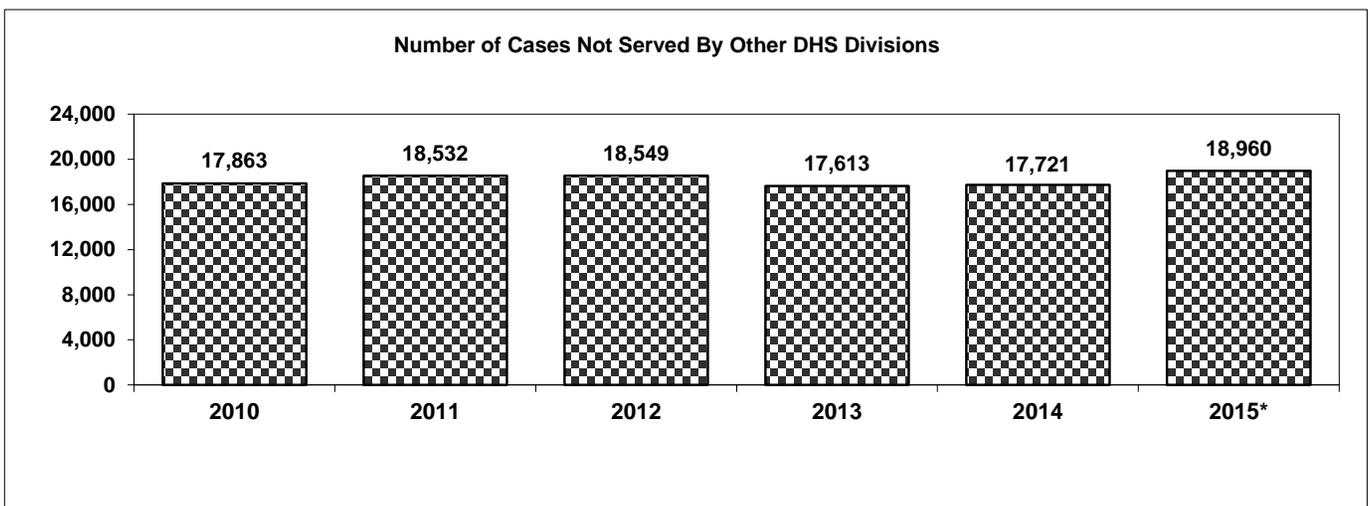
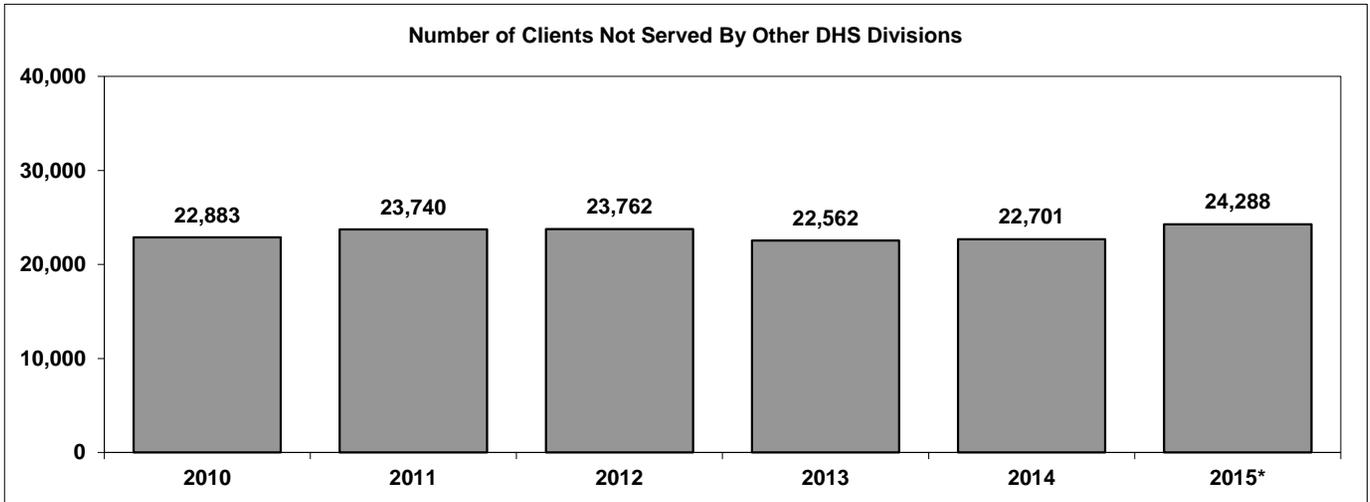
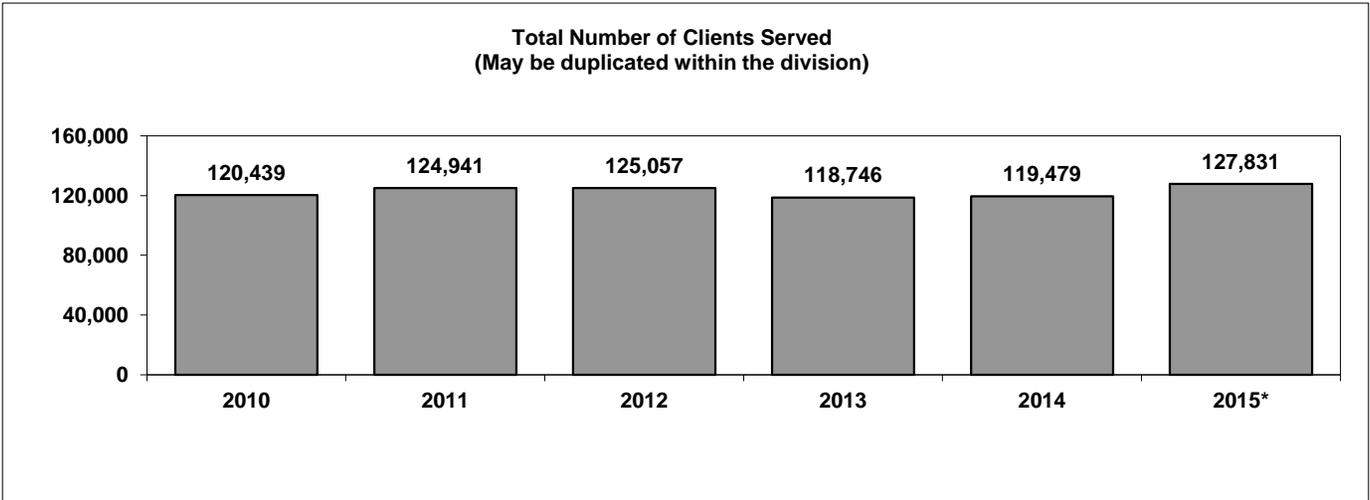
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION UNDUPLICATED CLIENT COUNT SFY 2010 - 2015*



* SFY 2015 numbers are projections.

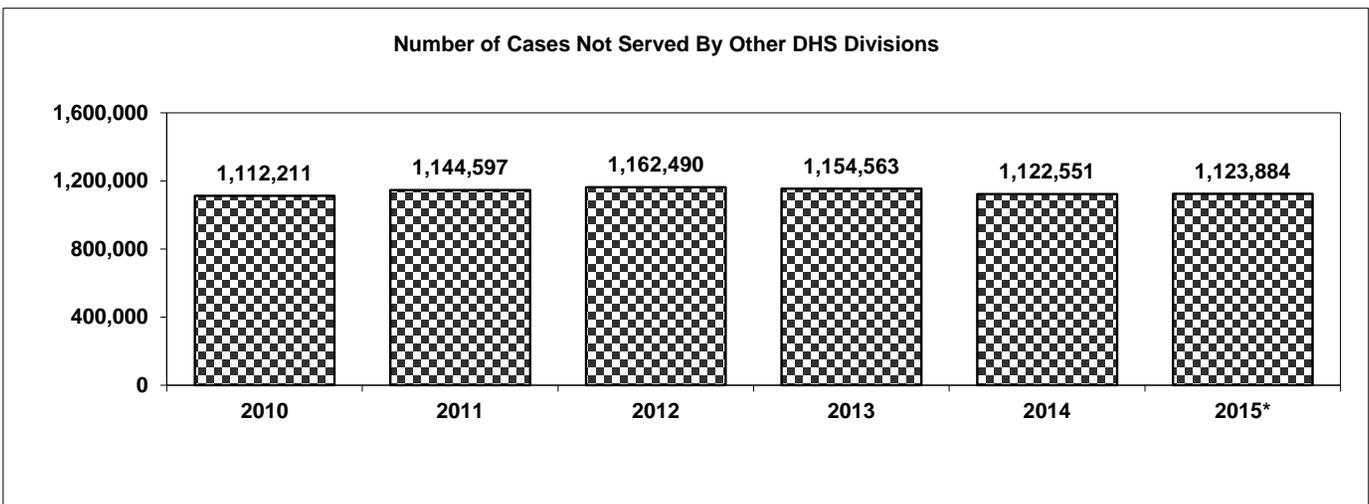
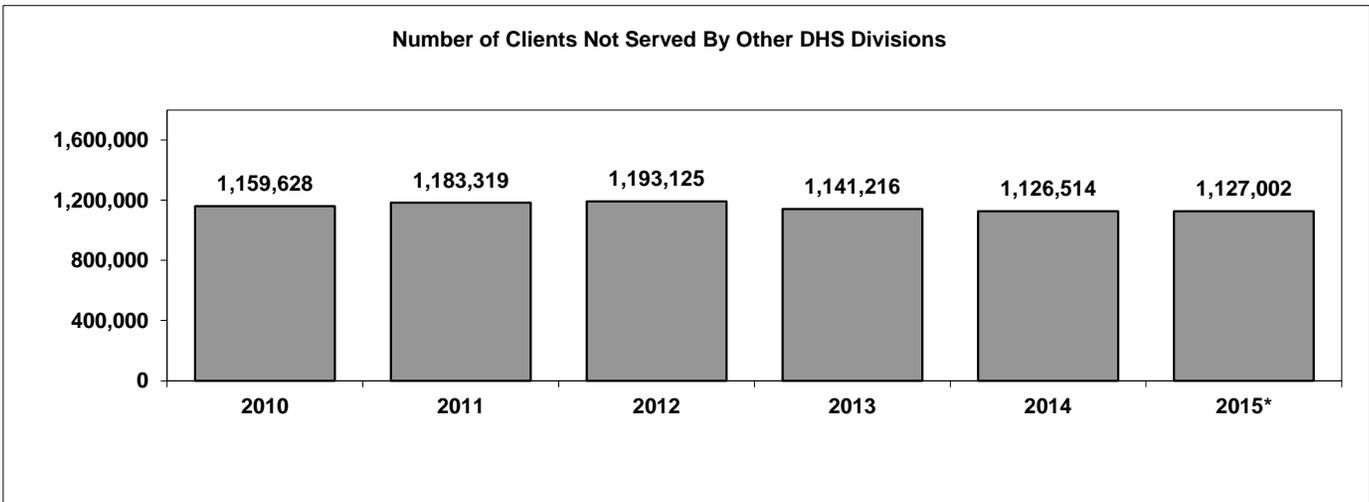
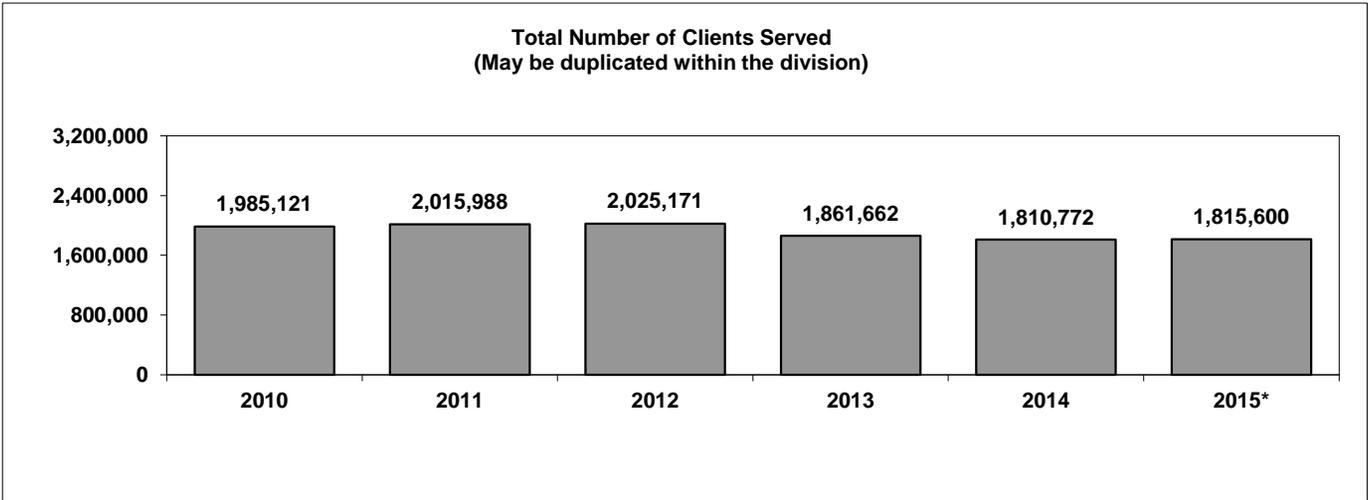
Source: DCC&ECE/OFA-Research and Statistics

**DIVISION OF CHILDREN AND FAMILY SERVICES
UNDUPLICATED CLIENT COUNT
SFY 2010 - 2015***



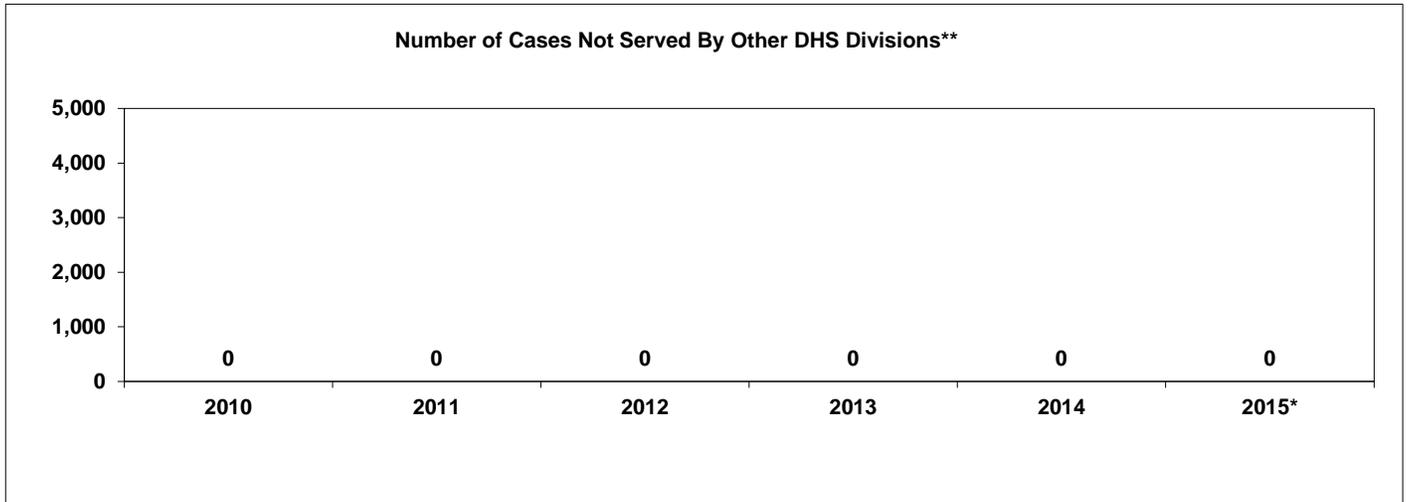
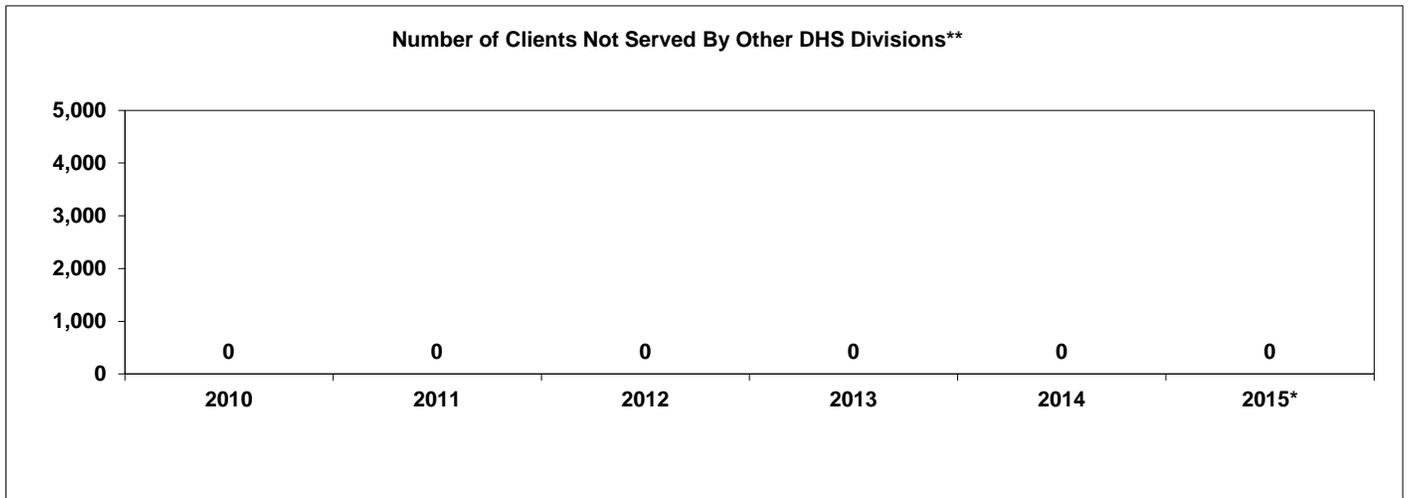
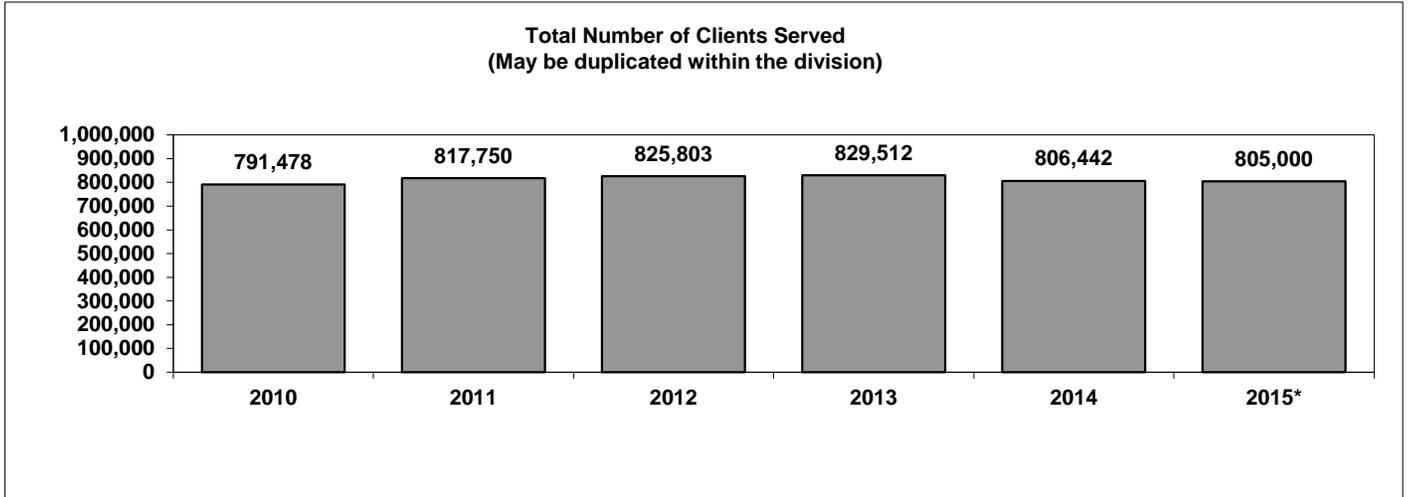
* SFY 2015 numbers are projections.

**DIVISION OF COUNTY OPERATIONS
UNDUPLICATED CLIENT COUNT
SFY 2010 - 2015***



* SFY 2015 numbers are projections.

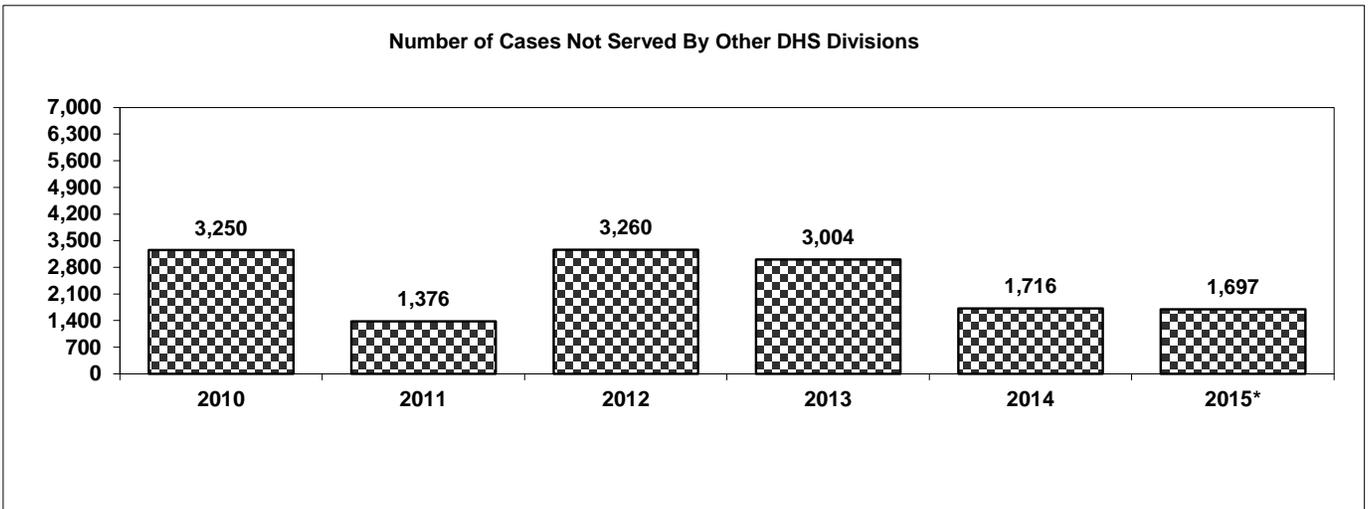
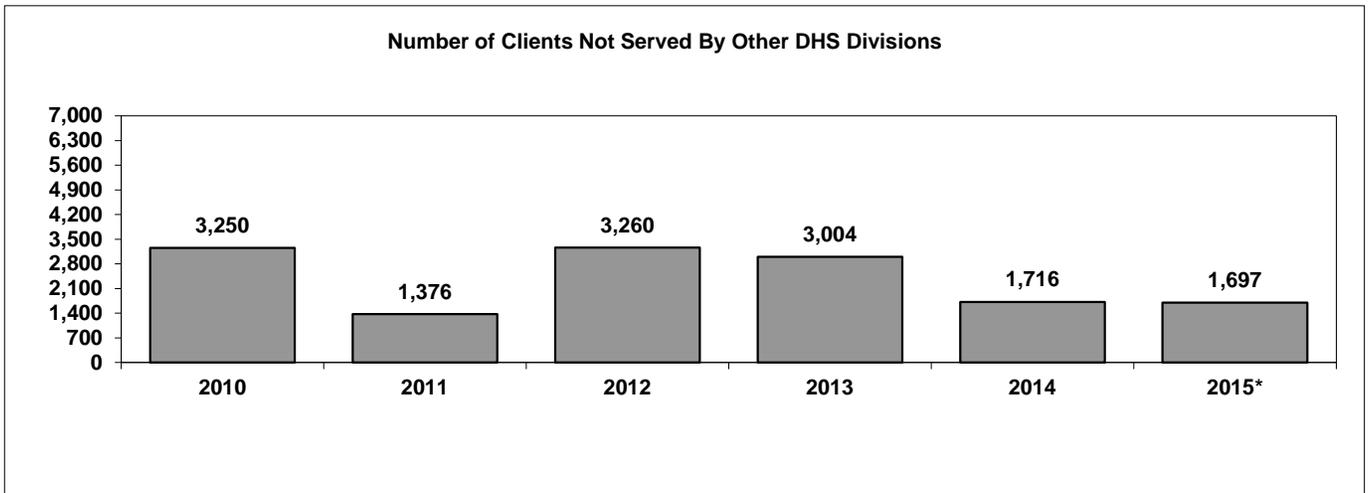
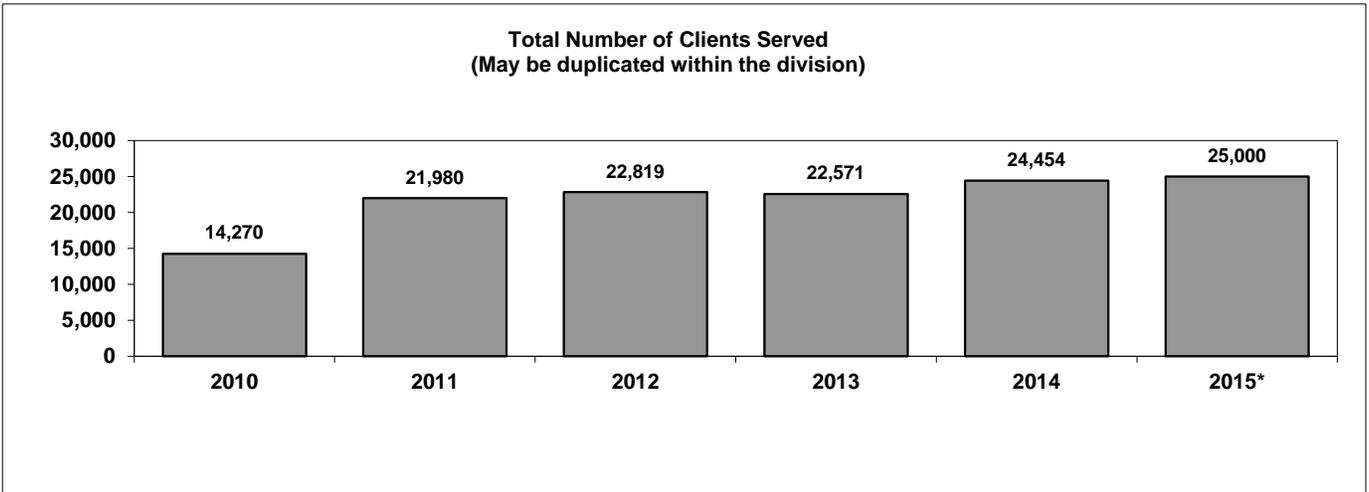
**DIVISION OF MEDICAL SERVICES
UNDUPLICATED CLIENT COUNT
SFY 2010 - 2015***



* SFY 2015 numbers are projections.

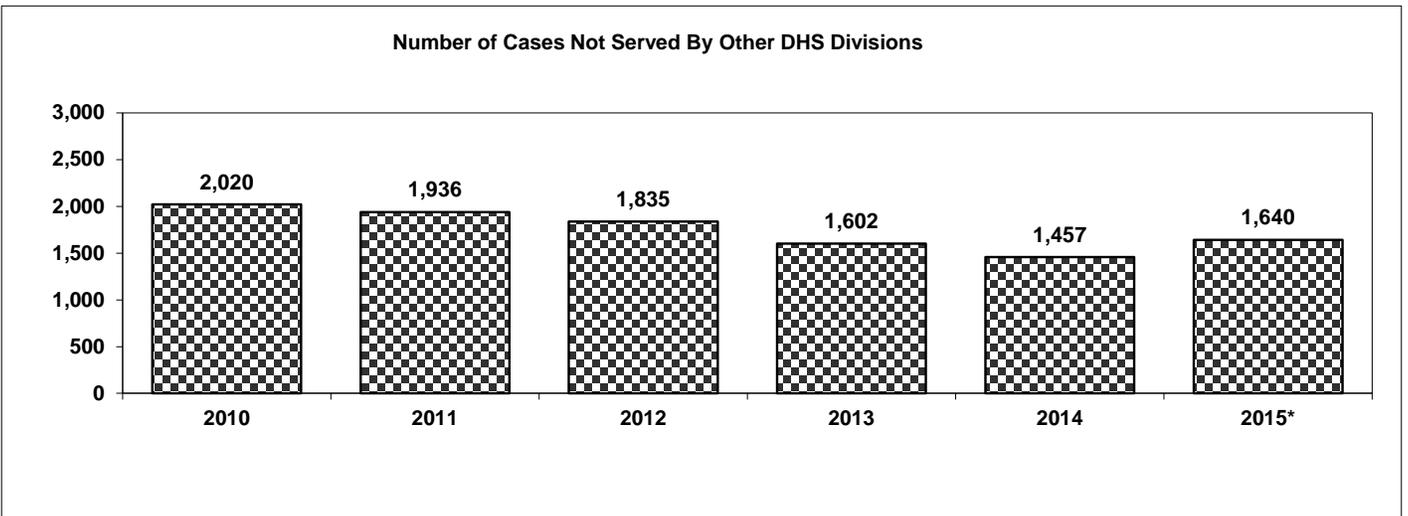
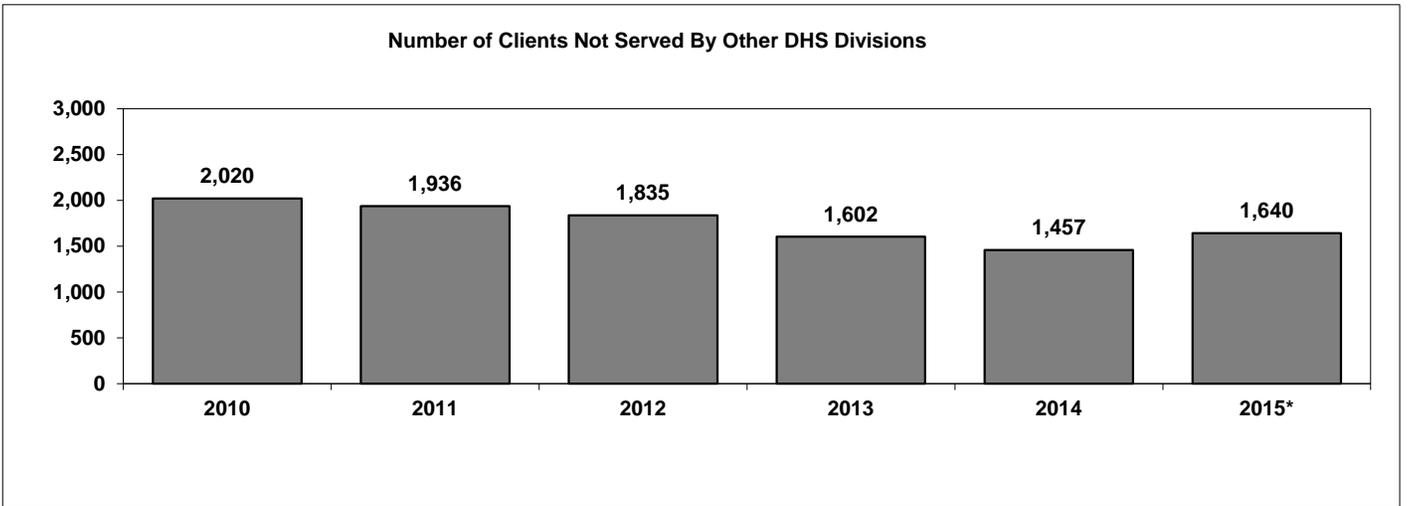
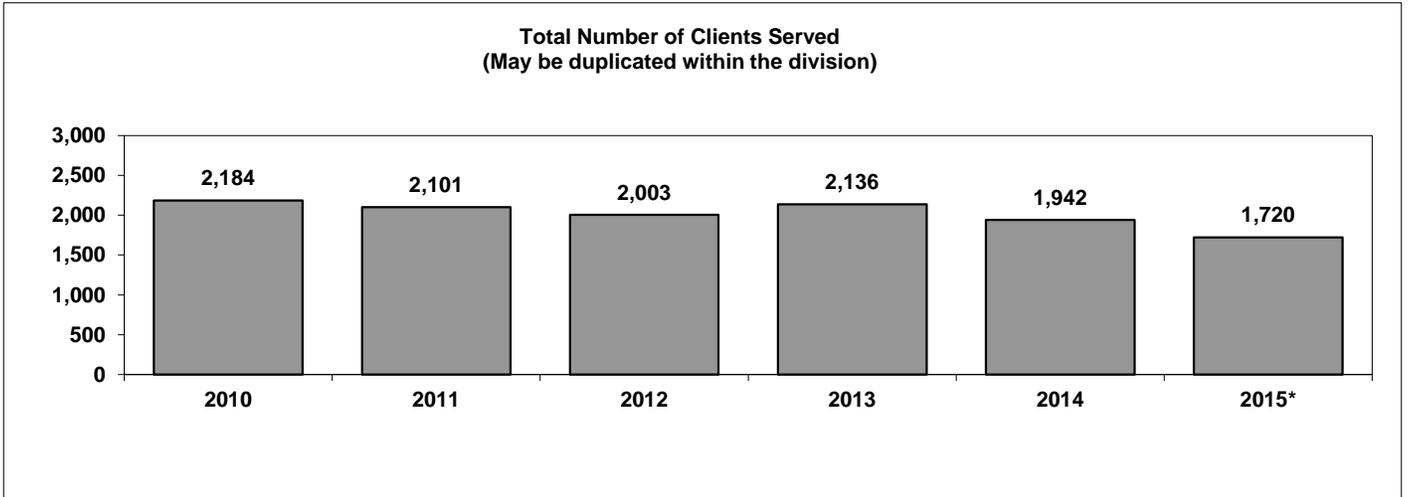
** Since CMS Non-Medicaid eligibles were served by DDS and all Medicaid recipients were served by DCO, DMS' count is zero.

**DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES
UNDUPLICATED CLIENT COUNT
SFY 2010 - 2015***



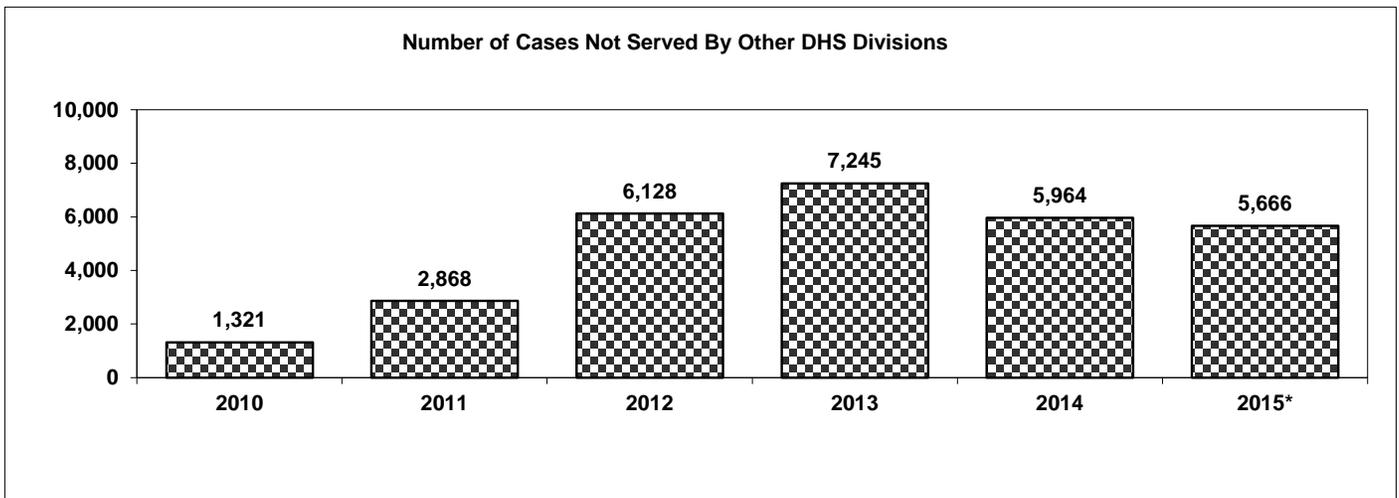
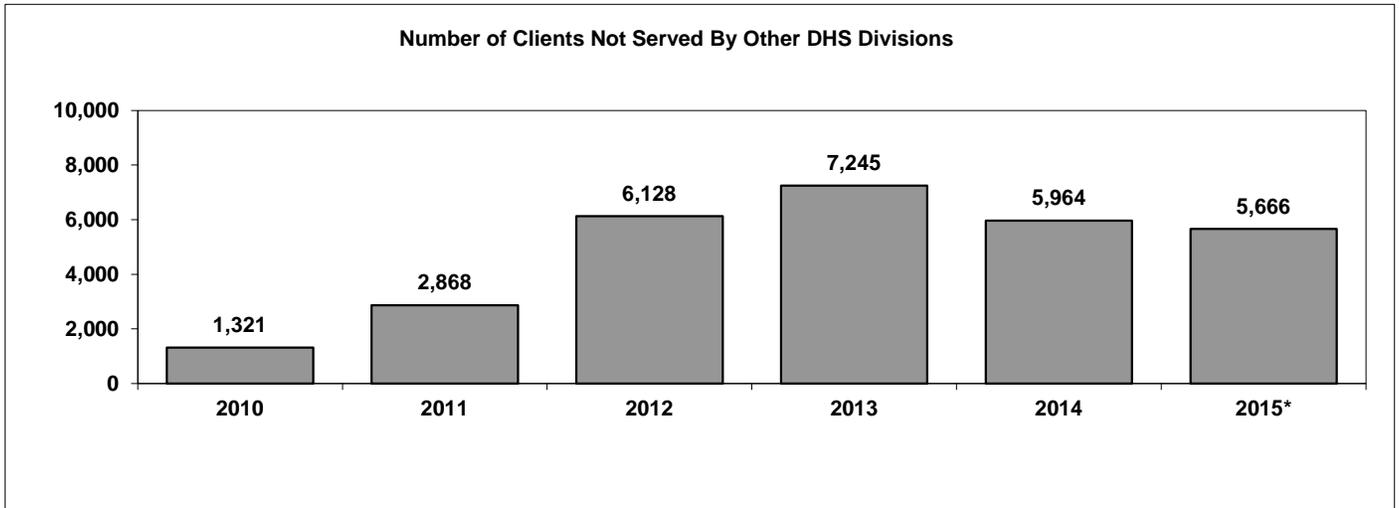
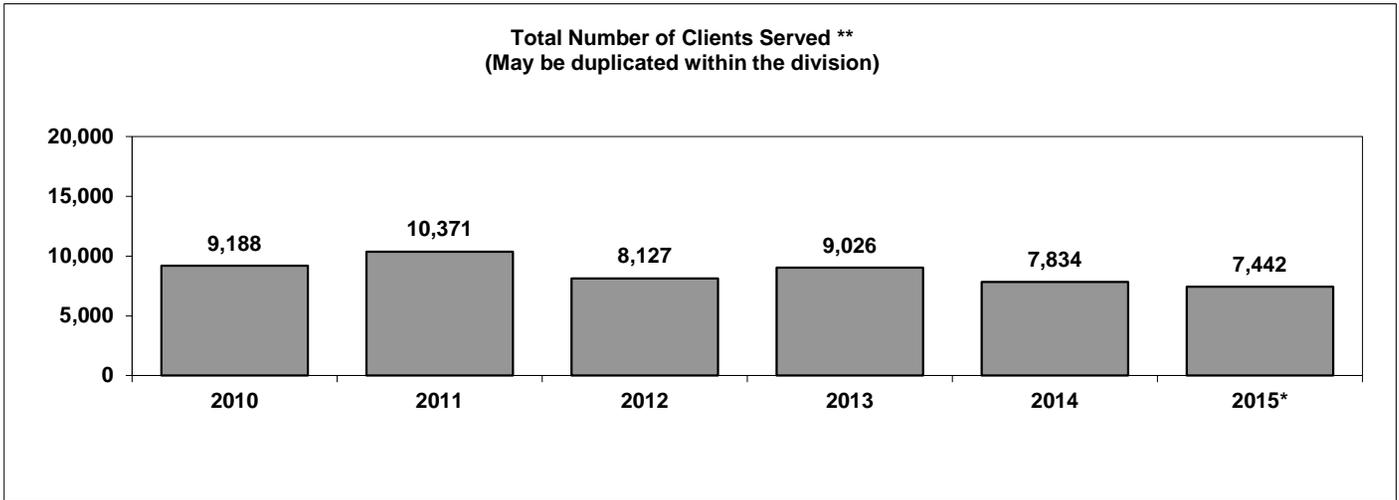
* SFY 2015 numbers are projections.

**DIVISION OF SERVICES FOR THE BLIND
UNDUPLICATED CLIENT COUNT
SFY 2010 - 2015***



*SFY 2015 numbers are projections.

DIVISION OF YOUTH SERVICES UNDUPLICATED CLIENT COUNT SFY 2010 - 2015*



* SFY 2015 numbers are projections.

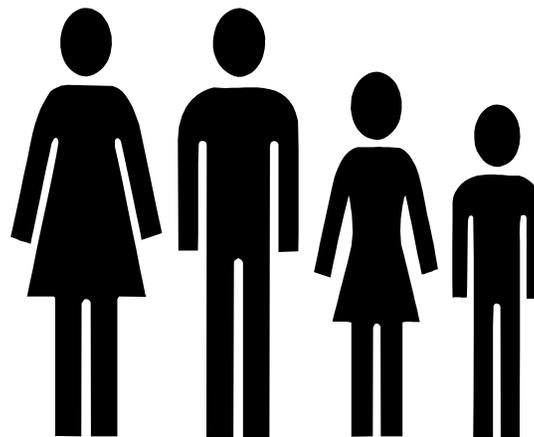
** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc

Source: DYS/OFA-Research and Statistics

DHS
UNDUPLICATED CLIENT COUNT



BY DIVISIONAL PROGRAMS



FOR SFY 2010 - 2015*

*SFY 2015 numbers are projections.

**DIVISION OF AGING AND ADULT SERVICES
UNDULICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2010 through 2015***

PROGRAMS	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015*	Percent of Total^
Administration on Aging	162,744	95.46%	110,721	95.44%	132,042	96.43%	114,010	95.53%	139,781	96.05%	160,748	96.43%
Adult Protective Service Referrals	4,015	2.35%	4,358	3.76%	4,350	3.18%	4,804	4.03%	5,256	3.61%	5,456	3.27%
IndependentChoices	3,105	1.82%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Senior Community Service Employment Program	626	0.37%	590	0.51%	270	0.20%	274	0.23%	264	0.18%	270	0.16%
Passages	0	0.00%	77	0.07%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Ombudsman Program	0	0.00%	262	0.23%	262	0.19%	259	0.22%	228	0.16%	231	0.14%
TOTAL	170,490	100.00%	116,008	100.00%	136,924	100.00%	119,347	100.00%	145,529	100.00%	166,705	100.00%

Unduplicated Client Count by Division	170,490	116,008	136,924	119,347	145,529	166,705
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* SFY 2015 numbers are projections.

^ Percentages may not add up to 100% due to rounding.

**DIVISION OF BEHAVIORAL HEALTH SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS**
FOR SFY 2010 through 2015***

PROGRAMS**	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015*	Percent of Total^
<u>Mental Health Programs</u>												
Arkansas Health Center	N/A	N/A	3	0.01%	3	0.01%	3	0.01%	73	0.27%	75	0.27%
AR State Hospital	217	0.87%	212	0.78%	218	0.87%	234	0.94%	236	0.86%	243	0.86%
Centers for Youth and Families	187	0.75%	195	0.72%	194	0.77%	208	0.84%	177	0.64%	182	0.64%
Community Counseling Services, Inc.	901	3.60%	913	3.38%	897	3.56%	863	3.48%	889	3.24%	916	3.24%
Counseling Associates, Inc.	1,500	5.99%	1,528	5.65%	1,514	6.01%	1,510	6.10%	1,428	5.20%	1,471	5.20%
Counseling Services of Eastern Arkansas	855	3.42%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Delta Counseling Associates, Inc.	549	2.19%	551	2.04%	497	1.97%	491	1.98%	510	1.86%	526	1.86%
GAIN, Inc.	42	0.17%	40	0.15%	40	0.16%	37	0.15%	33	0.12%	34	0.12%
Health Resources of Arkansas.	1,780	7.11%	1,795	6.64%	1,740	6.90%	1,619	6.54%	1,560	5.68%	1,606	5.68%
Little Rock Community Mental Health Ctr.	568	2.27%	633	2.34%	553	2.19%	660	2.66%	701	2.55%	722	2.55%
Mid-South Health Systems Inc.	1,622	6.48%	2,320	8.58%	2,256	8.95%	2,193	8.85%	2,172	7.91%	2,237	7.91%
Ozark Guidance Ctr., Inc.	2,036	8.13%	1,555	5.75%	1,763	7.00%	1,647	6.65%	1,484	5.40%	1,528	5.40%
Professional Counseling Associates	763	3.05%	738	2.73%	743	2.95%	359	1.45%	668	2.43%	688	2.43%
Small Group Work Therapy	29	0.12%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
South AR Regional Health Ctr.	971	3.88%	931	3.44%	897	3.56%	874	3.53%	806	2.93%	831	2.94%
S. E. AR Behavioral Healthcare Sys., Inc.	1,028	4.11%	1,051	3.89%	976	3.87%	1,023	4.13%	1,020	3.71%	1,051	3.72%
S. W. AR Counseling & Mental Health Ctr., Inc.	1,003	4.01%	950	3.51%	898	3.56%	803	3.24%	776	2.83%	799	2.82%
The Birch Tree Communities, Inc.	118	0.47%	129	0.48%	138	0.55%	139	0.56%	139	0.51%	143	0.51%
The Counseling Clinic, Inc.	431	1.72%	617	2.28%	595	2.36%	487	1.97%	525	1.91%	541	1.91%
Western AR Counseling & Guidance Ctr.	972	3.88%	1,019	3.77%	1,104	4.38%	1,143	4.61%	1,161	4.23%	1,196	4.23%
SUBTOTAL	15,572	62.20%	15,180	56.13%	15,026	59.61%	14,293	57.69%	14,358	52.27%	14,789	52.28%
<u>Substance Abuse Treatment Programs</u>												
10th District Substance Abuse Program	157	0.63%	203	0.75%	206	0.82%	220	0.89%	228	0.83%	235	0.83%
Alternative Opportunities	61	0.24%	78	0.29%	61	0.24%	528	2.13%	543	1.98%	559	1.98%
Arkansas River Valley Area Council	218	0.87%	246	0.91%	222	0.88%	260	1.05%	262	0.95%	270	0.95%
Arkansas Treatment Services, PA	N/A	N/A	N/A	N/A	0	0.00%	146	0.59%	266	0.97%	274	0.97%
AR Department of Corrections	1,026	4.10%	1,187	4.39%	693	2.75%	1,120	4.52%	2,296	8.36%	2,364	8.36%
AR Department of Community Corrections	306	1.22%	840	3.11%	853	3.38%	725	2.93%	985	3.59%	1,015	3.59%
Better Community Developers	174	0.70%	209	0.77%	208	0.83%	177	0.71%	194	0.71%	200	0.71%
Capstone Treatment Centers	5	0.02%	10	0.04%	52	0.21%	44	0.18%	24	0.09%	24	0.08%
CATAR Clinic	117	0.47%	158	0.58%	34	0.13%	208	0.84%	380	1.38%	391	1.38%
Chance Sobriety	N/A	N/A	N/A	N/A	1	0.00%	0	0.00%	0	0.00%	0	0.00%

**DIVISION OF BEHAVIORAL HEALTH SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS**
FOR SFY 2010 through 2015***

PROGRAMS**	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015*	Percent of Total^
Substance Abuse Treatment Programs												
Counseling Associates	144	0.58%	174	0.64%	172	0.68%	154	0.62%	135	0.49%	139	0.49%
Counseling Clinic	136	0.54%	210	0.78%	214	0.85%	164	0.66%	142	0.52%	147	0.52%
Crowley's Ridge Development Council	282	1.13%	344	1.27%	310	1.23%	301	1.22%	162	0.59%	166	0.59%
Decision Point (Alternative Opportunities)	487	1.95%	690	2.55%	539	2.14%	0	0.00%	0	0.00%	0	0.00%
Family Service Agency	290	1.16%	409	1.51%	399	1.58%	400	1.61%	498	1.81%	513	1.81%
Fort Smith Behavioral Health	268	1.07%	295	1.09%	0	0.00%	11	0.04%	9	0.03%	9	0.03%
Fresh Roots Family Counseling	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	0.01%	2	0.01%
GYST House	358	1.43%	349	1.29%	493	1.96%	5	0.02%	35	0.13%	36	0.13%
Harbor House, Inc. of Fort Smith	936	3.74%	1,187	4.39%	1,188	4.72%	426	1.72%	214	0.78%	221	0.78%
Health Resources of Arkansas	290	1.16%	340	1.26%	314	1.25%	1,256	5.08%	1,239	4.51%	1,276	4.51%
Human Development & Research Services	420	1.68%	396	1.46%	454	1.80%	318	1.28%	302	1.10%	311	1.10%
Jefferson Comprehensive Counseling Associates	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	0.01%	2	0.01%
Little Rock Community Mental Health Center	69	0.28%	140	0.52%	166	0.66%	283	1.14%	234	0.85%	241	0.85%
Myles Boys Recovery	128	0.51%	160	0.59%	0	0.00%	N/A	N/A	1	0.00%	1	0.00%
**North Central Arkansas Development Council	39	0.16%	30	0.11%	49	0.19%	N/A	N/A	1	0.00%	1	0.00%
Northeast Ark CMHC/Mid-South Health System, Inc.	N/A	N/A	N/A	N/A	N/A	N/A	164	0.66%	305	1.11%	314	1.11%
Northeast Arkansas Treatment Services	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	86	0.31%	88	0.31%
Northwest Arkansas Psychological Group	N/A	N/A	N/A	N/A	N/A	N/A	34	0.14%	9	0.03%	9	0.03%
Ozark Counseling Services	977	3.90%	1,109	4.10%	712	2.83%	N/A	N/A	N/A	N/A	N/A	N/A
Ozark Guidance Center	202	0.81%	245	0.91%	240	0.95%	743	3.00%	754	2.75%	777	2.75%
Ozark Mountain Alcohol Residential Treatment	N/A	N/A	N/A	N/A	37	0.15%	245	0.99%	275	1.00%	283	1.00%
Ozark Recovery Center	N/A	N/A	N/A	N/A	34	0.13%	61	0.25%	0	0.00%	0	0.00%
QH Dunston Adolescent	N/A	N/A	1	0.00%	30	0.12%	37	0.15%	35	0.13%	37	0.13%
Quality Living Center	673	2.69%	811	3.00%	672	2.67%	30	0.12%	49	0.18%	50	0.18%
Quapaw House	475	1.90%	622	2.30%	737	2.92%	632	2.55%	697	2.54%	717	2.53%
Recovery Center of Arkansas	N/A	N/A	N/A	N/A	41	0.16%	646	2.61%	698	2.54%	719	2.54%
Recovery Solutions, Inc.	N/A	N/A	31	0.11%	34	0.13%	68	0.27%	55	0.20%	57	0.20%
**River Valley Counseling	5	0.02%	0	0.00%	0	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
**Second Chance Recovery Center	210	0.84%	252	0.93%	207	0.82%	N/A	N/A	2	0.01%	2	0.01%
Serenity Park	18	0.07%	10	0.04%	3	0.01%	202	0.82%	55	0.20%	57	0.20%
Serenity Counseling Advocates	1	0.00%	8	0.03%	16	0.06%	2	0.01%	2	0.01%	2	0.01%
Sharon Nelson Counseling	1	0.00%	0	0.00%	0	0.00%	7	0.03%	5	0.02%	5	0.02%

**DIVISION OF BEHAVIORAL HEALTH SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS**
FOR SFY 2010 through 2015***

PROGRAMS**	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015*	Percent of Total^
Substance Abuse Treatment Programs												
**Sobriety Living Center	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	0.01%	2	0.01%
South Arkansas Youth Services	34	0.14%	48	0.18%	61	0.24%	6	0.02%	4	0.01%	5	0.02%
Southeast Arkansas Behavioral Health System (SeABHS)	265	1.06%	255	0.94%	219	0.87%	85	0.34%	66	0.24%	67	0.24%
Southwest Arkansas Counseling & Mental Health Center	100	0.40%	94	0.35%	128	0.51%	238	0.96%	279	1.02%	287	1.01%
Springdale Treatment Center	28	0.11%	14	0.05%	30	0.12%	146	0.59%	396	1.44%	408	1.44%
Step Up Support Center	1	0.00%	0	0.00%	5	0.02%	3	0.01%	0	0.00%	0	0.00%
The Bridge	1	N/A	0	0.00%	5	0.02%	12	0.05%	6	0.02%	6	0.02%
The Sugarloaf Reintegration Center	N/A	N/A	26	0.10%	3	0.01%	0	0.00%	0	0.00%	0	0.00%
The United Methodist Children's Home (Arkansas Cares)	41	0.16%	57	0.21%	42	0.17%	44	0.18%	34	0.12%	35	0.12%
Union Co. Drug Court-South Ark Sub Abuse	203	0.81%	263	0.97%	0	0.00%	0	0.00%	134	0.49%	138	0.49%
University of Arkansas Medical Center Substance Abuse	40	0.16%	51	0.19%	58	0.23%	86	0.35%	192	0.70%	198	0.70%
United Family Services	31	0.12%	40	0.15%	33	0.13%	45	0.18%	151	0.55%	156	0.55%
Washington County Drug Court Treatment	92	0.37%	18	0.07%	0	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
WACGC (Horizon)	58	0.23%	106	0.39%	102	0.40%	84	0.34%	411	1.50%	424	1.50%
Wards of Serenity	N/A	N/A	N/A	N/A	N/A	N/A	2	0.01%	2	0.01%	2	0.01%
Wings of Freedom	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	45	0.16%	46	0.16%
Youth Bridge	89	0.36%	140	0.52%	100	0.40%	108	0.44%	206	0.75%	212	0.75%
SUBTOTAL	9,463	37.80%	11,863	43.87%	10,176	40.39%	10,476	42.30%	13,109	47.73%	13,500	47.72%
TOTAL	25,035	100.00%	27,043	100.00%	25,202	100.00%	24,769	100.00%	27,467	100.00%	28,289	100.00%
Unduplicated Client Count by Division	25,035		27,043		25,202		24,769		27,467		28,289	

* SFY 2015 numbers are projections.

** This substance abuse provider was not licensed with DBHS in SFY 2013.

^ Percentages may not add up to 100% due to rounding.

**DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
UNDUPLICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2010 through 2015***

PROGRAMS	SFY 2010	Percent of Total [^]	SFY 2011	Percent of Total [^]	SFY 2012	Percent of Total [^]	SFY 2013	Percent of Total [^]	SFY 2014	Percent of Total [^]	SFY 2015*	Percent of Total [^]
Subsidized Child Care Services	26,963	100.00%	19,507	100.00%	15,506	100.00%	14,276	100.00%	N/A**	N/A	N/A**	N/A
Low-Income	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5,680	31.95%	5,680	31.95%
TEA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3,784	21.29%	3,784	21.29%
CCDF Pre-K	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1,150	6.47%	1,150	6.47%
ABC Summer Care	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2,198	12.36%	2,198	12.36%
ESS	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4,964	27.93%	4,964	27.93%
TOTAL	26,963	100.00%	19,507	100.00%	15,506	100.00%	14,276	100.00%	17,776	100.00%	17,776	100.00%
Unduplicated Client Count by Division	26,963		19,507		15,506		14,276		17,776		17,776	

* SFY 2015 numbers are projections.

** Specific programs are now listed.

[^] Percentages may not add up to 100% due to rounding.

**DIVISION OF CHILDREN AND FAMILY SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2010 through 2015***

PROGRAMS	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015*	Percent of Total^
Referral/Investigation	15,480	67.65%	15,699	66.13%	16,181	68.10%	15,207	67.40%	13,537	59.63%	14,483	59.63%
Adoption	593	2.59%	654	2.75%	728	3.06%	838	3.71%	913	4.02%	977	4.02%
Protective Service	5,062	22.12%	5,583	23.52%	5,233	22.02%	4,902	21.73%	4,617	20.34%	4,940	20.34%
Foster Care	992	4.34%	1,055	4.44%	1,025	4.31%	1,020	4.52%	995	4.38%	1,065	4.38%
Interstate Compact	116	0.51%	118	0.50%	122	0.51%	117	0.52%	102	0.45%	109	0.45%
Supportive Services	459	2.01%	460	1.94%	303	1.28%	225	1.00%	175	0.77%	187	0.77%
Independent Living Program	181	0.79%	171	0.72%	170	0.72%	253	1.12%	343	1.51%	367	1.51%
Differential Response	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2,019	8.89%	2,160	8.89%
TOTAL	22,883	100.00%	23,740	100.00%	23,762	100.00%	22,562	100.00%	22,701	100.00%	24,288	100.00%
Unduplicated Client Count by Division	22,883		23,740		23,762		22,562		22,701		24,288	

* SFY 2015 numbers are projections.

^ Percentages may not add up to 100% due to rounding.

**DIVISION OF COUNTY OPERATIONS
UNDUPLICATED CLIENT COUNT
BY PROGRAMS**
FOR SFY 2010 through 2015***

PROGRAMS**	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015*	Percent of Total^
Transitional Employment Assistance	34,701	1.60%	33,766	1.56%	31,504	1.41%	28,885	1.31%	24,681	1.13%	24,900	1.14%
Work Pays (A)	7,340	0.34%	7,322	0.34%	7,176	0.32%	6,803	0.31%	6,187	0.28%	6,300	0.29%
Medicaid	791,478	36.40%	817,750	37.89%	825,803	36.88%	829,512	37.54%	806,442	37.07%	805,000	36.86%
SNAP (B)	643,420	29.59%	678,358	31.43%	693,564	30.98%	696,343	31.51%	685,812	31.53%	692,500	31.71%
SNAP (B) Employment & Training	1,552	0.07%	1,827	0.08%	1,592	0.07%	1,624	0.07%	3,697	0.17%	3,700	0.17%
SNAP (B) Nutrition Education	50,316	2.31%	45,157	2.09%	41,786	1.87%	42,047	1.90%	46,980	2.16%	47,400	2.17%
SNAP (B) Workfare	231	0.01%	204	0.01%	253	0.01%	242	0.01%	332	0.02%	340	0.02%
Commodity Distribution	340,807	15.67%	367,462	17.03%	340,799	15.22%	355,769	16.10%	364,719	16.77%	368,000	16.85%
Commodity Supplemental Food Prog.	2,817	0.13%	2,817	0.13%	2,985	0.13%	2,979	0.13%	2,992	0.14%	3,010	0.14%
Shelter Plus Care	119	0.01%	125	0.01%	96	0.00%	90	0.00%	89	0.00%	90	0.00%
Aid to the Blind, Aged, Disabled	4	0.00%	4	0.00%	3	0.00%	3	0.00%	3	0.00%	3	0.00%
Weatherization (4)	251	0.01%	219	0.01%	258	0.01%	N/A	N/A	N/A	N/A	N/A	N/A
Weatherization- ARRA - (C)	615	0.03%	719	0.03%	526	0.02%	N/A	N/A	N/A	N/A	N/A	N/A
Emergency Food (1)	129,162	5.94%	47,698	2.21%	136,753	6.11%	149,527	6.77%	142,857	6.57%	142,500	6.52%
Low Income Energy Assistance (3)	141,798	6.52%	126,528	5.86%	127,430	5.69%	71,194	3.22%	58,885	2.71%	58,710	2.69%
Refugee Resettlement	11	0.00%	5	0.00%	4	0.00%	13	0.00%	15	0.00%	12	0.00%
Homeless Assistance-Emergency Shelter	2,892	0.13%	2,870	0.13%	2,762	0.12%	2,474	0.11%	1,819	0.08%	1,817	0.08%
Community Services Block Grants	20,486	0.94%	19,550	0.91%	23,763	1.06%	22,227	1.01%	29,809	1.37%	29,730	1.36%
CSBG - ARRA - (C)	3,391	0.16%	N/A	N/A								
Homeless Prevention & Rapid Rehousing (C)	3,074	0.14%	5,768	0.27%	1,814	0.08%	N/A	N/A	N/A	N/A	N/A	N/A
TOTAL	2,174,465	100.00%	2,158,149	100.00%	2,238,871	100.00%	2,209,732	100.00%	2,175,319	100.00%	2,184,012	100.00%
Unduplicated Client Count by Division (2)	1,159,628 (2)		1,183,319 (2)		1,193,125 (2)		1,141,216 (2)		1,126,514 (2)		1,127,002	

* SFY 2015 numbers are projections.

** Some clients may be in multiple programs.

^ Percentages may not add up to 100% due to rounding.

(1) Originates from "Food Banks" plus "TEFAP" (Needy Family) - source Commodity Distribution Program Summary page.

(2) Source of this figure is "Unduplicated Individuals by Program" and represents the agency's count of people served annually in the SNAP, Medicaid, TEA and Work Pays and various Community Service programs. Each client is only counted one time regardless of the number of services received.

(3) Source - Community Svc-2K2 worksheet -unduplicated column - All (4) HEAP lines.

(4) The 89th General Assembly approved ACT 1111 on April 11, 2013, which provided the transfer of the Weatherization Assistance Program (WAP) from the DHS, Division of County Operations to the Arkansas Energy Office of the Arkansas Economic Development Commission.

(A) The intent of this program is to provide direct financial assistance and additional supportive services to individuals who were previously on public assistance through the Transitional Employment Assistance (TEA) program, but who left the program due to employment.

(B) SNAP (Supplemental Nutrition Assistance Program)

(C) Grant funded by the American Recovery and Reinvestment Act (ARRA) of 2009.

**DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2010 through 2015***

PROGRAMS	SFY 2010	Percent of Total [^]	SFY 2011	Percent of Total [^]	SFY 2012	Percent of Total [^]	SFY 2013	Percent of Total [^]	SFY 2014	Percent of Total [^]	SFY 2015*	Percent of Total [^]
First Connections (Part C Early Intervention)	370	11.38%	517	37.57%	1,212	37.18%	998	33.22%	664	38.69%	654	38.54%
Early Childhood (Part B IDEA)	133	4.09%	195	14.17%	833	25.55%	825	27.46%	89	5.19%	80	4.71%
Field Services	2,229	68.58%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Children with Special Health Care Needs (Title V)	518	15.94%	664	48.26%	1,215	37.27%	1,181	39.31%	963	56.12%	963	56.75%
TOTAL	3,250	100.00%	1,376	100.00%	3,260	100.00%	3,004	100.00%	1,716	100.00%	1,697	100.00%
Unduplicated Client Count by Division	3,250		1,376		3,260		3,004		1,716		1,697	

* SFY 2015 numbers are projections.

[^] Percentages may not add up to 100% due to rounding.

**DIVISION OF SERVICES FOR THE BLIND
UNDULICATED CLIENT COUNT
BY PROGRAMS**
FOR SFY 2010 through 2015***

PROGRAMS**	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015*	Percent of Total^
Vocational Rehabilitation	1,309	64.80%	1,352	69.83%	1,407	76.68%	1,258	78.53%	1,220	83.73%	1,382	84.27%
Independent Living for Older Blind ***	711	35.20%	584	30.17%	428	23.32%	344	21.47%	237	16.27%	258	15.73%
TOTAL	2,020	100.00%	1,936	100.00%	1,835	100.00%	1,602	100.00%	1,457	100.00%	1,640	100.00%
Unduplicated Client Count by Division	2,020		1,936		1,835		1,602		1,457		1,640	

* SFY 2015 numbers are projections.

** Clients may be receiving services from other DHS divisions.

*** DSB has downsized its Independent Living for Older Blind staff due to insufficient funding.

^ Percentages may not add up to 100% due to rounding.

**DIVISION OF YOUTH SERVICES
UNDULICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2010 through 2015***

PROGRAMS	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014	Percent of Total^	SFY 2015*	Percent of Total^
<u>Custody Juveniles</u>												
Residential and Regional Juvenile Programs	14	1.05%	539	18.79%	363	5.35%	632	7.60%	470	6.79%	447	6.62%
Specialized Programs	7	0.52%	167	5.82%	114	1.68%	208	2.50%	155	2.24%	147	2.18%
Aftercare	14	1.05%	16	0.56%	568	8.37%	889	10.69%	588	8.49%	559	8.28%
SUBTOTAL**	35	2.62%	722	25.17%	1,045	15.40%	1,729	20.79%	1,213	17.52%	1,153	17.09%
<u>Non-Custody Juveniles</u>												
Delinquent	295	22.06%	490	17.09%	2,460	36.25%	3,164	38.05%	2,473	35.73%	2,424	35.92%
Diversion	776	58.04%	1,293	45.08%	1,485	21.88%	1,309	15.74%	1,499	21.66%	1,469	21.77%
FINS	231	17.28%	363	12.66%	1,797	26.48%	2,114	25.42%	1,737	25.09%	1,702	25.22%
SUBTOTAL**	1,302	97.38%	2,146	74.83%	5,742	84.60%	6,587	79.21%	5,709	82.48%	5,595	82.91%
TOTAL	1,337	100.00%	2,868	100.00%	6,787	100.00%	8,316	100.00%	6,922	100.00%	6,748	100.00%

Unduplicated Client Count by Division	1,321	2,868	6,128	7,245	5,964	5,666
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* SFY 2015 numbers are projections.

** There is duplication of juveniles within this category, because juveniles move from program to program during their commitment and are counted in multiple programs.

^ Percentages may not add up to 100% due to rounding.