

Arkansas Health Payment Improvement Initiative

Stakeholder Survey Summary
8/8/2011

Detailed responses can be found on the
DMS website: ardhs.sharepointsite.net

Please indicate which response best represents you.

- Medical provider: 39
- Health System Administrator: 25
- Consumer/Patient: 2
- Voluntary Organization: 2
- Research Organization: 0
- Other: 31
- N/A: 3

Promising Areas: May 26th

- ⦿ Diabetes
- ⦿ Hypertension
- ⦿ Chronic Obstructive Pulmonary Disease
- ⦿ Congestive Heart Failure
- ⦿ Pregnancy/Delivery - C-section, timing of delivery
- ⦿ Neonatal Intensive Care Unit care
- ⦿ Outpatient Infections
- ⦿ Activities of Daily Living - supportive care/appropriate location
- ⦿ Preventive Care
- ⦿ Mental Health/Behavioral Health
- ⦿ Developmental/Intellectual Disabilities
- ⦿ Ischemic Heart Disease

Please provide any comments on any of the potential priority items discussed at the May 26th meeting.

- Chronic conditions: Diabetes 21, Hypertension 16, Chronic Obstructive Pulmonary Disease 10, Congestive Heart Failure 10, Heart Disease 3
- Prevention: 20
- Mental and/or behavioral health: 12
- Access to appropriate care: 5
- Pregnancy / NICU: 6

Other than the areas above, describe any additional disease states or health conditions where you see inefficiencies. Please provide as much detail as possible.

- ◎ Obesity: 15
- ◎ Dental: 8
- ◎ Patient compliance / education / engagement: 6
- ◎ Teen pregnancy: 4
- ◎ End of life care planning: 4
- ◎ Cancer: 4

In as much detail as possible, please describe your suggestion for improvement of the specific diseases or conditions and their related positive outcomes.

- N/A: 12
- Care coordination: 10
- Use local health units and local community resources: 10
- Increase funding for lifestyle programs (tobacco, obesity): 5
- Use physician extenders for primary care: 5

Are there barriers in the current system that would need to be overcome in order for your suggested improvements to occur?

- ◎ Money/funding/finances: 11
- ◎ Billing for prevention/counseling/education: 6
- ◎ Patient education: 5 / Legislature education: 1
- ◎ Barriers to access for legal immigrant children (5 year wait): 5
- ◎ Home health care vs. nursing home care (appropriate placement): 5
- ◎ Medicaid enrollment/reenrollment for children: 4

Why do you see this as a promising area for initial exploration?

- ◎ Item is a major cost driver: 18
- ◎ Necessary provider groups are already prepared: 14
- ◎ Item impacts a broad group of beneficiaries: 12
- ◎ Community based initiatives are already focused on many of these items: 2

Please provide any other comments, solutions or suggestions you would like captured.

- ◎ Provider & Payment

- > hold providers to the same standards
- > pay by team, reward quality and cost savings
- > state and provider cooperation on rate setting
- > offer incentives to get more providers to come to rural counties

- ◎ Patient engagement & education

- ◎ Must consider population, social determinates of health, education, cultural diversity and transportation as you build bundles

Bending the Cost Curve - 2010

- ◎ Streamline Mental Health Service (RSPMI)
- ◎ Prior-authorization / Utilization Review
- ◎ Developmental Disability retrospective review
- ◎ Reimbursement for telemedicine
- ◎ Seek additional funding sources for state match
- ◎ Community-based care management
- ◎ Access to preventive care / promote wellness
- ◎ Access to hospice services

Bending the Cost Curve - 2010

- ◎ Streamline transportation policies
- ◎ Utilize physician extenders - APNs, Pas
- ◎ Chronic disease management
- ◎ Explore medical home clinics
- ◎ Electronic health records
- ◎ Improve immunization rates
- ◎ Prescription drug use, misuse, generic
- ◎ Outpatient infections
- ◎ Reform the payment system

Online materials:

- ◎ <https://ardhs.sharepointsite.net>