

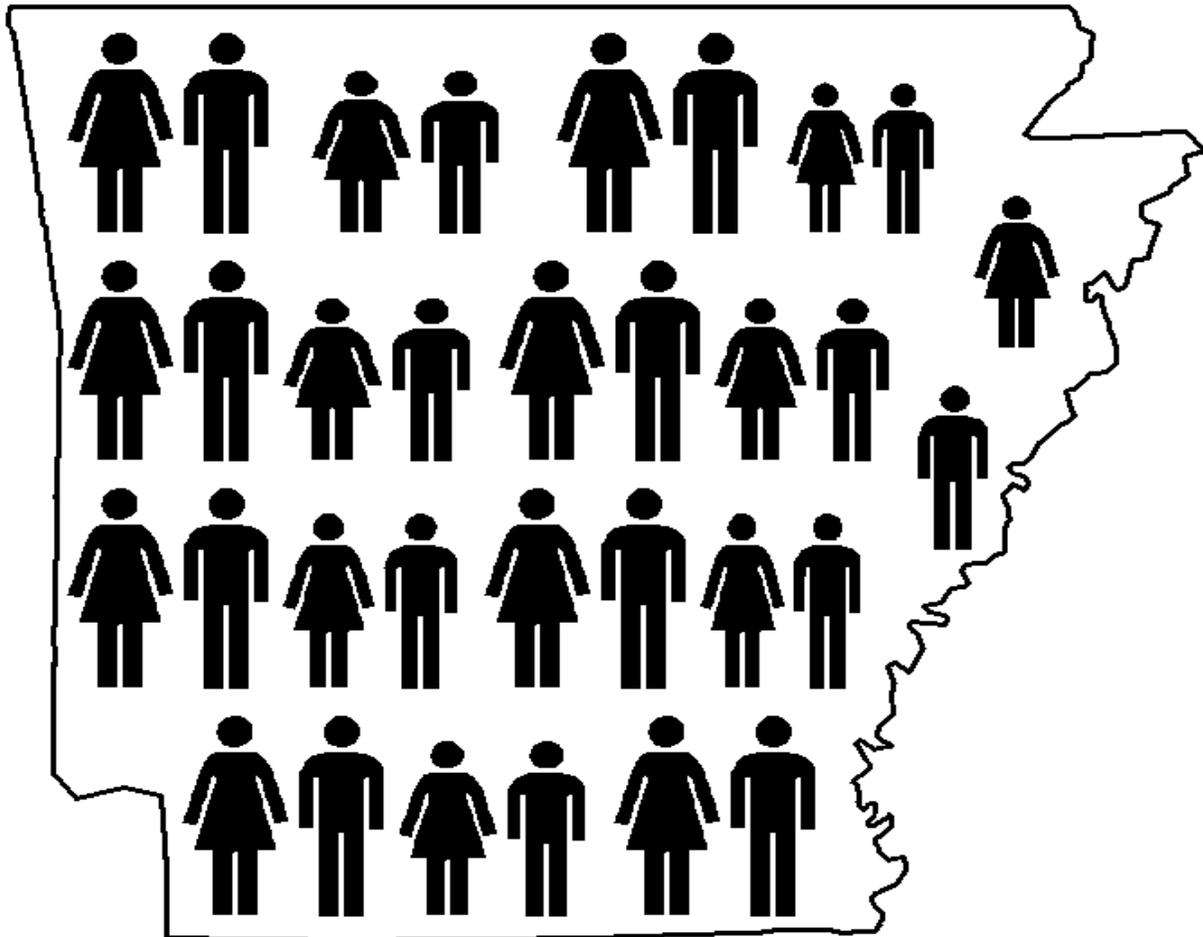
**DEPARTMENT OF HUMAN SERVICES
UNDUPLICATED CLIENT COUNT**

BY DEPARTMENT/DIVISIONS AND PROGRAMS

FOR SFY 2008 - 2012

AND

SFY 2013 PROJECTIONS



PRODUCED BY DIRECT SERVICE DIVISIONS AND OFA/RESEARCH AND STATISTICS

DEPARTMENT OF HUMAN SERVICES
UNDUPLICATED CLIENT COUNT
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DHS UNDUPLICATED CLIENT COUNT

Synopsis

Time Frame of Data:

State Fiscal Year (July 1 through June 30)

Sources of Data:

The following DHS divisions: County Operations, Medical Services, Children and Family Services, Child Care and Early Childhood Education, Developmental Disabilities Services, Behavioral Health Services, Youth Services, Services for the Blind and Aging and Adult Services.

How Data is Compiled:

A worksheet is sent to a statistical contact person for each division asking for the following numbers:

1. Number of Unduplicated Clients Served by Division
2. Number of Clients **Not** Served by Other DHS Divisions
3. Number of Cases Not Served by Other DHS Divisions

Worksheet Layout

To get an unduplicated client count for a division, each divisional contact person must consider the eligibility, flow and priority of the services their clients receive. An example of a request and instructions to the Division of Child Care and Early Childhood Education's (DCCECE) is on Page 2.

The "Divisions Chart" for each divisional worksheet is sorted by the logic of **type of services, eligibility of services** and the **order in which the services flow**.

Final DHS Count

Each division submits their completed worksheet to Research and Statistics (R&S). After reviewing and compiling the data, R&S submits the report to the director of the Office of Finance & Administration for final approval.

Summary

The DHS Unduplicated Client Count has historically been considered a "best" estimate. Since the client databases of each division are not integrated, an exact count cannot be determined. It is however the opinion of R&S, that each division puts a good faith effort in giving the most accurate number possible for this count.

EXAMPLE OF REQUEST

DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION

UNDUPLICATED COUNT OF INDIVIDUALS AND CASES TABLE SFY 2012 AND 2013 PROJECTIONS

	Total Number of Unduplicated Clients Served By Division	Number of Clients Not Served By Other DHS Divisions*	Number of Cases Not Served By Other DHS Divisions*
SFY	(Step 1)	(Step 2)	(Step 3)
2012			
2013			

TABLE INSTRUCTIONS

To unduplicate the number of clients served as accurately as possible, your division must submit its total number of clients for the state fiscal year then subtract clients receiving services from other divisions as instructed below. The number of clients receiving services elsewhere may be difficult to determine, but we are asking that you use your **best estimate**.

Using the following steps, fill-in the empty cells for the above table.

Step 1: Count all individuals receiving one or more services from your division once (and only once).

Step 2: Using Step 1's number, subtract clients receiving services from the division(s) listed in the box below. The number of clients after this subtraction is the number of clients to report in this step.

*Division(s)
1) Division of County Operations 2) Division of Medical Services 3) Division of Children and Family Services

Step 3: Calculate how many **unduplicated cases** are represented within the final number of unduplicated clients from Step 2. For the purpose of this request, a case will be defined by a case number. The number of unduplicated cases could differ from the unduplicated client count for the following reason: A case may represent more than one individual, so there may be fewer cases than clients. The unduplicated case count will be less than or equal to the client count, never more.

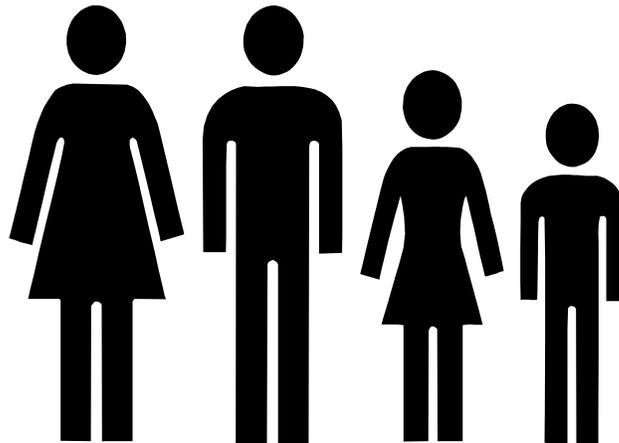
The unduplicated client count information should be emailed to linda.strickland@arkansas.gov. If you have any questions regarding this request, please call Linda Strickland at 501-320-6079.

DHS

UNDUPLICATED CLIENT COUNT



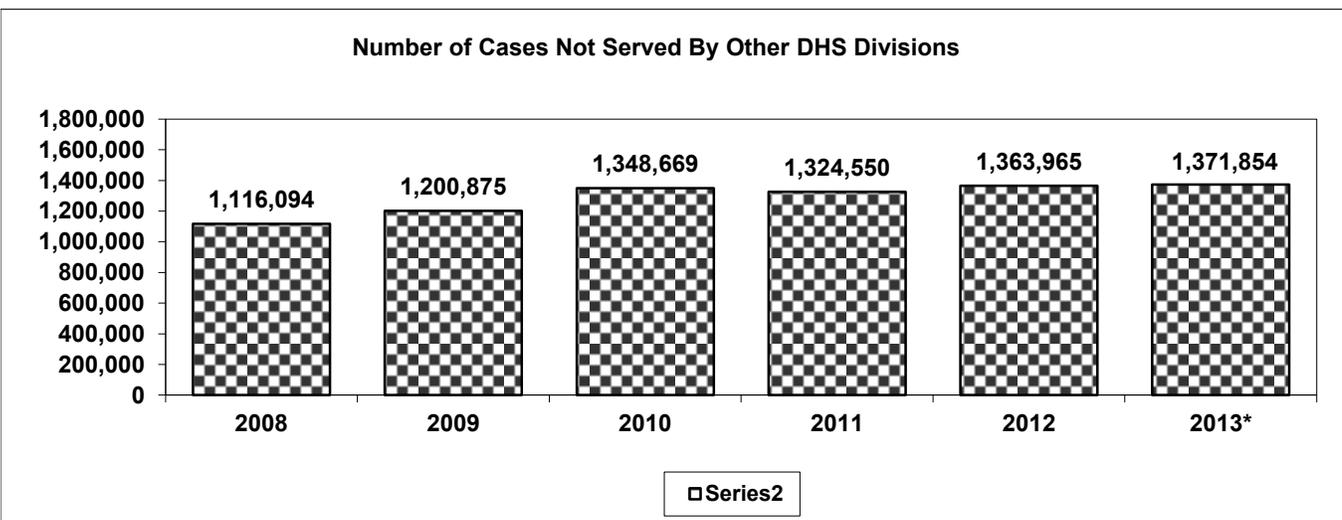
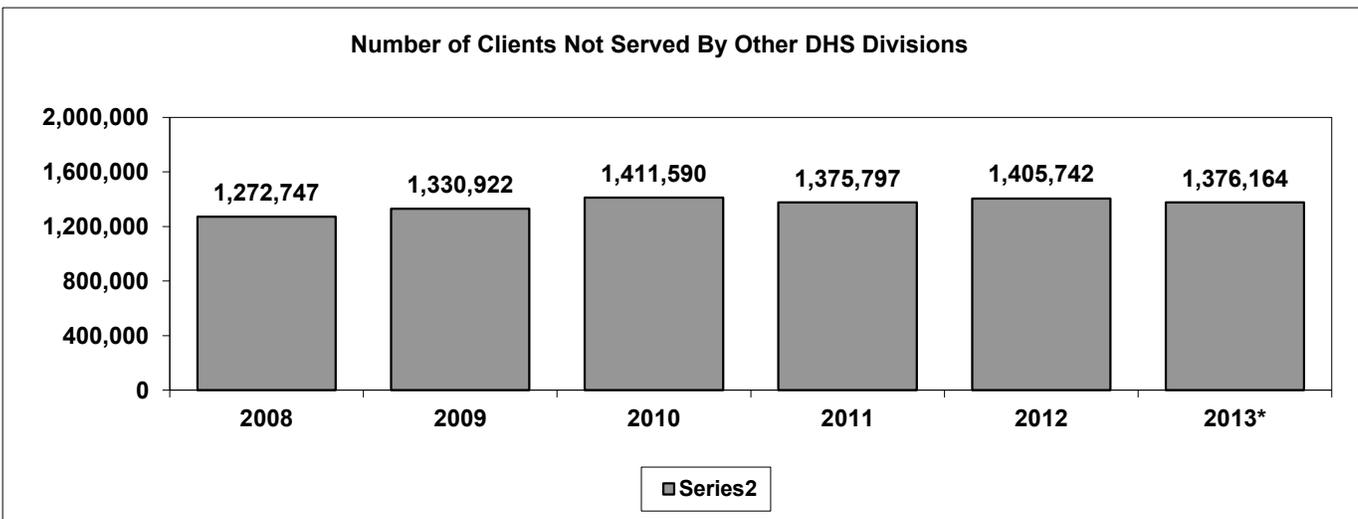
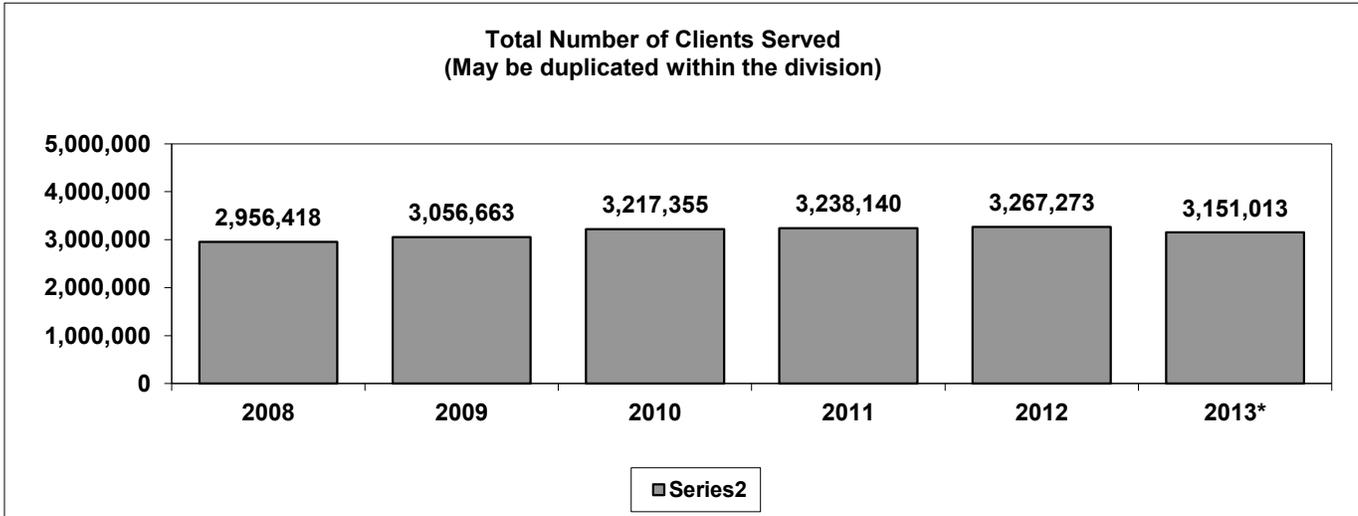
DEPARTMENTAL TOTALS



FOR SFY 2008 - 2013*

* SFY 2013 numbers are projections.

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEARS
2008 - 2013***



* SFY 2013 numbers are projections.

Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2013
PROJECTIONS**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1)	(Step 2)	(Step 3)
County Operations*	1,862,400 **	1,140,536 ***^	1,147,732 ^
Medical Services	838,190	0 ^^	0 ^^
Children and Family Services	133,798	25,423	19,846
Child Care and Early Childhood Education	21,120	18,506	12,577
Developmental Disabilities	22,000	2,215	2,215
Behavioral Health	90,419	25,959	25,959
Youth Services	7,721 ^^^	4,705	4,705
Services for the Blind	2,043	1,950	1,950
Aging and Adult Services	173,322	156,870	156,870
Total Estimated Unduplicated Count of DHS Clients	3,151,013	1,376,164	1,371,854

* The 2013 projections for DCO reflect a significant reduction due to two factors: 1) the expiration of services funded by the American Recovery and Reinvestment Act (ARRA) of 2009; and, 2) the potential impact of proposed reductions in federal community services grants awarded to local Community Action Agencies.

** The number of "unduplicated individuals" served in column one should be compared to the number of "unduplicated cases" found in column three.

*** This figure represents the number of clients unduplicated among the various programs of DCO. Only individuals who received TEA and are NOT also on Medicaid are counted as "Unduplicated Individuals by Program". These individuals are a subset of clients counted in column one title "Unduplicated Individuals".

^ Part of this count represents Community Services programs. These programs use a very high un-duplication factor of (30% to 40%). The rationale is in many cases, a person is not eligible for the service unless a household member is already categorically eligible for another program such as SNAP. The expectation is that 4 out of every 10 households receiving this service receive another service that has already been counted.

^^ Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

^^^ These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.

Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2012**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1)	(Step 2)	(Step 3)
County Operations	2,025,171 *	1,193,125 **	1,162,490
Medical Services	825,803	0 ***	0 ***
Children and Family Services	125,057	23,762	18,549
Child Care and Early Childhood Education	18,120	15,506	9,577
Developmental Disabilities	22,819	3,260	3,260
Behavioral Health	87,785	25,202	25,202
Youth Services	8,127 ****	6,128	6,128
Services for the Blind	2,003	1,835	1,835
Aging and Adult Services	152,388	136,924	136,924
Total Estimated Unduplicated Count of DHS Clients	3,267,273	1,405,742	1,363,965

* The number of "unduplicated individuals" served in column one should be compared to the number of "unduplicated cases" found in column three.

** This figure represents the number of clients unduplicated among the various programs of DCO. Only individuals who received TEA and are NOT also on Medicaid are counted as "Unduplicated Individuals by Program". These individuals are a subset of clients counted in column one title "Unduplicated Individuals".

*** Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

**** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.

Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2011**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1)	(Step 2)	(Step 3)
County Operations	2,015,988 ****	1,183,319 *	1,144,597
Medical Services	817,750	0 **	0 **
Children and Family Services	124,941	23,740	18,532
Child Care and Early Childhood Education	22,068	19,507	12,190
Developmental Disabilities	21,980	1,376	1,376
Behavioral Health	90,403	27,043	27,043
Youth Services	10,371 ***	2,868	2,868
Services for the Blind	2,101	1,936	1,936
Aging and Adult Services	132,538	116,008	116,008
Total Estimated Unduplicated Count of DHS Clients	3,238,140	1,375,797	1,324,550

* This figure represents the number of clients unduplicated among the various programs of DCO.

Only individuals who received TEA and are NOT also on Medicaid are counted as "Unduplicated Individuals by Program". These individuals are a subset of clients counted in column one title "Unduplicated Individuals".

** Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

*** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.

**** The number of "unduplicated individuals" served in column one should be compared to the number of "unduplicated cases" found in column three.

Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2010**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1)	(Step 2)	(Step 3)
County Operations	1,985,121	1,159,628 *	1,112,211
Medical Services	791,478	0 **	0 **
Children and Family Services	120,439	22,883	17,863
Child Care and Early Childhood Education	29,320	26,963	16,479
Developmental Disabilities	14,270	3,250	3,250
Behavioral Health	88,243	25,035	25,035
Youth Services	9,188 ***	1,321	1,321
Services for the Blind	2,184	2,020	2,020
Aging and Adult Services	177,112	170,490	170,490
Total Estimated Unduplicated Count of DHS Clients	3,217,355	1,411,590	1,348,669

* This figure represents the number of clients unduplicated among the various programs of DCO.

** Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

*** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.

Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2009**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1)	(Step 2)	(Step 3)
County Operations	1,872,964	1,102,021 *	984,579
Medical Services	774,505	0 **	0 **
Children and Family Services	111,220	21,133	16,497
Child Care and Early Childhood Education	20,481	18,156	10,187
Developmental Disabilities	15,501	5,154	5,154
Behavioral Health	85,881	25,717	25,717
Youth Services	9,989 ***	2,993	2,993
Services for the Blind	2,114	1,931	1,931
Aging and Adult Services	164,008	153,817	153,817
Total Estimated Unduplicated Count of DHS Clients	3,056,663	1,330,922	1,200,875

* This figure represents the number of clients unduplicated among the various programs of DCO.

** Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

*** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.

Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2008**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1)	(Step 2)	(Step 3)
County Operations	1,798,925	1,081,385 *	939,372
Medical Services	794,333	0 **	0**
Children and Family Services	101,378	19,261	15,036
Child Care and Early Childhood Education	24,162	22,213	11,798
Developmental Disabilities	15,381	5,084	5,084
Behavioral Health	72,896	15,559	15,559
Youth Services	9,875 ***	1,790	1,790
Services for the Blind	2,094	1,902	1,902
Aging and Adult Services	137,374	125,553	125,553
Total Estimated Unduplicated Count of DHS Clients	2,956,418	1,272,747	1,116,094

* This figure represents the number of clients unduplicated among the various programs of DCO.

** Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

*** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.

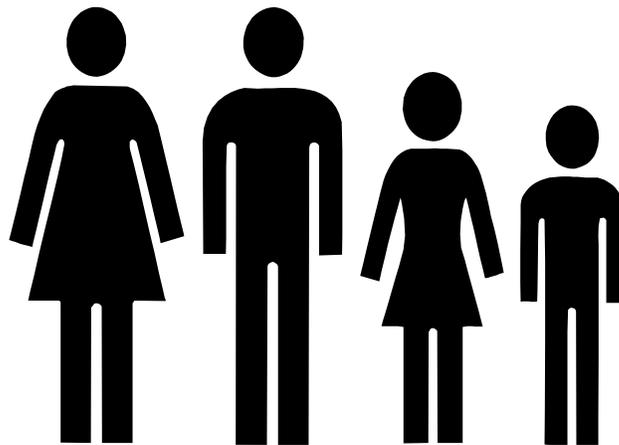
Source: DHS-Divisions/OFA-Research and Statistics

DHS

UNDUPLICATED CLIENT COUNT



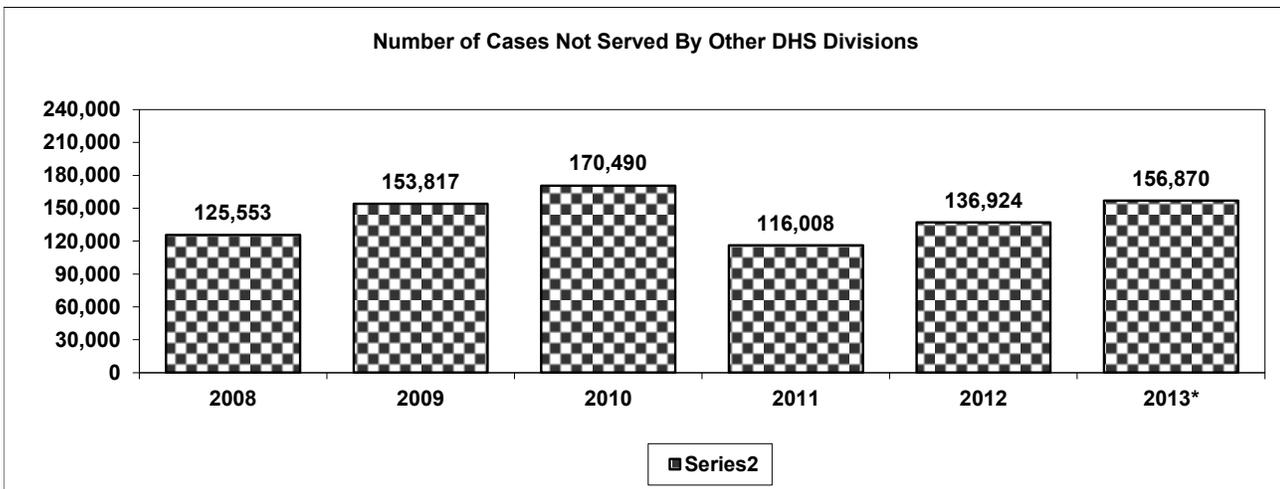
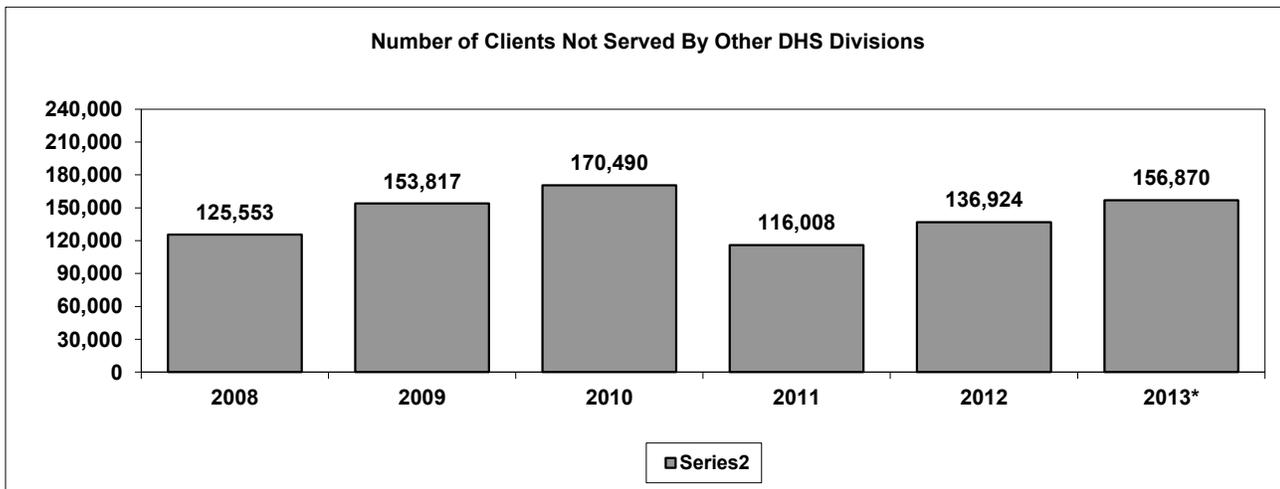
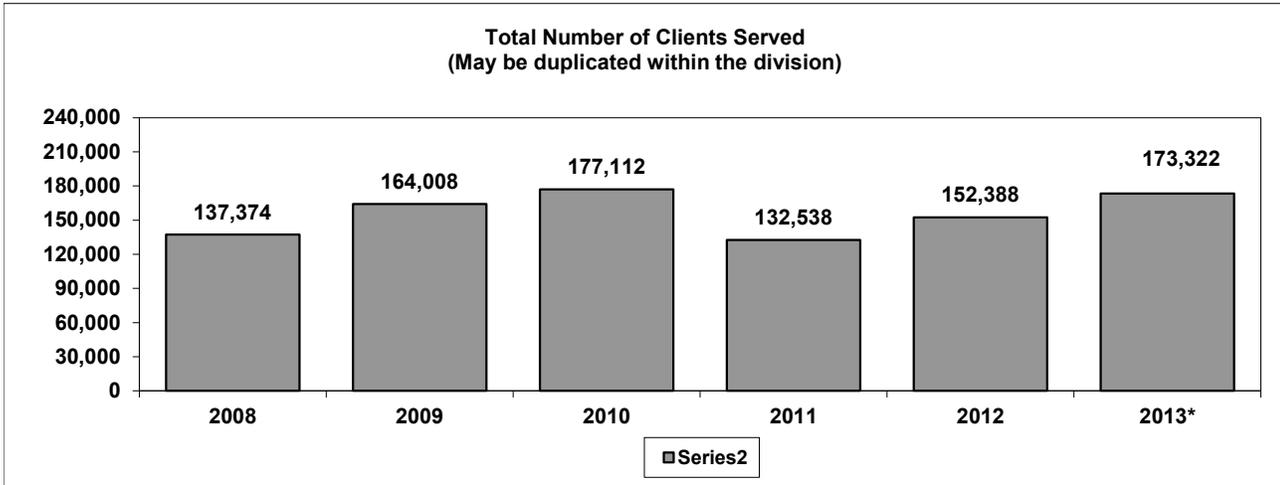
BY DIVISIONS TOTALS



FOR SFY 2008 - 2013*

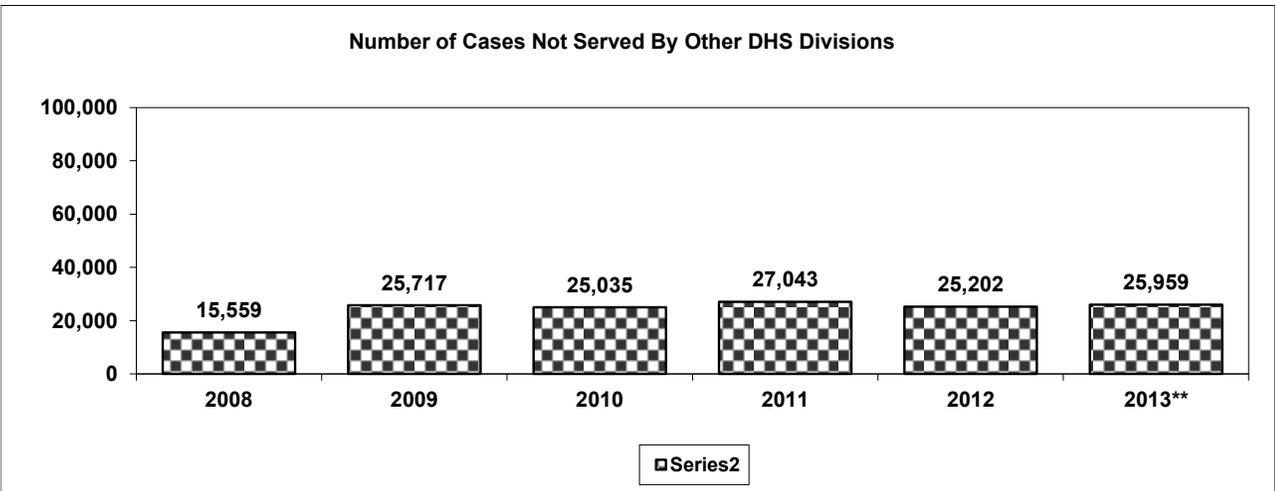
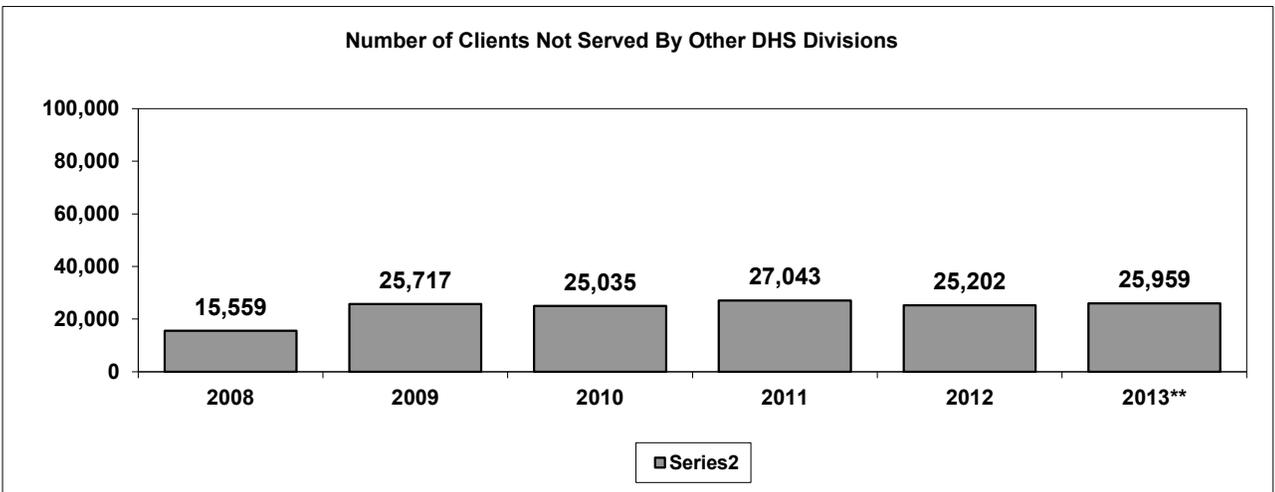
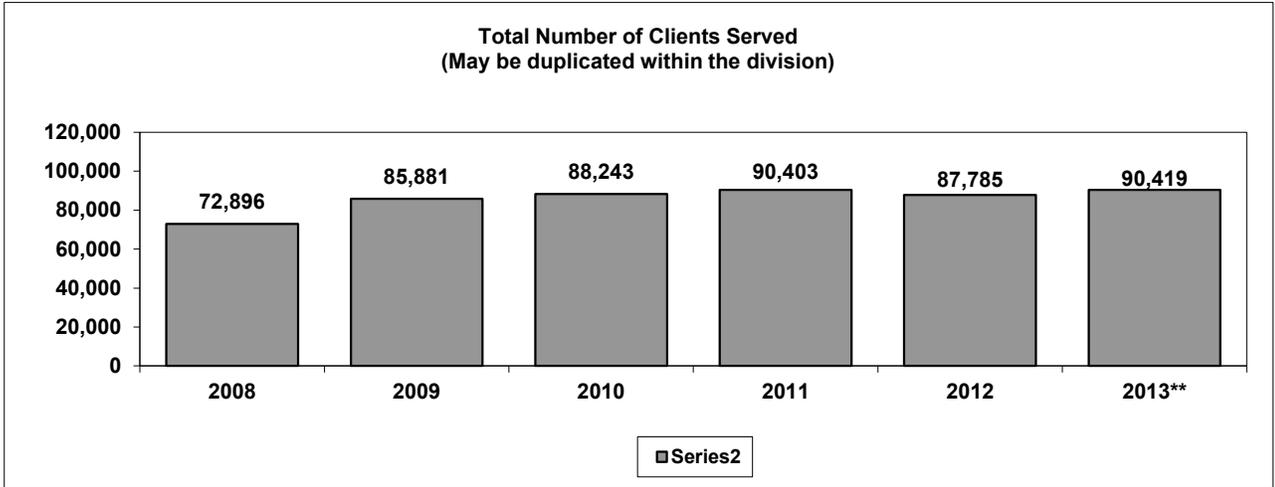
*SFY 2013 numbers are projections.

DIVISION OF AGING AND ADULT SERVICES UNDUPLICATED CLIENT COUNT SFY 2008 - 2013*



*SFY 2013 numbers are projections.

DIVISION OF BEHAVIORAL HEALTH SERVICES*
UNDUPLICATED CLIENT COUNT
SFY 2008 - 2013**

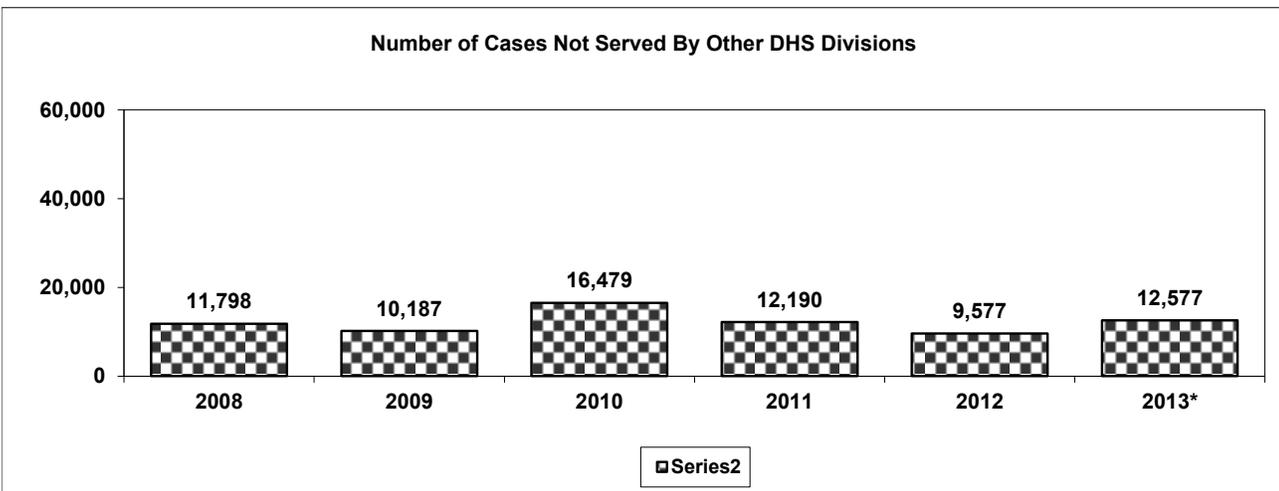
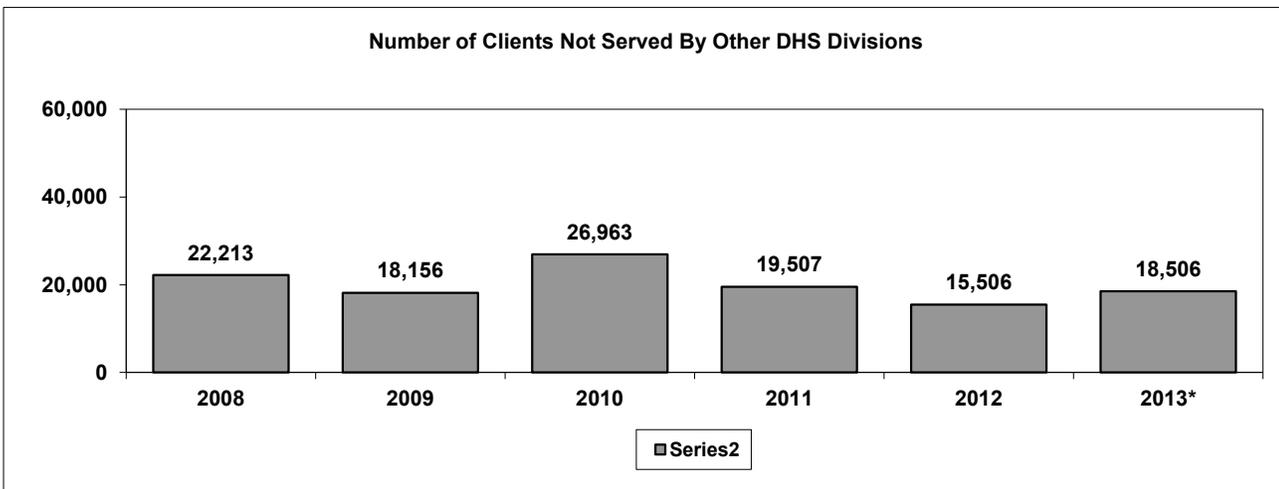
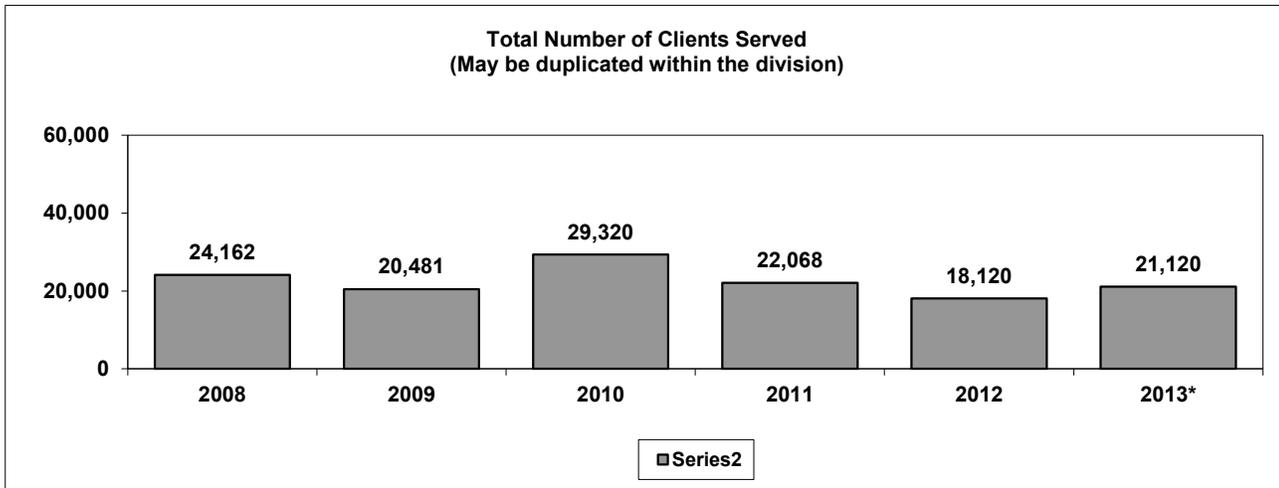


*Formerly called the Division of Mental Health Services.

**SFY 2013 numbers are projections.

Source: DBHS/OFA-Research and Statistics

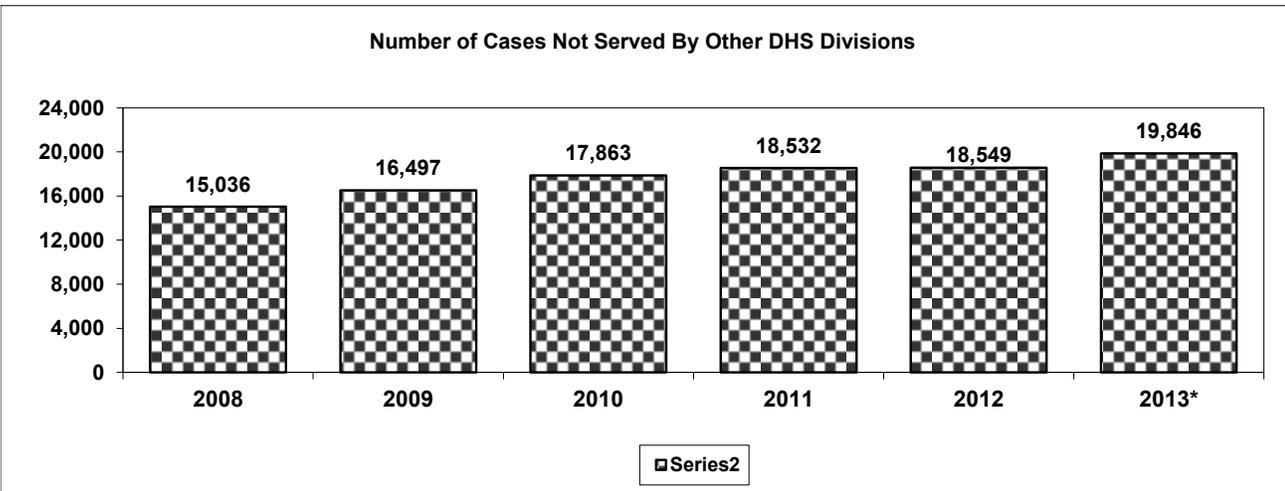
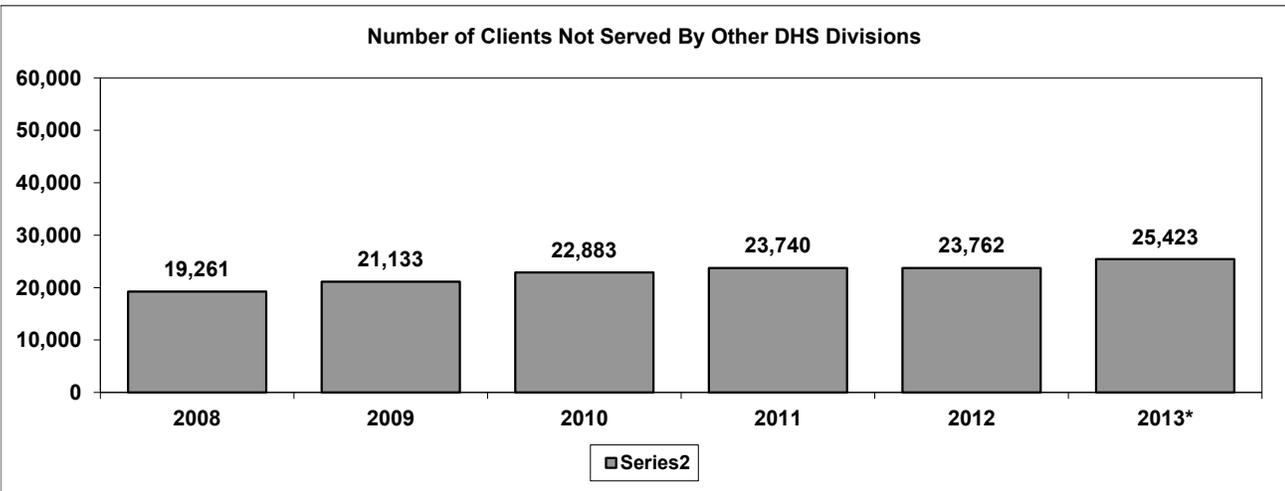
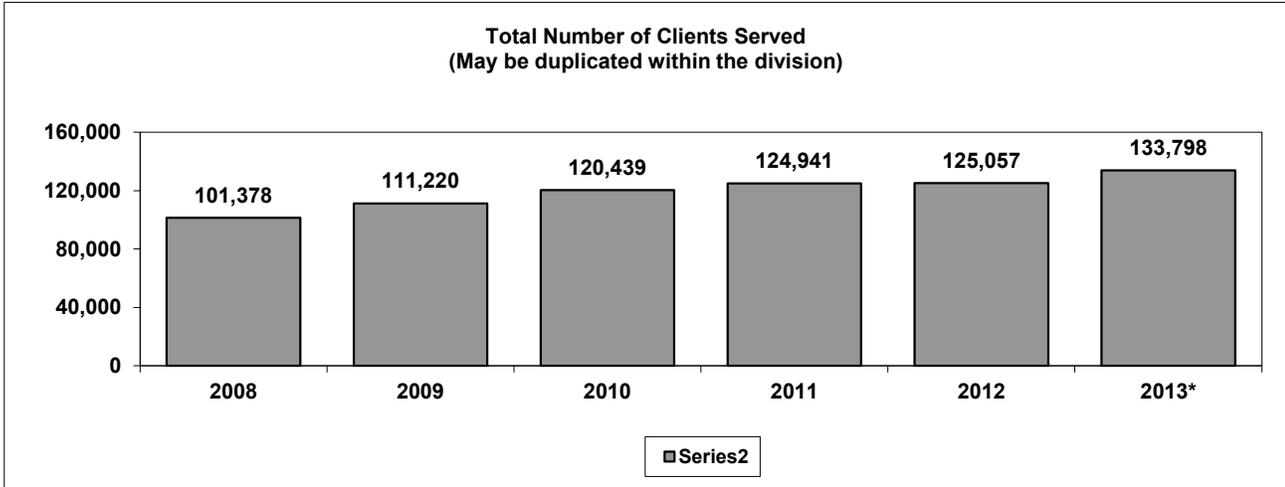
**DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
UNDUPLICATED CLIENT COUNT
SFY 2008 - 2013***



*SFY 2013 numbers are projections.

Source: DCC&ECE/OFA-Research and Statistics

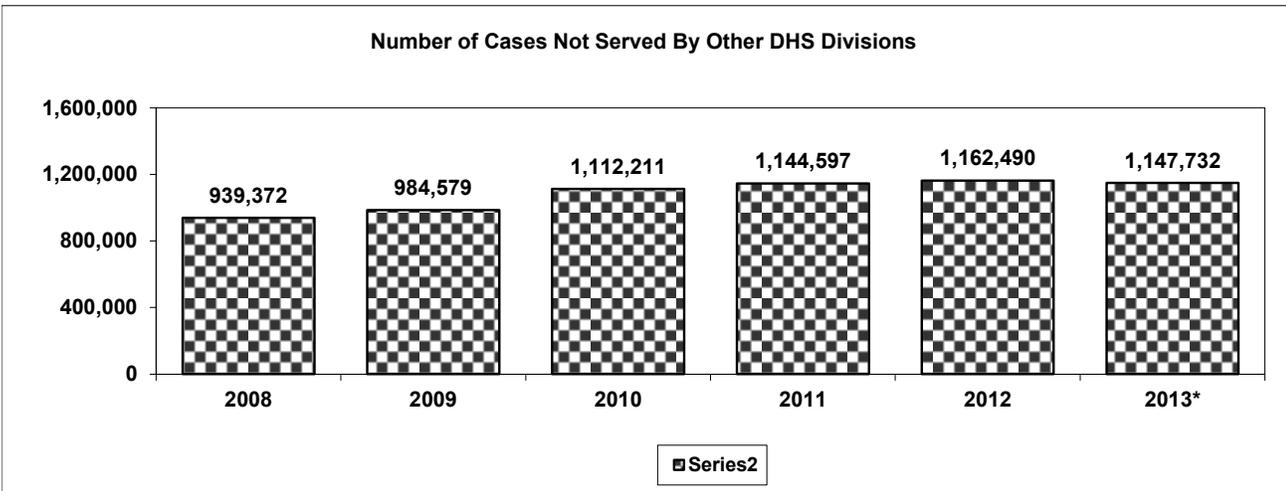
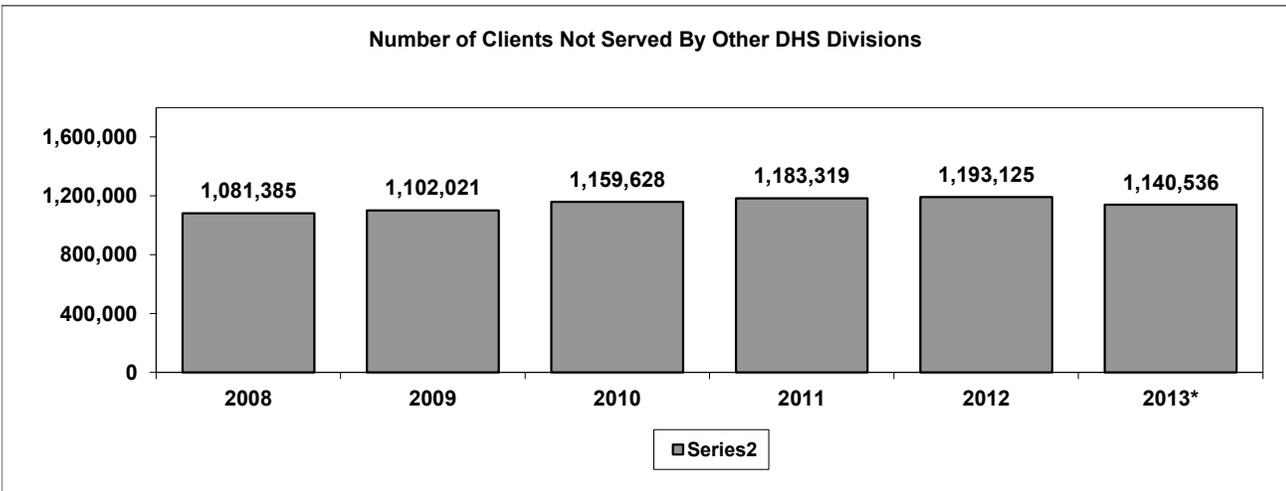
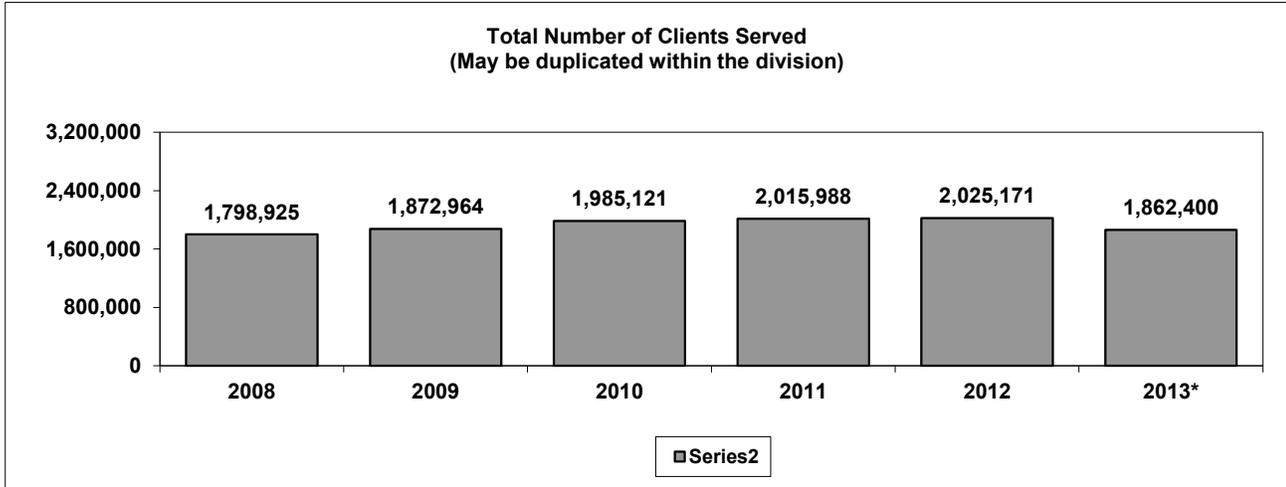
**DIVISION OF CHILDREN AND FAMILY SERVICES
UNDUPLICATED CLIENT COUNT
SFY 2008 - 2013***



*SFY 2013 numbers are projections.

Source: DCFS/OFA-Research and Statistics

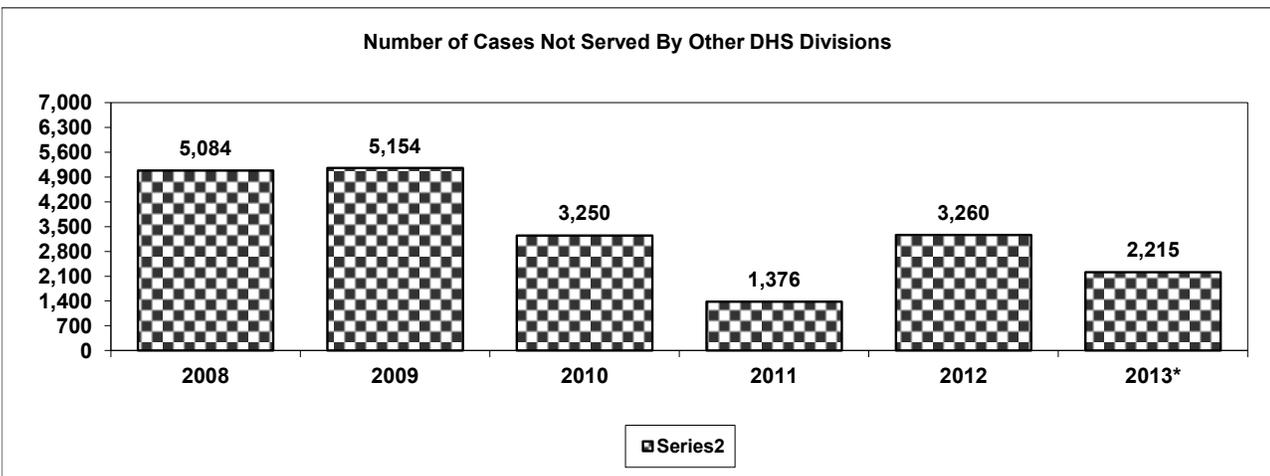
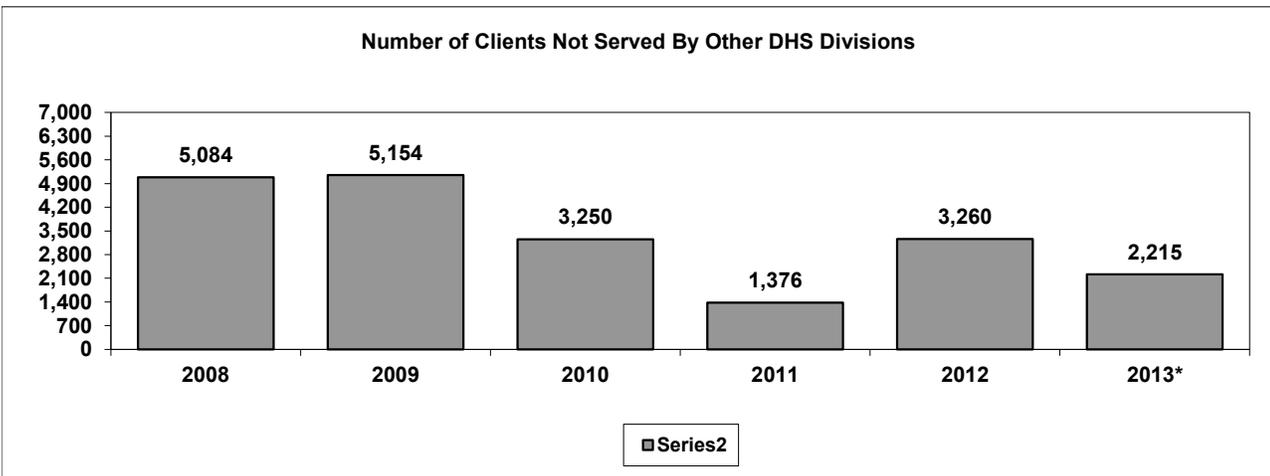
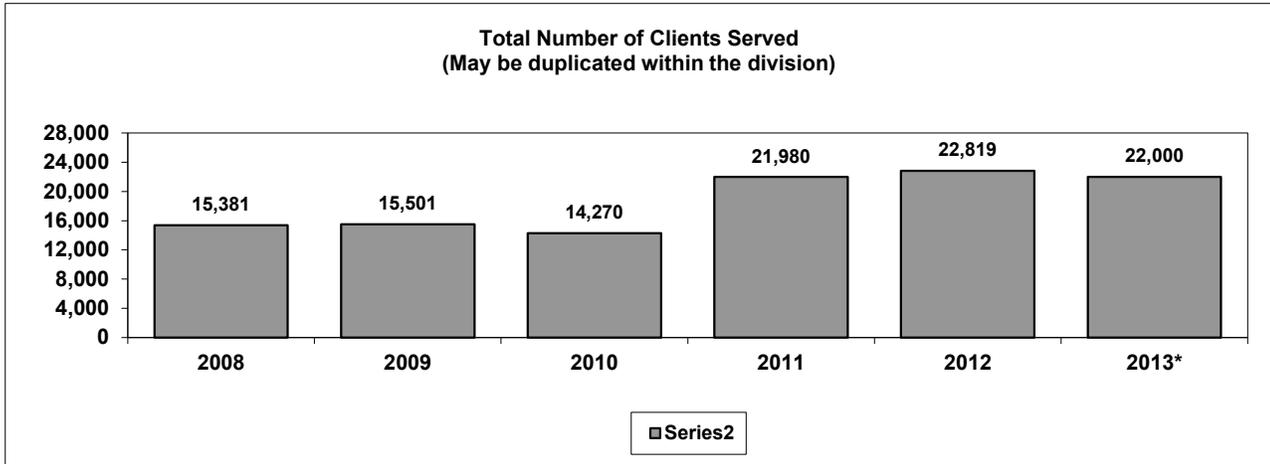
**DIVISION OF COUNTY OPERATIONS
UNDUPLICATED CLIENT COUNT
SFY 2008 - 2013***



*SFY 2013 numbers are projections.

Source: DCO/OFA-Research and Statistics

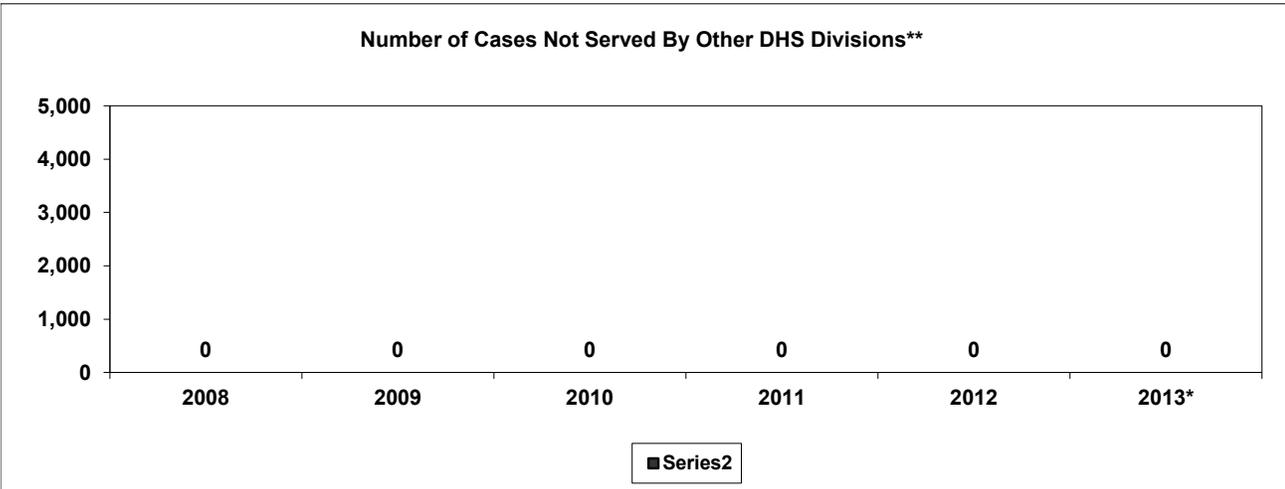
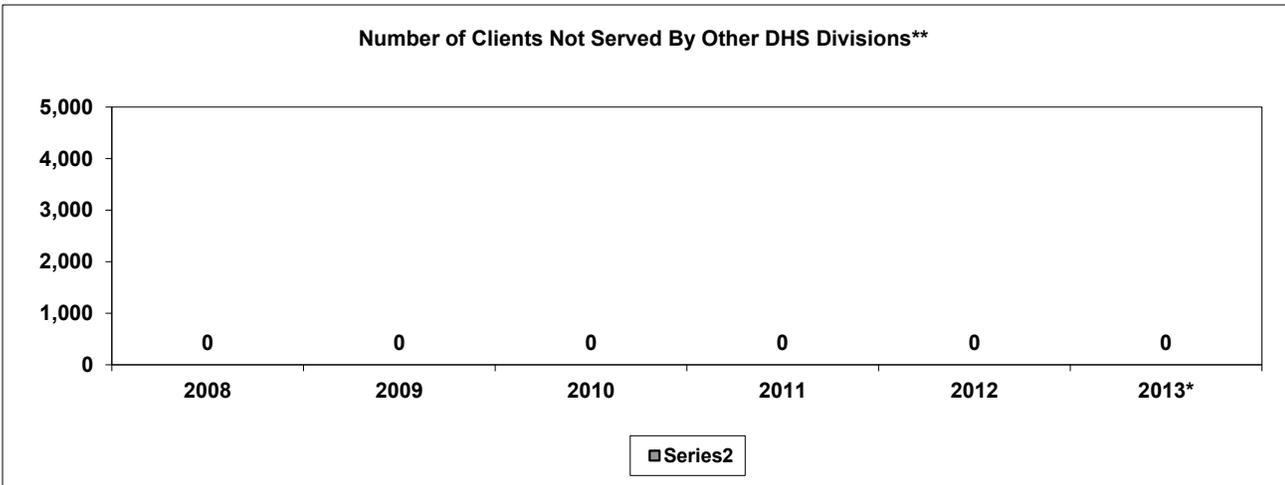
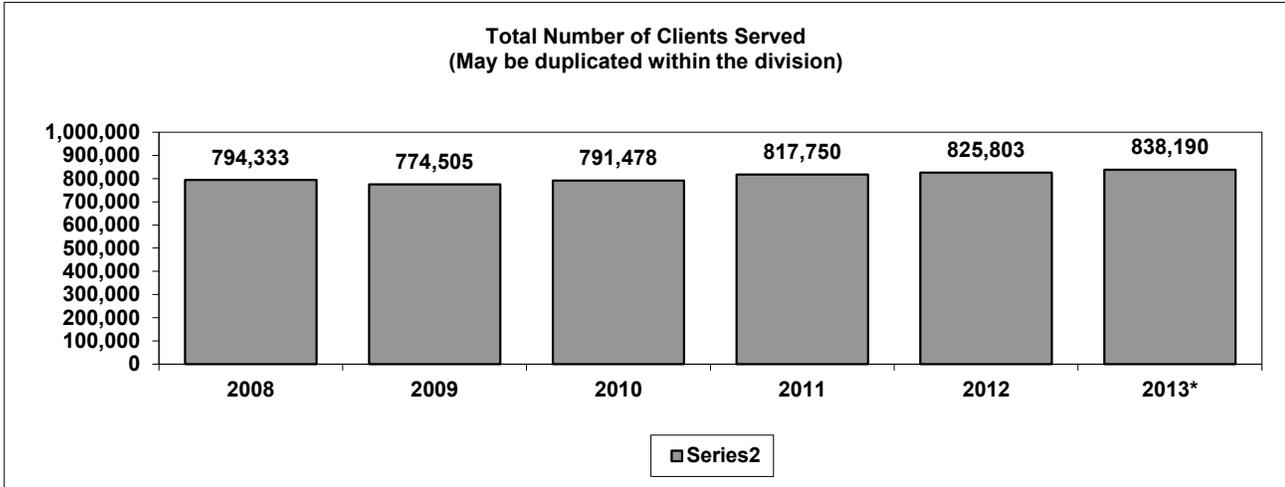
**DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES
UNDUPLICATED CLIENT COUNT
SFY 2008 - 2013***



*SFY 2013 numbers are projections.

Source: DDDS/OFA-Research and Statistics

**DIVISION OF MEDICAL SERVICES
UNDUPLICATED CLIENT COUNT
SFY 2008 - 2013***

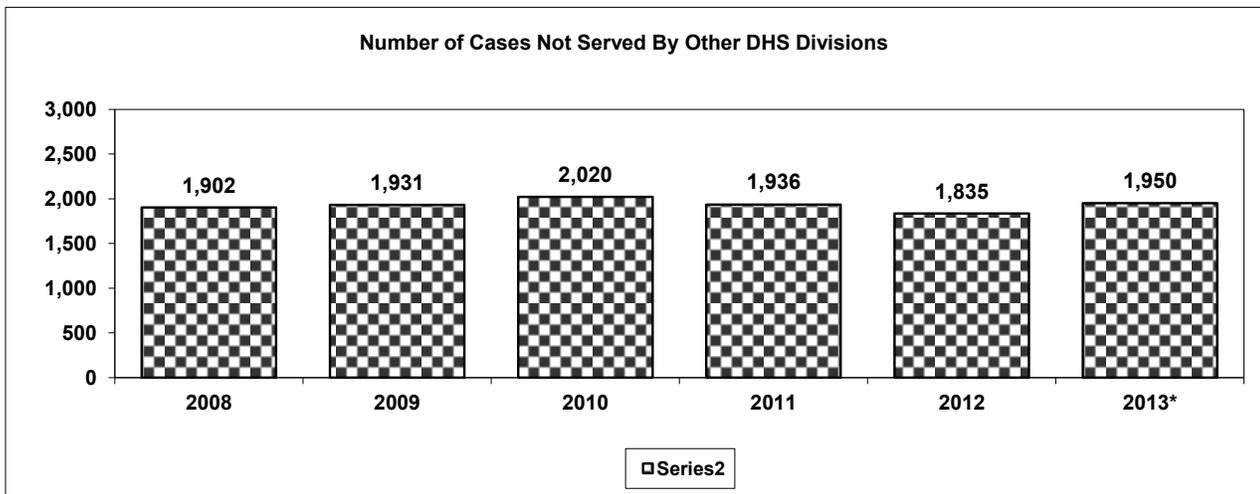
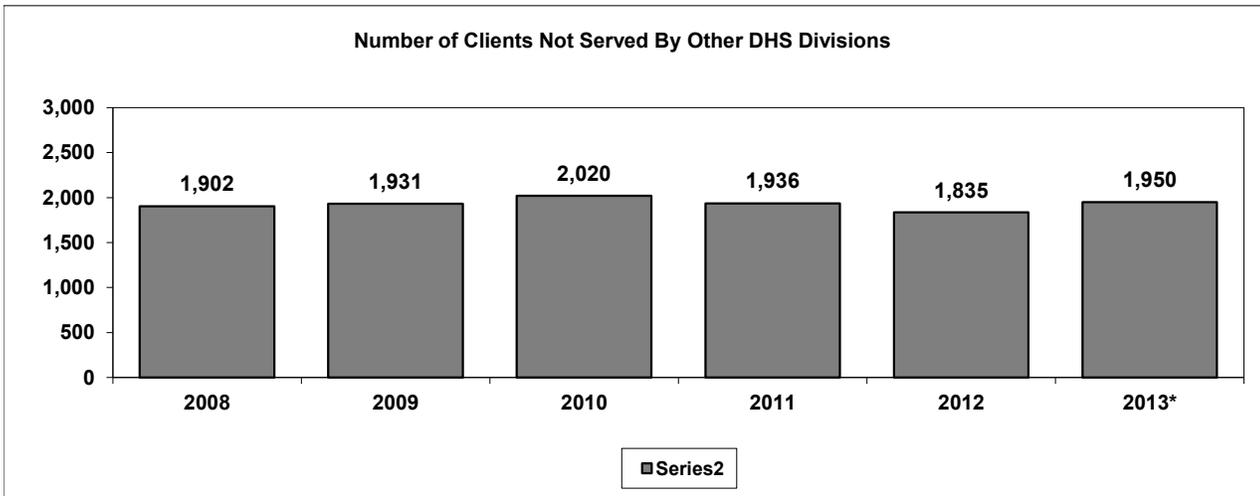
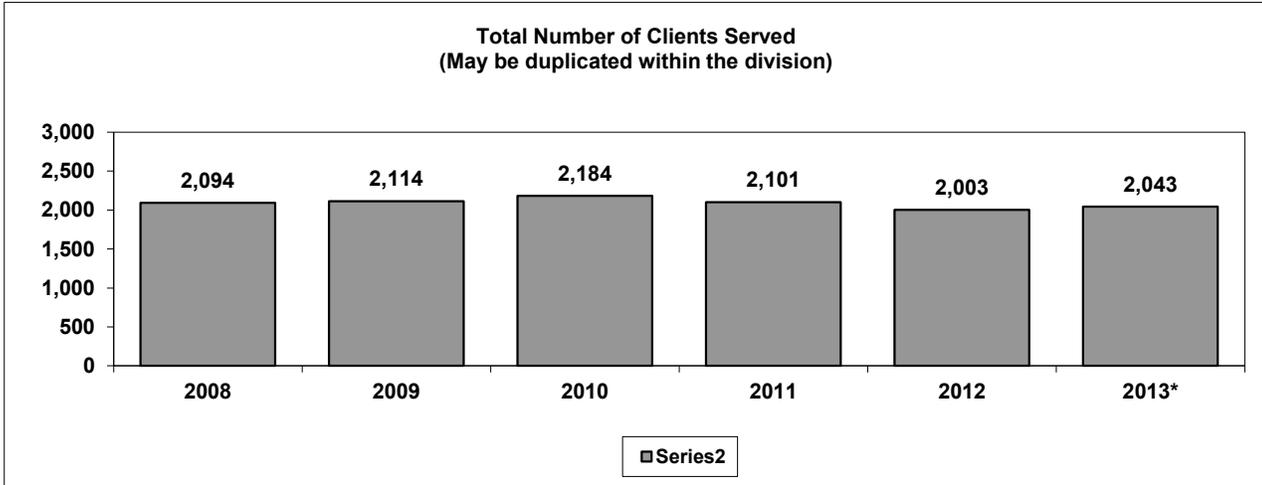


*SFY 2013 numbers are projections.

**Since CMS Non-Medicaid eligibles were served by DDDS and all Medicaid recipients were served by DCO, DMS' count is zero.

Source: DMS/OFA-Research and Statistics

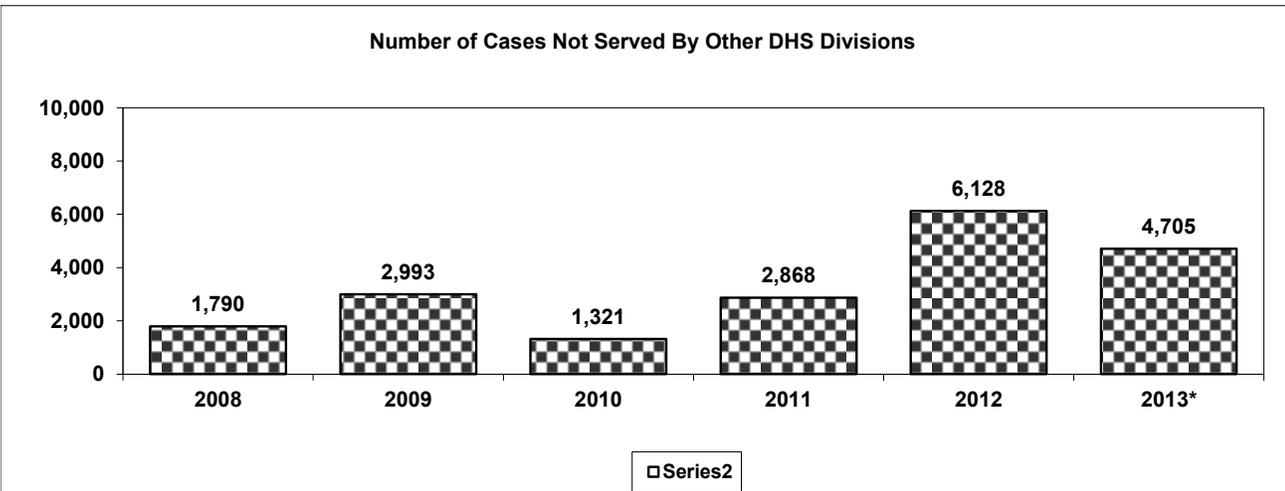
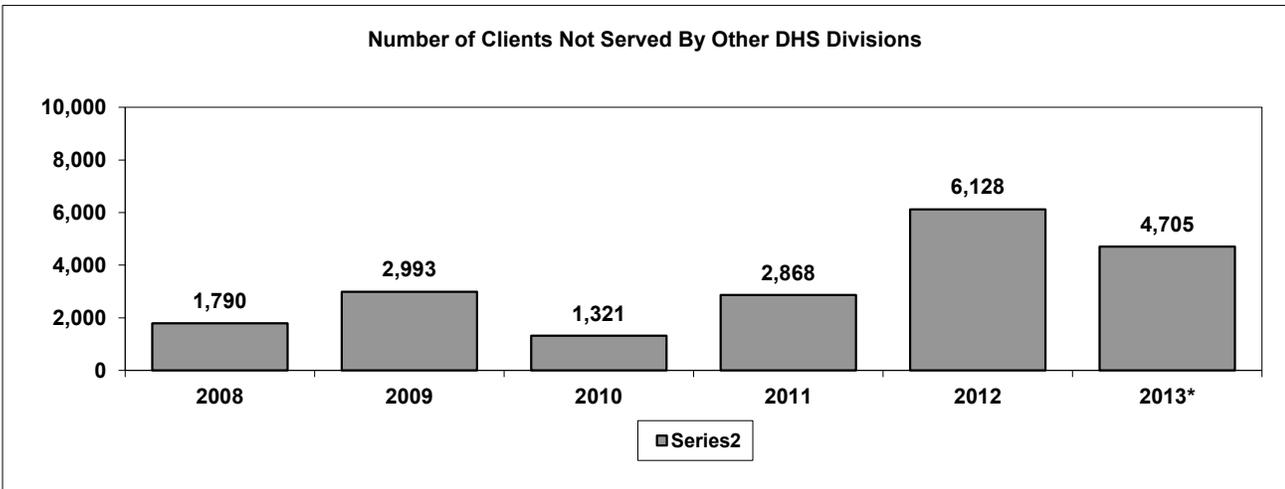
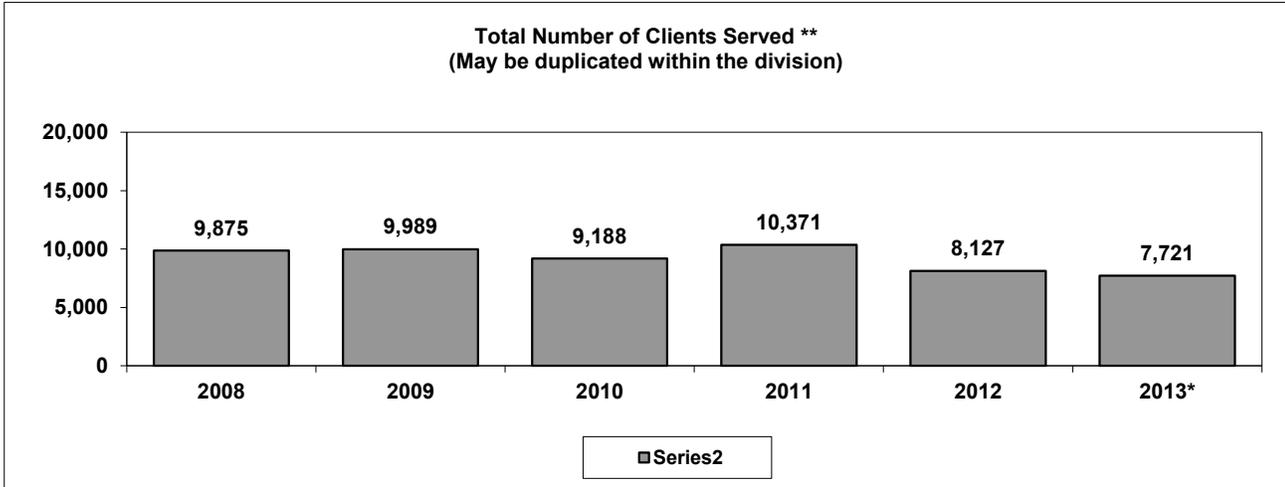
**DIVISION OF SERVICES FOR THE BLIND
UNDUPLICATED CLIENT COUNT
SFY 2008 - 2013***



*SFY 2013 numbers are projections.

Source: DSB/OFA-Research and Statistics

**DIVISION OF YOUTH SERVICES
UNDUPLICATED CLIENT COUNT
SFY 2008 - 2013***



*SFY 2013 numbers are projections.

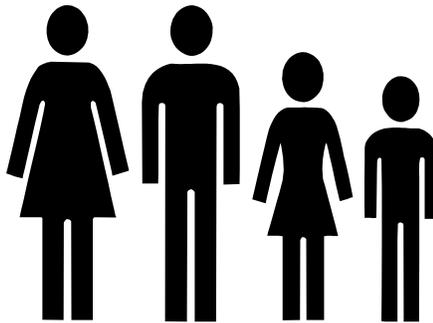
**These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc

Source: DYS/OFA-Research and Statistics

DHS
UNDUPLICATED CLIENT COUNT



BY DIVISIONAL PROGRAMS



FOR SFY 2008 - 2013*

*SFY 2013 numbers are projections.

**DIVISION OF AGING AND ADULT SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2008 through 2013***

PROGRAMS	SFY 2008	Percent of Total [^]	SFY 2009	Percent of Total [^]	SFY 2010	Percent of Total [^]	SFY 2011	Percent of Total [^]	SFY 2012	Percent of Total [^]	SFY 2013*	Percent of Total [^]
Administration on Aging	120,919	94.81%	146,184	95.15%	162,744	95.46%	110,721	95.44%	132,042	96.43%	151,848	96.80%
Adult Protective Service Referrals	3,966	3.11%	4,478	2.91%	4,015	2.35%	4,358	3.76%	4,350	3.18%	4,500	2.87%
IndependentChoices	2,472	1.94%	2,812	1.83%	3,105	1.82%	0	0.00%	0	0.00%	0	0.00%
Senior Community Service Employment Program	179	0.14%	163	0.11%	626	0.37%	590	0.51%	270	0.20%	260	0.17%
Passages	0	0.00%	0	0.00%	0	0.00%	77	0.07%	0	0.00%	0	0.00%
Ombudsman Program	0	0.00%	0	0.00%	0	0.00%	262	0.23%	262	0.19%	262	0.17%
TOTAL	127,536	100.00%	153,637	100.00%	170,490	100.00%	116,008	100.00%	136,924	100.00%	156,870	100.00%

Unduplicated Client Count by Division	125,553	153,817	170,490	116,008	136,924	156,870
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* SFY 2013 numbers are projections.

[^] Percentages may not add up to 100% due to rounding.

Source: DAAS/OFA-Research and Statistics

DIVISION OF BEHAVIORAL HEALTH SERVICES*
UNDUPLICATED CLIENT COUNT
BY PROGRAMS**
FOR SFY 2008 through 2013***

PROGRAMS	SFY 2008	Percent of Total^	SFY 2009	Percent of Total^	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013***	Percent of Total^
<u>Mental Health Programs</u>												
Arkansas Health Center	NA	NA	NA	NA	NA	NA	3	0.01%	3	0.01%	3	0.01%
AR State Hospital	252	1.62%	232	0.90%	217	0.87%	212	0.78%	218	0.87%	225	0.87%
Centers for Youth and Families	156	1.00%	173	0.67%	187	0.75%	195	0.72%	194	0.77%	199	0.77%
Community Counseling Services, Inc.	888	5.71%	931	3.62%	901	3.60%	913	3.38%	897	3.56%	924	3.56%
Counseling Associates, Inc.	1,348	8.66%	1,442	5.61%	1,500	5.99%	1,528	5.65%	1,514	6.01%	1,560	6.01%
Counseling Services of Eastern Arkansas	893	5.74%	858	3.34%	855	3.42%	0	0.00%	0	0.00%	0	0.00%
Delta Counseling Associates, Inc.	550	3.53%	575	2.24%	549	2.19%	551	2.04%	497	1.97%	512	1.97%
GAIN, Inc.	42	0.27%	46	0.18%	42	0.17%	40	0.15%	40	0.16%	41	0.16%
Health Resources of Arkansas.	1,736	11.16%	1,612	6.27%	1,780	7.11%	1,795	6.64%	1,740	6.90%	1,792	6.90%
Little Rock Community Mental Health Ctr.	1,427	9.17%	1,732	6.73%	568	2.27%	633	2.34%	553	2.19%	569	2.19%
Mid-South Health Systems Inc.	603	3.88%	582	2.26%	1,622	6.48%	2,320	8.58%	2,256	8.95%	2,324	8.95%
Ozark Counseling Services, Inc.	511	3.28%	329	1.28%	NA	NA	NA	NA	NA	NA	NA	NA
Ozark Guidance Ctr., Inc.	2,113	13.58%	2,110	8.20%	2,036	8.13%	1,555	5.75%	1,763	7.00%	1,816	7.00%
Professional Counseling Associates	670	4.31%	687	2.67%	763	3.05%	738	2.73%	743	2.95%	766	2.95%
Small Group Work Therapy	29	0.19%	30	0.12%	29	0.12%	0	0.00%	0	0.00%	0	0.00%
South AR Regional Health Ctr.	961	6.18%	982	3.82%	971	3.88%	931	3.44%	897	3.56%	924	3.56%
S. E. AR Behavioral Healthcare Sys., Inc.	1,104	7.09%	999	3.88%	1,028	4.11%	1,051	3.89%	976	3.87%	1,005	3.87%
S. W. AR Counseling & Mental Health Ctr., Inc.	1,010	6.49%	1,054	4.10%	1,003	4.01%	950	3.51%	898	3.56%	925	3.56%
The Birch Tree Communities, Inc.	107	0.69%	105	0.41%	118	0.47%	129	0.48%	138	0.55%	142	0.55%
The Counseling Clinic, Inc.	298	1.92%	252	0.98%	431	1.72%	617	2.28%	595	2.36%	613	2.36%
Western AR Counseling & Guidance Ctr.	863	5.55%	929	3.61%	972	3.88%	1,019	3.77%	1,104	4.38%	1,137	4.38%
SUBTOTAL	15,561	100.00%	15,660	60.89%	15,572	62.20%	15,180	56.13%	15,026	59.61%	15,477	59.61%
<u>ADAP Programs</u>												
10th District Substance Abuse Program	NA	NA	179	0.70%	157	0.63%	203	0.75%	206	0.82%	212	0.82%
Alternative Opportunities	NA	NA	71	0.28%	61	0.24%	78	0.29%	61	0.24%	63	0.24%
Arkansas River Valley Area Council	NA	NA	236	0.92%	218	0.87%	246	0.91%	222	0.88%	229	0.88%
Arkansas Treatment Services, PA	NA	NA	NA	NA	NA	NA	NA	NA	0	0.00%	0	0.00%
AR Department of Corrections	NA	NA	1,010	3.93%	1,026	4.10%	1,187	4.39%	693	2.75%	714	2.75%
AR Department of Community Corrections	NA	NA	330	1.28%	306	1.22%	840	3.11%	853	3.38%	878	3.38%
Better Community Developers	NA	NA	209	0.81%	174	0.70%	209	0.77%	208	0.83%	214	0.82%
Capstone Treatment Centers	NA	NA	44	0.17%	5	0.02%	10	0.04%	52	0.21%	54	0.21%
CATAR Clinic	NA	NA	101	0.39%	117	0.47%	158	0.58%	34	0.13%	35	0.13%
Chance Sobriety	NA	NA	NA	NA	NA	NA	NA	NA	1	0.00%	1	0.00%
Counseling Associates	NA	NA	137	0.53%	144	0.58%	174	0.64%	172	0.68%	177	0.68%
Counseling Clinic	NA	NA	144	0.56%	136	0.54%	210	0.78%	214	0.85%	220	0.85%

DIVISION OF BEHAVIORAL HEALTH SERVICES*
UNDUPLICATED CLIENT COUNT
BY PROGRAMS**
FOR SFY 2008 through 2013***

PROGRAMS	SFY 2008	Percent of Total^	SFY 2009	Percent of Total^	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013***	Percent of Total^
ADAP Programs (Continued)												
Crowley's Ridge Development Council	NA	NA	340	1.32%	282	1.13%	344	1.27%	310	1.23%	319	1.23%
Decision Point	NA	NA	522	2.03%	487	1.95%	690	2.55%	539	2.14%	555	2.14%
Family Service Agency	NA	NA	257	1.00%	290	1.16%	409	1.51%	399	1.58%	411	1.58%
Gateway House	NA	NA	272	1.06%	268	1.07%	295	1.09%	0	0.00%	0	0.00%
GYST House	NA	NA	NA	NA	NA	NA	0	0.00%	0	0.00%	0	0.00%
Harbor House	NA	NA	398	1.55%	358	1.43%	349	1.29%	493	1.96%	507	1.95%
Health Resources of Arkansas	NA	NA	951	3.70%	936	3.74%	1,187	4.39%	1,188	4.72%	1,224	4.73%
Human Development & Research Services	NA	NA	259	1.01%	290	1.16%	340	1.26%	314	1.25%	324	1.25%
Little Rock Community Mental Health Center	NA	NA	482	1.87%	420	1.68%	396	1.46%	454	1.80%	468	1.80%
Mid-South Health System	NA	NA	63	0.24%	69	0.28%	140	0.52%	166	0.66%	171	0.66%
Myles Boys Recovery	NA	NA	1	0.00%	NA	NA	NA	NA	NA	NA	NA	NA
North Central Arkansas Development Council	NA	NA	114	0.44%	128	0.51%	160	0.59%	0	0.00%	0	0.00%
Northwest Arkansas Psychological Group	NA	NA	33	0.13%	39	0.16%	30	0.11%	49	0.19%	50	0.19%
Ozark Counseling Services	NA	NA	8	0.03%	NA	NA	NA	NA	NA	NA	NA	NA
Ozark Guidance Center	NA	NA	1,120	4.36%	977	3.90%	1,109	4.10%	712	2.83%	734	2.83%
Ozark Mountain Alcohol Residential Treatment	NA	NA	213	0.83%	202	0.81%	245	0.91%	240	0.95%	247	0.95%
Ozark Recovery Center	NA	NA	NA	NA	NA	NA	NA	NA	37	0.15%	38	0.15%
QH Dunston Adolescent	NA	NA	NA	NA	NA	NA	NA	NA	34	0.13%	35	0.13%
Quality Living Center	NA	NA	NA	NA	NA	NA	1	0.00%	30	0.12%	31	0.12%
Quapaw House	NA	NA	531	2.06%	673	2.69%	811	3.00%	672	2.67%	692	2.67%
Recovery Center of Arkansas	NA	NA	483	1.88%	475	1.90%	622	2.30%	737	2.92%	759	2.92%
Recovery Solutions, Inc.	NA	NA	NA	NA	NA	NA	NA	NA	41	0.16%	43	0.17%
River Valley Counseling	NA	NA	NA	NA	NA	NA	31	0.11%	34	0.13%	35	0.13%
Second Chance Recovery Center	NA	NA	NA	NA	5	0.02%	0	0.00%	0	0.00%	0	0.00%
Serenity Park	NA	NA	279	1.08%	210	0.84%	252	0.93%	207	0.82%	213	0.82%
Serenity Counseling Advocates	NA	NA	29	0.11%	18	0.07%	10	0.04%	3	0.01%	3	0.01%
Sharon Nelson Counseling	NA	NA	NA	NA	1	0.00%	8	0.03%	16	0.06%	17	0.07%
Sobriety Living Center	NA	NA	NA	NA	1	0.00%	0	0.00%	0	0.00%	0	0.00%
South Arkansas Substance Abuse	NA	NA	NA	NA	NA	NA	NA	NA	0	0.00%	0	0.00%
South Arkansas Youth Services	NA	NA	NA	NA	8	0.03%	7	0.03%	4	0.02%	4	0.02%
Southeast Arkansas Mental Health Center (SeABHS)	NA	NA	19	0.07%	34	0.14%	48	0.18%	61	0.24%	63	0.24%
Southwest Arkansas Counseling & Mental Health Center	NA	NA	275	1.07%	265	1.06%	255	0.94%	219	0.87%	226	0.87%
Springdale Treatment Center	NA	NA	80	0.31%	100	0.40%	94	0.35%	128	0.51%	132	0.51%
Step Up Support Center	NA	NA	38	0.15%	28	0.11%	14	0.05%	30	0.12%	31	0.12%
The Bridge	NA	NA	NA	NA	1	0.00%	0	0.00%	5	0.02%	5	0.02%

**UNDUPLICATED CLIENT COUNT
BY PROGRAMS**
FOR SFY 2008 through 2013*****

PROGRAMS	SFY 2008	Percent of Total [^]	SFY 2009	Percent of Total [^]	SFY 2010	Percent of Total [^]	SFY 2011	Percent of Total [^]	SFY 2012	Percent of Total [^]	SFY 2013***	Percent of Total [^]
ADAP Programs (Continued)												
The Sugarloaf Reintegration Center	NA	NA	NA	NA	NA	NA	26	0.10%	3	0.01%	3	0.01%
The United Methodist Children's Home (Arkansas Cares)	NA	NA	73	0.28%	41	0.16%	57	0.21%	42	0.17%	44	0.17%
Union Co. Drug Court-South Ark Sub Abuse	NA	NA	241	0.94%	203	0.81%	263	0.97%	0	0.00%	0	0.00%
University of Arkansas Medical Center Substance Abuse	NA	NA	46	0.18%	40	0.16%	51	0.19%	58	0.23%	59	0.23%
Unique Counseling Clinic	NA	NA	3	0.01%	NA	NA	NA	NA	NA	NA	NA	NA
United Family Services	NA	NA	113	0.44%	31	0.12%	40	0.15%	33	0.13%	34	0.13%
Washington County Drug Court Treatment	NA	NA	112	0.44%	92	0.37%	18	0.07%	0	0.00%	0	0.00%
WACGC (Horizon)	NA	NA	156	0.61%	58	0.23%	106	0.39%	102	0.40%	105	0.40%
Youth Bridge	NA	NA	85	0.33%	89	0.36%	140	0.52%	100	0.40%	103	0.40%
SUBTOTAL	NA	NA	10,057	39.11%	9,463	37.80%	11,863	43.87%	10,176	40.39%	10,482	40.39%
TOTAL	15,561	100.00%	25,717	100.00%	25,035	100.00%	27,043	100.00%	25,202	100.00%	25,959	100.00%
Unduplicated Client Count by Division	15,559		25,717		25,035		27,043		25,202		25,959	

NOTE: The increase reported in the total number served results primarily from adding those served by Alcohol & Drug Abuse Providers (ADAP) starting in 2009.

- * Formerly called the Division of Mental Health Services.
- ** Some clients may be in multiple programs.
- *** SFY 2013 numbers are projections.
- [^] Percentages may not add up to 100% due to rounding.

Source: DBHS/OFA-Research and Statistics

**DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
UNDULICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2008 through 2013***

PROGRAMS	SFY 2008	Percent of Total [^]	SFY 2009	Percent of Total [^]	SFY 2010	Percent of Total [^]	SFY 2011	Percent of Total [^]	SFY 2012	Percent of Total [^]	SFY 2013*	Percent of Total [^]
Subsidized Child Care Services	22,213	100.00%	20,000	100.00%	26,963	100.00%	19,507	100.00%	15,506	100.00%	18,506	100.00%
TOTAL	22,213	100.00%	20,000	100.00%	26,963	100.00%	19,507	100.00%	15,506	100.00%	18,506	100.00%
Unduplicated Client Count by Division	22,213		18,156		26,963		19,507		15,506		18,506	

* SFY 2013 numbers are projections.

[^] Percentages may not add up to 100% due to rounding.

**DIVISION OF CHILDREN AND FAMILY SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2008 through 2013***

PROGRAMS	SFY 2008	Percent of Total [^]	SFY 2009	Percent of Total [^]	SFY 2010	Percent of Total [^]	SFY 2011	Percent of Total [^]	SFY 2012	Percent of Total [^]	SFY 2013*	Percent of Total [^]
Referral/Investigation	13,042	67.71%	14,524	68.73%	15,480	67.65%	15,699	66.13%	16,181	68.10%	17,312	68.10%
Adoption	479	2.49%	547	2.59%	593	2.59%	654	2.75%	728	3.06%	779	3.06%
Protective Service	4,342	22.54%	4,432	20.97%	5,062	22.12%	5,583	23.52%	5,233	22.02%	5,598	22.02%
Foster Care	924	4.80%	989	4.68%	992	4.34%	1,055	4.44%	1,025	4.31%	1,097	4.31%
Interstate Compact	102	0.53%	111	0.53%	116	0.51%	118	0.50%	122	0.51%	131	0.52%
Supportive Services	255	1.32%	350	1.66%	459	2.01%	460	1.94%	303	1.28%	324	1.27%
Independent Living Program	117	0.61%	180	0.85%	181	0.79%	171	0.72%	170	0.72%	182	0.72%
TOTAL	19,261	100.00%	21,133	100.00%	22,883	100.00%	23,740	100.00%	23,762	100.00%	25,423	100.00%
Unduplicated Client Count by Division	19,261		21,133		22,883		23,740		23,762		25,423	

* SFY 2013 numbers are projections.

[^] Percentages may not add up to 100% due to rounding.

**DIVISION OF COUNTY OPERATIONS
UNDUPLICATED CLIENT COUNT*
BY PROGRAMS
FOR SFY 2008 through 2013****

PROGRAMS*	SFY 2008	Percent of Total^	SFY 2009	Percent of Total^	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013**	Percent of Total^
Transitional Employment Assistance	33,892	1.69%	33,342	1.60%	34,701	1.60%	33,766	1.56%	31,504	1.41%	31,504	1.43%
Work Pays (A)	7,284	0.36%	8,005	0.38%	7,340	0.34%	7,322	0.34%	7,176	0.32%	7,176	0.33%
Medicaid	794,333	39.62%	774,505	37.19%	791,478	36.40%	817,750	37.89%	825,803	36.88%	838,190	38.16%
SNAP (B)	556,735	27.77%	577,329	27.72%	643,420	29.59%	678,358	31.43%	693,564	30.98%	707,435	32.20%
SNAP (B) Employment & Training	2,784	0.14%	1,381	0.07%	1,552	0.07%	1,827	0.08%	1,592	0.07%	1,624	0.07%
SNAP (B) Nutrition Education	54,003	2.69%	50,529	2.43%	50,316	2.31%	45,157	2.09%	41,786	1.87%	42,621	1.94%
SNAP (B) Workfare	210	0.01%	215	0.01%	231	0.01%	204	0.01%	253	0.01%	258	0.01%
Commodity Distribution	322,291	16.07%	333,002	15.99%	340,807	15.67%	367,462	17.03%	340,799	15.22%	340,799	15.51%
Commodity Supplemental Food Prog.	NA	NA	NA	NA	2,817	0.13%	2,817	0.13%	2,985	0.13%	2,985	0.14%
Shelter Plus Care	91	0.00%	88	0.00%	119	0.01%	125	0.01%	96	0.00%	90	0.00%
Aid to the Blind, Aged, Disabled	5	0.00%	3	0.00%	4	0.00%	4	0.00%	3	0.00%	4	0.00%
Weatherization	368	0.02%	350	0.02%	251	0.01%	219	0.01%	258	0.01%	129	0.01%
Weatherization- ARRA (C)	NA	NA	NA	NA	615	0.03%	719	0.03%	526	0.02%	NA	NA
Emergency Food (1)	104,240	5.20%	131,037	6.29%	129,162	5.94%	47,698	2.21%	136,753	6.11%	136,753	6.23%
Low Income Energy Assistance (2)	95,412	4.76%	138,762	6.66%	141,798	6.52%	126,528	5.86%	127,430	5.69%	58,845	2.68%
Refugee Resettlement	0	0.00%	9	0.00%	11	0.00%	5	0.00%	4	0.00%	9	0.00%
Homeless Assistance-Emergency Shelter	2,338	0.12%	2,672	0.13%	2,892	0.13%	2,870	0.13%	2,762	0.12%	2,850	0.13%
Community Services Block Grants	30,946	1.54%	31,190	1.50%	20,486	0.94%	19,550	0.91%	23,763	1.06%	23,700	1.08%
CSBG - ARRA - (C)	N/A	NA	NA	NA	3,391	0.16%	NA	NA	NA	NA	NA	NA
Homeless Prevention & Rapid Rehousing (C)	NA	NA	NA	NA	3,074	0.14%	5,768	0.27%	1,814	0.08%	1,800	0.08%
TOTAL	2,004,932	100.00%	2,082,419	100.00%	2,174,465	100.00%	2,158,149	100.00%	2,238,871	100.00%	2,196,772	100.00%

Unduplicated Client Count by Division	1,081,385 (3)	1,102,021(3)	1,159,628 (3)	1,183,319 (3)	1,193,125 (3)	1,140,536 (3) (D)
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* Some clients may be in multiple programs.

** SFY 2013 numbers are projections.

^ Percentages may not add up to 100% due to rounding.

(1) Originates from "Food Banks" plus "TEFAP" (Needy Family) - source Commodity Distribution Program Summary page.

(2) Source - Community Svc-2K2 worksheet -unduplicated column - All (4) HEAP lines.

(3) Source of this figure is "Unduplicated Individuals by Program" and represents the agency's count of people served annually in the SNAP, Medicaid, TEA and Work Pays and various Community Service programs. Each client is only counted one time regardless of the number of services received.

(A) Established by Act 1705 of 2005, the intent of this program is to provide direct financial assistance and additional supportive services to individuals who were previously on public assistance through the Transitional Employment Assistance (TEA) program, but who left the program due to employment.

(B) The name of the Food Stamp Program was changed to the Supplemental Nutrition Assistance Program (SNAP) on October 1, 2008.

(C) Grant funded by the American Recovery and Reinvestment Act (ARRA) of 2009.

(D) Many of the programs encompassed under the heading of Community Services are projecting little to no growth for SFY 2013. All of the ARRA monies are now gone and a couple of programs are projecting severe reductions. They are the HEAP Summer Regular and Crisis Cooling. Both of these programs are projected to be reduced by approximately 50% due to a projected decrease in funding at the federal level. These type of programs track households and not clients so an initial realignment must occur by estimating how many individuals are reflected in the household served. Once a base number of individuals is calculated an un-duplicating factor must take place. These programs all use a very high un-duplication factor of (one uses 30% and the other three use 40%). The rationale for this is that in many cases you are not eligible for the service unless a household member is already categorically eligible for another program such as SNAP.

**DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2008 through 2013***

PROGRAMS	SFY 2008	Percent of Total [^]	SFY 2009	Percent of Total [^]	SFY 2010	Percent of Total [^]	SFY 2011	Percent of Total [^]	SFY 2012	Percent of Total [^]	SFY 2013*	Percent of Total [^]
Early Intervention	406	10.37%	450	11.18%	370	11.38%	517	37.57%	1,212	37.18%	800	36.12%
Early Childhood	219	5.60%	250	6.21%	133	4.09%	195	14.17%	833	25.55%	215	9.71%
Field Services	2,759	70.49%	2,775	68.94%	2,229	68.58%	0	0.00%	0	0.00%	0	0.00%
Children Medical Services	530	13.54%	550	13.66%	518	15.94%	664	48.26%	1,215	37.27%	1,200	54.18%
TOTAL	3,914	100.00%	4,025	100.00%	3,250	100.00%	1,376	100.00%	3,260	100.00%	2,215	100.00%
Unduplicated Client Count by Division	5,084		5,154		3,250		1,376		3,260		2,215	

* SFY 2013 numbers are projections.

[^] Percentages may not add up to 100% due to rounding.

**DIVISION OF MEDICAL SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2008 through 2013***

PROGRAMS	SFY 2008	Percent of Total	SFY 2009	Percent of Total	SFY 2010	Percent of Total	SFY 2011	Percent of Total	SFY 2012	Percent of Total	SFY 2013*	Percent of Total
Children Medical Services	0**	NA	0**	NA								
TOTAL	0**	NA	0**	NA								
Unduplicated Client Count by Division	0**		0**		0**		0**		0**		0**	

* SFY 2013 numbers are projections.

** Children Medical Services moved to DDS; therefore in SFY 2004 all DMS recipients will be served by other DHS Divisions.

**DIVISION OF SERVICES FOR THE BLIND
UNDULICATED CLIENT COUNT
BY PROGRAMS*
FOR SFY 2008 through 2013****

PROGRAMS*	SFY 2008	Percent of Total [^]	SFY 2009	Percent of Total [^]	SFY 2010	Percent of Total [^]	SFY 2011	Percent of Total [^]	SFY 2012	Percent of Total [^]	SFY 2013**	Percent of Total [^]
Vocational Rehabilitation	1,326	63.32%	1,253	59.84%	1,309	64.80%	1,352	69.83%	1,407	76.68%	1,450	74.36%
Living Independence for Elders***	768	36.68%	678	32.38%	711	35.20%	584	30.17%	428	23.32%	500	25.64%
TOTAL	2,094	100.00%	1,931	100.00%	2,020	100.00%	1,936	100.00%	1,835	100.00%	1,950	100.00%
Unduplicated Client Count by Division	1,902		1,931		2,020		1,936		1,835		1,950	

* Clients may be receiving services from other DHS divisions.

** SFY 2013 numbers are projections.

*** DSB has downsized its Living Independence for Elders (LIFE) staff due to insufficient funding.

[^] Percentages may not add up to 100% due to rounding.

**DIVISION OF YOUTH SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2008 through 2013***

PROGRAMS	SFY 2008	Percent of Total [^]	SFY 2009	Percent of Total [^]	SFY 2010	Percent of Total [^]	SFY 2011	Percent of Total [^]	SFY 2012	Percent of Total [^]	SFY 2013*	Percent of Total [^]
Custody Juveniles												
Residential and Regional Juvenile Programs	40	2.44%	201	6.88%	14	1.05%	539	18.79%	363	5.35%	363	7.72%
Specialized Programs	4	0.24%	45	1.54%	7	0.52%	167	5.82%	114	1.68%	114	2.42%
Aftercare	50	3.05%	67	2.29%	14	1.05%	16	0.56%	568	8.37%	381	8.10%
SUBTOTAL***	94	5.74%	313	10.71%	35	2.62%	722	25.17%	1,045	15.40%	858	18.24%
Non-Custody Juveniles												
Delinquent	590	36.04%	1,084	37.09%	295	22.06%	490	17.09%	2,460	36.25%	1,648	35.03%
Diversion	594	36.29%	820	28.05%	776	58.04%	1,293	45.08%	1,485	21.88%	995	21.15%
FINS	359	21.93%	706	24.15%	231	17.28%	363	12.66%	1,797	26.48%	1,204	25.59%
SUBTOTAL	1,543	94.26%	2,610	89.29%	1,302	97.38%	2,146	74.83%	5,742	84.60%	3,847	81.76%
TOTAL	1,637	100.00%	2,923	100.00%	1,337	100.00%	2,868	100.00%	6,787	100.00%	4,705	100.00%
Unduplicated Client Count by Division**	1,790		2,993		1,321		2,868		6,128		4,705	

* SFY 2013 numbers are projections.

** DYS no longer has any programs designated as Alternative Placements. They are all Specialized Programs.

*** There is duplication of juveniles within this category, because juveniles move from program to program during their commitment and are counted in multiple programs.

[^] Percentages may not add up to 100% due to rounding.