

DEPARTMENT OF HUMAN SERVICES

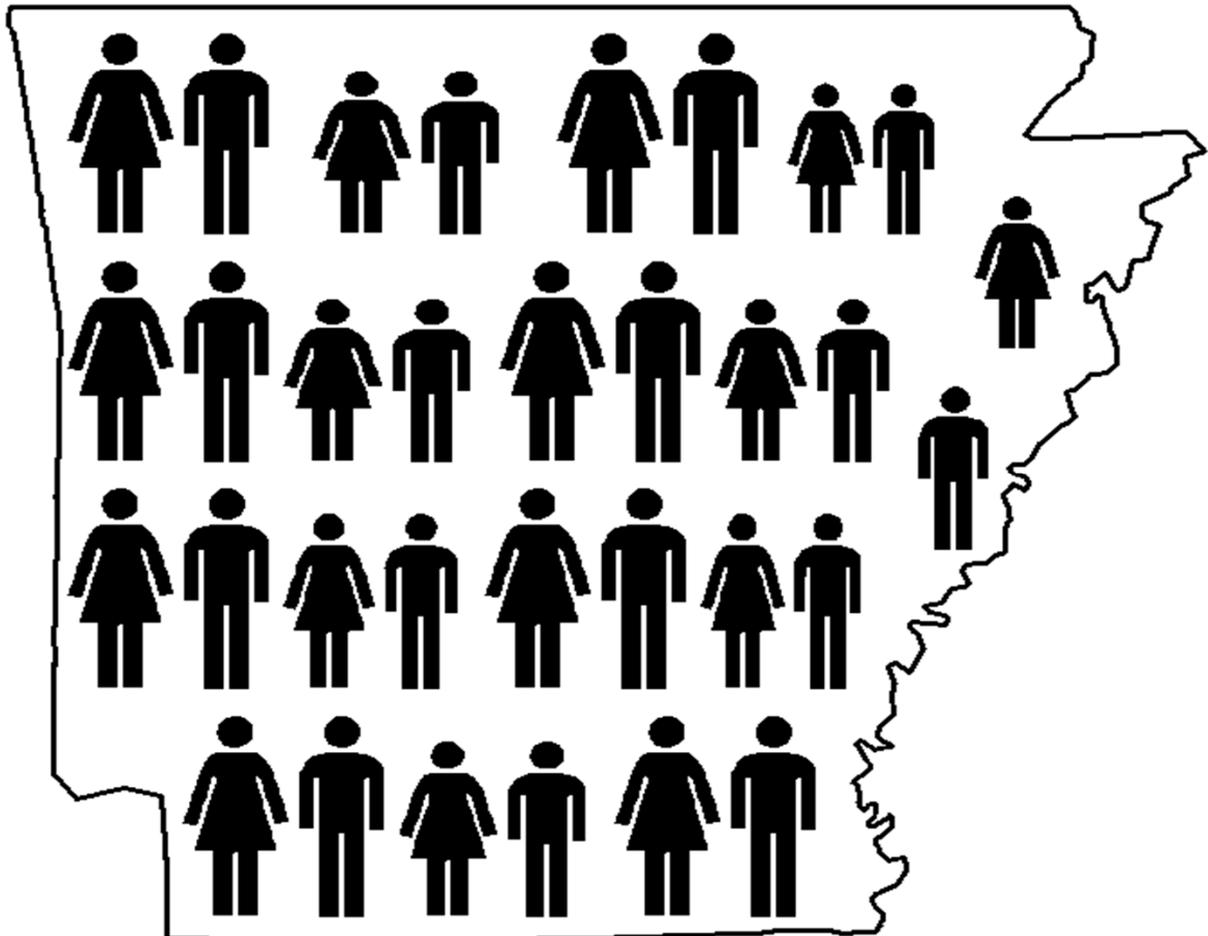
UNDUPLICATED CLIENT COUNT

BY DEPARTMENT/DIVISIONS AND PROGRAMS

FOR SFY 2009 - 2013

AND

SFY 2014 PROJECTIONS



PRODUCED BY DIRECT SERVICE DIVISIONS AND OFA/RESEARCH AND STATISTICS

DEPARTMENT OF HUMAN SERVICES

UNDUPLICATED CLIENT COUNT

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DHS UNDUPLICATED CLIENT COUNT

Synopsis

Time Frame of Data:

State Fiscal Year (July 1 through June 30)

Sources of Data:

The following DHS divisions: County Operations, Medical Services, Children and Family Services, Child Care and Early Childhood Education, Developmental Disabilities Services, Behavioral Health Services, Youth Services, Services for the Blind and Aging and Adult Services.

How Data is Compiled:

A worksheet is sent to a statistical contact person for each division asking for the following numbers:

1. Number of Unduplicated Clients Served by Division
2. Number of Clients **Not** Served by Other DHS Divisions
3. Number of Cases Not Served by Other DHS Divisions

Final DHS Count

Each division submits their completed worksheet to Research and Statistics (R&S). After reviewing and compiling the data, R&S submits the report to the director of the Office of Finance & Administration for final approval. The final report is then distributed to the executive staff.

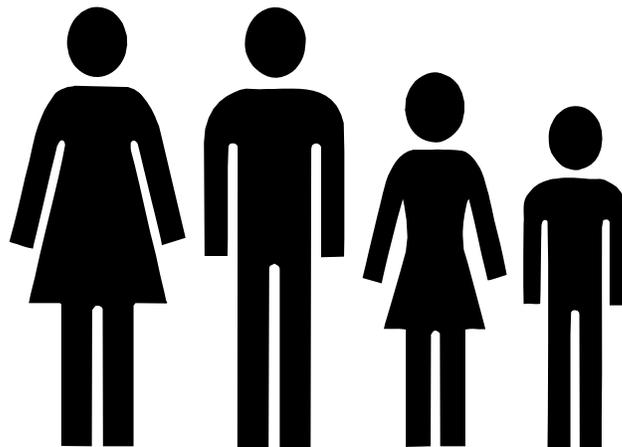
Summary

The DHS Unduplicated Client Count has historically been considered a “best” estimate. Since the client databases of each division are not integrated, an exact count cannot be determined. It is however the opinion of R&S, that each division puts a good faith effort in giving the most accurate number possible for this count.

DHS
UNDUPLICATED CLIENT COUNT



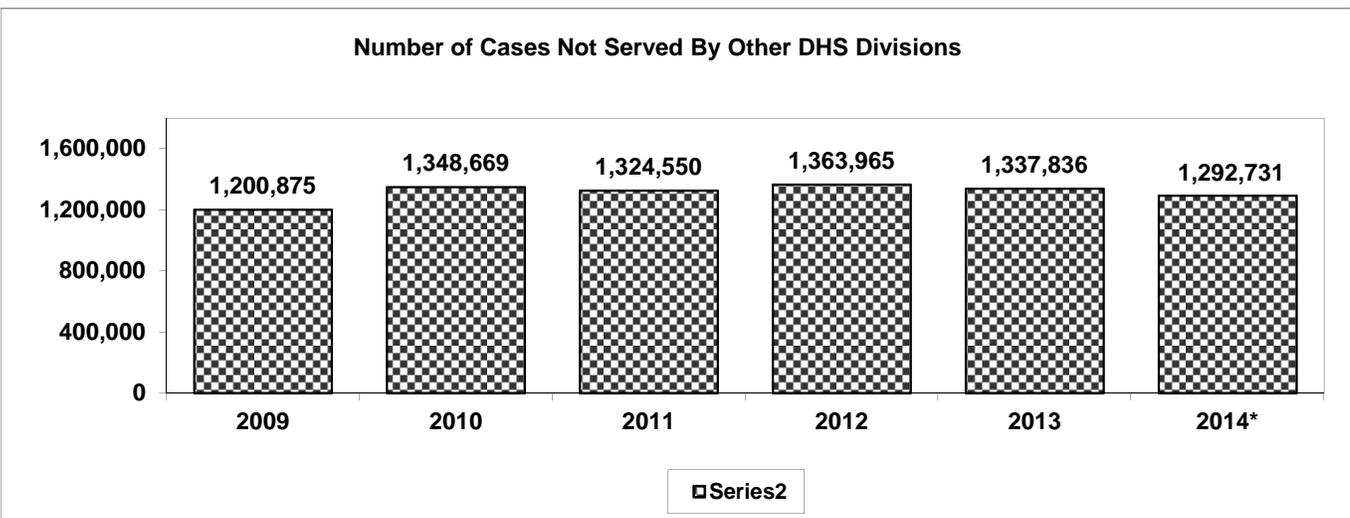
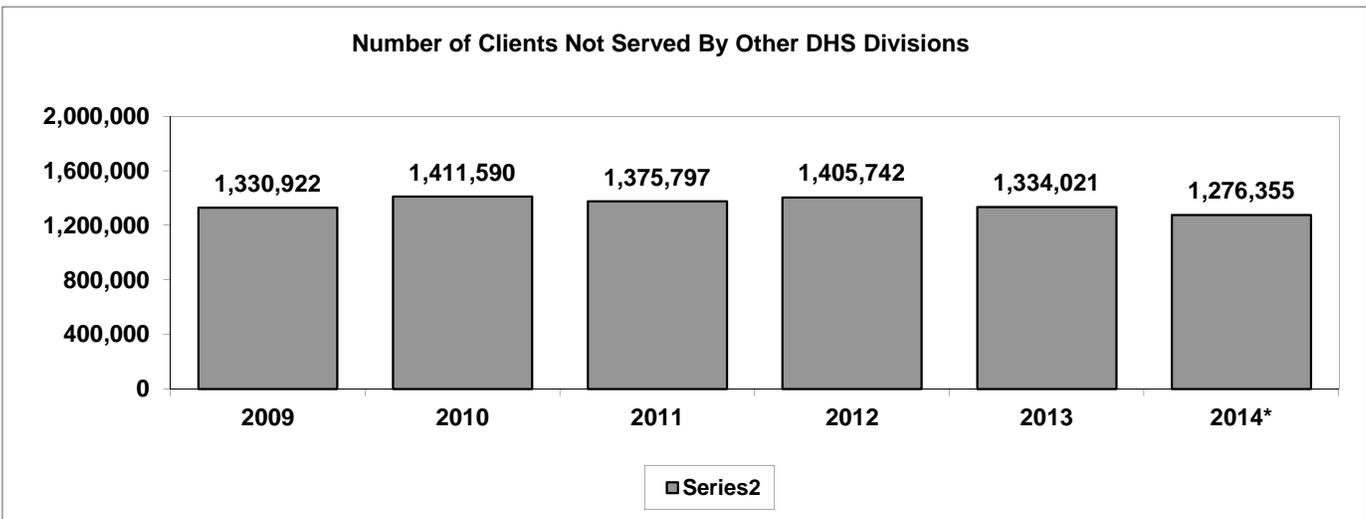
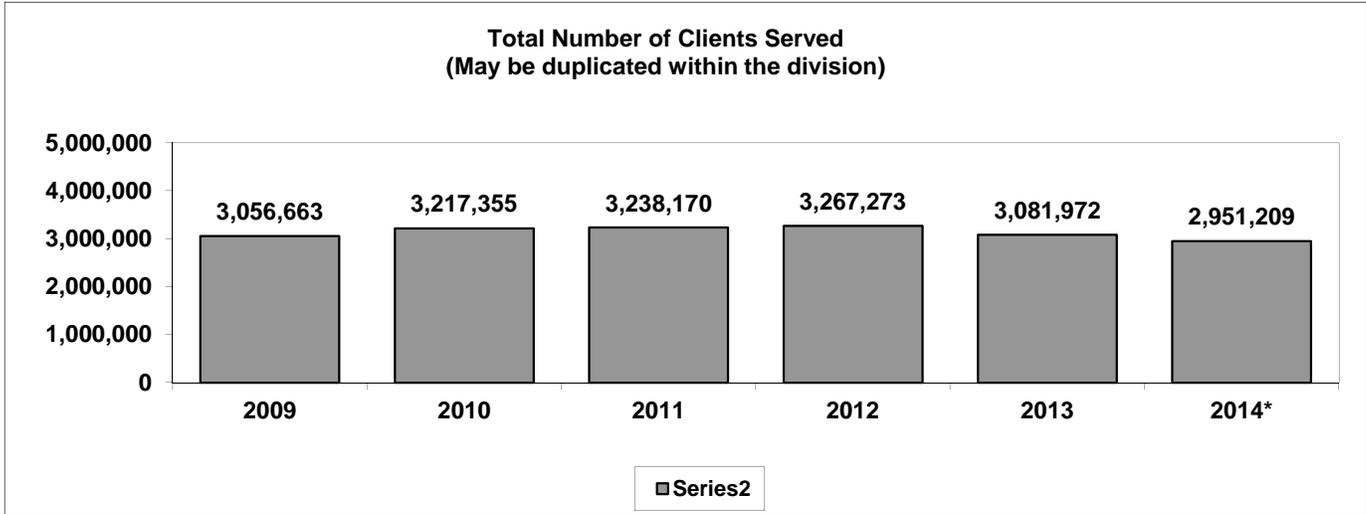
BY STATE FISCAL YEAR



FOR SFY 2009 - 2014*

* SFY 2014 numbers are projections.

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEARS
2009 - 2014***



* SFY 2014 numbers are projections.

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2014
PROJECTIONS**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1) ****	(Step 2)	(Step 3)
County Operations	1,778,443	1,062,325 *	1,089,496
Medical Services	751,920	0 **	0 **
Children and Family Services	127,046	24,139	18,844
Child Care and Early Childhood Education	21,421	16,500	11,000
Developmental Disabilities	22,736	2,830	2,830
Behavioral Health	86,634	25,510	25,510
Youth Services	8,574 ***	6,883	6,883
Services for the Blind	2,200	1,518	1,518
Aging and Adult Services	152,235	136,650	136,650
Total Estimated Unduplicated Count of DHS Clients	2,951,209	1,276,355	1,292,731

* This figure represents the number of clients unduplicated between the various programs of DCO.

Only individuals who received TEA and are NOT also on Medicaid are counted as "Unduplicated Individuals by Program". These individuals are a subset of clients counted in column one title "Unduplicated Individuals".

** Since CMS Non-Medicaid eligibles will be served by DDS and all Medicaid recipients will be served by DCO, DMS' count is zero.

*** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc.

**** The number of "unduplicated individuals" served in column one should be compared to the number of "unduplicated cases" found in column three.

Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2013**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1) ****	(Step 2)	(Step 3)
County Operations	1,861,662	1,141,216 *	1,154,563
Medical Services	829,512	0 **	0 **
Children and Family Services	118,746	22,562	17,613
Child Care and Early Childhood Education	20,421	14,276	9,693
Developmental Disabilities	22,571	3,004	3,004
Behavioral Health	84,111	24,769	24,769
Youth Services	9,026 ***	7,245	7,245
Services for the Blind	2,136	1,602	1,602
Aging and Adult Services	133,787	119,347	119,347
Total Estimated Unduplicated Count of DHS Clients	3,081,972	1,334,021	1,337,836

* This figure represents the number of clients unduplicated between the various programs of DCO.

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Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2012**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1) ****	(Step 2)	(Step 3)
County Operations	2,025,171	1,193,125 *	1,162,490
Medical Services	825,803	0 **	0 **
Children and Family Services	125,057	23,762	18,549
Child Care and Early Childhood Education	18,120	15,506	9,577
Developmental Disabilities	22,819	3,260	3,260
Behavioral Health	87,785	25,202	25,202
Youth Services	8,127 ***	6,128	6,128
Services for the Blind	2,003	1,835	1,835
Aging and Adult Services	152,388	136,924	136,924
Total Estimated Unduplicated Count of DHS Clients	3,267,273	1,405,742	1,363,965

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Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2011**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1) ****	(Step 2)	(Step 3)
County Operations	2,015,988	1,183,319 *	1,144,597
Medical Services	817,750	0 **	0 **
Children and Family Services	124,941	23,740	18,532
Child Care and Early Childhood Education	22,068	19,507	12,190
Developmental Disabilities	21,980	1,376	1,376
Behavioral Health	90,403	27,043	27,043
Youth Services	10,371 ***	2,868	2,868
Services for the Blind	2,101	1,936	1,936
Aging and Adult Services	132,538	116,008	116,008
Total Estimated Unduplicated Count of DHS Clients	3,238,140	1,375,797	1,324,550

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Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2010**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1) ****	(Step 2)	(Step 3)
County Operations	1,985,121	1,159,628 *	1,112,211
Medical Services	791,478	0 **	0 **
Children and Family Services	120,439	22,883	17,863
Child Care and Early Childhood Education	29,320	26,963	16,479
Developmental Disabilities	14,270	3,250	3,250
Behavioral Health	88,243	25,035	25,035
Youth Services	9,188 ***	1,321	1,321
Services for the Blind	2,184	2,020	2,020
Aging and Adult Services	177,112	170,490	170,490
Total Estimated Unduplicated Count of DHS Clients	3,217,355	1,411,590	1,348,669

* This figure represents the number of clients unduplicated between the various programs of DCO.

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Source: DHS-Divisions/OFA-Research and Statistics

**DHS UNDUPLICATED COUNT OF INDIVIDUALS
AND NUMBER OF CASES
FOR STATE FISCAL YEAR 2009**

	Total Number of Clients Served by Division (May be duplicated within the division)	Number of Clients Not Served by Other DHS Divisions	Number of Cases Not Served by Other DHS Divisions
DIVISION	(Step 1) ****	(Step 2)	(Step 3)
County Operations	1,872,964	1,102,021 *	984,579
Medical Services	774,505	0 **	0 **
Children and Family Services	111,220	21,133	16,497
Child Care and Early Childhood Education	20,481	18,156	10,187
Developmental Disabilities	15,501	5,154	5,154
Behavioral Health	85,881	25,717	25,717
Youth Services	9,989 ***	2,993	2,993
Services for the Blind	2,114	1,931	1,931
Aging and Adult Services	164,008	153,817	153,817
Total Estimated Unduplicated Count of DHS Clients	3,056,663	1,330,922	1,200,875

* This figure represents the number of clients unduplicated between the various programs of DCO.

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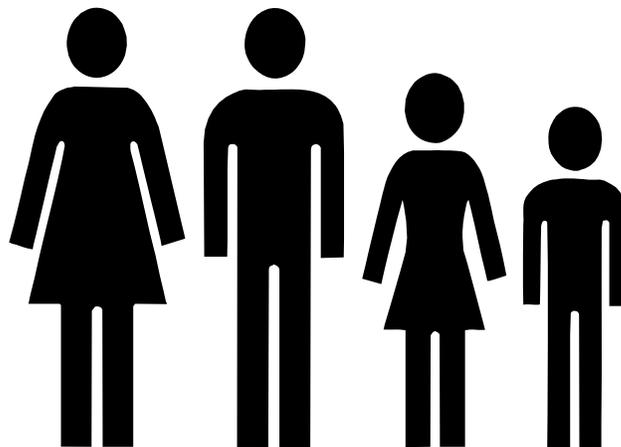
**** The number of "unduplicated individuals" served in column one should be compared to the number of "unduplicated cases" found in column three.

Source: DHS-Divisions/OFA-Research and Statistics

DHS
UNDUPLICATED CLIENT COUNT
BY DIVISIONS



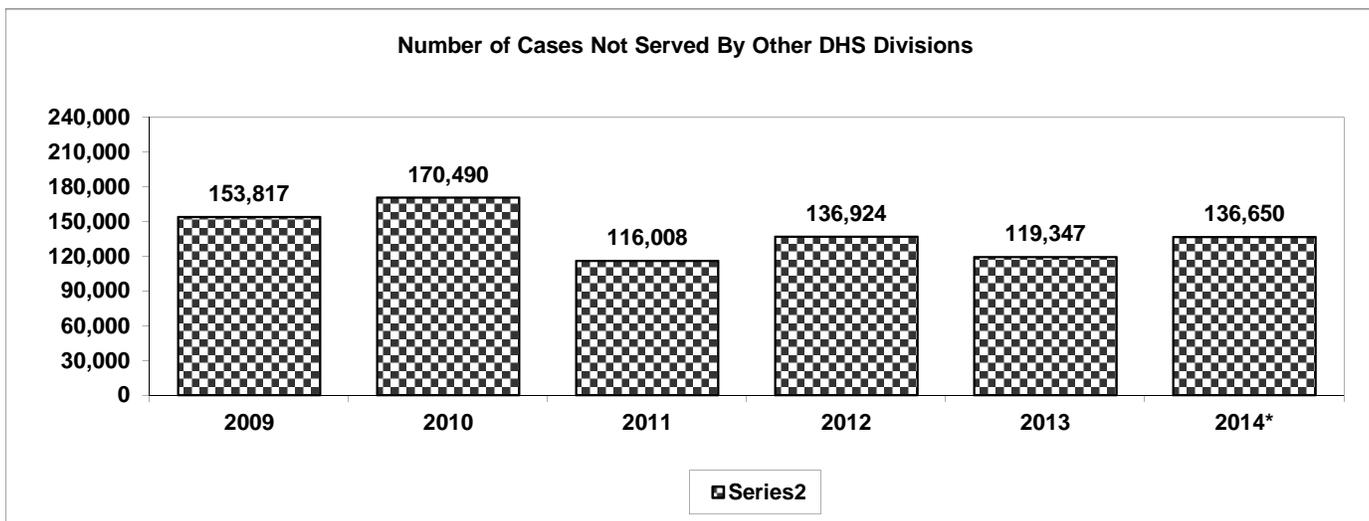
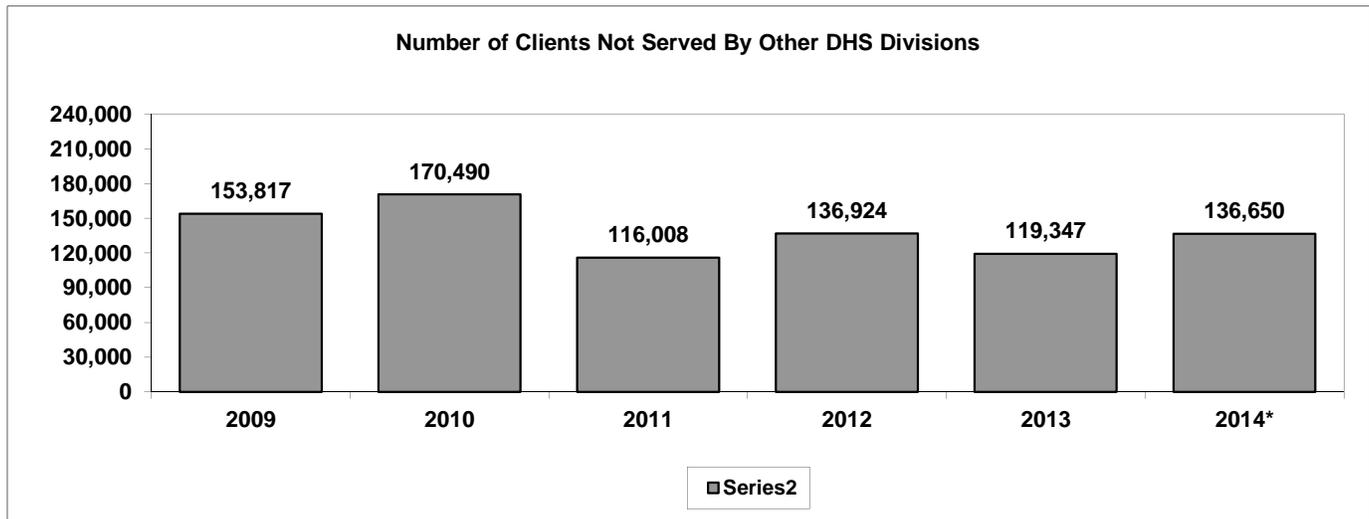
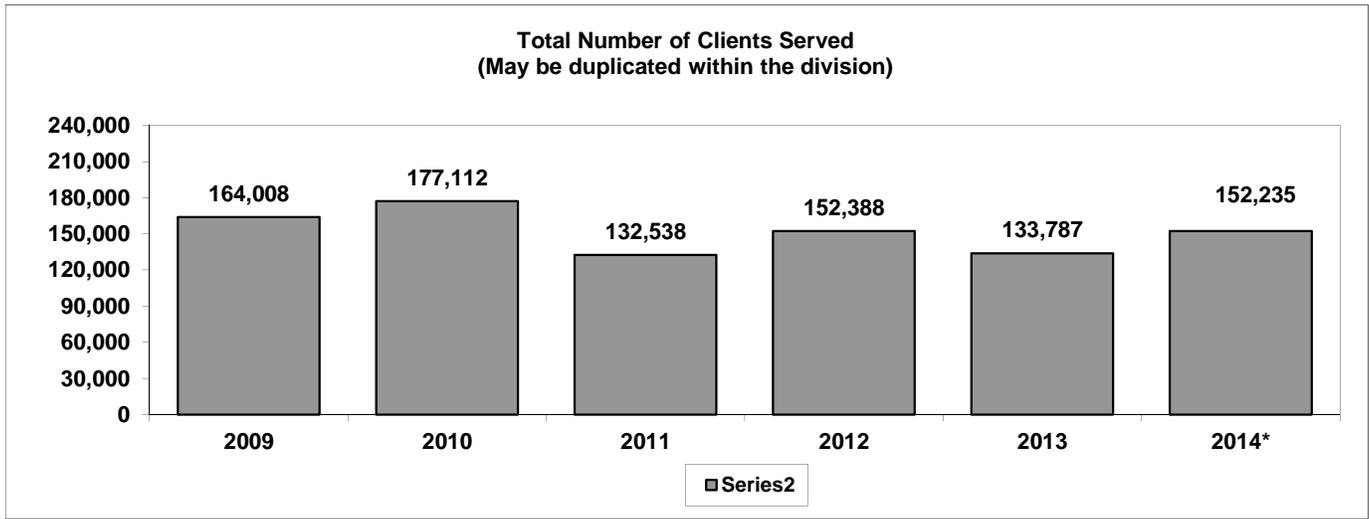
AND STATE FISCAL YEAR



FOR SFY 2009 - 2014*

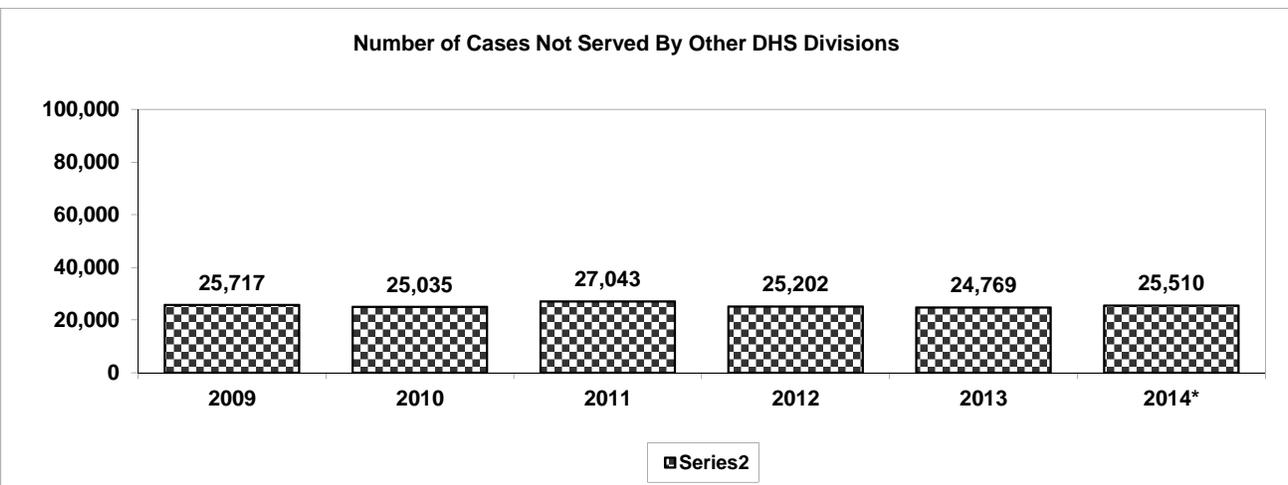
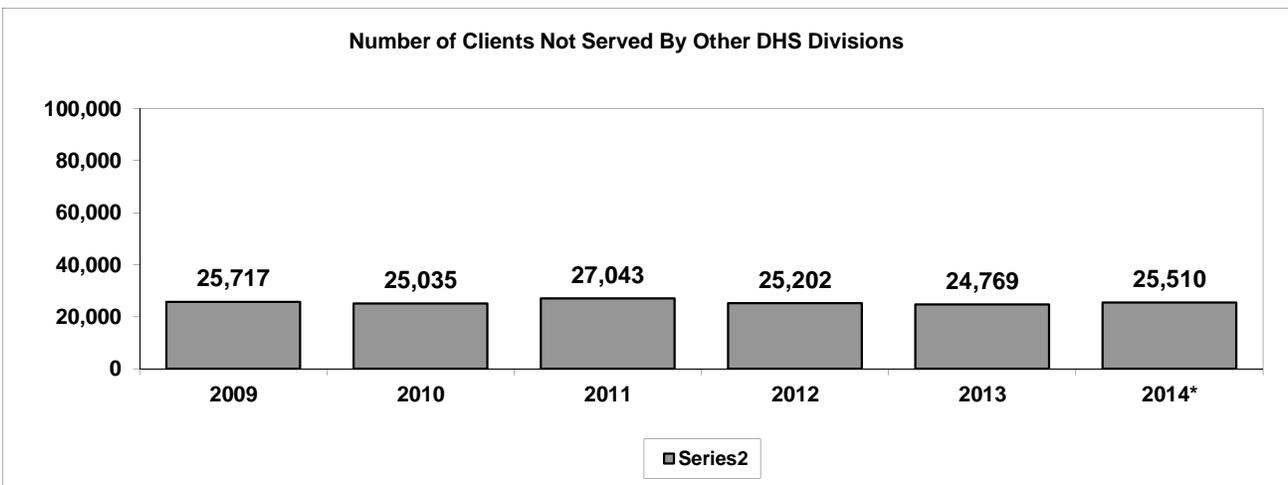
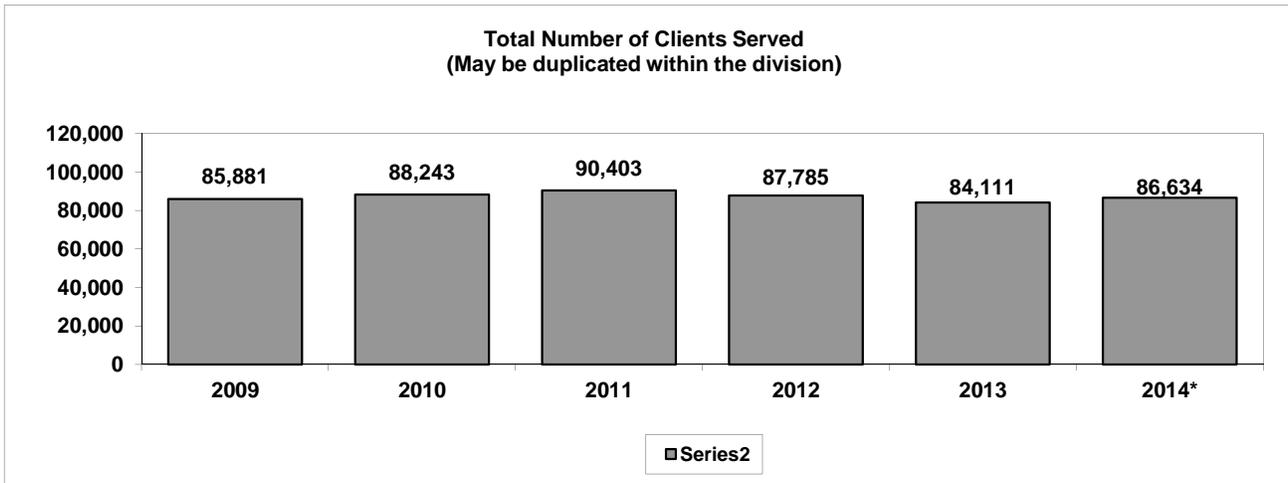
*SFY 2014 numbers are projections.

DIVISION OF AGING AND ADULT SERVICES UNDUPLICATED CLIENT COUNT SFY 2009 - 2014*



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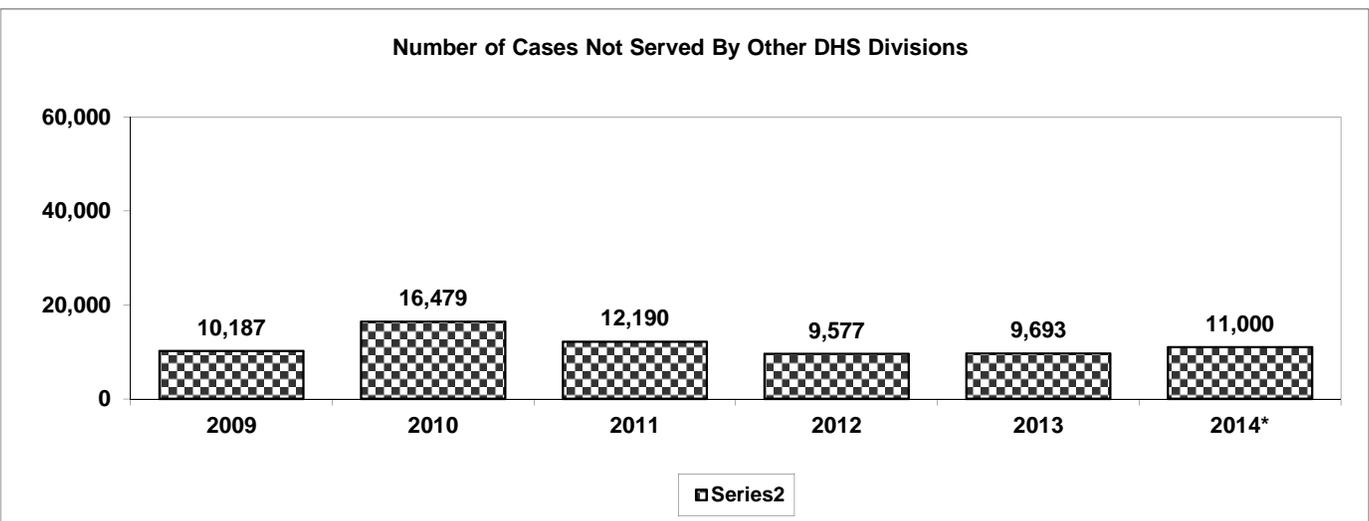
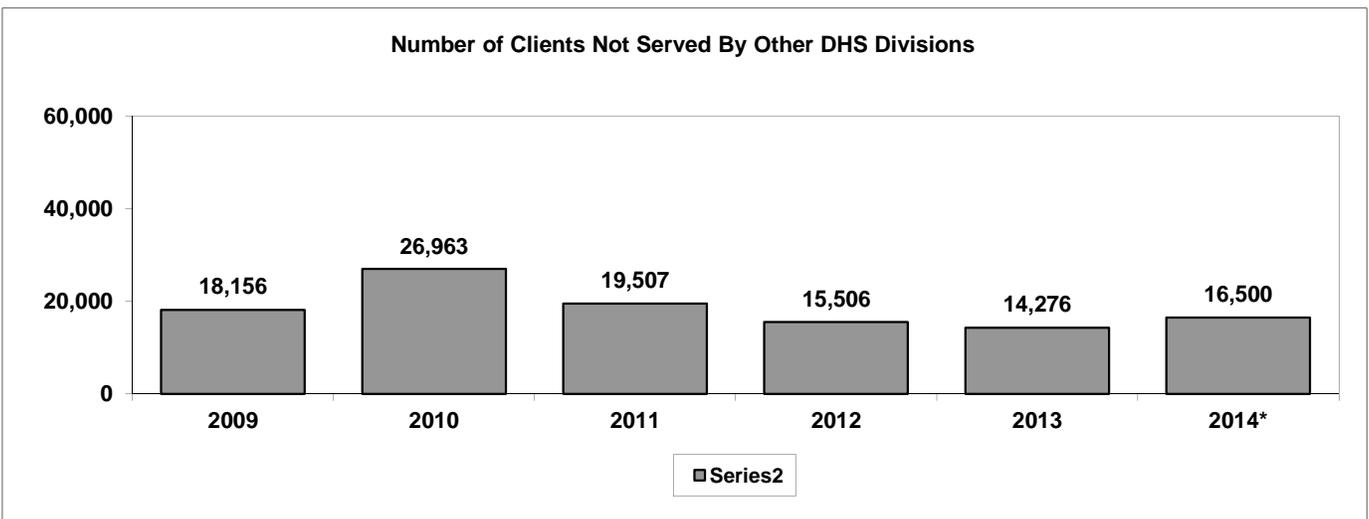
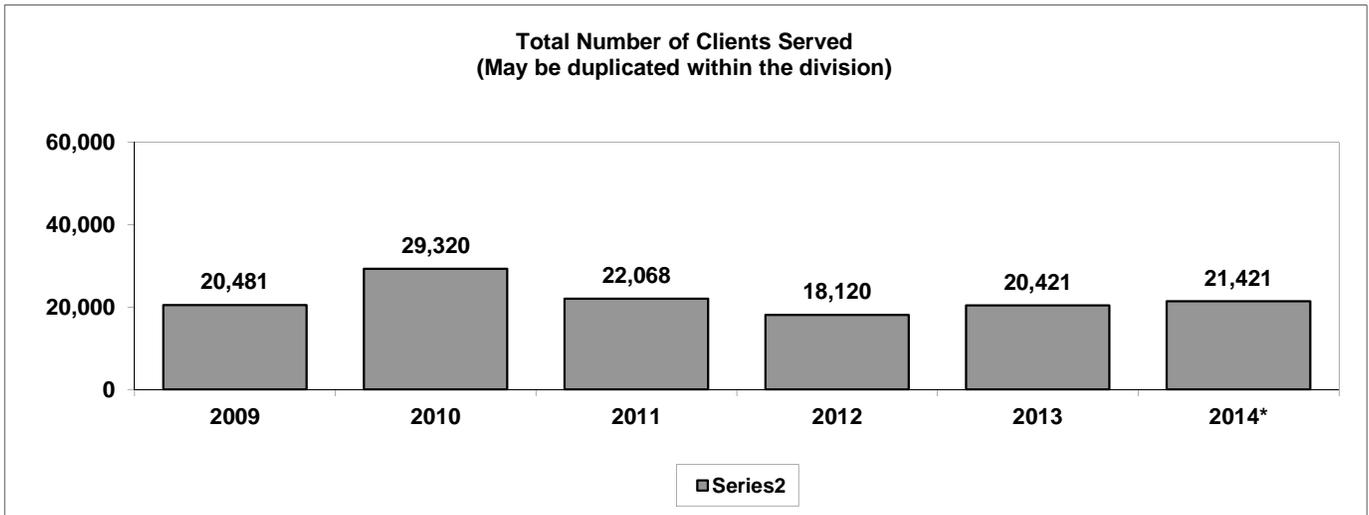
DIVISION OF BEHAVIORAL HEALTH SERVICES
 UNDUPLICATED CLIENT COUNT
 SFY 2009 - 2014***



* SFY 2014 numbers are projections.

** Formerly called the Division of Mental Health Services.

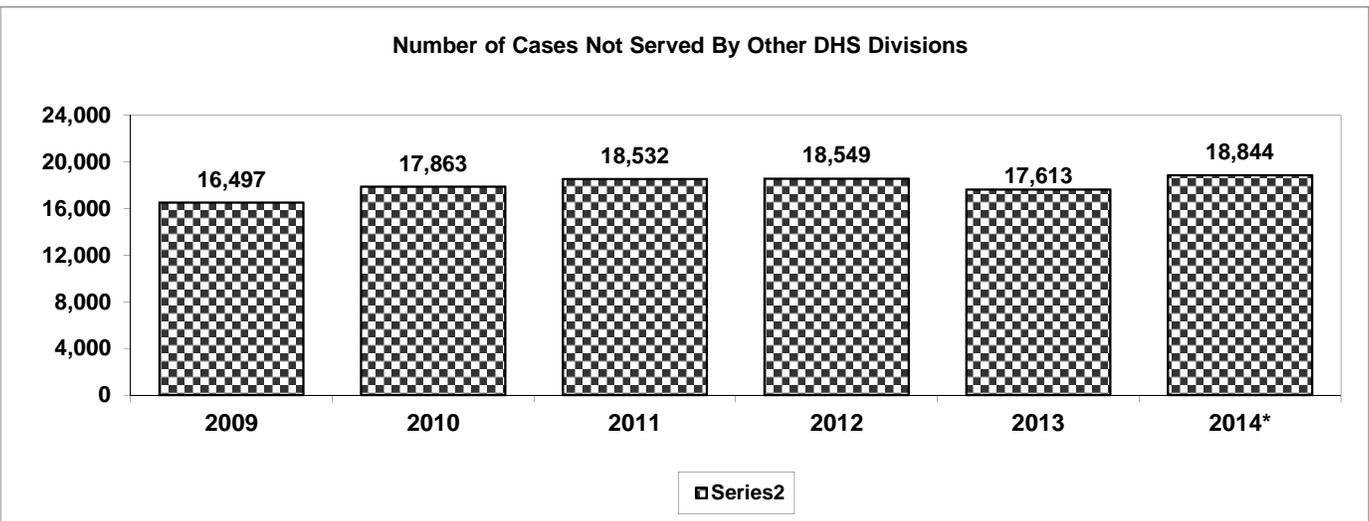
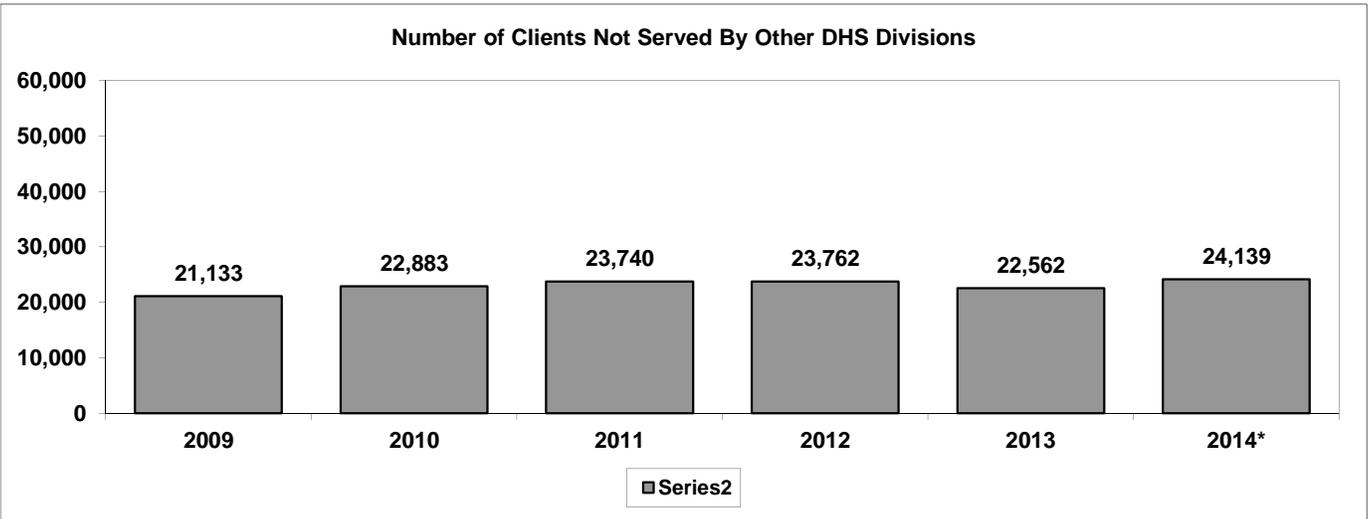
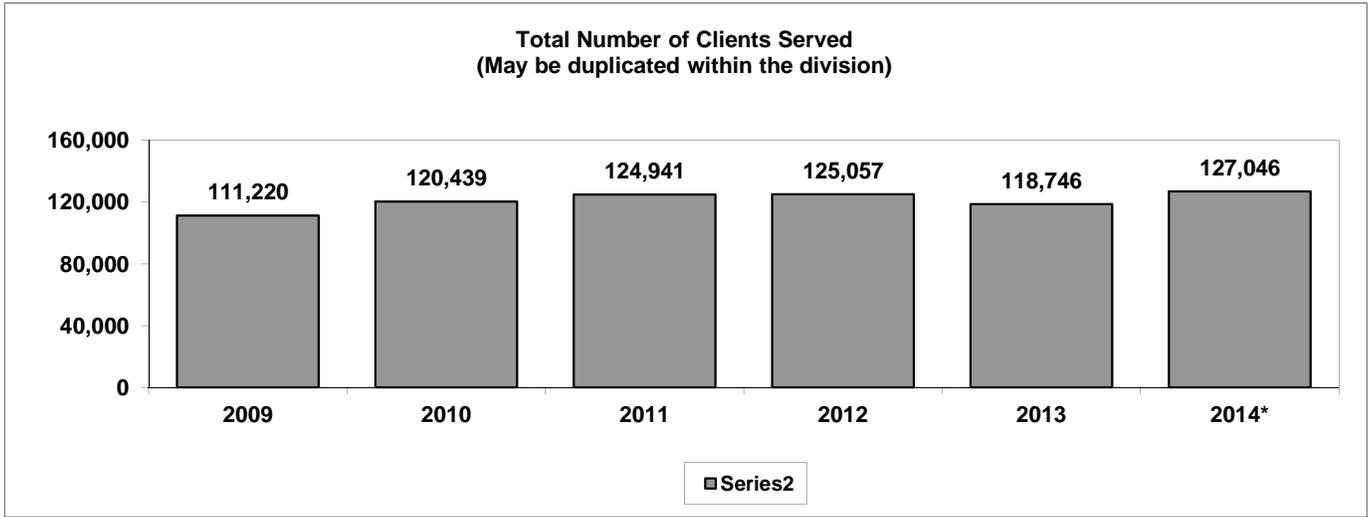
DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION UNDUPLICATED CLIENT COUNT SFY 2009 - 2014*



* SFY 2014 numbers are projections.

Source: DCC&ECE/OFA-Research and Statistics

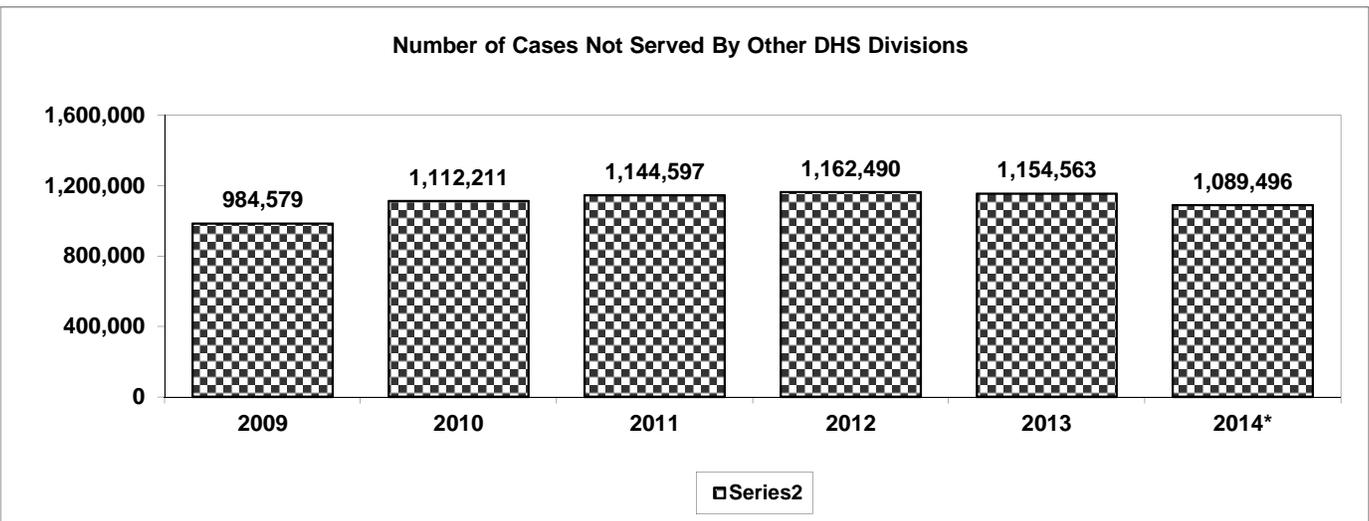
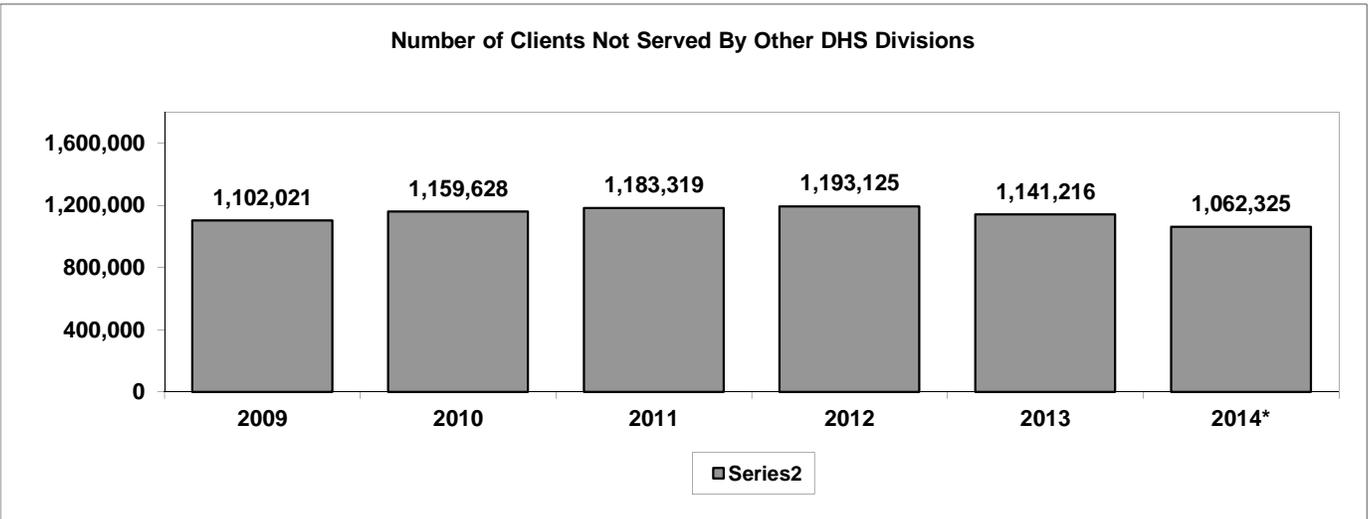
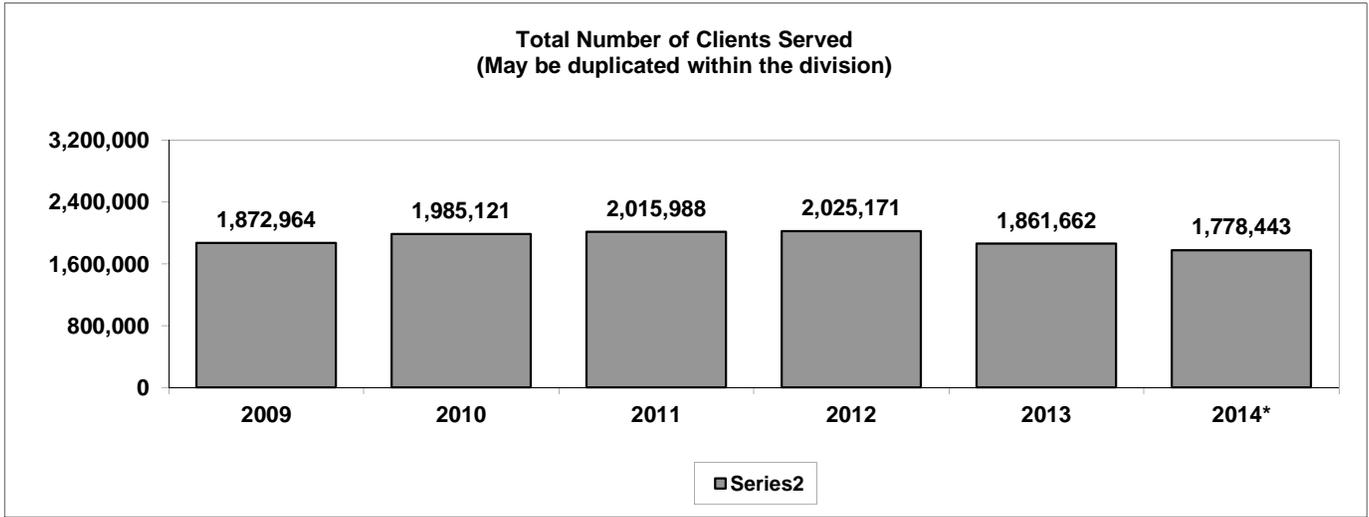
DIVISION OF CHILDREN AND FAMILY SERVICES UNDUPLICATED CLIENT COUNT SFY 2009 - 2014*



* SFY 2014 numbers are projections.

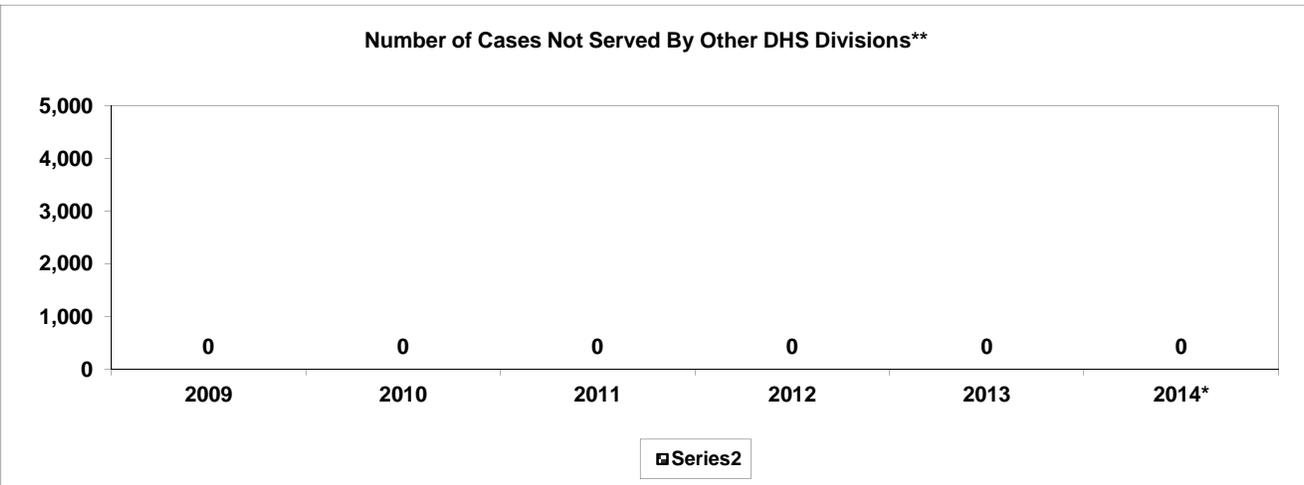
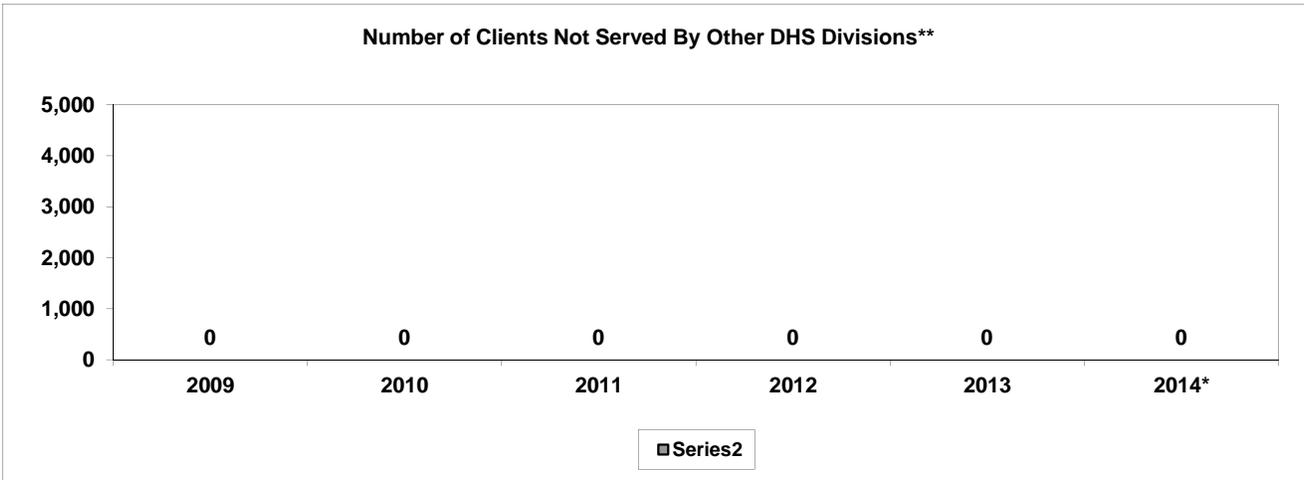
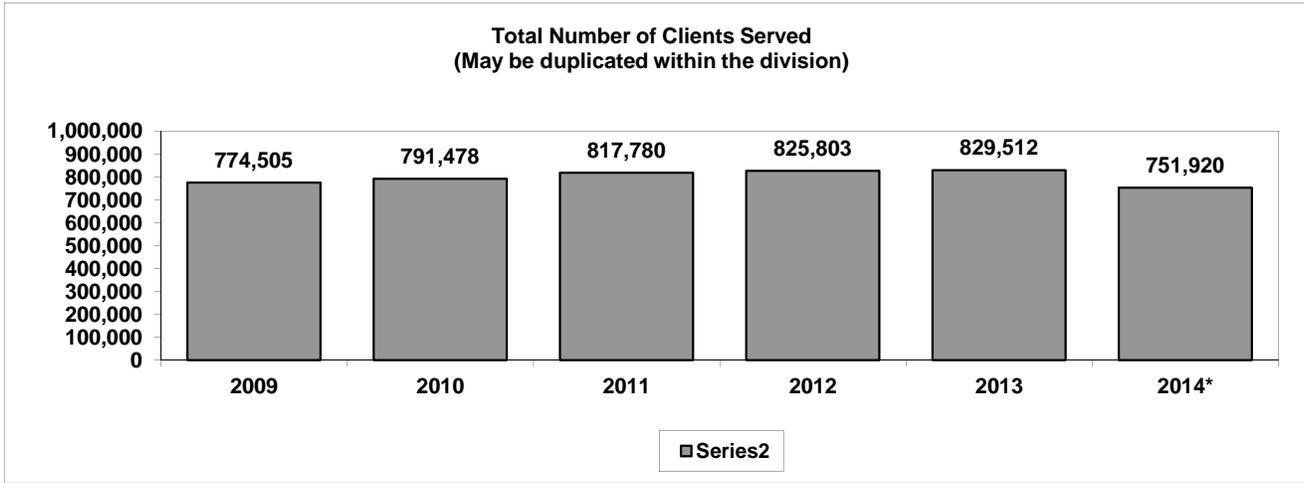
Source: DCFS/OFA-Research and Statistics

DIVISION OF COUNTY OPERATIONS UNDUPLICATED CLIENT COUNT SFY 2009 - 2014*



* SFY 2014 numbers are projections.

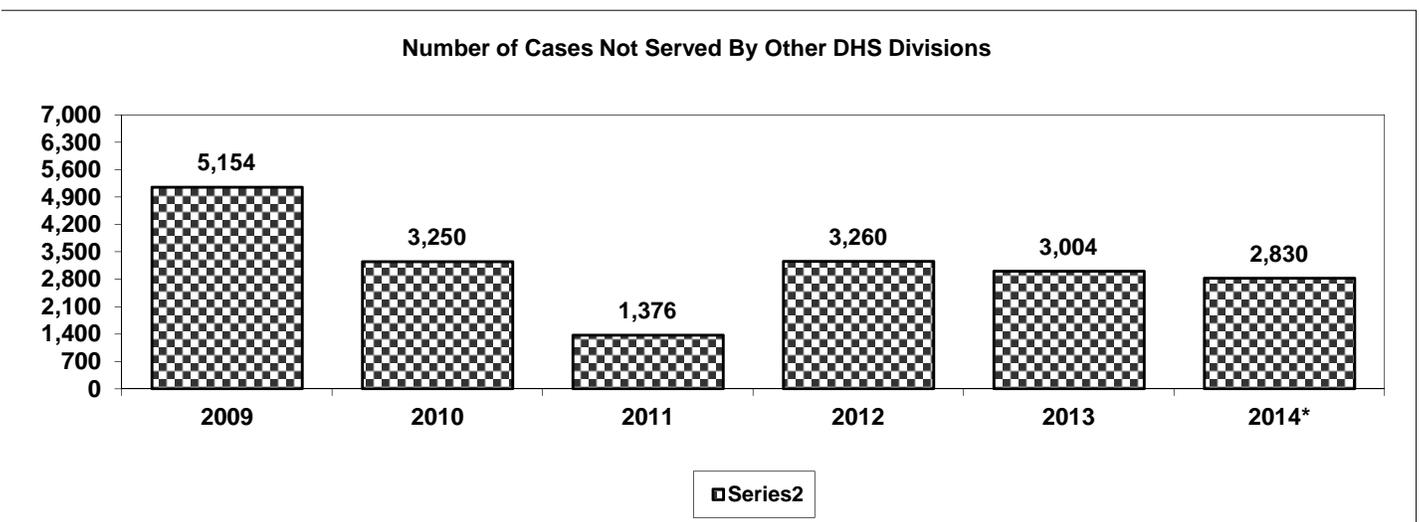
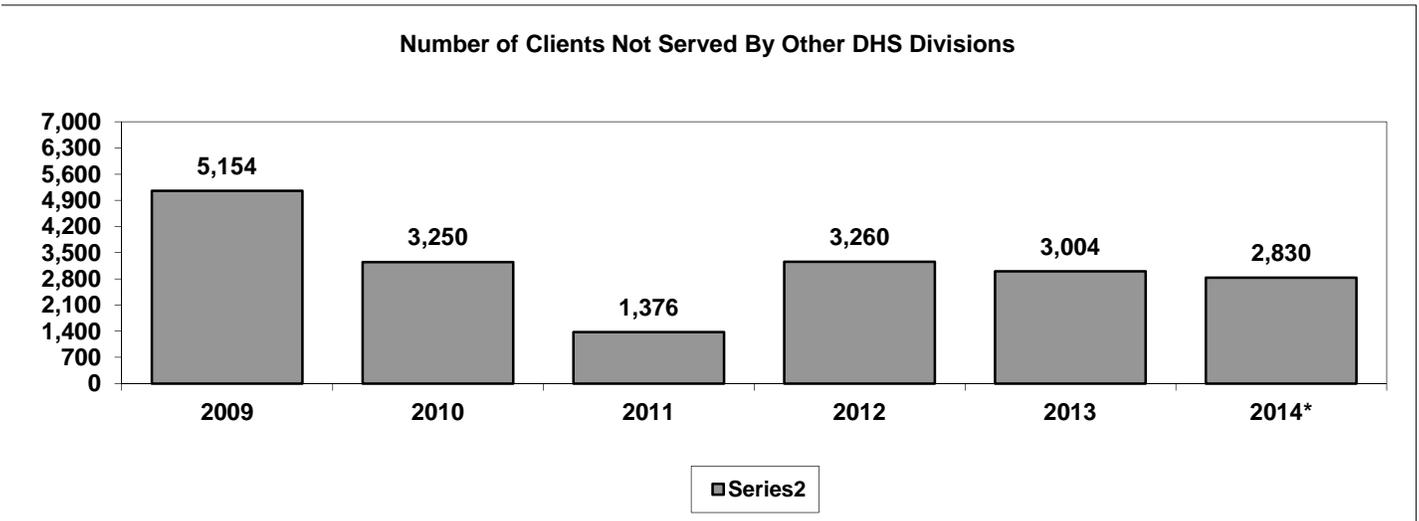
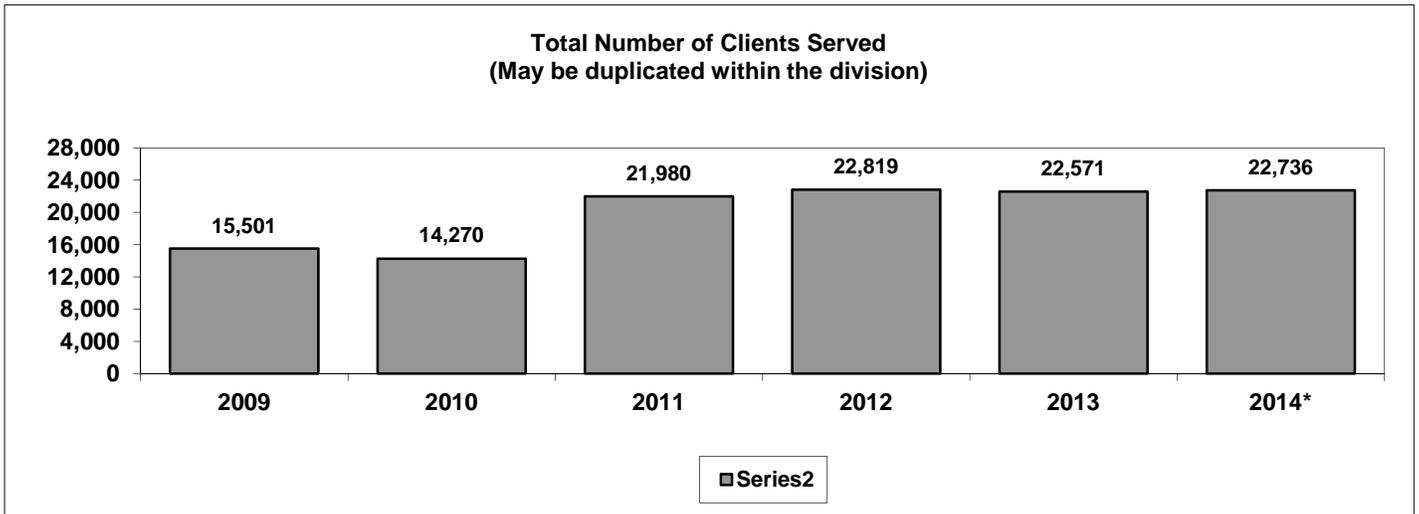
DIVISION OF MEDICAL SERVICES UNDUPLICATED CLIENT COUNT SFY 2009 - 2014*



*SFY 2014 numbers are projections.

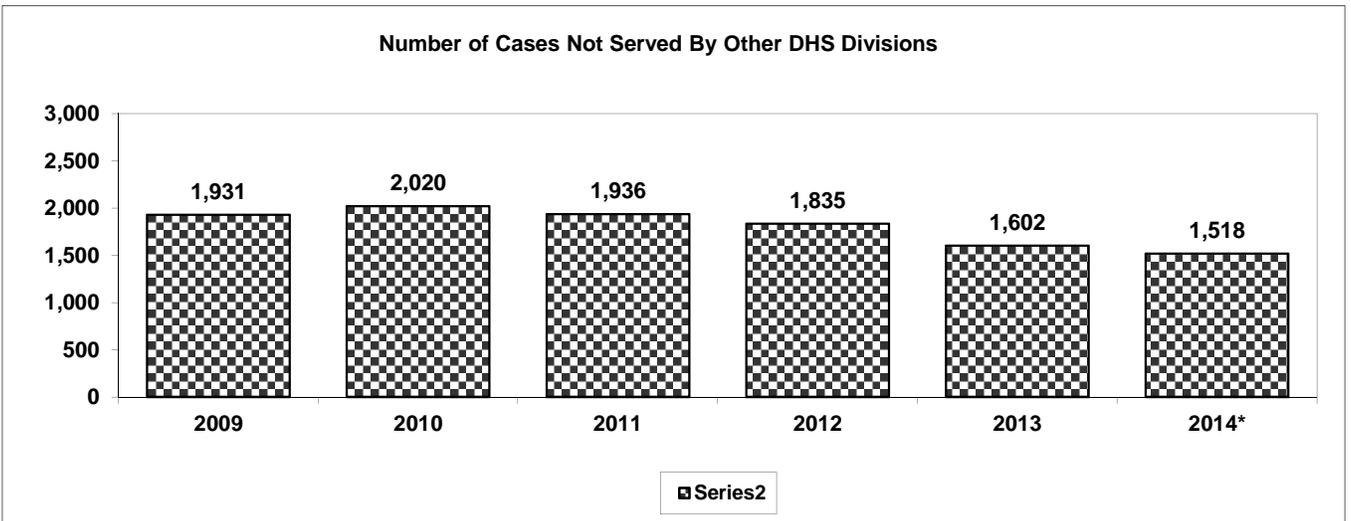
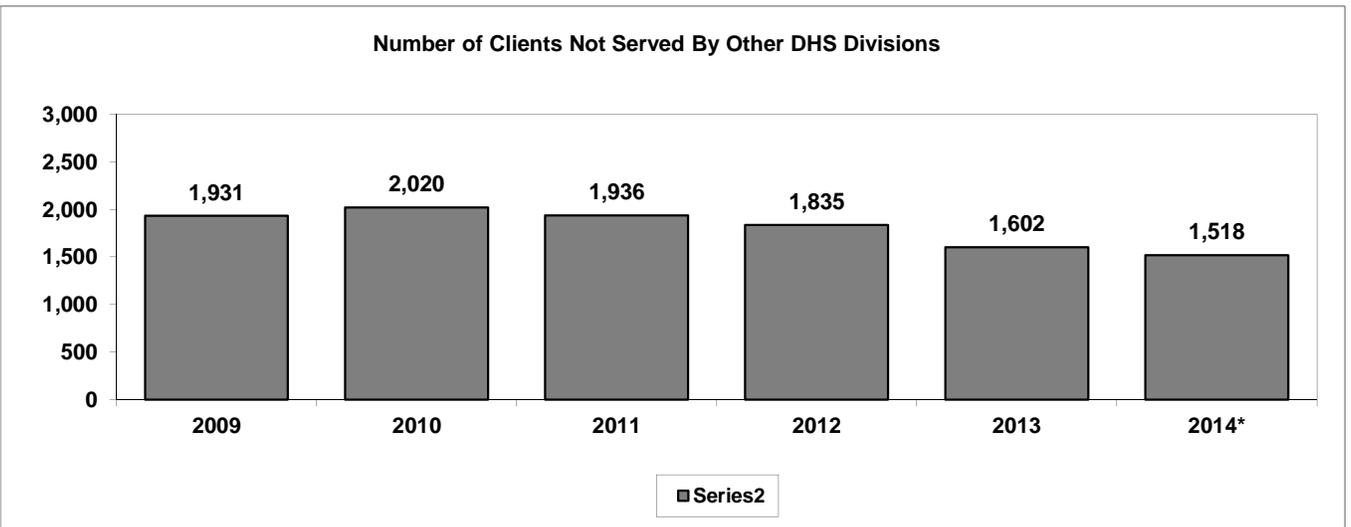
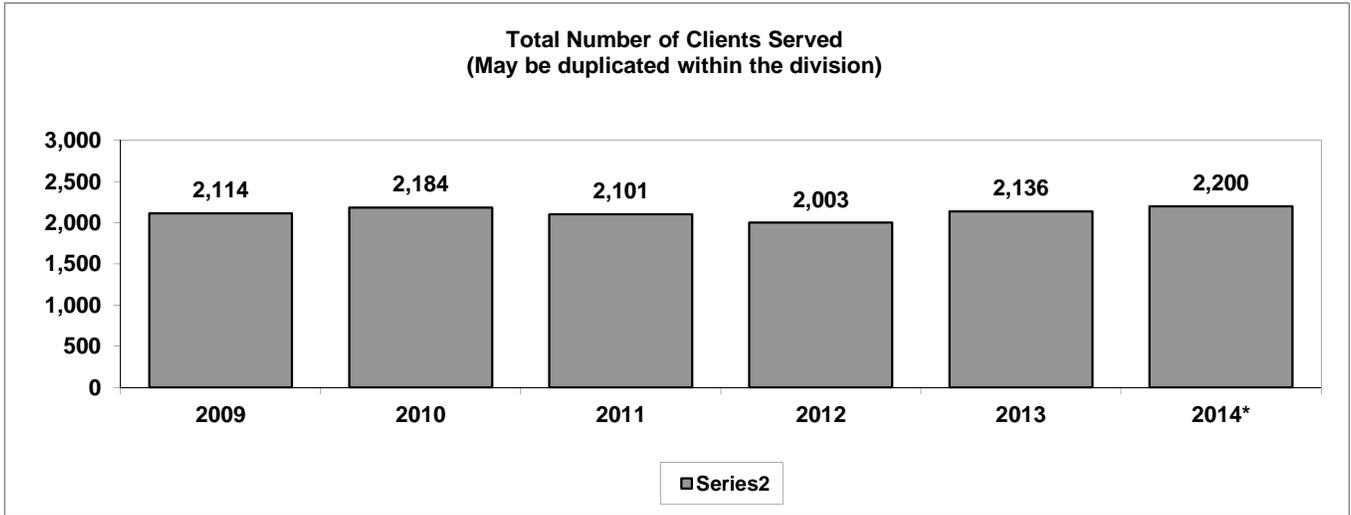
**Since CMS Non-Medicaid eligibles were served by DDS and all Medicaid recipients were served by DCO, DMS' count is zero.

DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES UNDUPLICATED CLIENT COUNT SFY 2009 - 2014*



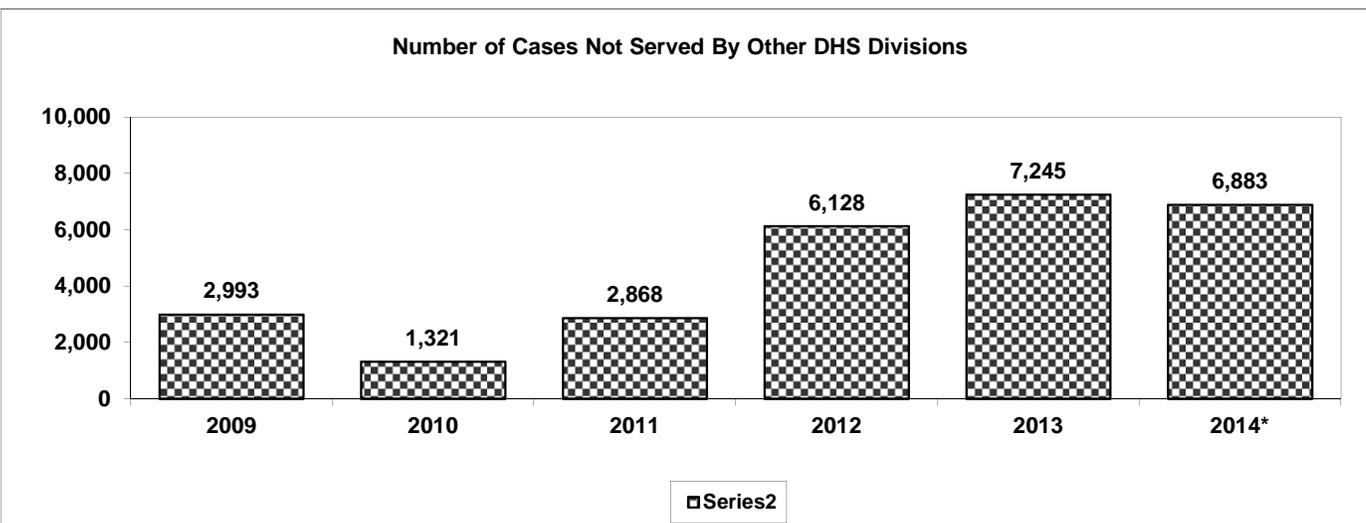
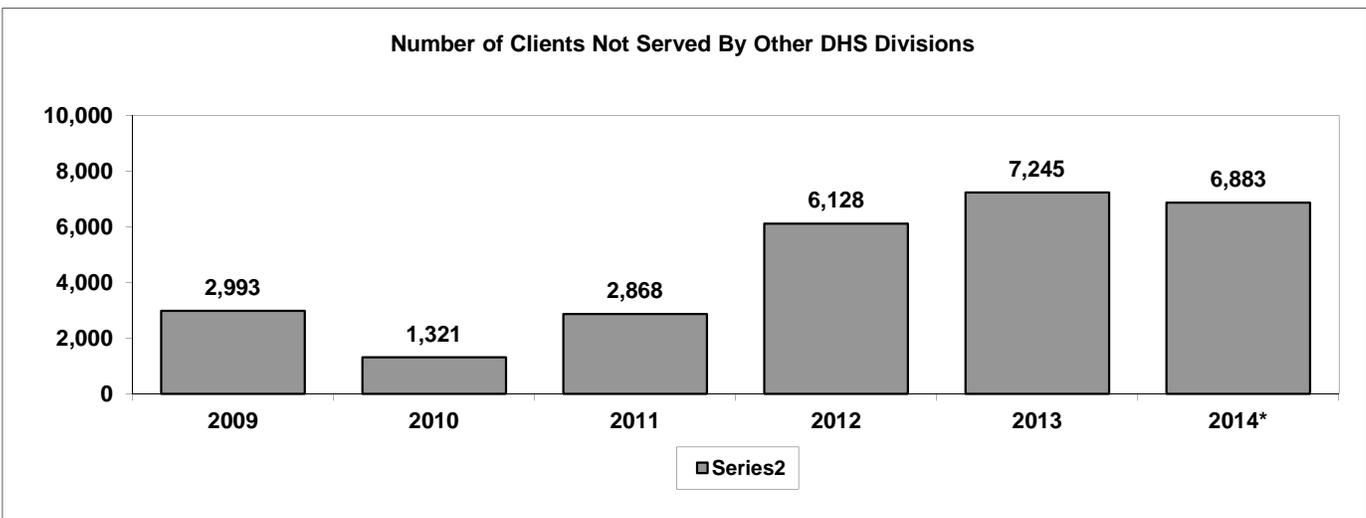
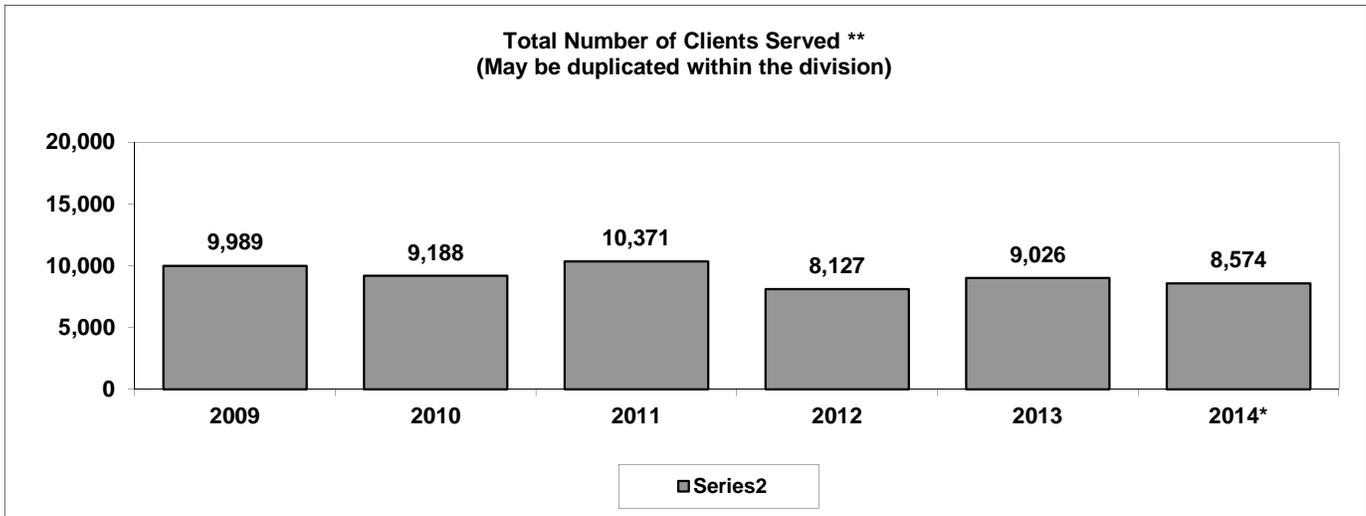
* SFY 2014 numbers are projections.

DIVISION OF SERVICES FOR THE BLIND UNDUPLICATED CLIENT COUNT SFY 2009 - 2014*



* SFY 2014 numbers are projections.

DIVISION OF YOUTH SERVICES UNDUPLICATED CLIENT COUNT SFY 2009 - 2014*



* SFY 2014 numbers are projections.

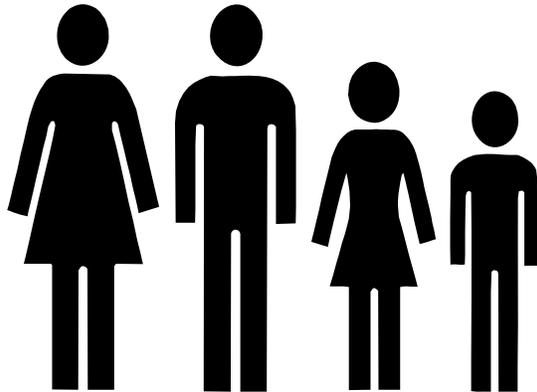
** These figures are duplicated within DYS as juveniles can receive multiple services such as Delinquent, FINS, etc

Source: DYS/OFA-Research and Statistics

DHS
UNDUPLICATED CLIENT COUNT



BY DIVISIONAL PROGRAMS



FOR SFY 2009 - 2014*

*SFY 2014 numbers are projections.

**DIVISION OF AGING AND ADULT SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2009 through 2014***

PROGRAMS	SFY 2009	Percent of Total^	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014*	Percent of Total^
Administration on Aging	146,184	95.15%	162,744	95.46%	110,721	95.44%	132,042	96.43%	114,010	95.53%	131,113	95.95%
Adult Protective Service Referrals	4,478	2.91%	4,015	2.35%	4,358	3.76%	4,350	3.18%	4,804	4.03%	5,000	3.66%
IndependentChoices	2,812	1.83%	3,105	1.82%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Senior Community Service Employment Program	163	0.11%	626	0.37%	590	0.51%	270	0.20%	274	0.23%	275	0.20%
Passages	0	0.00%	0	0.00%	77	0.07%	0	0.00%	0	0.00%	0	0.00%
Ombudsman Program	0	0.00%	0	0.00%	262	0.23%	262	0.19%	259	0.22%	262	0.19%
TOTAL	153,637	100.00%	170,490	100.00%	116,008	100.00%	136,924	100.00%	119,347	100.00%	136,650	100.00%
Unduplicated Client Count by Division	153,817		170,490		116,008		136,924		119,347		136,650	

* SFY 2014 numbers are projections.

^ Percentages may not add up to 100% due to rounding.

**DIVISION OF BEHAVIORAL HEALTH SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS**
FOR SFY 2009 through 2014***

PROGRAMS**	SFY 2009	Percent of Total^	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014*	Percent of Total^
Mental Health Programs												
Arkansas Health Center	N/A	N/A	N/A	N/A	3	0.01%	3	0.01%	3	0.01%	3	0.01%
AR State Hospital	232	0.90%	217	0.87%	212	0.78%	218	0.87%	234	0.94%	241	0.94%
Centers for Youth and Families	173	0.67%	187	0.75%	195	0.72%	194	0.77%	208	0.84%	214	0.84%
Community Counseling Services, Inc.	931	3.62%	901	3.60%	913	3.38%	897	3.56%	863	3.48%	889	3.48%
Counseling Associates, Inc.	1,442	5.61%	1,500	5.99%	1,528	5.65%	1,514	6.01%	1,510	6.10%	1,555	6.10%
Counseling Services of Eastern Arkansas	858	3.34%	855	3.42%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Delta Counseling Associates, Inc.	575	2.24%	549	2.19%	551	2.04%	497	1.97%	491	1.98%	506	1.98%
GAIN, Inc.	46	0.18%	42	0.17%	40	0.15%	40	0.16%	37	0.15%	38	0.15%
Health Resources of Arkansas.	1,612	6.27%	1,780	7.11%	1,795	6.64%	1,740	6.90%	1,619	6.54%	1,667	6.53%
Little Rock Community Mental Health Ctr.	1,732	6.73%	568	2.27%	633	2.34%	553	2.19%	660	2.66%	680	2.67%
Mid-South Health Systems Inc.	582	2.26%	1,622	6.48%	2,320	8.58%	2,256	8.95%	2,193	8.85%	2,259	8.86%
Ozark Counseling Services, Inc.	329	1.28%	N/A	N/A								
Ozark Guidance Ctr., Inc.	2,110	8.20%	2,036	8.13%	1,555	5.75%	1,763	7.00%	1,647	6.65%	1,696	6.65%
Professional Counseling Associates	687	2.67%	763	3.05%	738	2.73%	743	2.95%	359	1.45%	370	1.45%
Small Group Work Therapy	30	0.12%	29	0.12%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
South AR Regional Health Ctr.	982	3.82%	971	3.88%	931	3.44%	897	3.56%	874	3.53%	901	3.53%
S. E. AR Behavioral Healthcare Sys., Inc.	999	3.88%	1,028	4.11%	1,051	3.89%	976	3.87%	1,023	4.13%	1,054	4.13%
S. W. AR Counseling & Mental Health Ctr., Inc.	1,054	4.10%	1,003	4.01%	950	3.51%	898	3.56%	803	3.24%	827	3.24%
The Birch Tree Communities, Inc.	105	0.41%	118	0.47%	129	0.48%	138	0.55%	139	0.56%	143	0.56%
The Counseling Clinic, Inc.	252	0.98%	431	1.72%	617	2.28%	595	2.36%	487	1.97%	502	1.97%
Western AR Counseling & Guidance Ctr.	929	3.61%	972	3.88%	1,019	3.77%	1,104	4.38%	1,143	4.61%	1,177	4.61%
SUBTOTAL	15,660	60.89%	15,572	62.20%	15,180	56.13%	15,026	59.61%	14,293	57.69%	14,722	57.71%
ADAP Programs												
10th District Substance Abuse Program	179	0.70%	157	0.63%	203	0.75%	206	0.82%	220	0.89%	227	0.89%
Alternative Opportunities	71	0.28%	61	0.24%	78	0.29%	61	0.24%	528	2.13%	544	2.13%
Arkansas River Valley Area Council	236	0.92%	218	0.87%	246	0.91%	222	0.88%	260	1.05%	268	1.05%
Arkansas Treatment Services, PA	N/A	N/A	N/A	N/A	N/A	N/A	0	0.00%	146	0.59%	150	0.59%
AR Department of Corrections	1,010	3.93%	1,026	4.10%	1,187	4.39%	693	2.75%	1,120	4.52%	1,154	4.52%
AR Department of Community Corrections	330	1.28%	306	1.22%	840	3.11%	853	3.38%	725	2.93%	747	2.93%
Better Community Developers	209	0.81%	174	0.70%	209	0.77%	208	0.83%	177	0.71%	182	0.71%
Capstone Treatment Centers	44	0.17%	5	0.02%	10	0.04%	52	0.21%	44	0.18%	46	0.18%
CATAR Clinic	101	0.39%	117	0.47%	158	0.58%	34	0.13%	208	0.84%	214	0.84%
Chance Sobriety	N/A	N/A	N/A	N/A	N/A	N/A	1	0.00%	0	0.00%	0	0.00%
Counseling Associates	137	0.53%	144	0.58%	174	0.64%	172	0.68%	154	0.62%	158	0.62%
Counseling Clinic	144	0.56%	136	0.54%	210	0.78%	214	0.85%	164	0.66%	168	0.66%

**DIVISION OF BEHAVIORAL HEALTH SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS**
FOR SFY 2009 through 2014***

PROGRAMS**	SFY 2009	Percent of Total^	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014*	Percent of Total^
ADAP Programs (Continued)												
Crowley's Ridge Development Council	340	1.32%	282	1.13%	344	1.27%	310	1.23%	301	1.22%	310	1.22%
Decision Point (Alternative Opportunities)	522	2.03%	487	1.95%	690	2.55%	539	2.14%	0	0.00%	0	0.00%
Family Service Agency	257	1.00%	290	1.16%	409	1.51%	399	1.58%	400	1.61%	412	1.62%
Fort Smith Behavioral Health	272	1.06%	268	1.07%	295	1.09%	0	0.00%	11	0.04%	12	0.05%
Gateway House	N/A	N/A	N/A	N/A	0	0.00%	0	0.00%	0	0.00%	0	0.00%
GYST House	398	1.55%	358	1.43%	349	1.29%	493	1.96%	5	0.02%	5	0.02%
Harbor House	951	3.70%	936	3.74%	1,187	4.39%	1,188	4.72%	426	1.72%	438	1.72%
Health Resources of Arkansas	259	1.01%	290	1.16%	340	1.26%	314	1.25%	1,256	5.08%	1,294	5.07%
Human Development & Research Services	482	1.87%	420	1.68%	396	1.46%	454	1.80%	318	1.28%	328	1.29%
Little Rock Community Mental Health Center	63	0.24%	69	0.28%	140	0.52%	166	0.66%	283	1.14%	292	1.14%
Mid-South Health System	1	0.00%	N/A	N/A	N/A	N/A	N/A	N/A	164	0.66%	169	0.66%
Myles Boys Recovery	114	0.44%	128	0.51%	160	0.59%	0	0.00%	N/A	N/A	N/A	N/A
North Central Arkansas Development Council	33	0.13%	39	0.16%	30	0.11%	49	0.19%	N/A	N/A	N/A	N/A
Northwest Arkansas Psychological Group	8	0.03%	N/A	N/A	N/A	N/A	N/A	N/A	34	0.14%	35	0.14%
Ozark Counseling Services	1,120	4.36%	977	3.90%	1,109	4.10%	712	2.83%	N/A	N/A	N/A	N/A
Ozark Guidance Center	213	0.83%	202	0.81%	245	0.91%	240	0.95%	743	3.00%	765	3.00%
Ozark Mountain Alcohol Residential Treatment	N/A	N/A	N/A	N/A	N/A	N/A	37	0.15%	245	0.99%	252	0.99%
Ozark Recovery Center	N/A	N/A	N/A	N/A	N/A	N/A	34	0.13%	61	0.25%	63	0.25%
QH Dunston Adolescent	N/A	N/A	N/A	N/A	1	0.00%	30	0.12%	37	0.15%	38	0.15%
Quality Living Center	531	2.06%	673	2.69%	811	3.00%	672	2.67%	30	0.12%	30	0.12%
Quapaw House	483	1.88%	475	1.90%	622	2.30%	737	2.92%	632	2.55%	651	2.55%
Recovery Center of Arkansas	N/A	N/A	N/A	N/A	N/A	N/A	41	0.16%	646	2.61%	666	2.61%
Recovery Solutions, Inc.	N/A	N/A	N/A	N/A	31	0.11%	34	0.13%	68	0.27%	70	0.27%
River Valley Counseling	N/A	N/A	5	0.02%	0	0.00%	0	0.00%	N/A	N/A	N/A	N/A
Second Chance Recovery Center	279	1.08%	210	0.84%	252	0.93%	207	0.82%	N/A	N/A	N/A	N/A
Serenity Park	29	0.11%	18	0.07%	10	0.04%	3	0.01%	202	0.82%	208	0.82%
Serenity Counseling Advocates	N/A	N/A	1	0.00%	8	0.03%	16	0.06%	2	0.01%	2	0.01%
Sharon Nelson Counseling	N/A	N/A	1	0.00%	0	0.00%	0	0.00%	7	0.03%	7	0.03%
South Arkansas Youth Services	19	0.07%	34	0.14%	48	0.18%	61	0.24%	6	0.02%	6	0.02%
(SeABHS)	275	1.07%	265	1.06%	255	0.94%	219	0.87%	85	0.34%	87	0.34%
Southwest Arkansas Counseling & Mental Health Center	80	0.31%	100	0.40%	94	0.35%	128	0.51%	238	0.96%	245	0.96%
Springdale Treatment Center	38	0.15%	28	0.11%	14	0.05%	30	0.12%	146	0.59%	150	0.59%
Step Up Support Center	N/A	N/A	1	0.00%	0	0.00%	5	0.02%	3	0.01%	3	0.01%
The Bridge	N/A	N/A	1	N/A	0	0.00%	5	0.02%	12	0.05%	12	0.05%

**DIVISION OF BEHAVIORAL HEALTH SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS**
FOR SFY 2009 through 2014***

PROGRAMS**	SFY 2009	Percent of Total^	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014*	Percent of Total^
ADAP Programs (Continued)												
The Sugarloaf Reintegration Center	N/A	N/A	N/A	N/A	26	0.10%	3	0.01%	0	0.00%	0	0.00%
The United Methodist Children's Home (Arkansas Cares)	73	0.28%	41	0.16%	57	0.21%	42	0.17%	44	0.18%	45	0.18%
Union Co. Drug Court-South Ark Sub Abuse	241	0.94%	203	0.81%	263	0.97%	0	0.00%	0	0.00%	0	0.00%
University of Arkansas Medical Center Substance Abuse	46	0.18%	40	0.16%	51	0.19%	58	0.23%	86	0.35%	89	0.35%
Unique Counseling Clinic	3	0.01%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
United Family Services	113	0.44%	31	0.12%	40	0.15%	33	0.13%	45	0.18%	46	0.18%
Washington County Drug Court Treatment	112	0.44%	92	0.37%	18	0.07%	0	0.00%	N/A	N/A	N/A	N/A
WACGC (Horizon)	156	0.61%	58	0.23%	106	0.39%	102	0.40%	84	0.34%	87	0.34%
Wards of Serenity	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	0.01%	2	0.01%
Youth Bridge	85	0.33%	89	0.36%	140	0.52%	100	0.40%	108	0.44%	111	0.44%
SUBTOTAL	10,057	39.11%	9,463	37.80%	11,863	43.87%	10,176	40.39%	10,476	42.30%	10,788	42.29%
TOTAL	25,717	100.00%	25,035	100.00%	27,043	100.00%	25,202	100.00%	24,769	100.00%	25,510	100.00%
Unduplicated Client Count by Division	25,717		25,035		27,043		25,202		24,769		25,510	

* SFY 2014 numbers are projections.

** Some clients may be in multiple programs.

^ Percentages may not add up to 100% due to rounding.

Source: DBHS/OFA-Research and Statistics

**DIVISION OF CHILD CARE AND EARLY CHILDHOOD EDUCATION
UNDUPLICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2009 through 2014***

PROGRAMS	SFY 2009	Percent of Total [^]	SFY 2010	Percent of Total [^]	SFY 2011	Percent of Total [^]	SFY 2012	Percent of Total [^]	SFY 2013	Percent of Total [^]	SFY 2014*	Percent of Total [^]
Subsidized Child Care Services	20,000	100.00%	26,963	100.00%	19,507	100.00%	15,506	100.00%	14,276	100.00%	16,500	100.00%
TOTAL	20,000	100.00%	26,963	100.00%	19,507	100.00%	15,506	100.00%	14,276	100.00%	16,500	100.00%
Unduplicated Client Count by Division	18,156		26,963		19,507		15,506		14,276		16,500	

* SFY 2014 numbers are projections.

[^] Percentages may not add up to 100% due to rounding.

**DIVISION OF CHILDREN AND FAMILY SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2009 through 2014***

PROGRAMS	SFY 2009	Percent of Total [^]	SFY 2010	Percent of Total [^]	SFY 2011	Percent of Total [^]	SFY 2012	Percent of Total [^]	SFY 2013	Percent of Total [^]	SFY 2014*	Percent of Total [^]
Referral/Investigation	14,524	68.73%	15,480	67.65%	15,699	66.13%	16,181	68.10%	15,207	67.40%	16,270	67.40%
Adoption	547	2.59%	593	2.59%	654	2.75%	728	3.06%	838	3.71%	896	3.71%
Protective Service	4,432	20.97%	5,062	22.12%	5,583	23.52%	5,233	22.02%	4,902	21.73%	5,245	21.73%
Foster Care	989	4.68%	992	4.34%	1,055	4.44%	1,025	4.31%	1,020	4.52%	1,091	4.52%
Interstate Compact	111	0.53%	116	0.51%	118	0.50%	122	0.51%	117	0.52%	125	0.52%
Supportive Services	350	1.66%	459	2.01%	460	1.94%	303	1.28%	225	1.00%	241	1.00%
Independent Living Program	180	0.85%	181	0.79%	171	0.72%	170	0.72%	253	1.12%	271	1.12%
TOTAL	21,133	100.00%	22,883	100.00%	23,740	100.00%	23,762	100.00%	22,562	100.00%	24,139	100.00%
Unduplicated Client Count by Division	21,133		22,883		23,740		23,762		22,562		24,139	

* SFY 2014 numbers are projections.

[^] Percentages may not add up to 100% due to rounding.

**DIVISION OF COUNTY OPERATIONS
UNDUPLICATED CLIENT COUNT
BY PROGRAMS**
FOR SFY 2009 through 2014***

PROGRAMS**	SFY 2009	Percent of Total^	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014*	Percent of Total^
Transitional Employment Assistance	33,342	1.60%	34,701	1.60%	33,766	1.56%	31,504	1.41%	28,885	1.31%	28,800	1.41%
Work Pays (A)	8,005	0.38%	7,340	0.34%	7,322	0.34%	7,176	0.32%	6,803	0.31%	6,800	0.33%
Medicaid	774,505	37.19%	791,478	36.40%	817,750	37.89%	825,803	36.88%	829,512	37.54%	751,920	36.93%
SNAP (B)	577,329	27.72%	643,420	29.59%	678,358	31.43%	693,564	30.98%	696,343	31.51%	703,306	34.54%
SNAP (B) Employment & Training	1,381	0.07%	1,552	0.07%	1,827	0.08%	1,592	0.07%	1,624	0.07%	1,657	0.08%
SNAP (B) Nutrition Education	50,529	2.43%	50,316	2.31%	45,157	2.09%	41,786	1.87%	42,047	1.90%	42,888	2.11%
SNAP (B) Workfare	215	0.01%	231	0.01%	204	0.01%	253	0.01%	242	0.01%	247	0.01%
Commodity Distribution	333,002	15.99%	340,807	15.67%	367,462	17.03%	340,799	15.22%	355,769	16.10%	260,000	12.77%
Commodity Supplemental Food Prog.	N/A	N/A	2,817	0.13%	2,817	0.13%	2,985	0.13%	2,979	0.13%	3,000	0.15%
Shelter Plus Care	88	0.00%	119	0.01%	125	0.01%	96	0.00%	90	0.00%	90	0.00%
Aid to the Blind, Aged, Disabled	3	0.00%	4	0.00%	4	0.00%	3	0.00%	3	0.00%	3	0.00%
Weatherization	350	0.02%	251	0.01%	219	0.01%	258	0.01%	N/A	N/A	N/A	N/A
Weatherization- ARRA - (C)	N/A	N/A	615	0.03%	719	0.03%	526	0.02%	N/A	N/A	N/A	N/A
Emergency Food (1)	131,037	6.29%	129,162	5.94%	47,698	2.21%	136,753	6.11%	149,527	6.77%	145,000	7.12%
Low Income Energy Assistance (3)	138,762	6.66%	141,798	6.52%	126,528	5.86%	127,430	5.69%	71,194	3.22%	70,200	3.45%
Refugee Resettlement	9	0.00%	11	0.00%	5	0.00%	4	0.00%	13	0.00%	10	0.00%
Homeless Assistance-Emergency Shelter	2,672	0.13%	2,892	0.13%	2,870	0.13%	2,762	0.12%	2,474	0.11%	2,250	0.11%
Community Services Block Grants	31,190	1.50%	20,486	0.94%	19,550	0.91%	23,763	1.06%	22,227	1.01%	20,000	0.98%
CSBG - ARRA - (C)	N/A	N/A	3,391	0.16%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Homeless Prevention & Rapid Rehousing (C)	N/A	N/A	3,074	0.14%	5,768	0.27%	1,814	0.08%	N/A	N/A	N/A	N/A
TOTAL	2,082,419	100.00%	2,174,465	100.00%	2,158,149	100.00%	2,238,871	100.00%	2,209,732	100.00%	2,036,171	100.00%
Unduplicated Client Count by Division (2)	1,102,021(2)		1,159,628 (2)		1,183,319 (2)		1,193,125 (2)		1,141,216 (2)		1,062,325 (2)	

* SFY 2014 numbers are projections.

** Some clients may be in multiple programs.

^ Percentages may not add up to 100% due to rounding.

(1) Originates from "Food Banks" plus "TEFAP" (Needy Family) - source Commodity Distribution Program Summary page.

(2) Source of this figure is "Unduplicated Individuals by Program" and represents the agency's count of people served annually in the SNAP, Medicaid, TEA and Work Pays and various Community Service programs. Each client is only counted one time regardless of the number of services received.

(3) Source - Community Svc-2K2 worksheet -unduplicated column - All (4) HEAP lines.

(A) Established by Act 1705 of 2005, the intent of this program is to provide direct financial assistance and additional supportive services to individuals who were previously on public assistance through the Transitional Employment Assistance (TEA) program, but who left the program due to employment.

(B) The name of the Food Stamp Program was changed to the Supplemental Nutrition Assistance Program (SNAP) on October 1, 2008.

(C) Grant funded by the American Recovery and Reinvestment Act (ARRA) of 2009.

Source: DCO/OFA-Research and Statistics

**DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2009 through 2014***

PROGRAMS	SFY 2009	Percent of Total [^]	SFY 2010	Percent of Total [^]	SFY 2011	Percent of Total [^]	SFY 2012	Percent of Total [^]	SFY 2013	Percent of Total [^]	SFY 2014*	Percent of Total [^]
Early Intervention	450	11.18%	370	11.38%	517	37.57%	1,212	37.18%	998	33.22%	800	28.27%
Early Childhood	250	6.21%	133	4.09%	195	14.17%	833	25.55%	825	27.46%	830	29.33%
Field Services	2,775	68.94%	2,229	68.58%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Children Medical Services	550	13.66%	518	15.94%	664	48.26%	1,215	37.27%	1,181	39.31%	1,200	42.40%
TOTAL	4,025	100.00%	3,250	100.00%	1,376	100.00%	3,260	100.00%	3,004	100.00%	2,830	100.00%
Unduplicated Client Count by Division	5,154		3,250		1,376		3,260		3,004		2,830	

* SFY 2014 numbers are projections.

[^] Percentages may not add up to 100% due to rounding.

Source: DDDS/OFA-Research and Statistics

**DIVISION OF SERVICES FOR THE BLIND
UNDUPLICATED CLIENT COUNT
BY PROGRAMS**
FOR SFY 2009 through 2014***

PROGRAMS**	SFY 2009	Percent of Total^	SFY 2010	Percent of Total^	SFY 2011	Percent of Total^	SFY 2012	Percent of Total^	SFY 2013	Percent of Total^	SFY 2014*	Percent of Total^
Vocational Rehabilitation	1,253	59.84%	1,309	64.80%	1,352	69.83%	1,407	76.68%	1,258	78.53%	1,290	84.98%
Living Independence for Elders***	678	32.38%	711	35.20%	584	30.17%	428	23.32%	344	21.47%	228	15.02%
TOTAL	1,931	100.00%	2,020	100.00%	1,936	100.00%	1,835	100.00%	1,602	100.00%	1,518	100.00%
Unduplicated Client Count by Division	1,931		2,020		1,936		1,835		1,602		1,518	

* SFY 2014 numbers are projections.

** Clients may be receiving services from other DHS divisions.

*** DSB has downsized its Living Independence for Elders (LIFE) staff due to insufficient funding.

^ Percentages may not add up to 100% due to rounding.

**DIVISION OF YOUTH SERVICES
UNDUPLICATED CLIENT COUNT
BY PROGRAMS
FOR SFY 2009 through 2014***

PROGRAMS	SFY 2009	Percent of Total [^]	SFY 2010	Percent of Total [^]	SFY 2011	Percent of Total [^]	SFY 2012	Percent of Total [^]	SFY 2013	Percent of Total [^]	SFY 2014*	Percent of Total [^]
<u>Custody Juveniles</u>												
Residential and Regional Juvenile Programs	201	6.88%	14	1.05%	539	18.79%	363	5.35%	632	7.60%	600	7.59%
Specialized Programs	45	1.54%	7	0.52%	167	5.82%	114	1.68%	208	2.50%	198	2.51%
Aftercare	67	2.29%	14	1.05%	16	0.56%	568	8.37%	889	10.69%	845	10.69%
SUBTOTAL**	313	10.71%	35	2.62%	722	25.17%	1,045	15.40%	1,729	20.79%	1,643	20.79%
<u>Non-Custody Juveniles</u>												
Delinquent	1,084	37.09%	295	22.06%	490	17.09%	2,460	36.25%	3,164	38.05%	3,006	38.05%
Diversion	820	28.05%	776	58.04%	1,293	45.08%	1,485	21.88%	1,309	15.74%	1,244	15.74%
FINS	706	24.15%	231	17.28%	363	12.66%	1,797	26.48%	2,114	25.42%	2,008	25.41%
SUBTOTAL**	2,610	89.29%	1,302	97.38%	2,146	74.83%	5,742	84.60%	6,587	79.21%	6,258	79.21%
TOTAL	2,923	100.00%	1,337	100.00%	2,868	100.00%	6,787	100.00%	8,316	100.00%	7,901	100.00%
Unduplicated Client Count by Division	2,993		1,321		2,868		6,128		7,245		6,883***	

* SFY 2014 numbers are projections.

** There is duplication of juveniles within this category, because juveniles move from program to program during their commitment and are counted in multiple programs.

*** SFY 2014 shows a 5% cut as the Division is working to reduce the length of stay for custody youth and work more in the community to find services and programs for youth at risk.

[^] Percentages may not add up to 100% due to rounding.

Source: DYS/OFA-Research and Statistics