NCI Adult Consumer Survey Outcomes

Arkansas Report

2011-2012 Data

NATIONAL CORE INDICATORS

A Collaboration of

the National Association of State Directors of

Developmental Disabilities Services

and Human Services Research Institute

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What is the NCI Adult Consumer Survey?

The National Core Indicators (NCI) program is a voluntary effort by state developmental disability agencies to track and measure their own performance and to pool knowledge and resources to create a nationally validated set of performance measures. The effort is coordinated by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) in collaboration with the Human Services Research Institute (HSRI). NCI has developed a set of over 100 standard performance measures (or "indicators") states use to assess the outcomes of services provided to individuals and their families. These indicators focus on areas such as: employment, rights, service planning, community inclusion, choice, health, and safety. For the 2011-12 data collection cycle, 29 states and 23 sub-state entities participated in NCI.

The NCI Adult Consumer Survey is an interview conducted with a person who is receiving services from the state. The NCI Adult Consumer Survey is used to gather data on approximately 60 consumer outcomes and is regularly refined and tested to ensure that it is valid and reliable. Interviewers meet with individuals to ask questions about where they live and work, the kinds of choices they make, the activities they do in the community, their relationships with friends and family, and their health and well-being.

What topics are covered by the survey?

The National Core Indicators are organized by "domains" or topics. These domains are further broken down into sub-domains, each of which has a statement that indicates what concerns are being measured. Each sub-domain includes one or more "indicators" of how the state is performing in this area. The table on the following page lists the domains and sub-domains covered by the NCI Adult Consumer Survey indicators.

TABLE 1. NCI ADULT CONSUMER SURVEY – DOMAINS AND SUB-DOMAINS

Domain	Sub-Domain	Description of Sub-Domain
Individual Outcomes	Work	People have support to find and maintain community integrated employment.
	Community Inclusion	People have support to participate in everyday community activities.
	Choice and Decision-Making	People make choices about their lives and are actively engaged in planning their services and supports.
	Self Determination	People have authority and are supported to direct and manage their own services.
	Relationships	People have friends and relationships.
	Satisfaction	People are satisfied with the services and supports they receive.
Health, Welfare, and Rights	Safety	People are safe from abuse, neglect, and injury.
	Health	People secure needed health services.
	Medications	Medications are managed effectively and appropriately.
	Wellness	People are supported to maintain healthy habits.
	Respect/Rights	People receive the same respect and protections as others in the community.
Staff Stability and Competence	Staff Competence	Direct contact staff are competent to provide services and support.
System Performance	Service Coordination	Service coordinators are accessible, responsive, and support the person's participation in service planning.
	Access	Publicly-funded services are readily available to individuals who need and qualify for them.

How were people selected to participate?

Each state is instructed to complete a minimum of 400 surveys with a random sample of individuals over the age of 18 who are receiving at least one publicly funded service besides case management. A sample size of 400 allows valid comparisons to be made across states with a 95% confidence level and a +/- 5% margin of error. Most states draw a sample greater than 400 in order to account for refusals and inaccurate contact information.

Proxy Respondents

Proxy responses are allowed only for the background information and Section II of the survey, which are based on objective measures: Community Inclusion, Choices, Respect/Rights, and Access to Needed Services. Proxy respondents are used only when the individual cannot complete the survey or chooses to have a proxy respondent. Only people who know the individual well (such as family, friends, or staff) are acceptable respondents, and to avoid conflict of interest, service coordinators are not allowed to respond for individuals on their caseloads.

Limitations of Data

The NCI Adult Consumer Survey tool is not intended to be used for monitoring individuals or providers, but rather for assessing system-wide performance. The NCI Average should not be interpreted as necessarily defining "acceptable" levels of performance or satisfaction, nor does it provide benchmarks for acceptable or unacceptable levels of performance for each indicator. Instead, it describes average levels of performance or satisfaction across the states. It is up to public managers, policy-makers, and other stakeholders to decide what is an acceptable or unacceptable result (i.e., scale score or percentage of individuals achieving the indicated outcome).

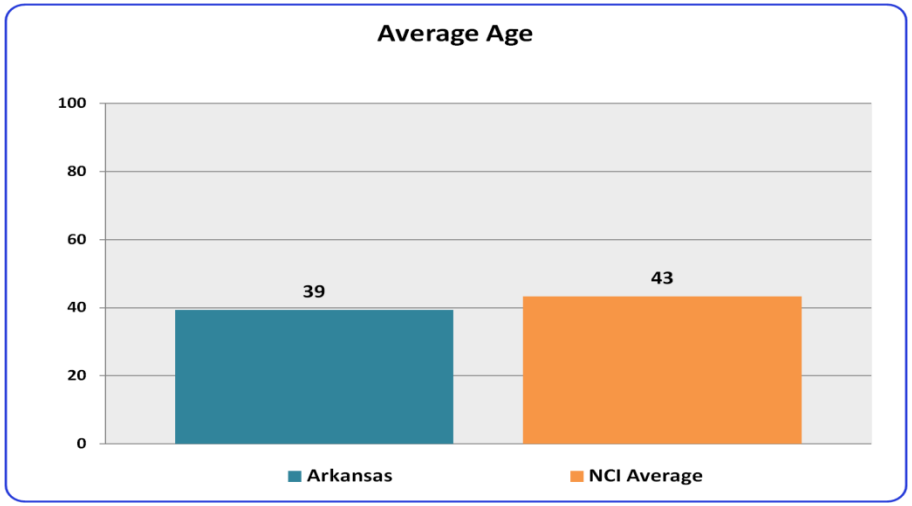
What is contained in this report?

This report illustrates 2011-2012 NCI Adult Consumer Survey demographic and individual outcome results from Arkansas compared to the NCI Average (the average of all state percentages). In 2011-12, 19 states and one sub-state entity conducted the Adult Consumer Survey. All results are shown in chart form along with descriptive text to the right of each chart. State and national data results for the NCI Adult Consumer Survey can also be found online at http://www.nationalcoreindicators.org.

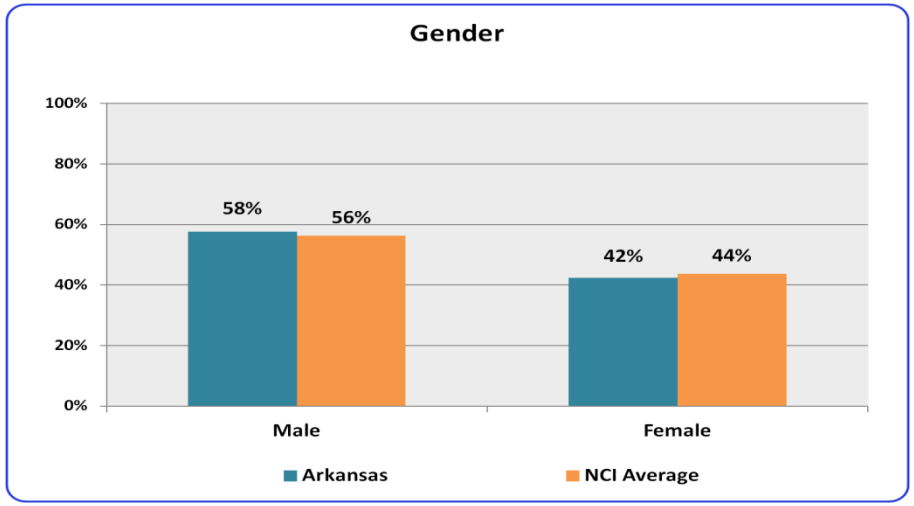
Results: Demographics

Illustrates the demographic profile of survey participants

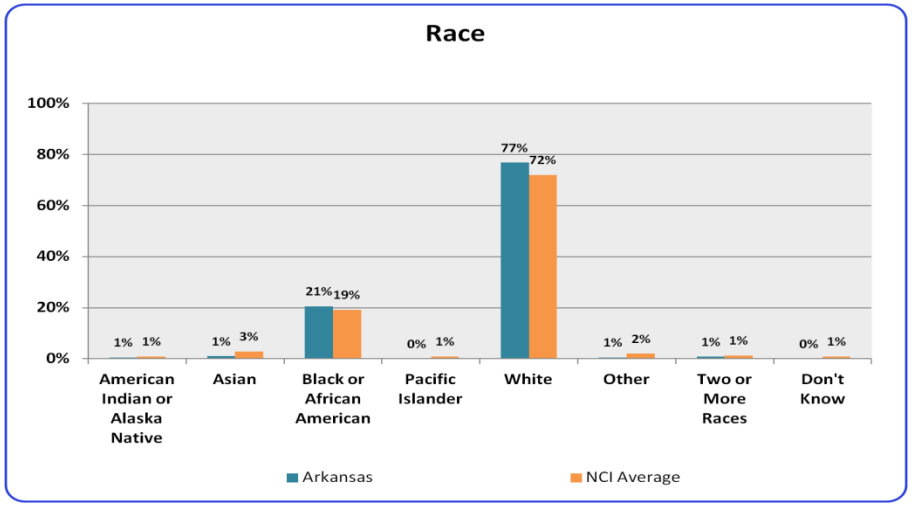
GRAPH 1. AGE



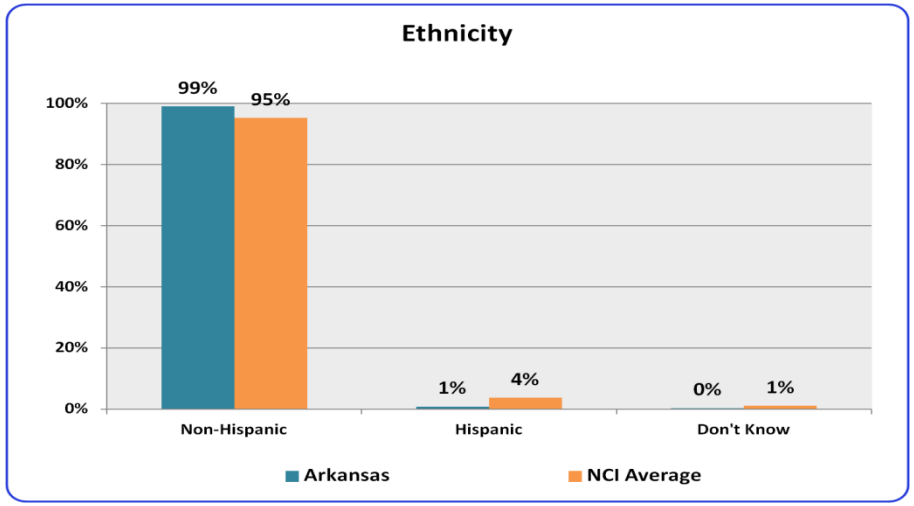
GRAPH 2. GENDER



GRAPH 3. RACE



GRAPH 4. ETHNICITY



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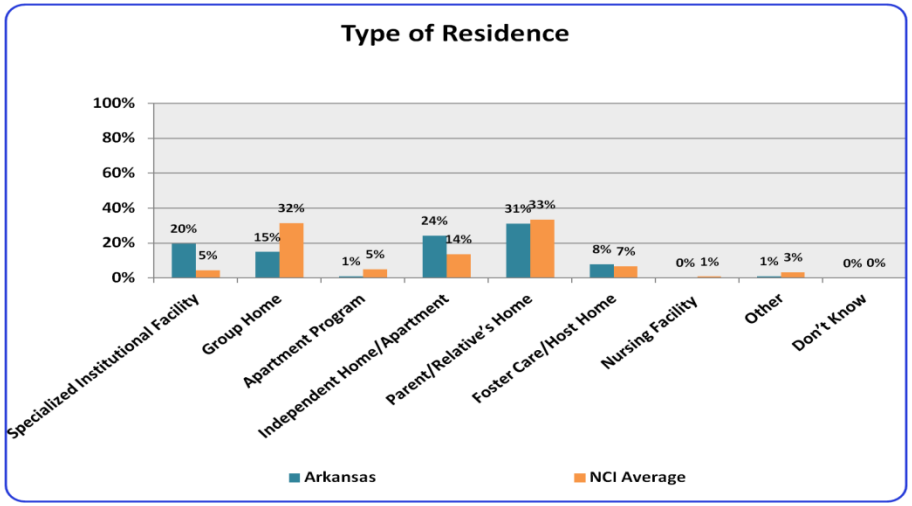
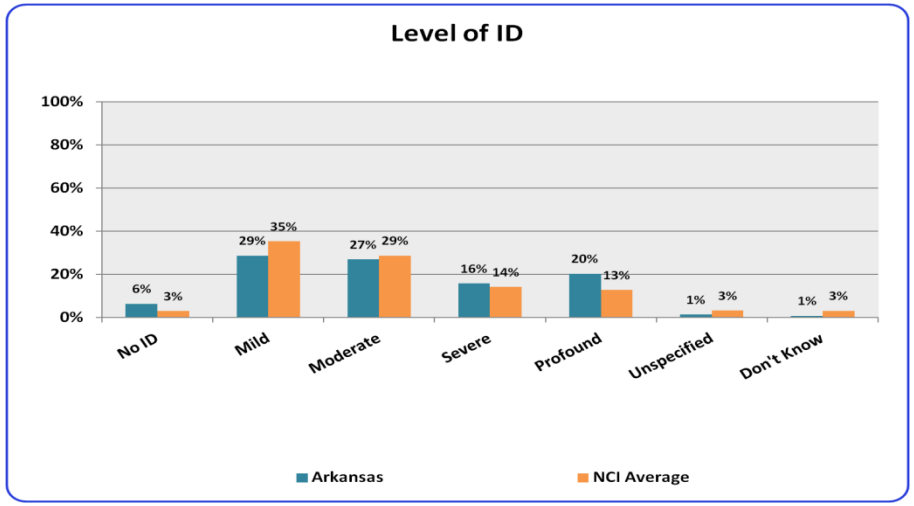
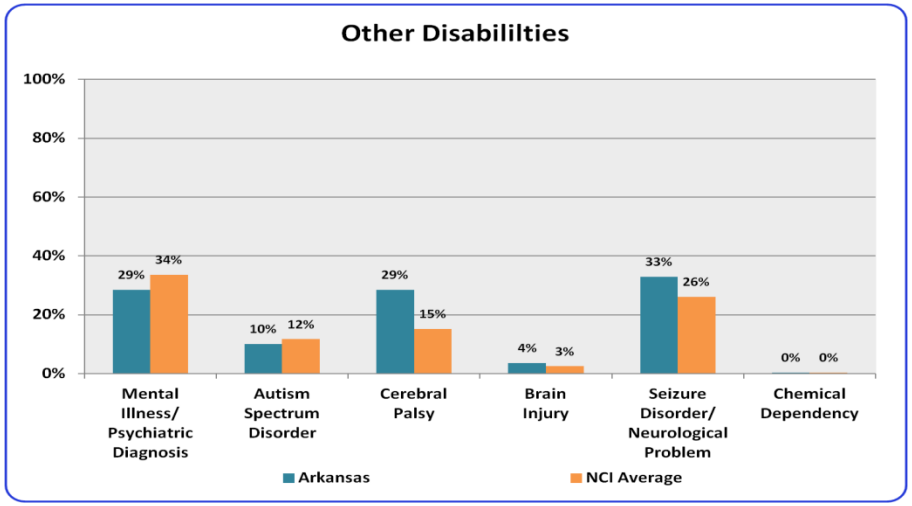
GRAPH 5. TYPE OF RESIDENCE



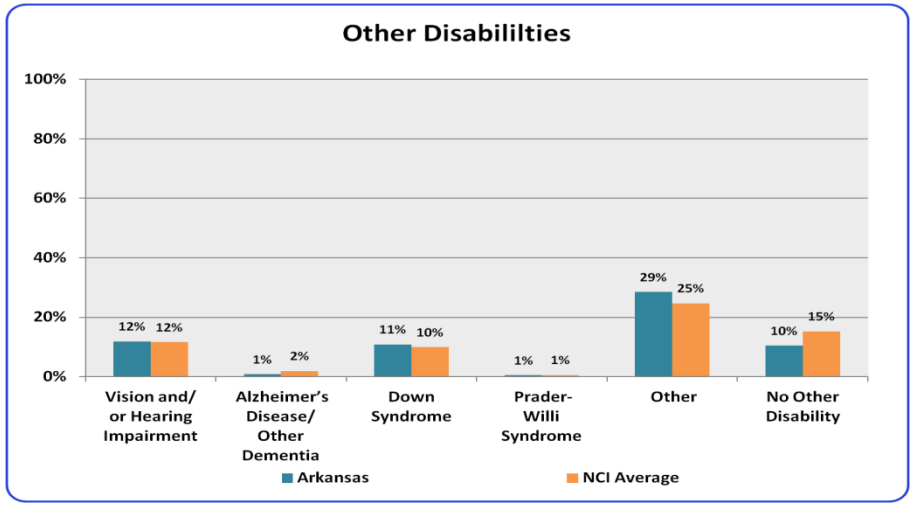
GRAPH 6. LEVEL OF ID



GRAPH 7A. OTHER DISABILITIES



GRAPH 7B. OTHER DISABILITIES (CONTINUED)



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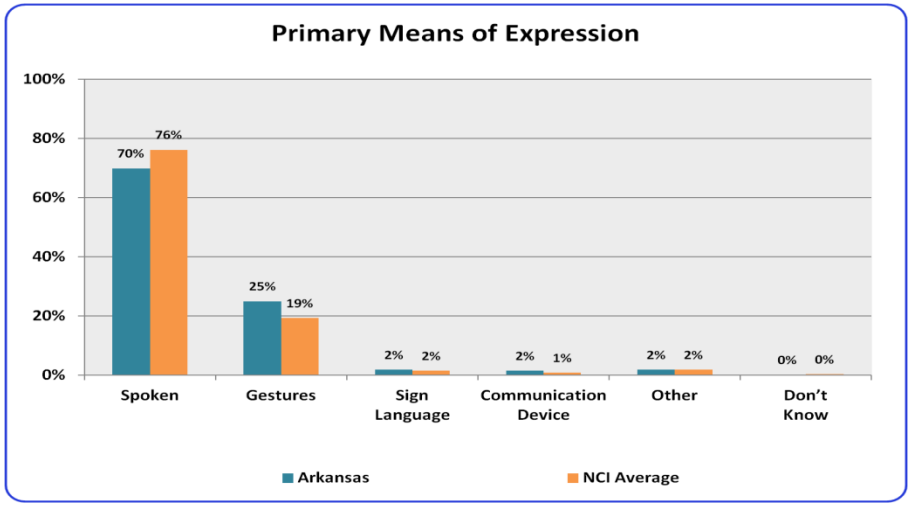
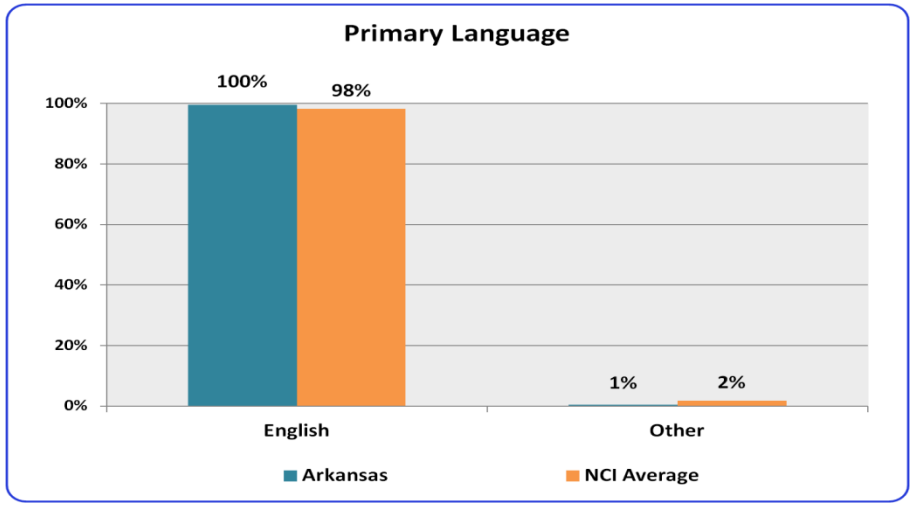
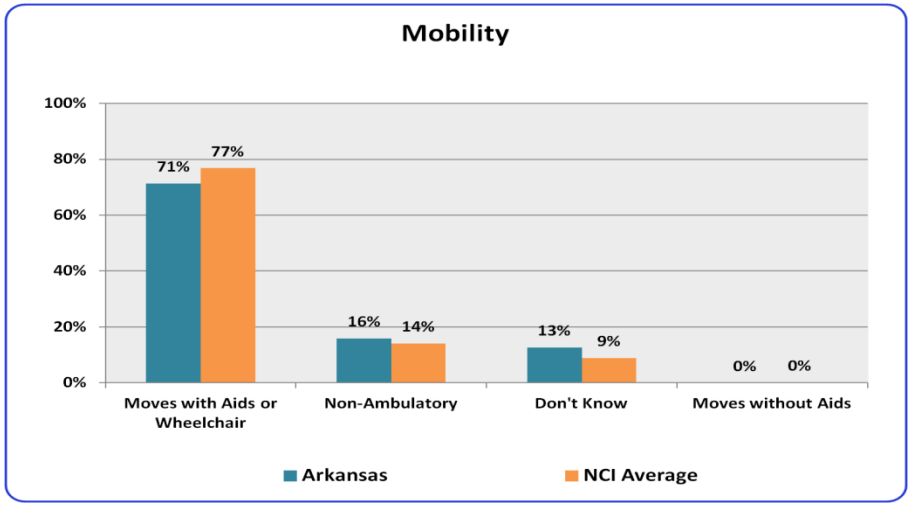
GRAPH 8. PRIMARY MEANS OF COMMUNICATION



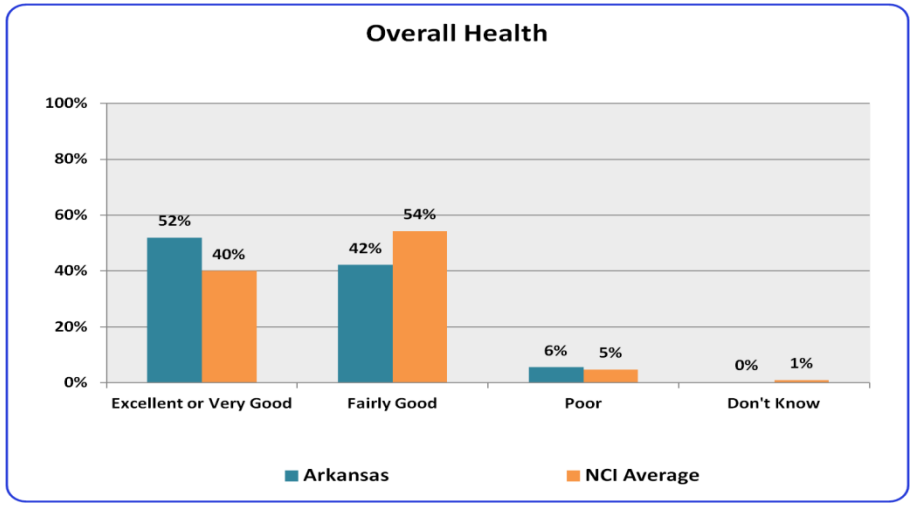
GRAPH 9. PRIMARY LANGUAGE



GRAPH 10. MOBILITY

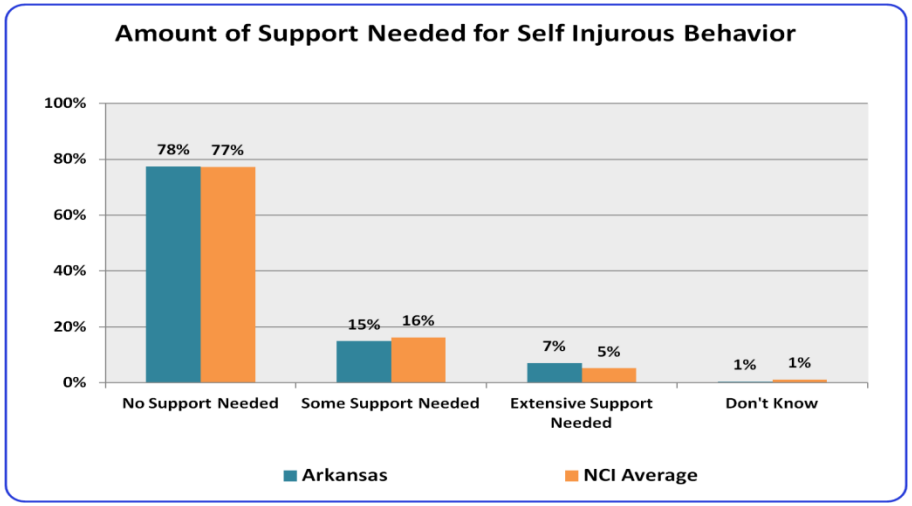


GRAPH 11. OVERALL HEALTH

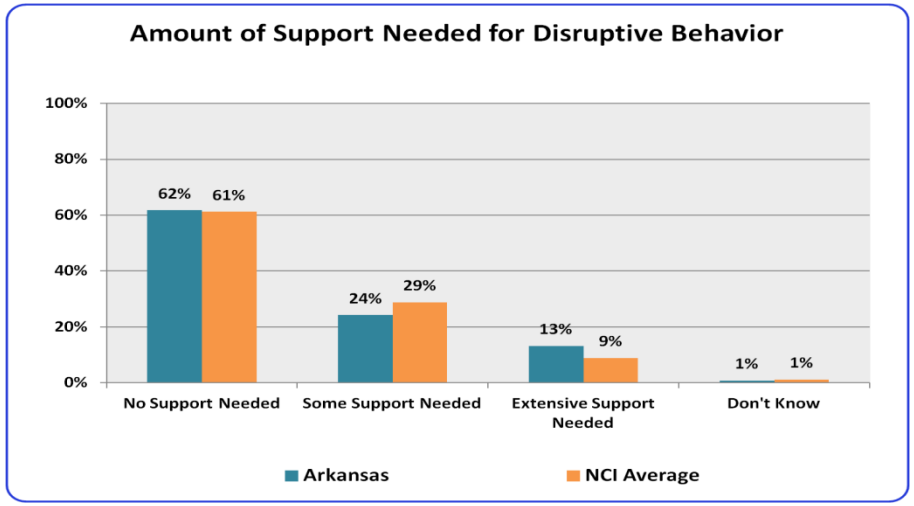


NATIONAL CORE INDICATORS

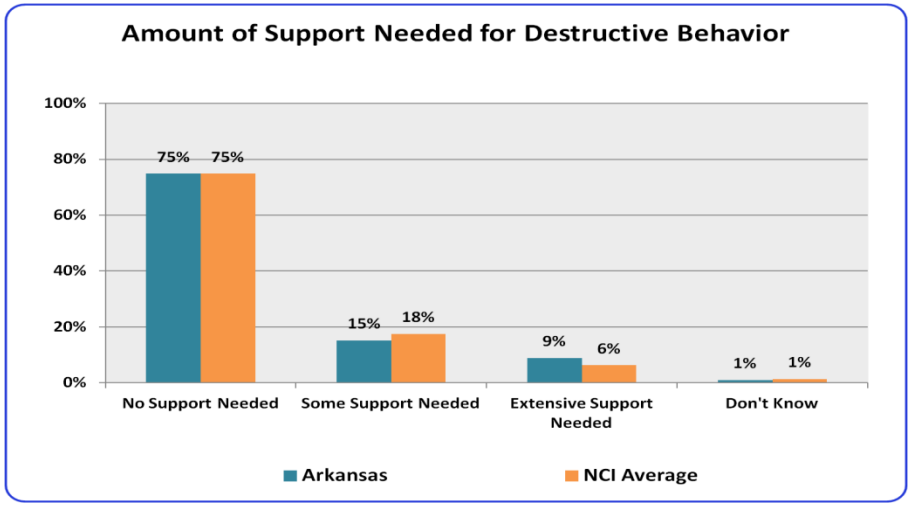
GRAPH 12. AMOUNT OF SUPPORT NEEDED FOR SELF INJUROUS BEHAVIOR



GRAPH 13. AMOUNT OF SUPPORT NEEDED FOR DISRUPTIVE BEHAVIOR



GRAPH 14. AMOUNT OF SUPPORT NEEDED FOR DESTRUCTIVE BEHAVIOR

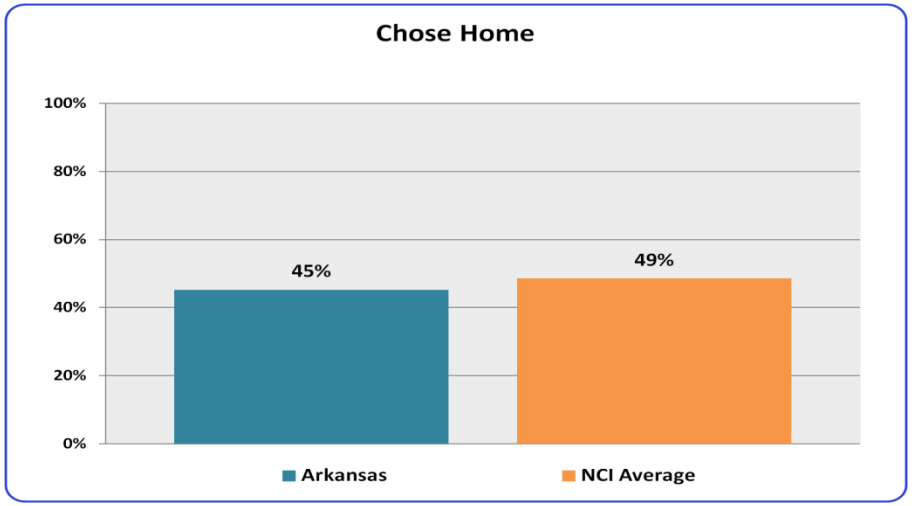


NATIONAL CORE INDICATORS

Choice

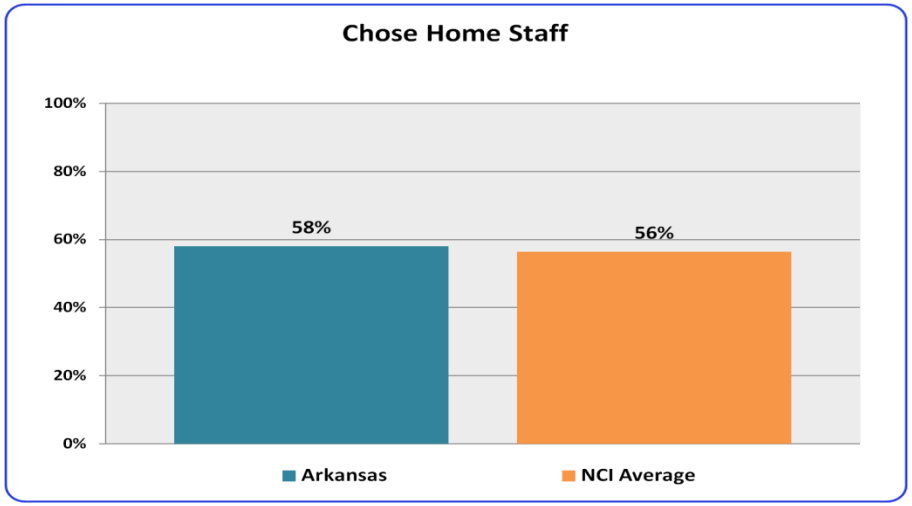
People make choices about their lives and are actively engaged in planning their services and supports.

GRAPH 15. CHOSE HOME



This graph illustrates 45% of respondents from Arkansas and 49% of respondents across NCI States reported they chose or had some input in choosing their where they live.

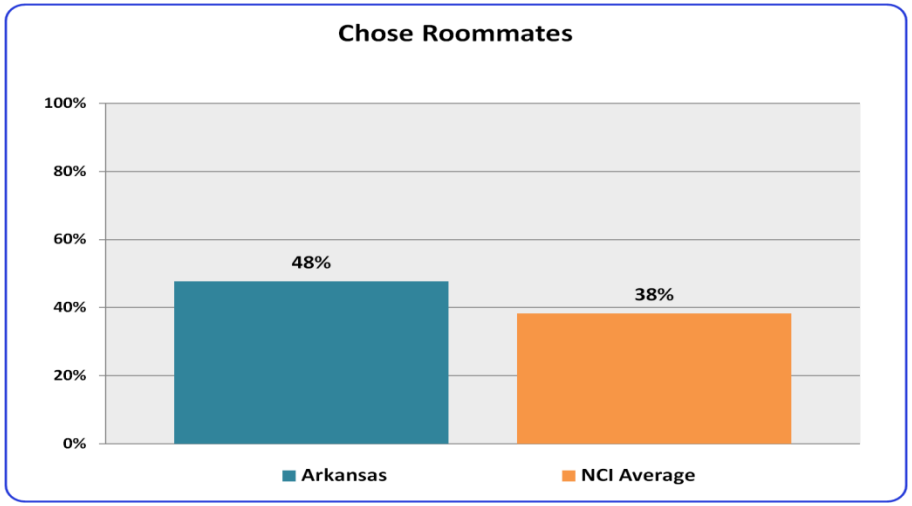
GRAPH 16. CHOSE HOME STAFF



This graph illustrates 58% of respondents from Arkansas and 56% of respondents across NCI States reported they chose or were aware they could request to change their home staff.

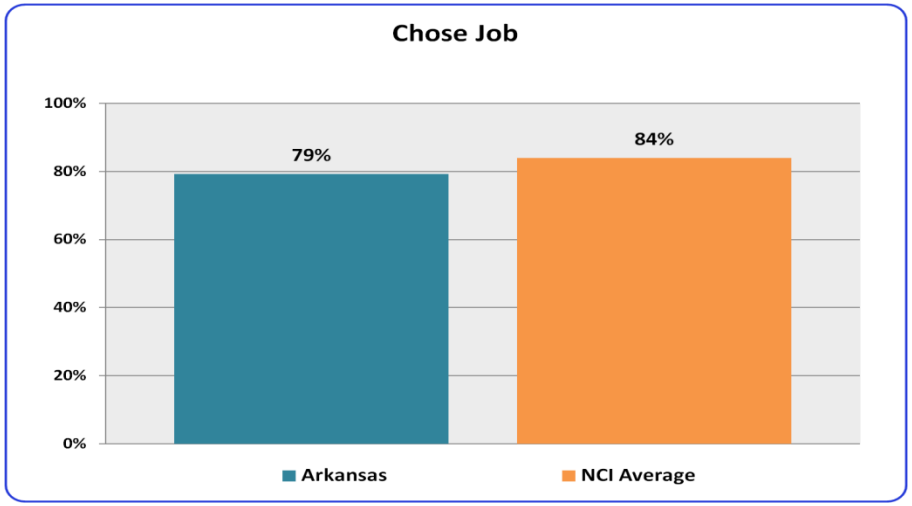
NATIONAL CORE INDICATORS

GRAPH 17. CHOSE ROOMMATES



This graph illustrates 48% of respondents from Arkansas and 38% of respondents across NCI States reported they chose or had some input in choosing their roommates.

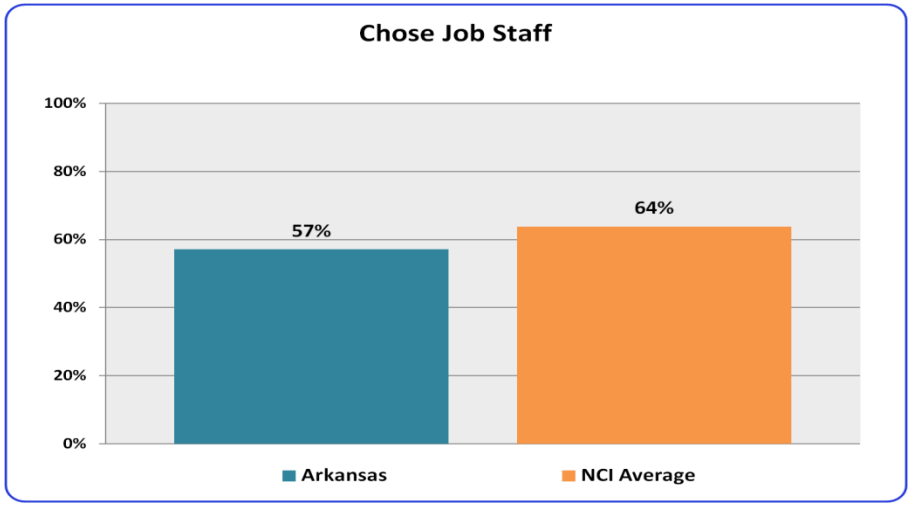
GRAPH 18. CHOSE JOB



This graph illustrates 79% of respondents from Arkansas and 84% of respondents across NCI States reported they chose or had some input in choosing their job.

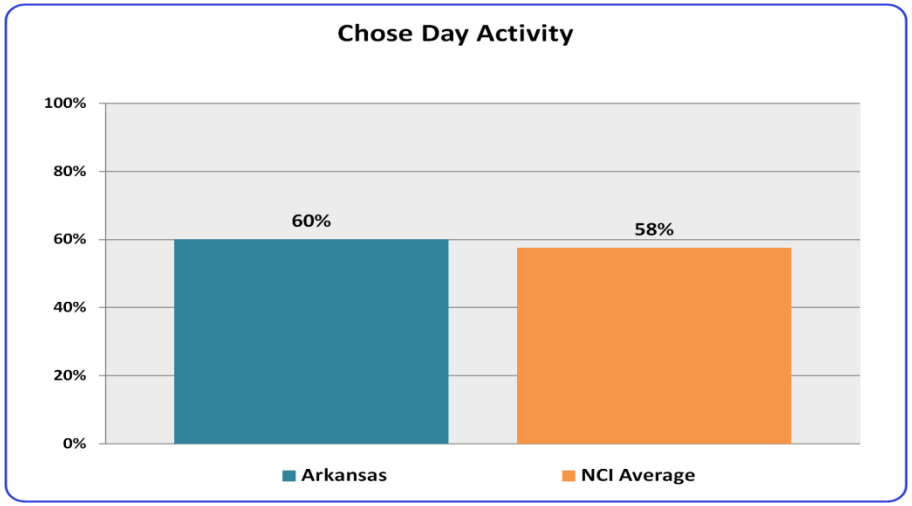
NATIONAL CORE INDICATORS

GRAPH 19. CHOSE JOB STAFF



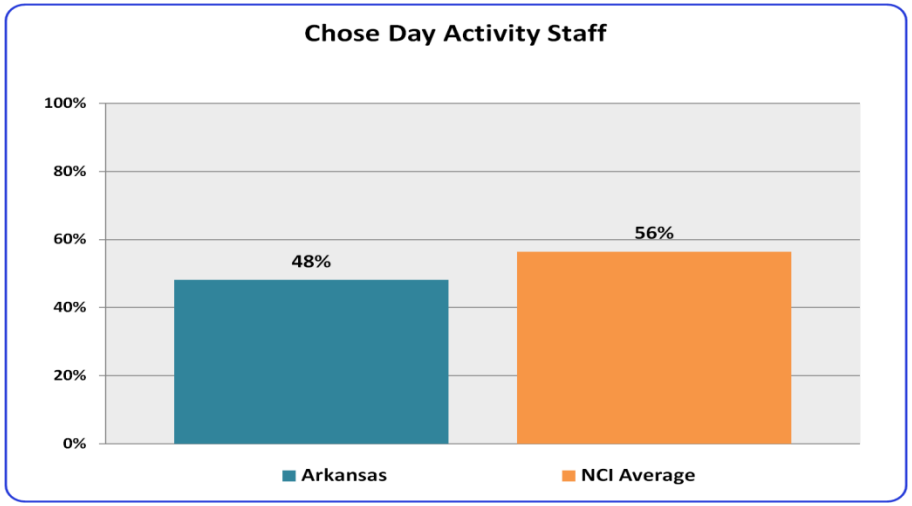
This graph illustrates 57% of respondents from Arkansas and 64% of respondents across NCI States reported they chose or were aware they could request a change in job staff.

GRAPH 20. CHOSE DAY ACTIVITY



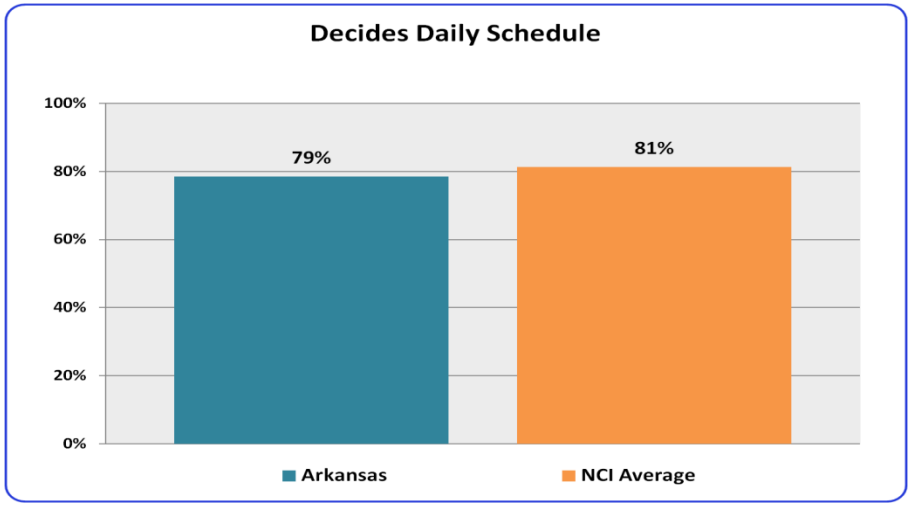
This graph illustrates 60% of respondents from Arkansas and 58% of respondents across NCI States reported they chose or had some input in choosing their day activity.

GRAPH 21. CHOSE DAY ACTIVTY STAFF



This graph illustrates 48% of respondents from Arkansas and 56% of respondents across NCI States reported they chose or could request a change in day activity staff.

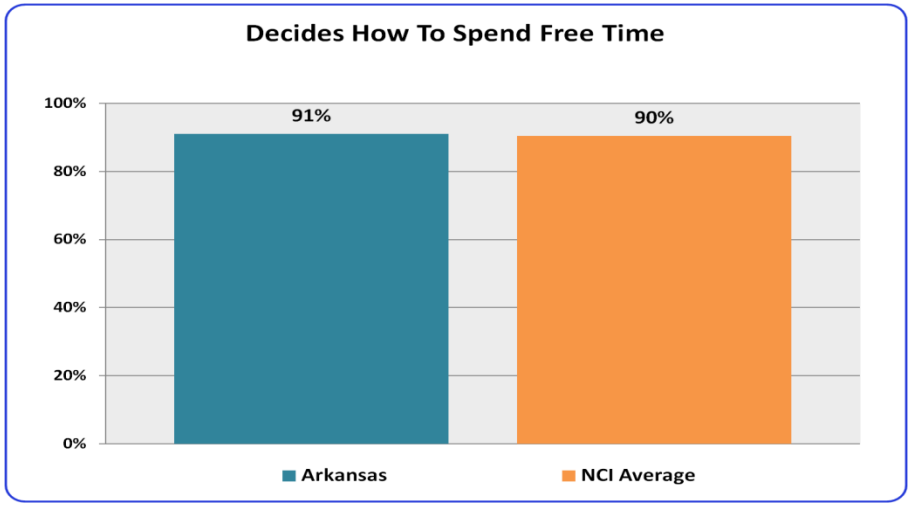
GRAPH 22. CHOOSES DAILY SCHEDULE



This graph illustrates 79% of respondents from Arkansas and 81% of respondents across NCI States reported they choose or have input in choosing their daily schedule.

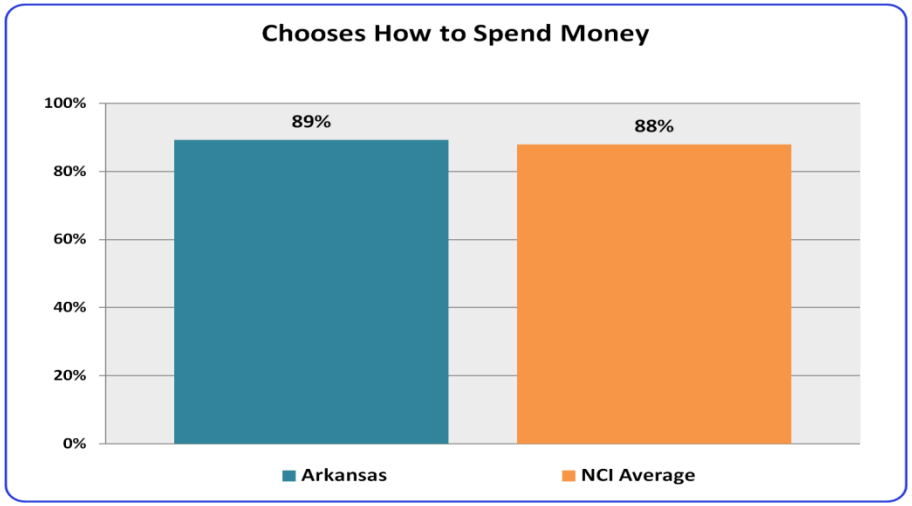
NATIONAL CORE INDICATORS

GRAPH 23. CHOOSES HOW TO SPEND FREE TIME



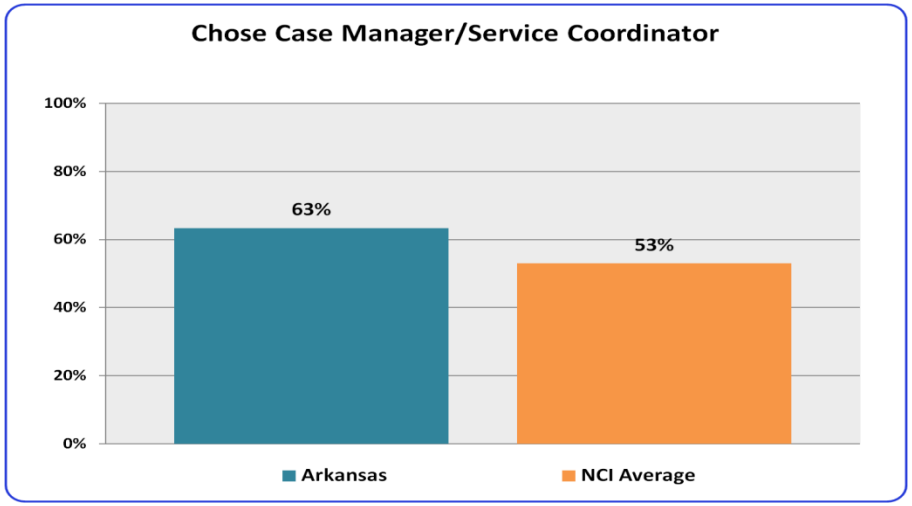
This graph illustrates 91% of respondents from Arkansas and 90% of respondents across NCI States reported they choose or have input in choosing how to spend free time.

GRAPH 24. CHOOSES WHAT TO BUY



This graph illustrates 89% of respondents from Arkansas and 88% of respondents across NCI States reported they choose or have input in choosing how to spend their money.

GRAPH 25. CHOSE SERVICE COORDINATOR



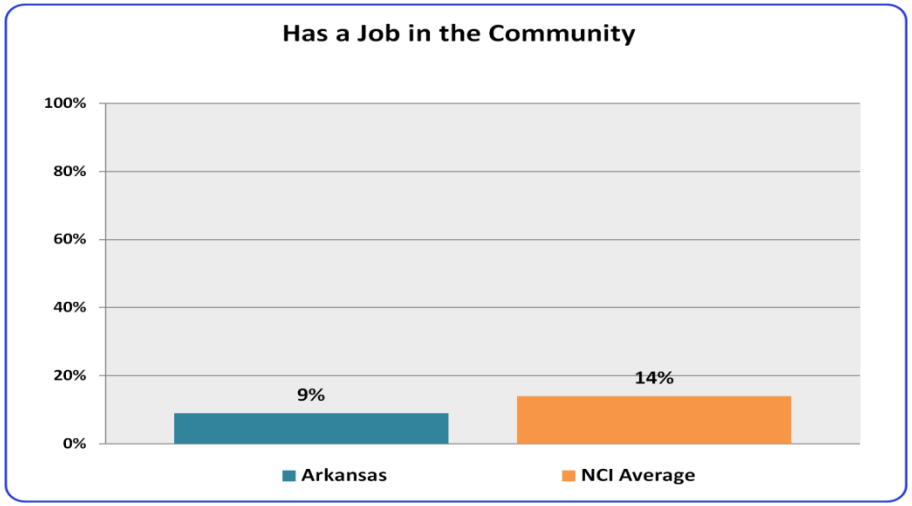
This graph illustrates 63% of respondents from Arkansas and 53% of respondents across NCI States reported they chose or were aware they could request to change their case manager/service coordinator.

NATIONAL CORE INDICATORS

Work

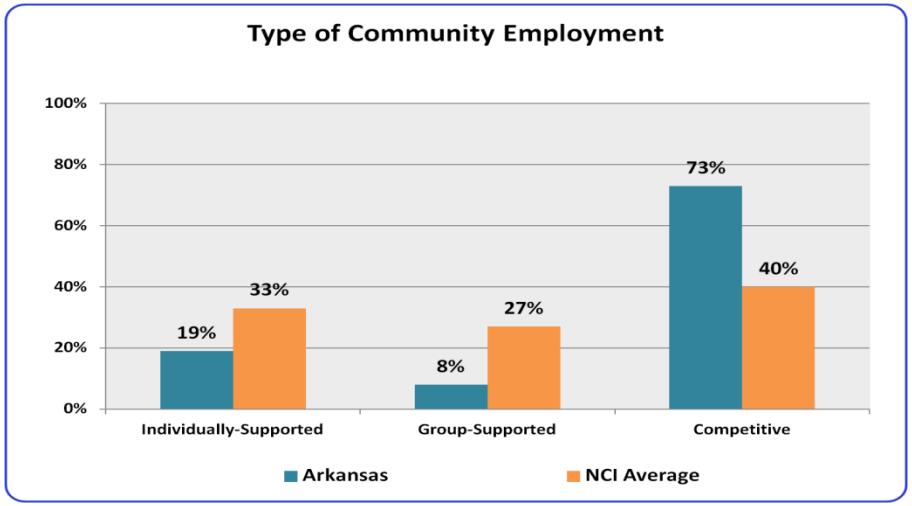
People have support to find and maintain community integrated employment.

GRAPH 26. HAS A JOB IN THE COMMUNITY



This graph illustrates 9% of respondents from Arkansas and 14% of respondents across NCI States were reported to be working in community-based employment.

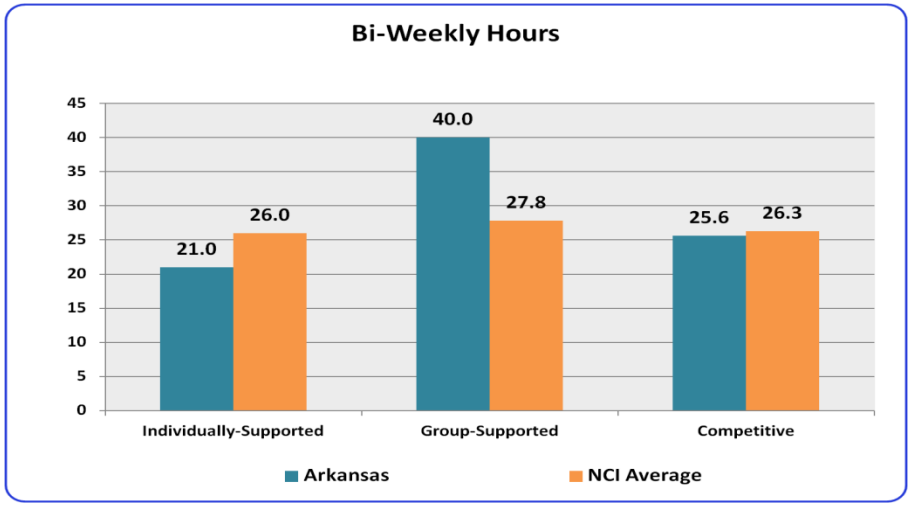
GRAPH 27. TYPE OF JOB IN THE COMMUNITY



This graph illustrates the type of employment support for people reported to have a job in the community from Arkansas and across NCI States is: 19% and 33% individually-supported, 8% and 27% group-supported, and 73% and 40% competitive.

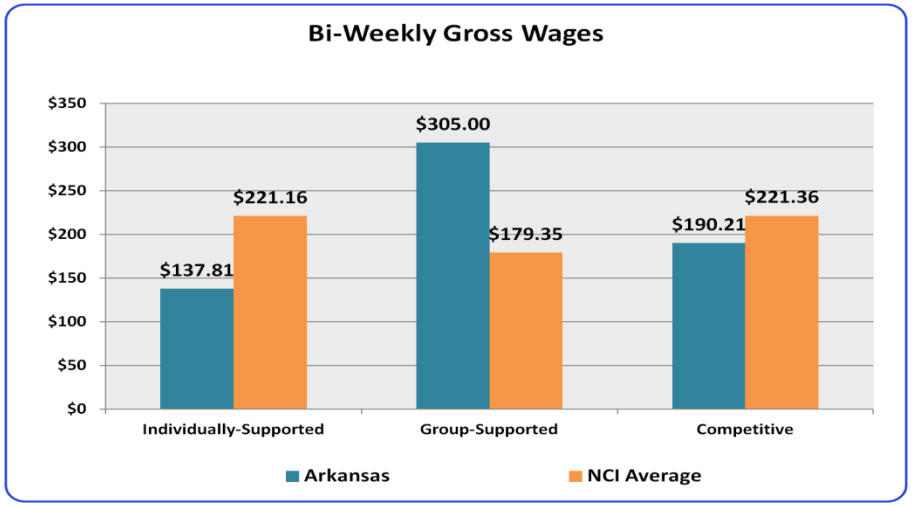
NATIONAL CORE INDICATORS

GRAPH 28. AVERAGE BI-WEEKLY HOURS



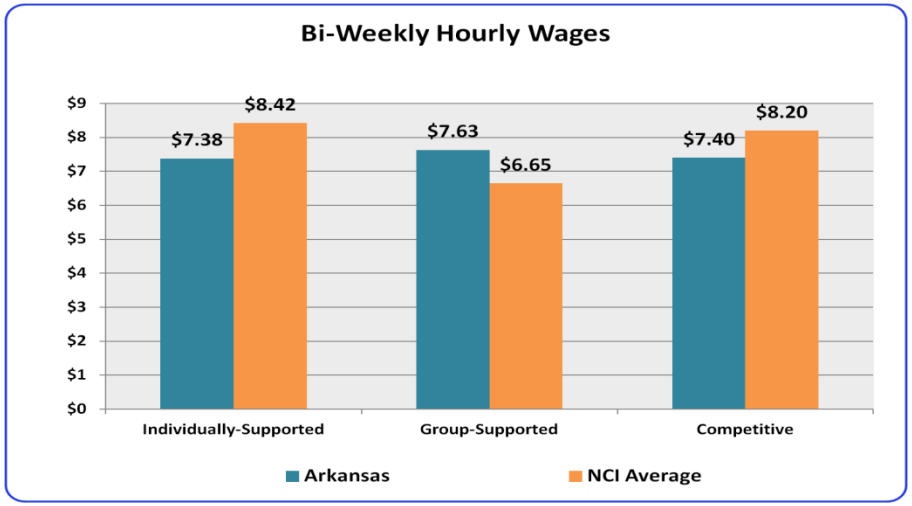
This graph illustrates, of people employed in the community, the average hours they work in a typical two-week period in Arkansas and across NCI States by type of employment, respectively: 21.0 and 26.0 individually-supported, 40.0 and 27.8 group-supported, and 25.6 and 26.3 competitive.

GRAPH 29. AVERAGE BI-WEEKLY GROSS WAGES



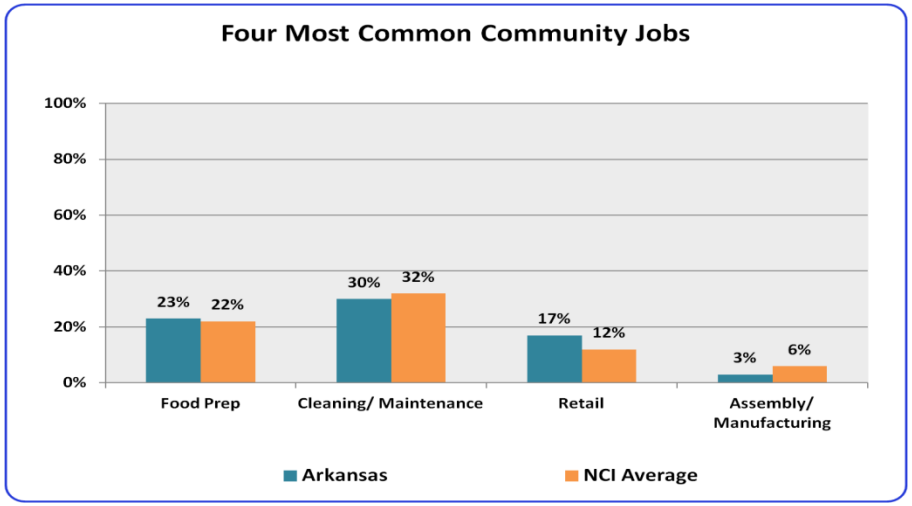
This graph illustrates, of people employed in the community, the average wage they earn in a typical two-week period in Arkansas and across NCI States by type of employment, respectively: $137.81 and $221.16 individually-supported, $305.00 and $179.35 group-supported, and $190.21 and $221.36 competitive.

GRAPH 30. AVERAGE BI-WEEKLY HOURLY WAGE



This graph illustrates, of people employed in the community, the average hourly wage they earn in a typical two-week period in Arkansas and across NCI States by type of employment, respectively: $7.38 and $8.42 individually-supported, $7.63 and $6.65 group-supported, and $7.40 and $8.20 competitive.

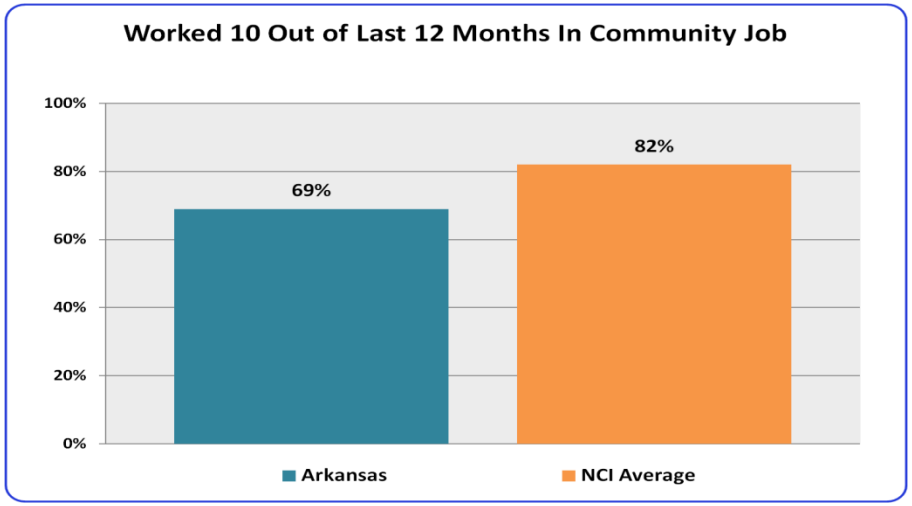
GRAPH 31. IN FOUR MOST COMMON EMPLOYMENT TYPE



This graph illustrates, of people employed in the community, the proportion working in the four most common jobs in Arkansas and across NCI States, respectively: 23% and 22% food preparation; 30% and 32% cleaning or maintenance; 17% and 12% retail; 3% and 6% assembly or manufacturing.

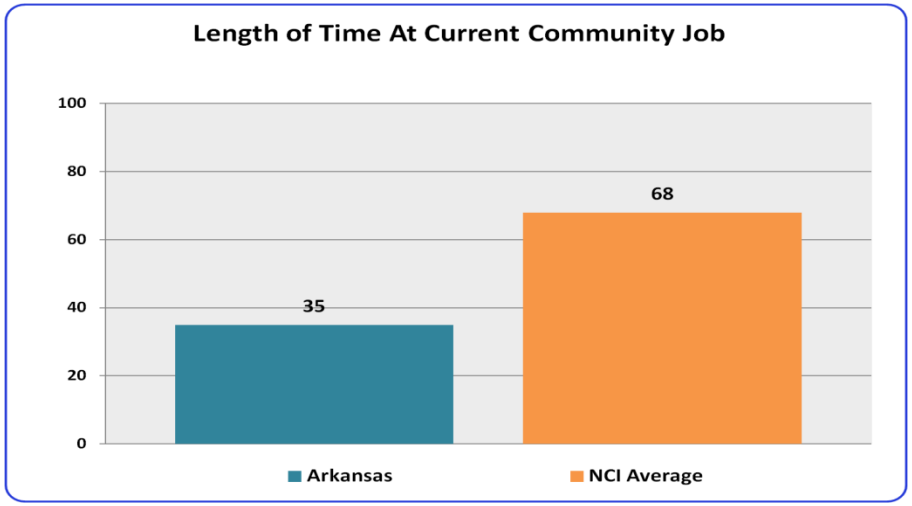
NATIONAL CORE INDICATORS

GRAPH 32. WORKED 10 OF THE LAST 12 MONTHS IN A COMMUNITY JOB



This graph illustrates, of people employed in the community, 69% of respondents from Arkansas and 82% of respondents across NCI States were reported to be working 10 out of the last 12 months in a community job.

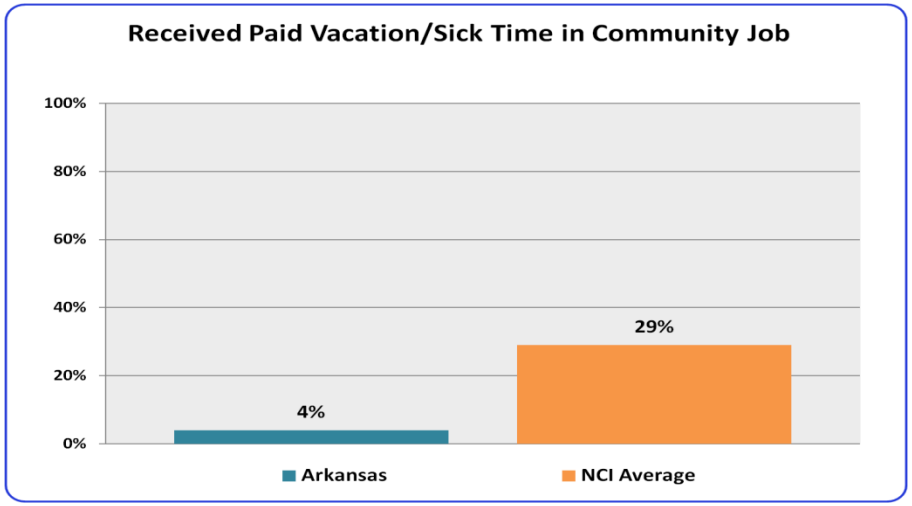
GRAPH 33. AVERAGE MONTHS AT CURRENT COMMUNITY JOB



This graph illustrates, of people employed in the community, people from Arkansas worked in their current job for an average of 35.0 months and across NCI States for an average of 68.0 months.

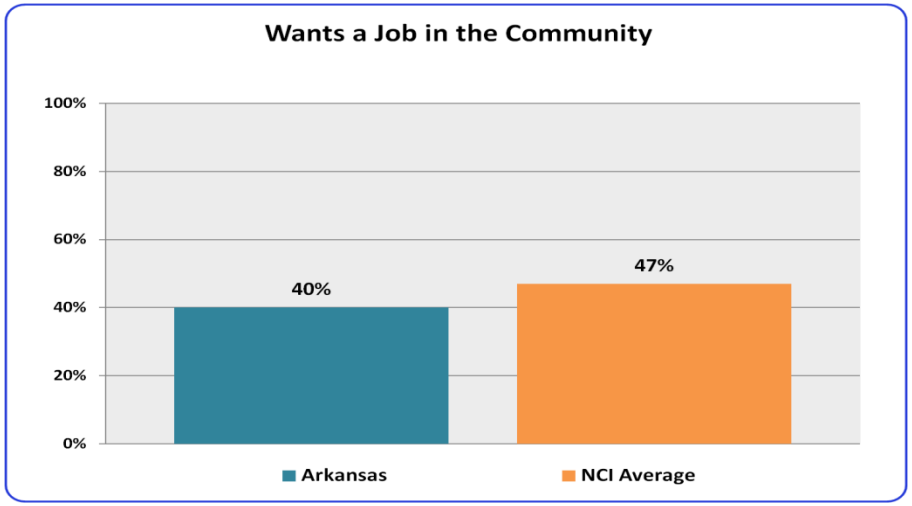
NATIONAL CORE INDICATORS

GRAPH 34. RECIEVES BENEFITS AT COMMUNITY JOB



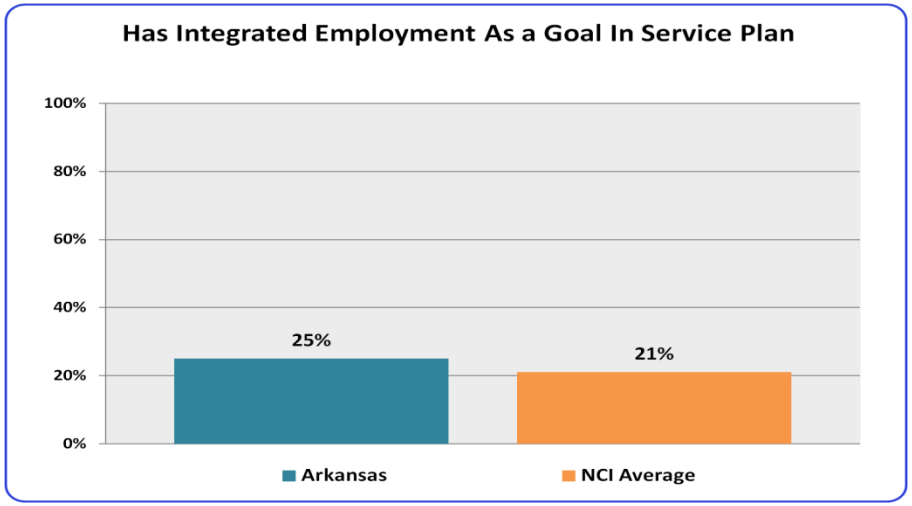
This graph illustrates, of people employed in the community, 4% from Arkansas and 29% across NCI States were reported to receive paid vacation or sick time.

GRAPH 35. WANTS A JOB IN THE COMMUNITY



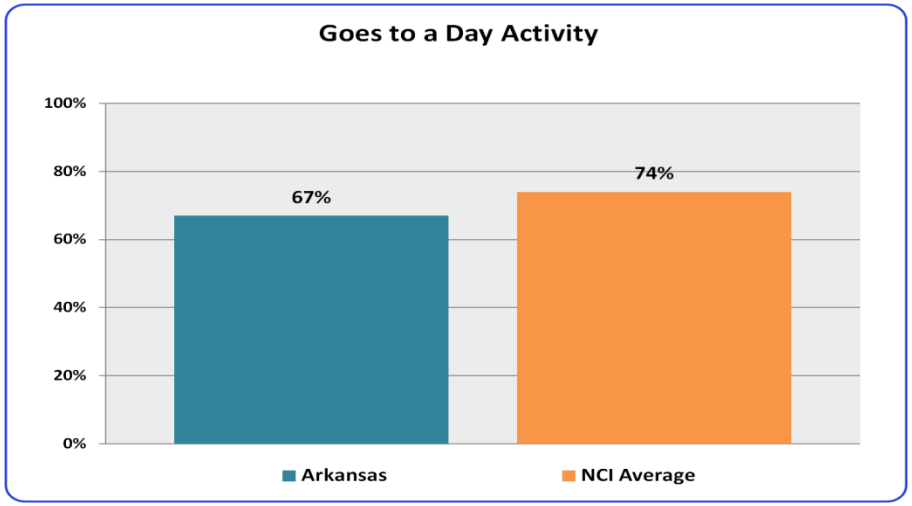
This graph illustrates of those not in community employment, 40% of respondents from Arkansas and 47% of respondents across NCI States reported they would like a job in the community.

GRAPH 36. HAS INTEGRATED EMPLOYMENT AS GOAL IN SERVICE PLAN



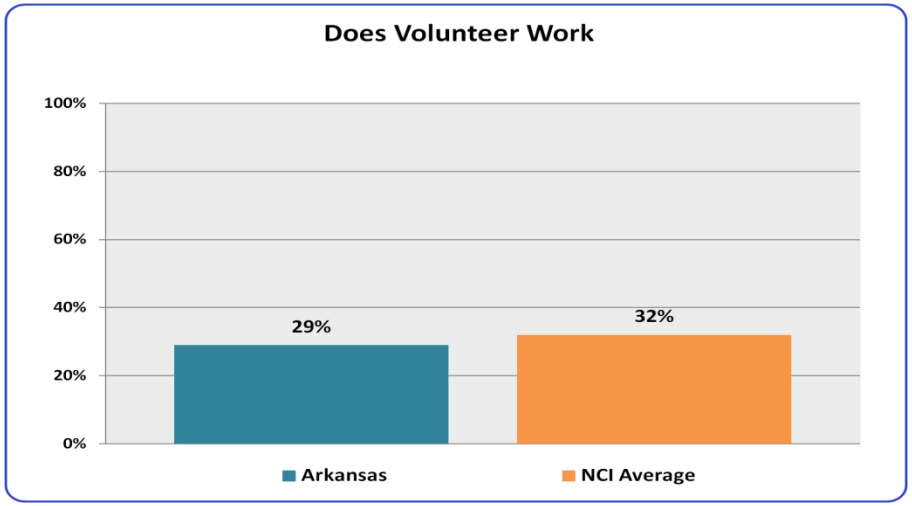
This graph illustrates, 25% of respondents from Arkansas and 21% of respondents across NCI States have integrated employment as a goal in their service plan.

GRAPH 37. HAS A DAY ACTIVITY



This graph illustrates, 67% of respondents from Arkansas and 74% of respondents across NCI States reported they have a day activity.

GRAPH 38. DOES VOLUNTEER WORK



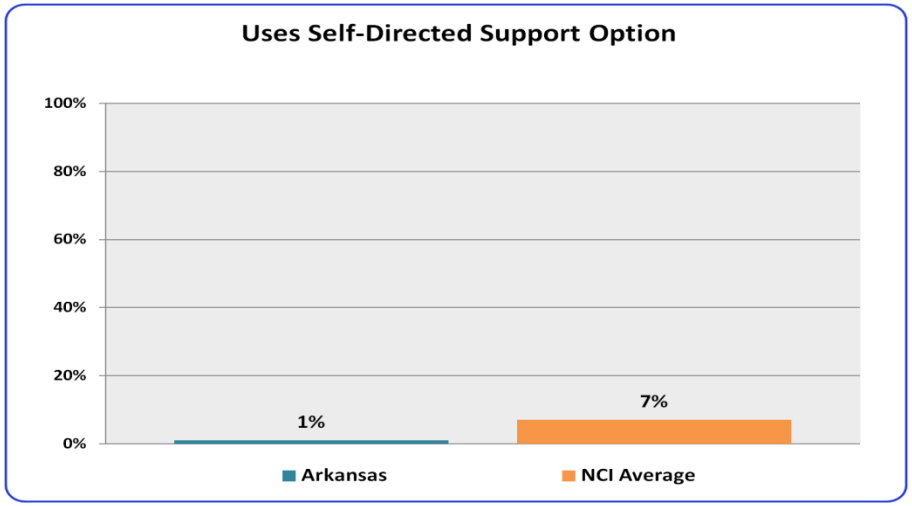
This graph illustrates, 29% of respondents from Arkansas and 32% of respondents across NCI States reported they do volunteer work.

NATIONAL CORE INDICATORS

Self-Determination

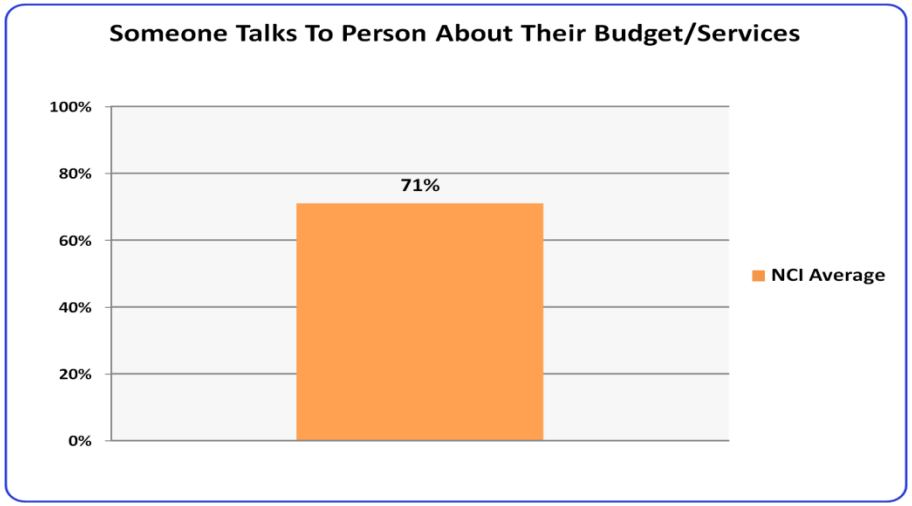
People have authority and are supported to direct and manage their own services.

GRAPH 39. USES SELF-DIRECTED SUPPORT OPTION



This graph illustrates 1% of respondents from Arkansas and 7% of respondents across NCI States are using a self-directed supports option.

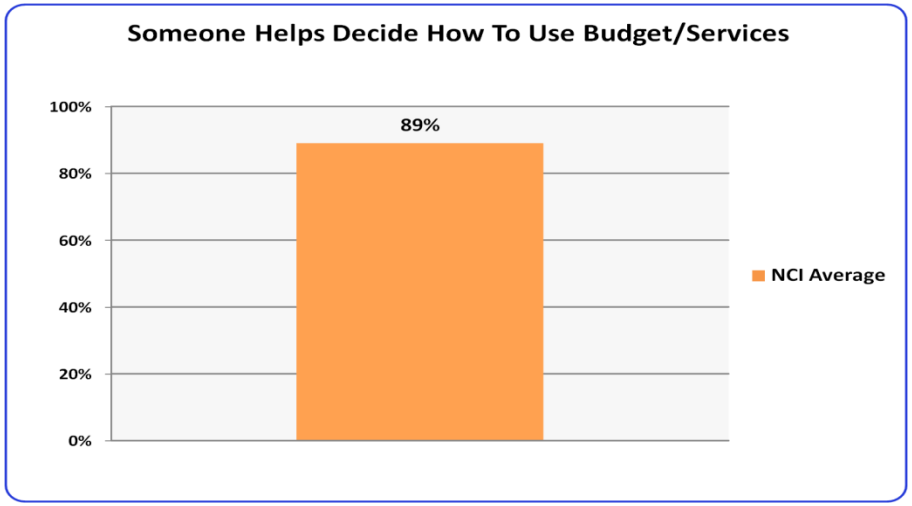
GRAPH 40. SOMEONE TALKS TO PERSON ABOUT THEIR BUDGET/SERVICES



This graph illustrates of respondents using self-directed supports, 71% of respondents across NCI States reported someone talks to them about their budget or services.

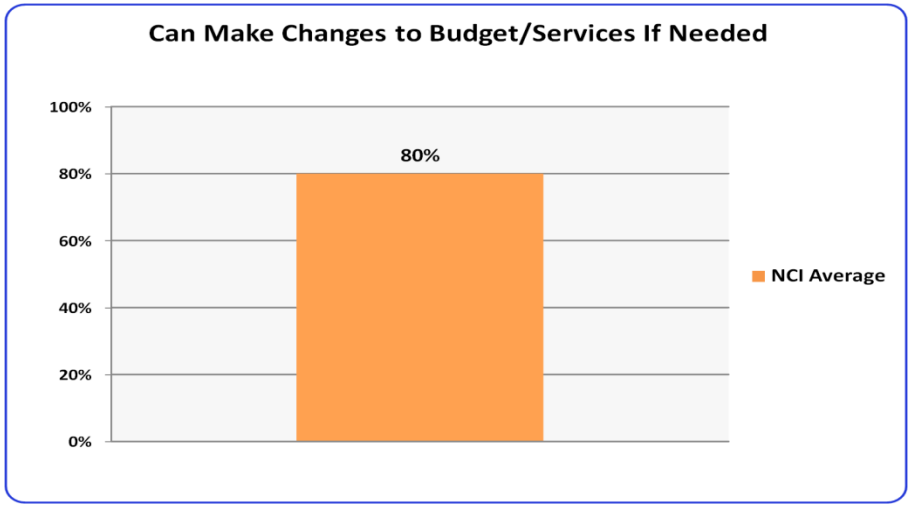
NATIONAL CORE INDICATORS

GRAPH 41. SOMEONE HELPS DECIDE HOW TO USE BUDGET/SERVICES



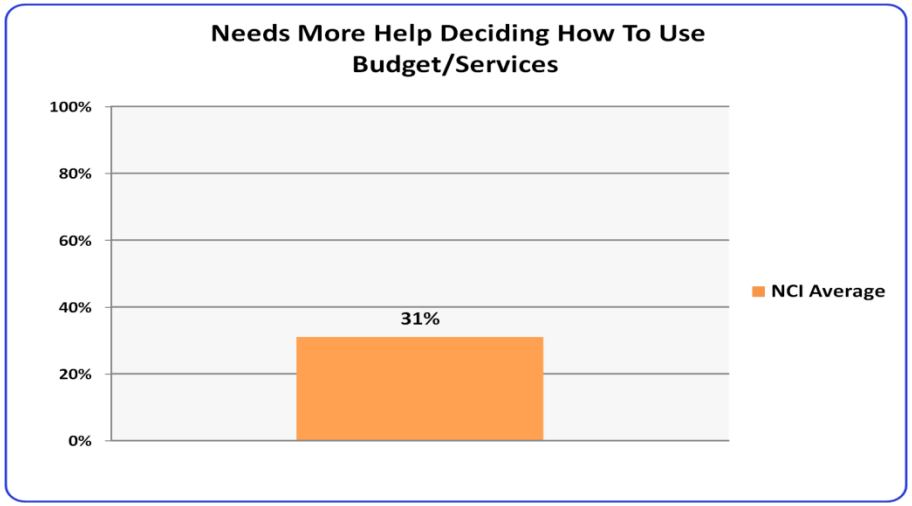
This graph illustrates of respondents using self-directed supports, 89% of respondents across NCI States reported someone helps them decide how to use their budget or services.

GRAPH 42. CAN MAKE CHANGES TO BUDGET/SERVICES IF NEEDED



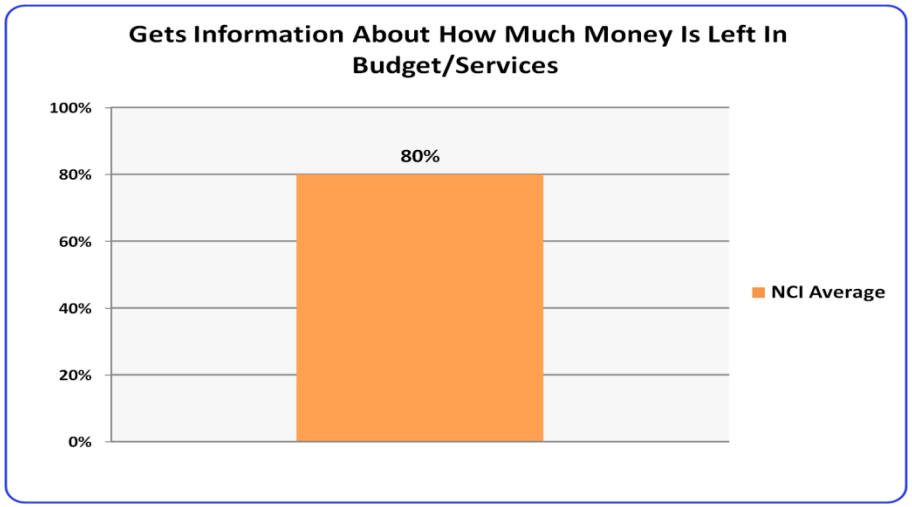
This graph illustrates of respondents using self-directed supports, 80% of respondents across NCI States reported they could make changes to their budget or services if needed.

GRAPH 43. NEEDS MORE HELP DECIDING HOW TO USE BUDGET/SERVICES



This graph illustrates of respondents using self-directed supports, 31% of respondents across NCI States reported they need more help to decide how to use their budget or services.

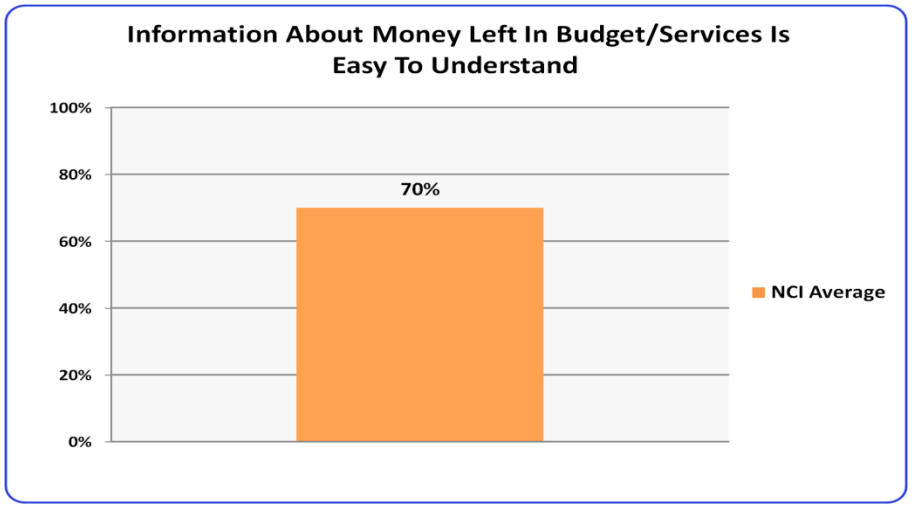
GRAPH 44. GETS INFORMATION ABOUT HOW MUCH MONEY IS LEFT IN BUDGET/SERVICES



This graph illustrates of respondents using self-directed supports, 80% of respondents across NCI States reported they get information about how much money is left of their budget or services.

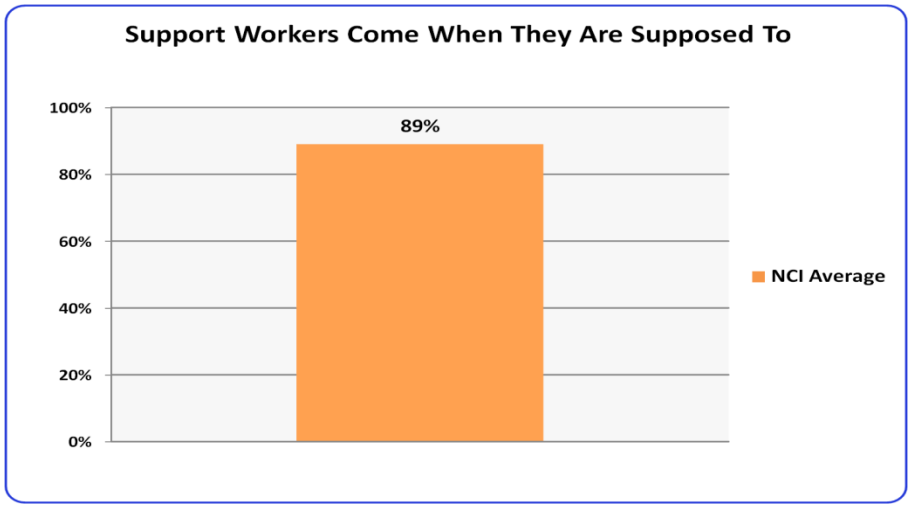
NATIONAL CORE INDICATORS

GRAPH 45. INFORMATION ABOUT MONEY LEFT IN BUDGET/SERVICES IS EASY TO UNDERSTAND



This graph illustrates of respondents using self-directed supports and who receive information about how much money is left of budget and services, 70% of respondents across NCI States reported the information they get is easy to understand.

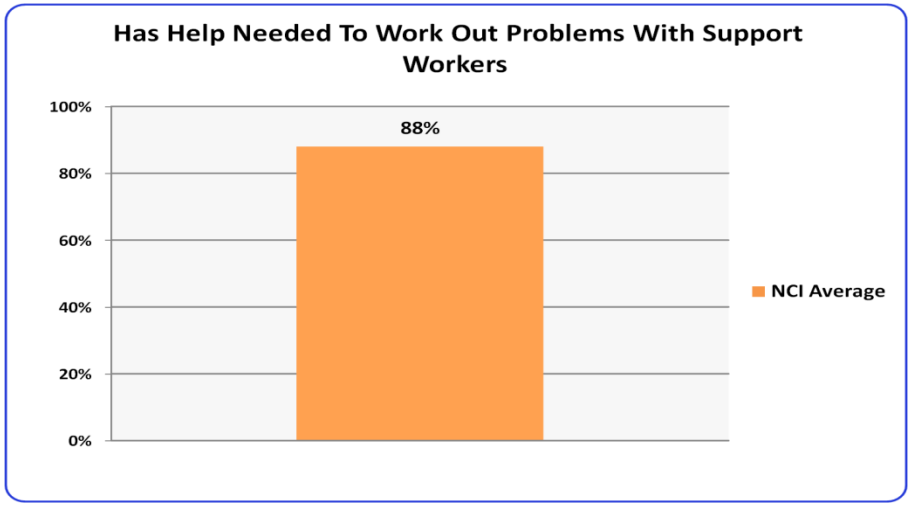
GRAPH 46. SUPPORT WORKERS COME WHEN THEY ARE SUPPOSED TO



This graph illustrates of respondents using self-directed supports, 89% of respondents across NCI States reported support workers come when they are supposed to.

NATIONAL CORE INDICATORS

GRAPH 47. HAS HELP NEEDED TO WORK OUT PROBLEMS WITH SUPPORT WORKERS



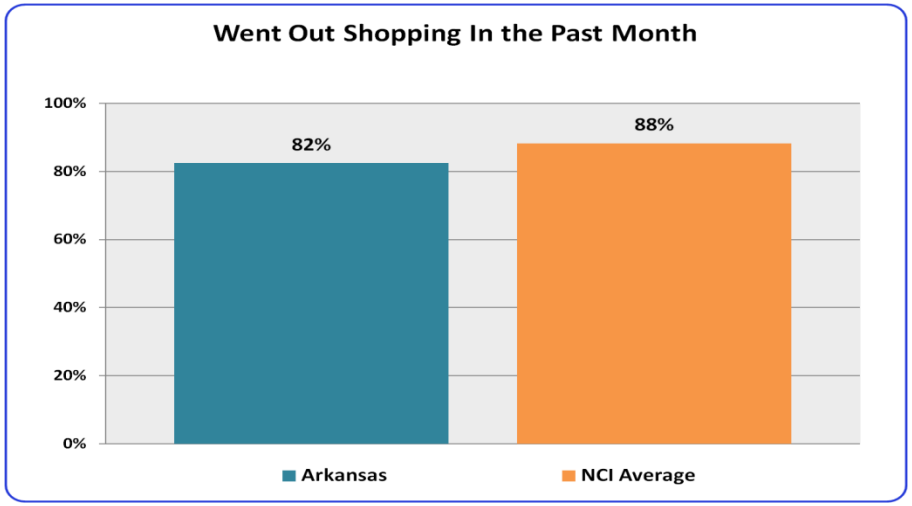
This graph illustrates of respondents using self-directed supports, 88% of respondents across NCI States reported they have the help needed to work out problems they have with their support workers.

NATIONAL CORE INDICATORS

Community Inclusion

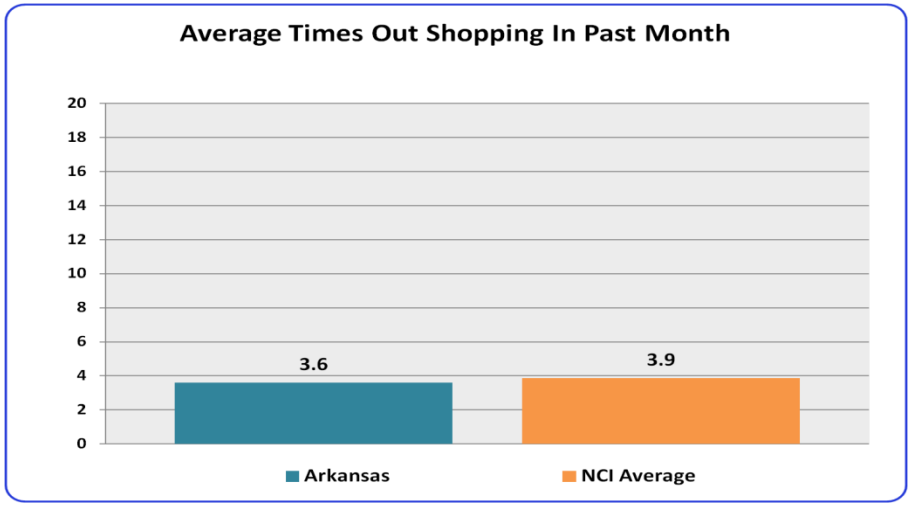
People have support to participate in everyday community activities.

GRAPH 48. WENT SHOPPING IN THE PAST MONTH



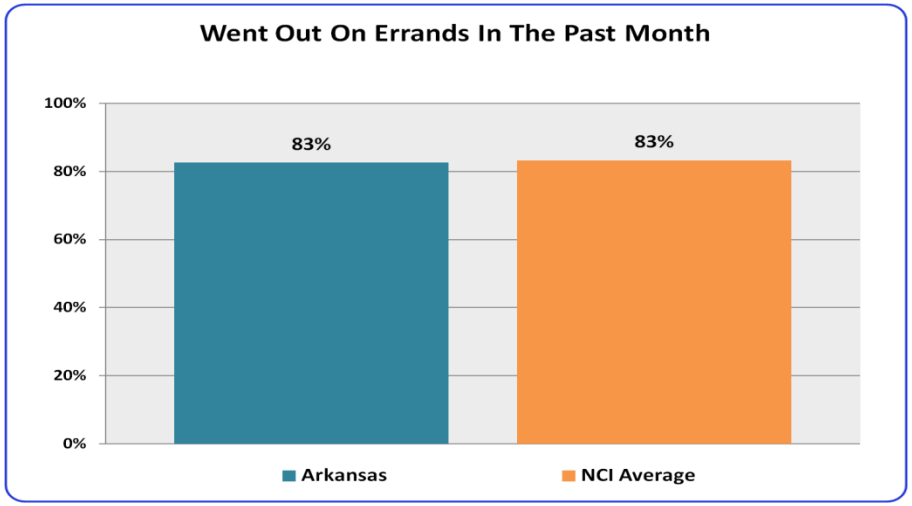
This graph illustrates 82% of respondents from Arkansas and 88% of respondents across NCI States reported they went shopping in the past month.

GRAPH 49. AVERAGE TIMES SHOPPING IN THE PAST MONTH



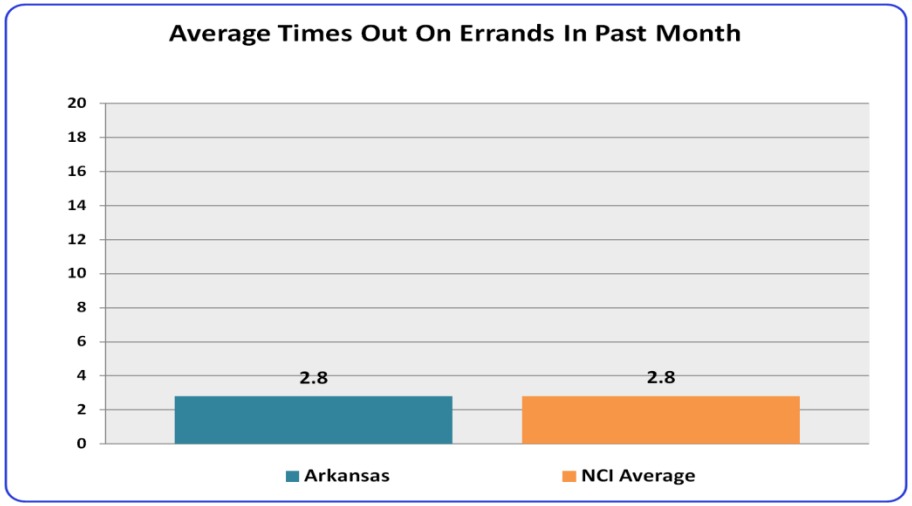
This graph illustrates, on average, respondents from Arkansas went out shopping 3.6 times in the past month, and respondents across NCI States went an average of 3.9 times in the past month.

GRAPH 50. WENT OUT ON ERRANDS IN THE PAST MONTH



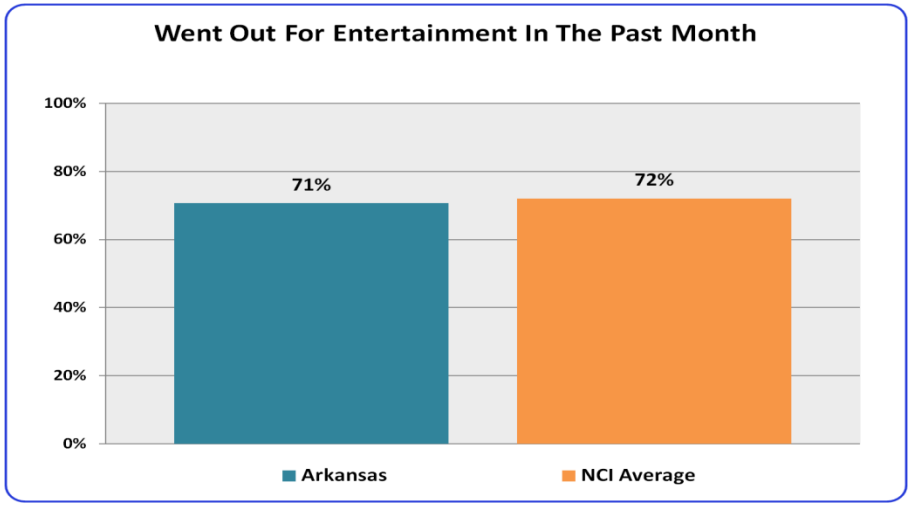
This graph illustrates 83% of respondents from Arkansas and 83% of respondents across NCI States reported they went out on errands in the past month.

GRAPH 51. AVERAGE TIMES ON ERRANDS IN THE PAST MONTH



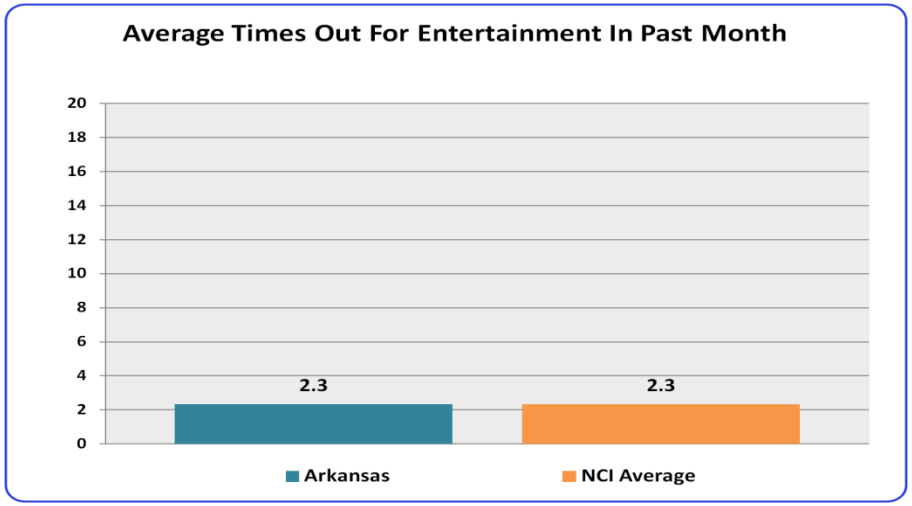
This graph illustrates, on average, respondents from Arkansas went out on errands 2.8 times in the past month, and respondents across NCI States went an average of 2.8 times in the past month.

GRAPH 52. WENT OUT FOR ENTERTAINMENT IN THE PAST MONTH



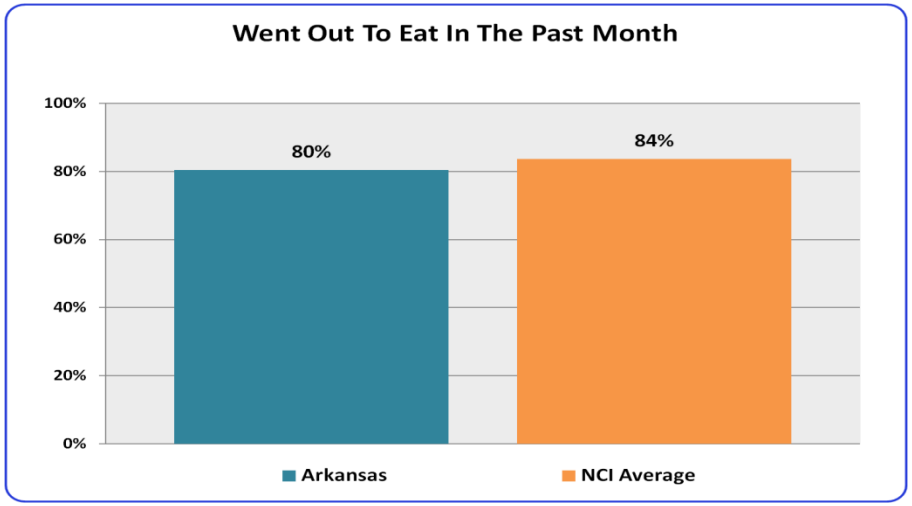
This graph illustrates 71% of respondents from Arkansas and 72% of respondents across NCI States reported they went out for entertainment in the past month.

GRAPH 53. AVERAGE TIMES OUT FOR ENTERTAINMENT IN THE PAST MONTH



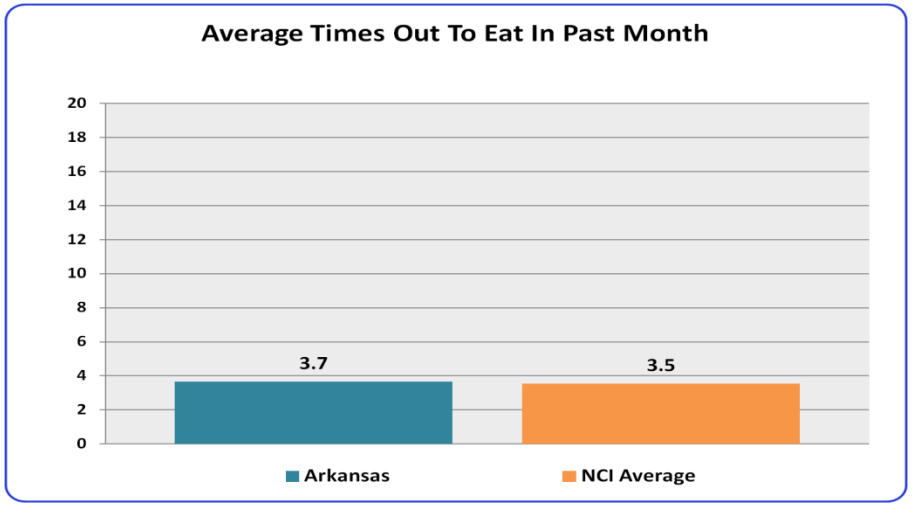
This graph illustrates, on average, respondents from Arkansas went out for entertainment 2.3 times in the past month, and respondents across NCI States went an average of 2.3 times in the past month.

GRAPH 54. WENT OUT TO EAT IN THE PAST MONTH



This graph illustrates 80% of respondents from Arkansas and 84% of respondents across NCI States reported they went out to eat in the past month.

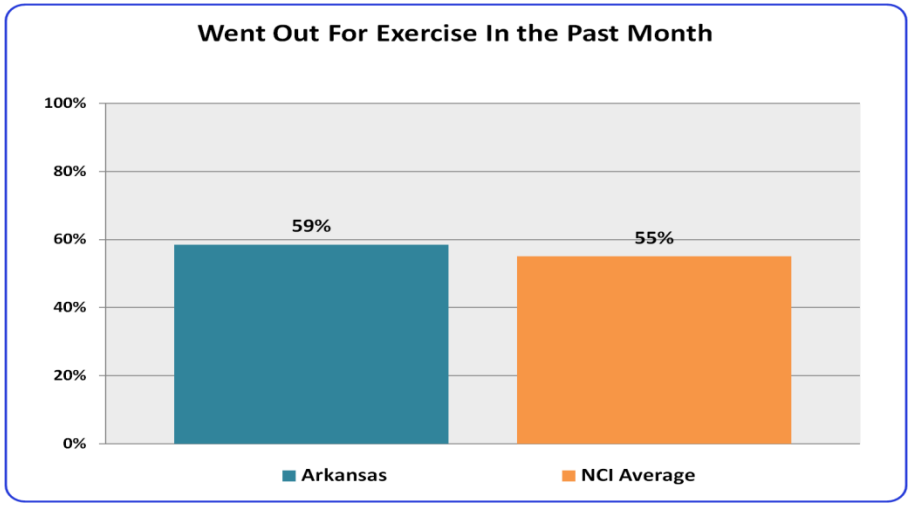
GRAPH 55. AVERGAE TIMES OUT TO EAT IN THE PAST MONTH



This graph illustrates, on average, respondents from Arkansas went out to eat 3.7 times in the past month, and respondents across NCI States went an average of 3.5 times in the past month.

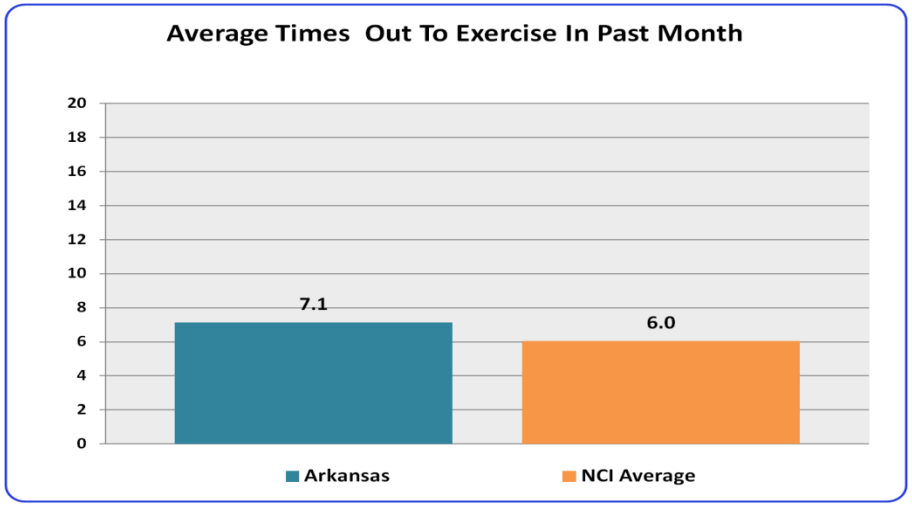
NATIONAL CORE INDICATORS

GRAPH 56. WENT OUT FOR EXERCISE IN THE PAST MONTH



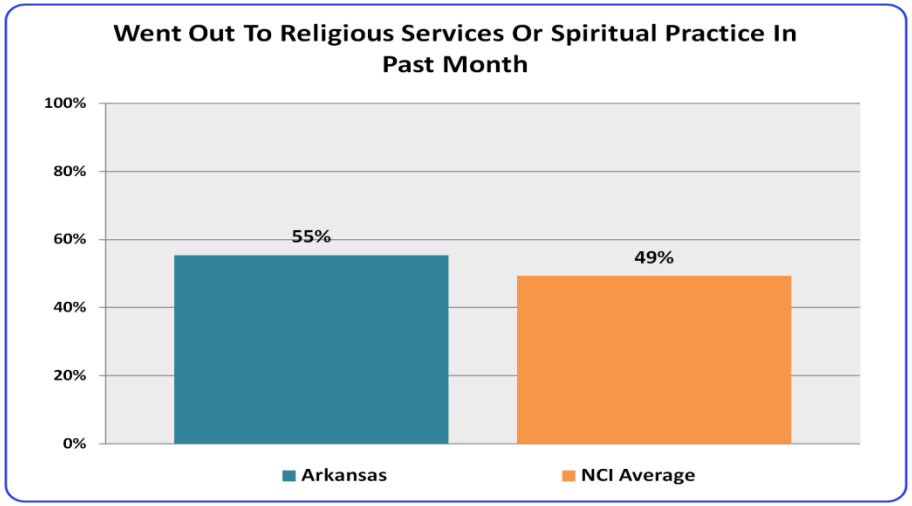
This graph illustrates 59% of respondents from Arkansas and 55% of respondents across NCI States reported they went out for exercise in the past month.

GRAPH 57. AVERAGE TIMES OUT FOR EXERCISE IN THE PAST MONTH



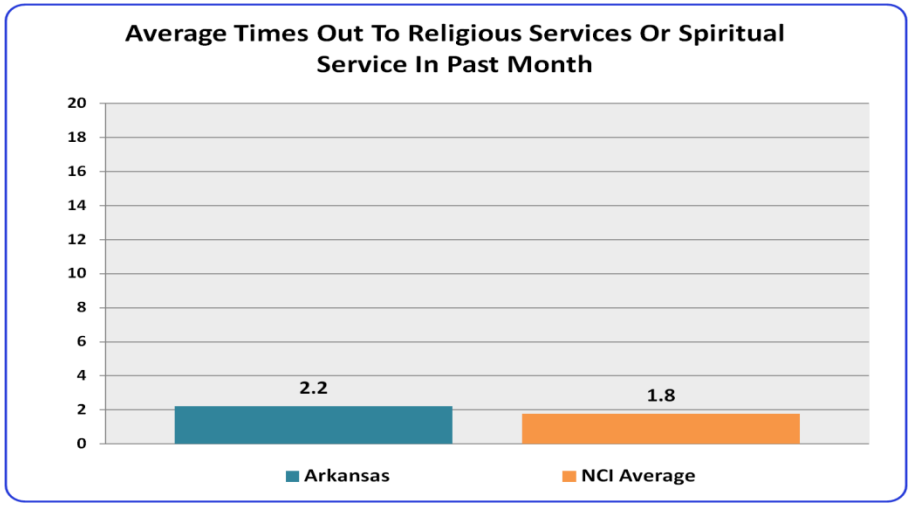
This graph illustrates, on average, respondents from Arkansas went out for exercise 7.1 times in the past month, and respondents across NCI States went an average of 6.0 times in the past month.

GRAPH 58. WENT TO RELIGIOUS SERVICES IN THE PAST MONTH



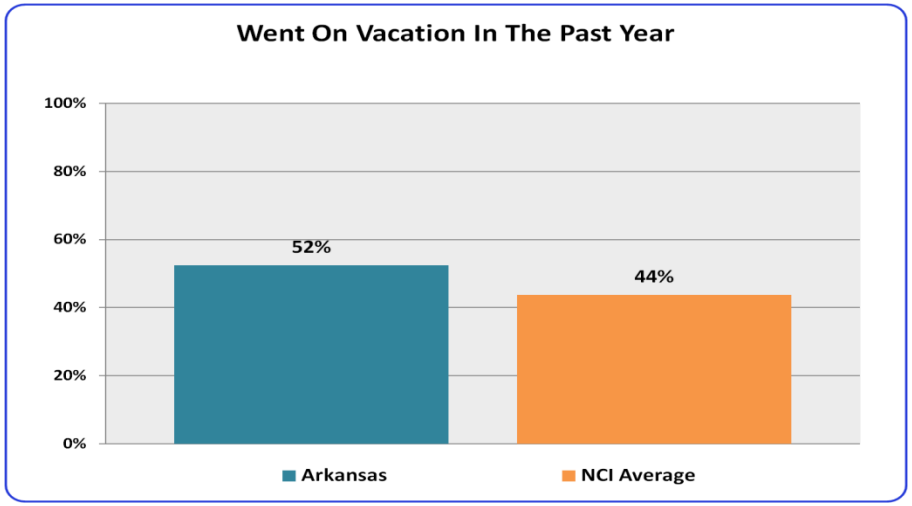
This graph illustrates 55% of respondents from Arkansas and 49% of respondents across NCI States reported they went out to a religious service or spiritual practice in the past month.

GRAPH 59. AVERAGE TIMES TO RELIGIOUS SERVICES IN THE PAST MONTH



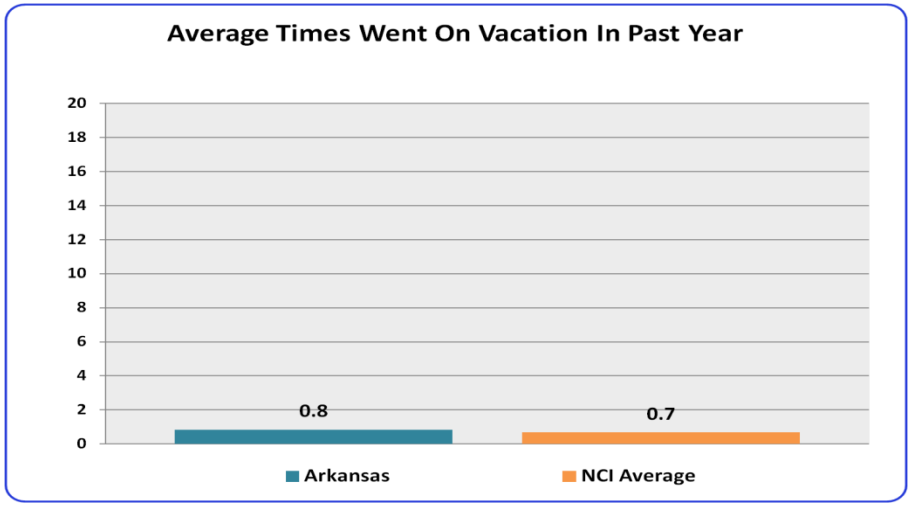
This graph illustrates, on average, respondents from Arkansas went out to a religious service or spiritual practice 2.2 times in the past month, and respondents across NCI States went an average of 1.8 times in the past month.

GRAPH 60. WENT ON VACATION IN THE PAST YEAR



This graph illustrates 52% of respondents from Arkansas and 44% of respondents across NCI States reported they went on vacation in the past year.

GRAPH 61. AVERAGE TIMES ON VACATION IN THE PAST YEAR

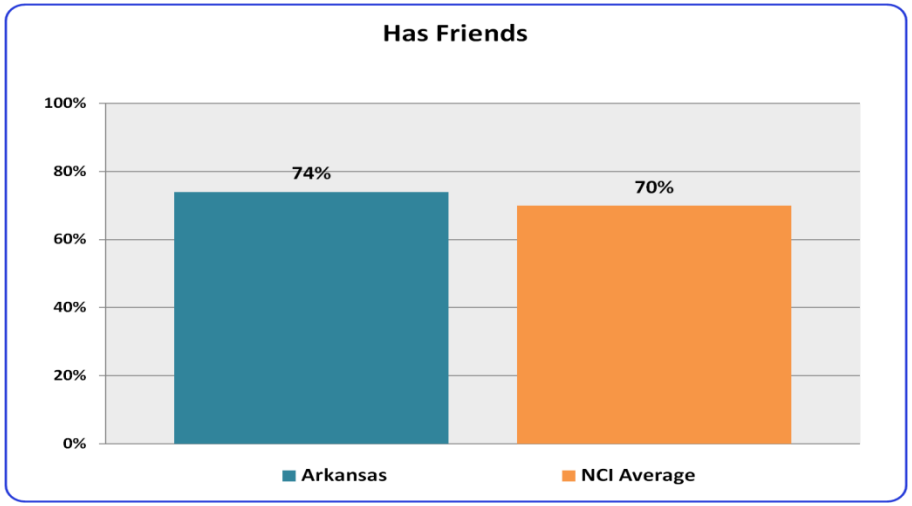


This graph illustrates, on average, respondents from Arkansas went on vacation 0.8 times in the past year and respondents across NCI States went an average of 0.7 times in the past year

Relationships

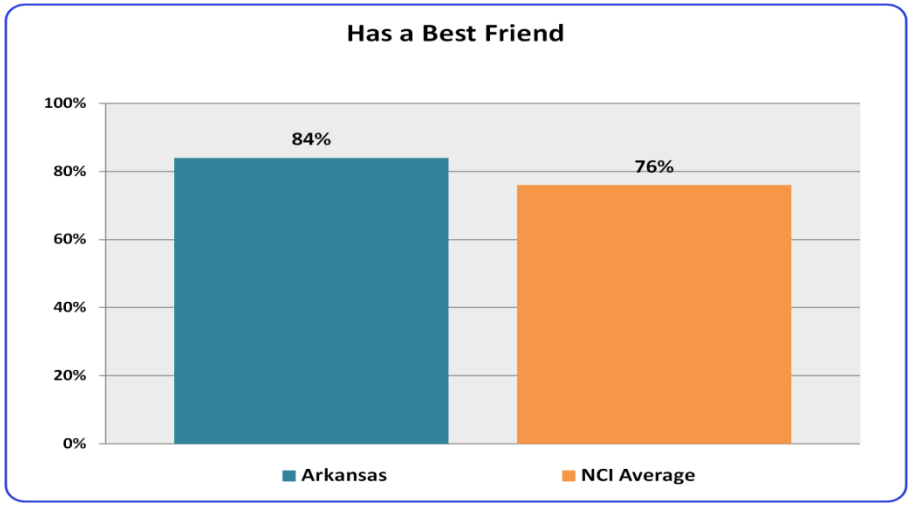
People have friends and relationships.

GRAPH 62. HAS FRIENDS



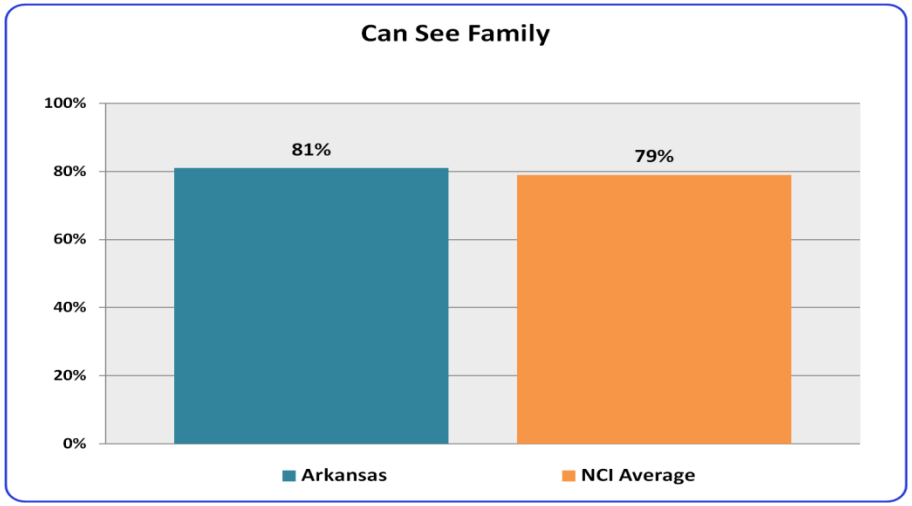
This graph illustrates 74% of respondents from Arkansas and 70% of respondents across NCI States reported they have friends other than staff and family.

GRAPH 63. HAS A BEST FRIEND



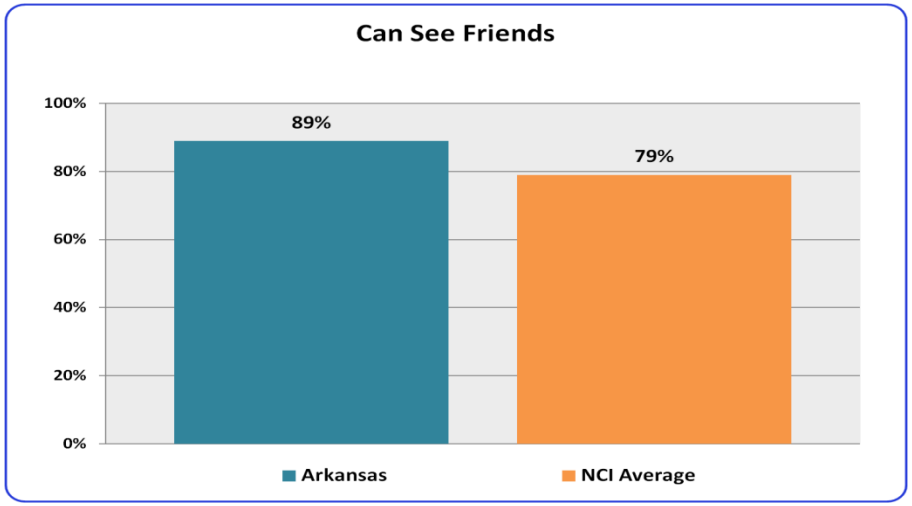
This graph illustrates 84% of respondents from Arkansas and 76% of respondents across NCI States reported they have a best friend (who may be staff or family).

GRAPH 64. ABLE TO SEE FAMILY



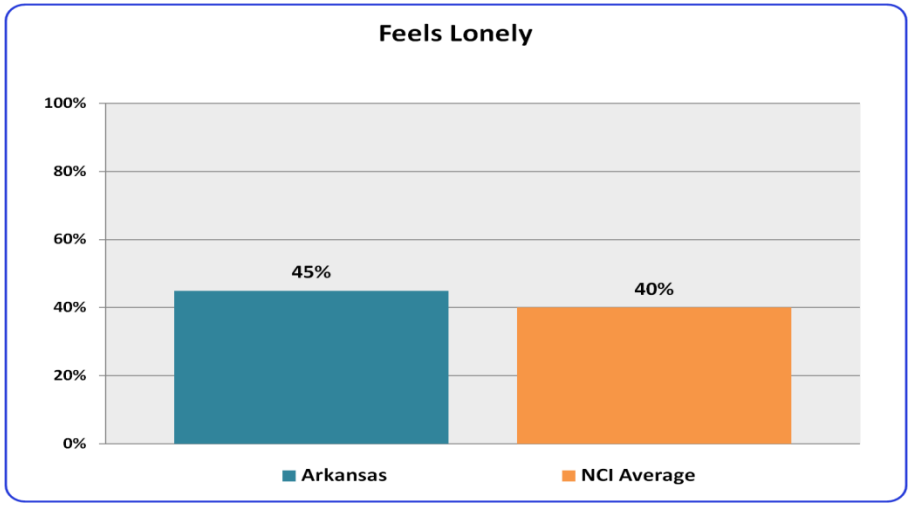
This graph illustrates 81% of respondents from Arkansas and 79% of respondents across NCI States reported they have the support needed to see family when they want to.

GRAPH 65. ABLE TO SEE FRIENDS



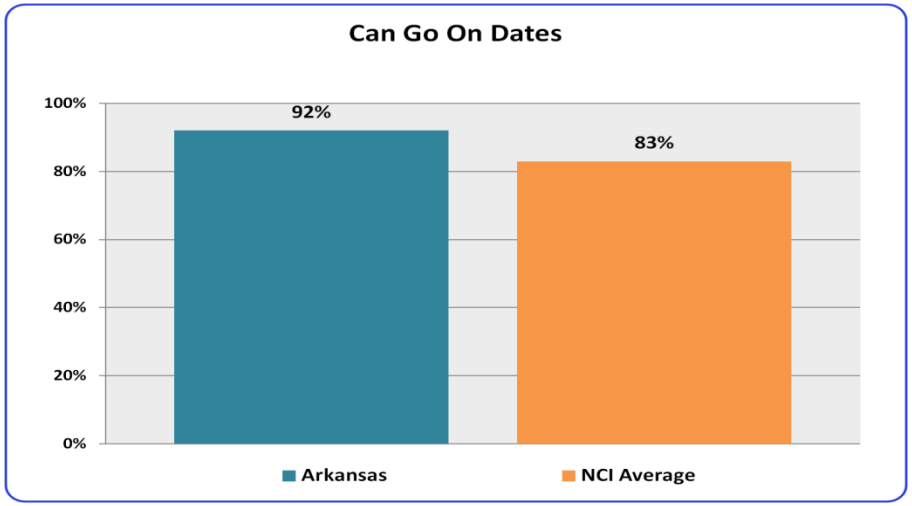
This graph illustrates 89% of respondents from Arkansas and 79% of respondents across NCI States reported they have the support needed to see friends when they want to.

GRAPH 66. FEELS LONELY



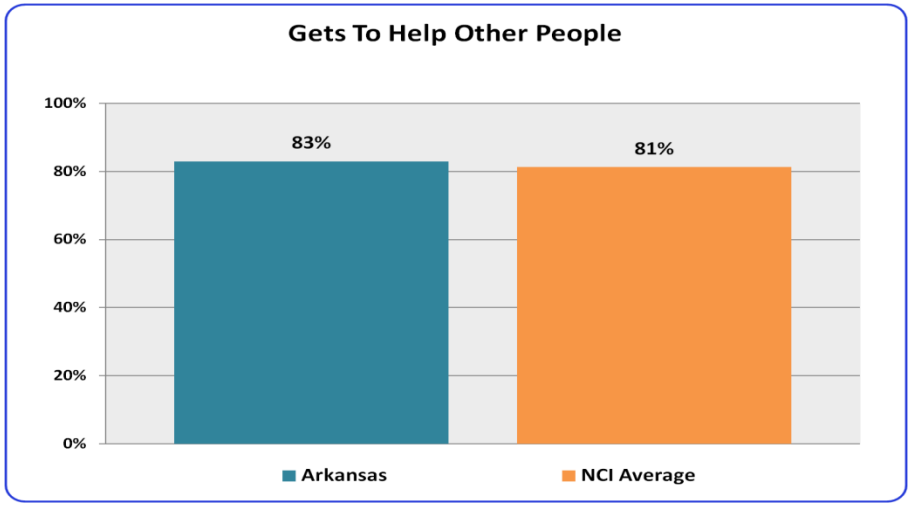
This graph illustrates 45% of respondents from Arkansas and 40% of respondents across NCI States reported they feel lonely at least half of the time.

GRAPH 67. CAN GO ON A DATE



This graph illustrates 92% of respondents from Arkansas and 83% of respondents across NCI States reported they can go on a date, or can date with some restrictions, if they want to.

GRAPH 68. GETS TO HELP OTHERS



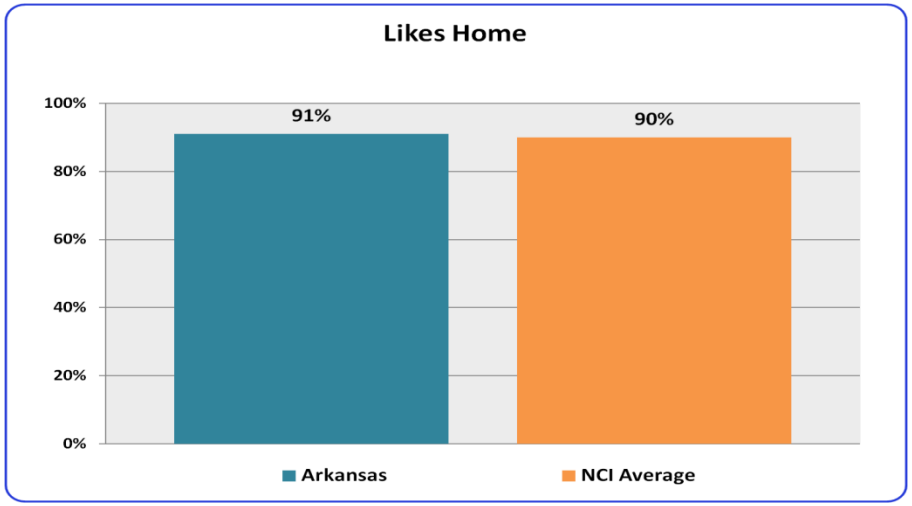
This graph illustrates 83% of respondents from Arkansas and 81% of respondents across NCI States reported they get to help others if they want to.

NATIONAL CORE INDICATORS

Satisfaction

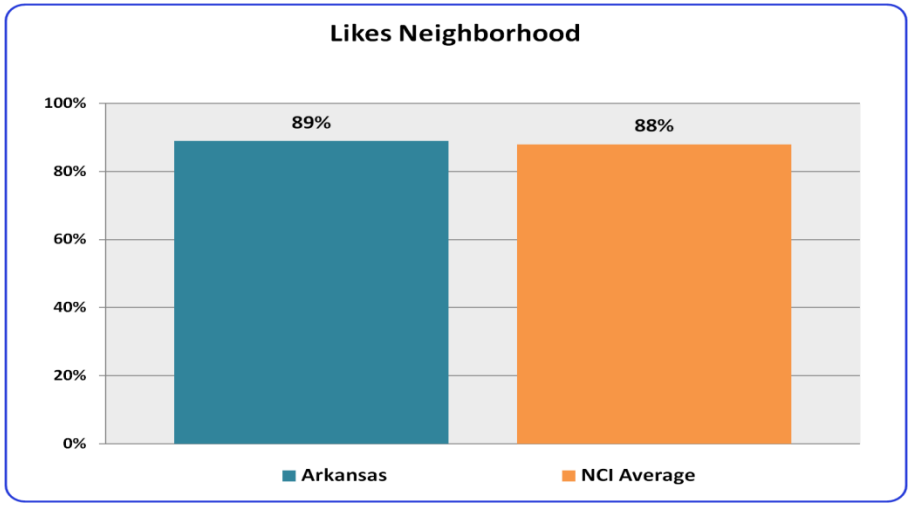
People are satisfied with the services and supports they receive.

GRAPH 69. LIKES HOME



This graph illustrates 91% of respondents from Arkansas and 90% of respondents across NCI States reported they like where they live.

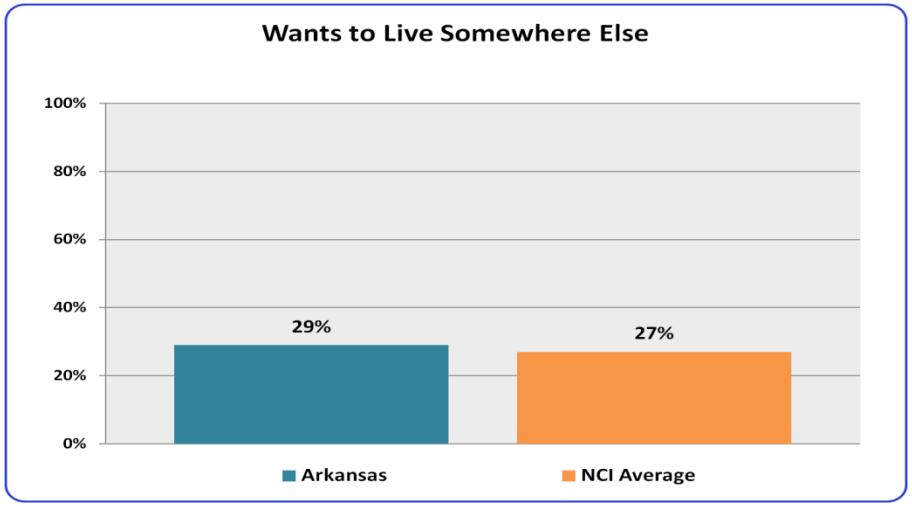
GRAPH 70. LIKES NEIGHBORHOOD



This graph illustrates 89% of respondents from Arkansas and 88% of respondents across NCI States reported they like their neighborhood.

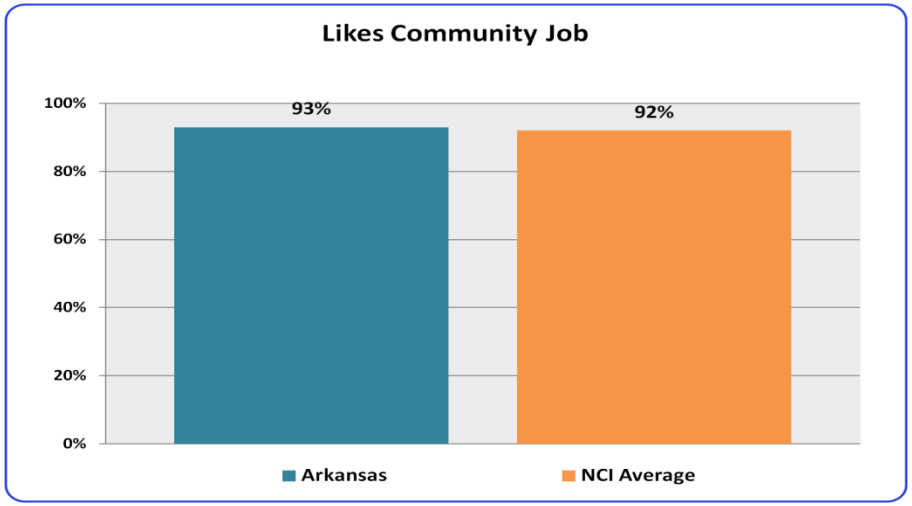
NATIONAL CORE INDICATORS

GRAPH 71. WANTS TO LIVE SOMEWHERE ELSE



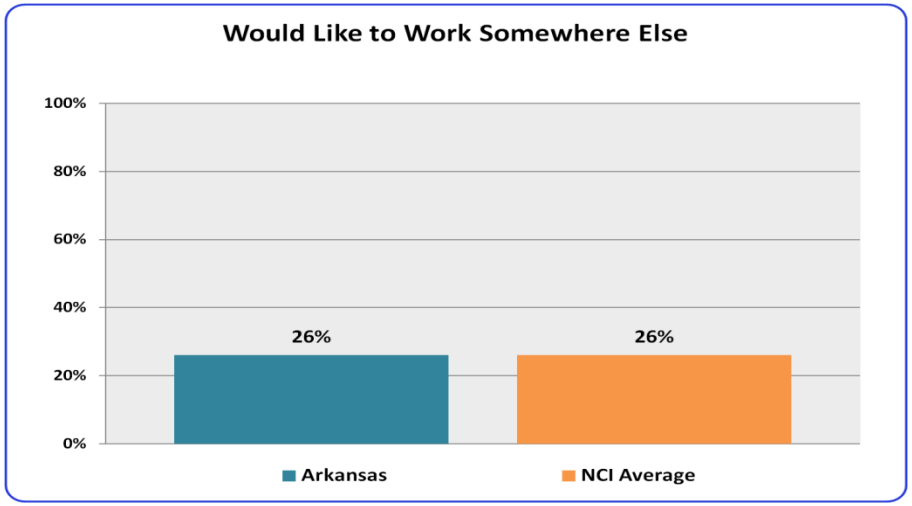
This graph illustrates 29% of respondents from Arkansas and 27% of respondents across NCI States reported they want to live somewhere else.

GRAPH 72. LIKES JOB



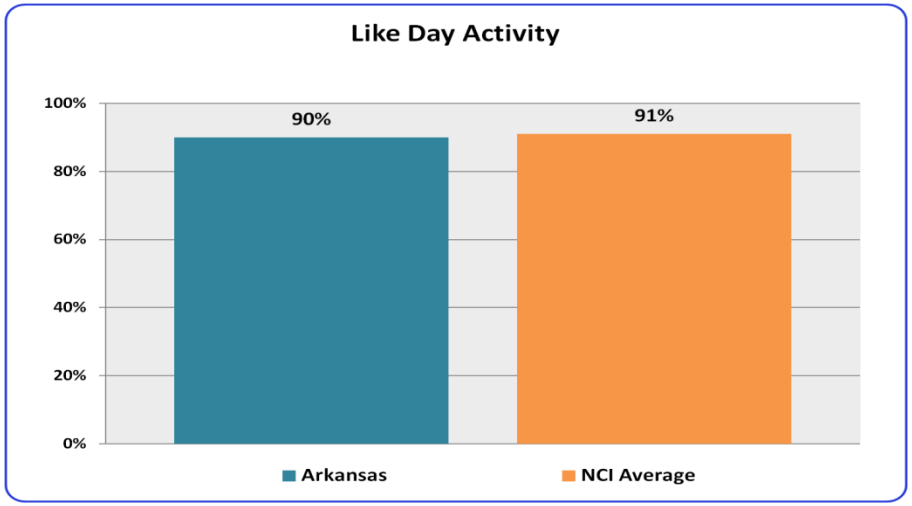
This graph illustrates 93% of respondents from Arkansas and 92% of respondents across NCI States reported they like their job in the community.

GRAPH 73. WOULD LIKE TO WORK SOMEWHERE ELSE



This graph illustrates 26% of respondents who have a community job from Arkansas and 26% of respondents who have a community job across NCI States reported they want to work somewhere else.

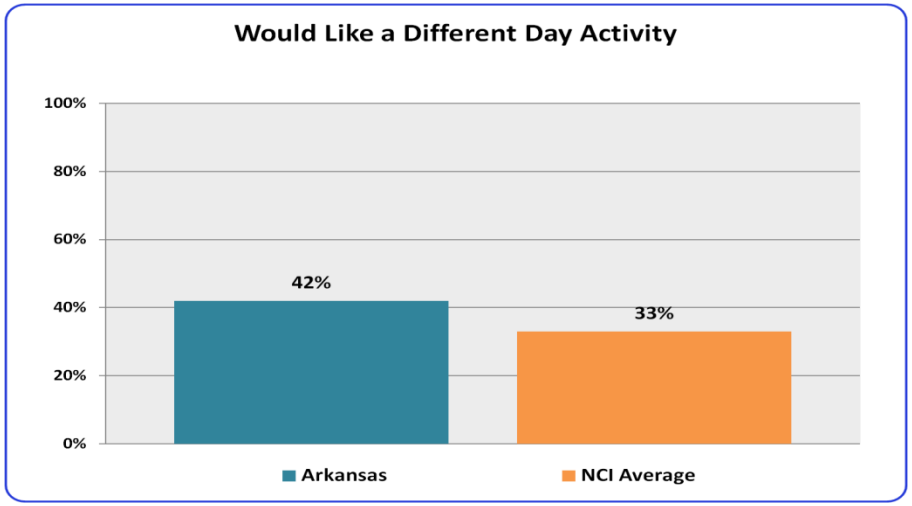
GRAPH 74. LIKES DAY ACTIVITY



This graph illustrates 90% of respondents from Arkansas and 91% of respondents across NCI States reported they like their day activity.

NATIONAL CORE INDICATORS

GRAPH 75. WANTS TO GO SOMEWHERE ELSE DURING THE DAY

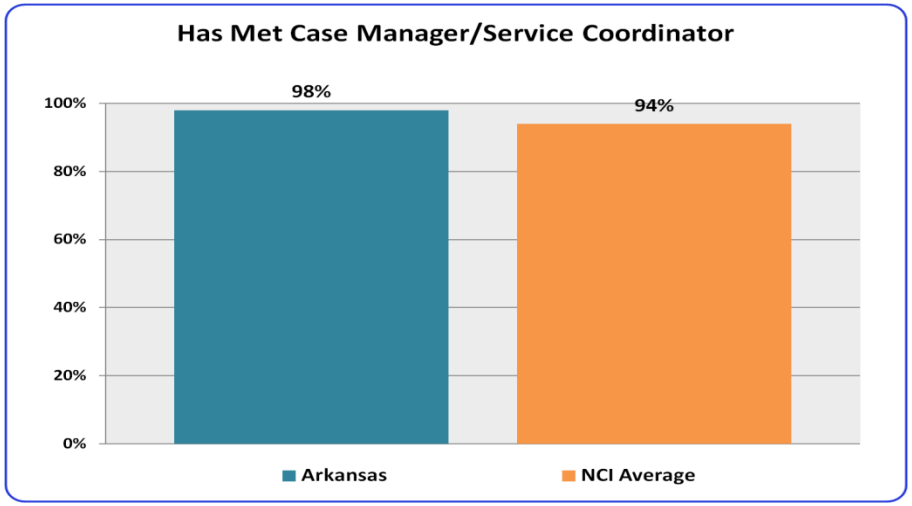


This graph illustrates 42% of respondents from Arkansas and 33% of respondents across NCI States reported they want to go somewhere or do something else during the day.

Service Coordination

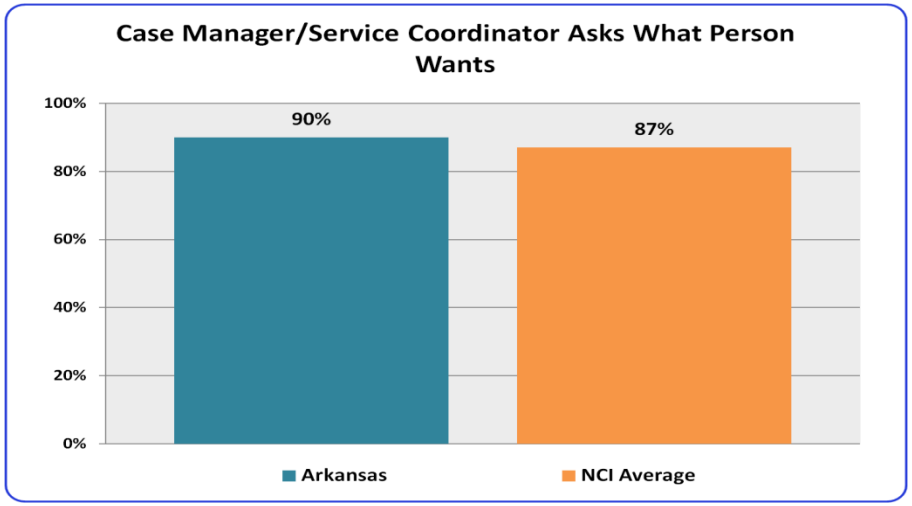
Service coordinators are accessible, responsive, and support the person's participation in service planning.

GRAPH 76. HAS MET SERVICE COORDINATOR



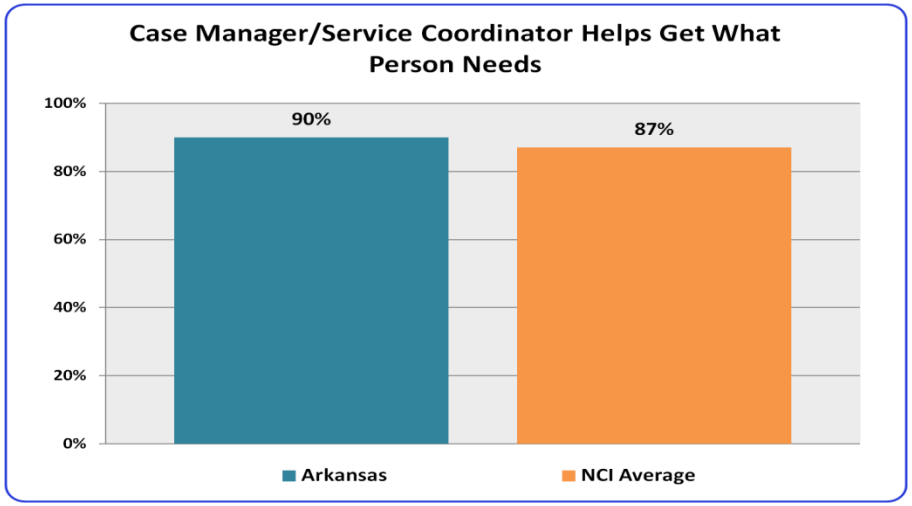
This graph illustrates 98% of respondents from Arkansas and 94% of respondents across NCI States reported they have met their case manager/service coordinator.

GRAPH 77. SERVICE COORDINATOR ASKS WHAT PERSON WANTS



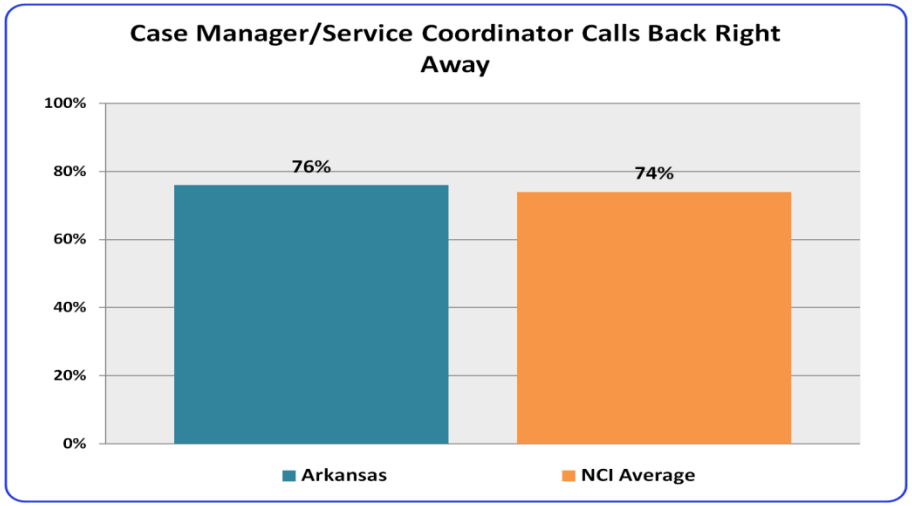
This graph illustrates 90% of respondents from Arkansas and 87% of respondents across NCI States reported their case manager/service coordinator asks what they want.

GRAPH 78. SERVICE COORDINATOR HELPS GET WHAT PERSON NEEDS



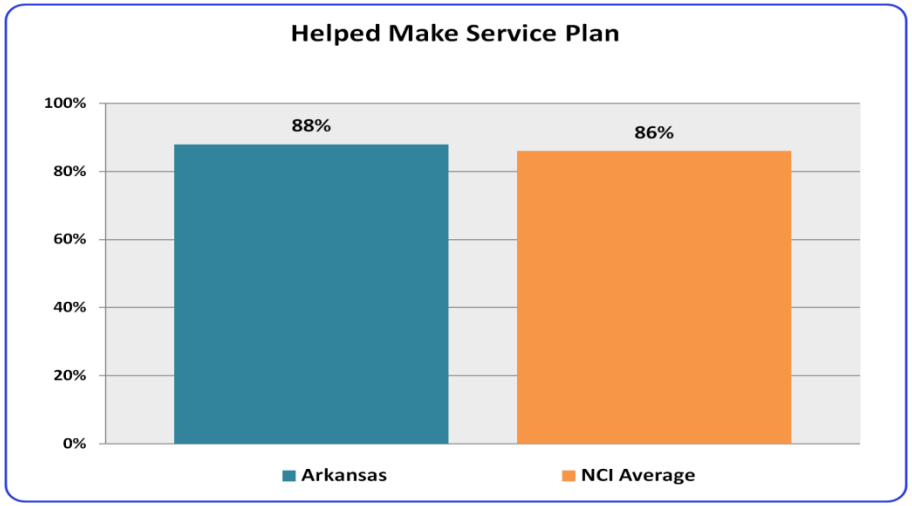
This graph illustrates 90% of respondents from Arkansas and 87% of respondents across NCI States reported their case manager/service coordinator helps get what they need.

GRAPH 79. SERVICE COORDINATOR CALLS BACK RIGHT AWAY



This graph illustrates 76% of respondents from Arkansas and 74% of respondents across NCI States reported their case manager/service coordinator calls back right away.

GRAPH 80. HELPED MAKE SERVICE PLAN



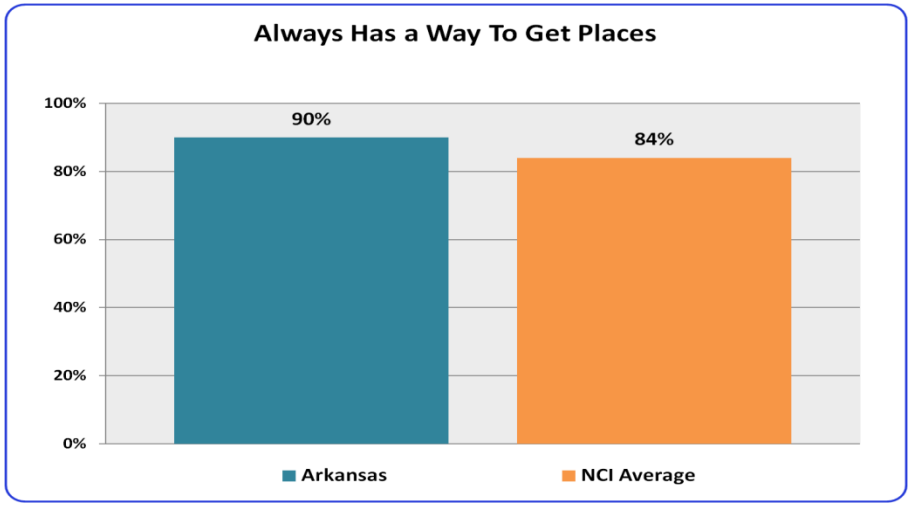
This graph illustrates 88% of respondents from Arkansas and 86% of respondents across NCI States reported they helped make their service plan.

NATIONAL CORE INDICATORS

Access

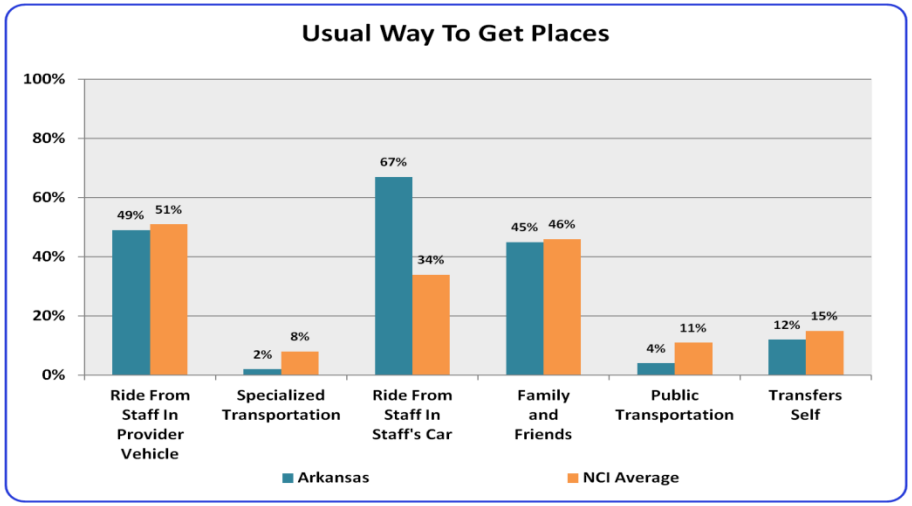
Publicly-funded services are readily available to individuals who need and qualify for them.

GRAPH 81. HAS ADEQUATE TRANSPORTATION



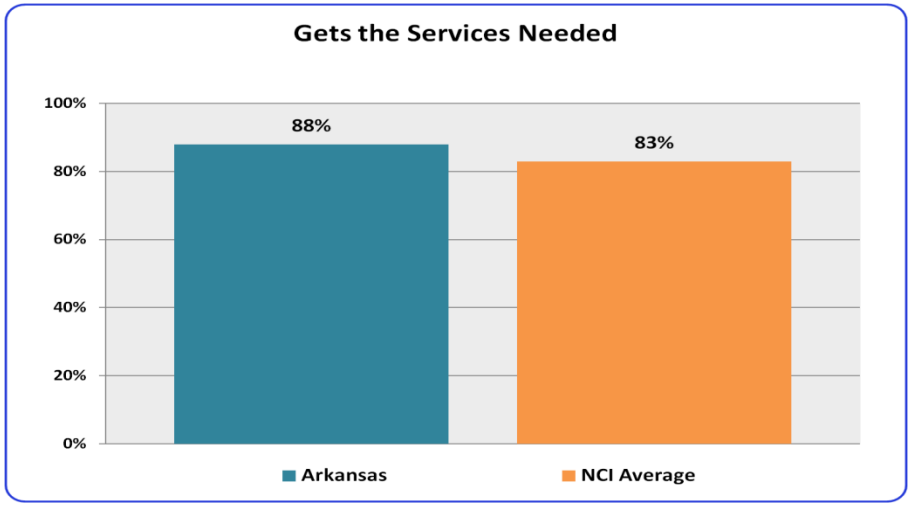
This graph illustrates 90% of respondents from Arkansas and 84% of respondents across NCI States reported they always have adequate transportation.

GRAPH 82. TYPICAL MODE OF TRANSPORTATION



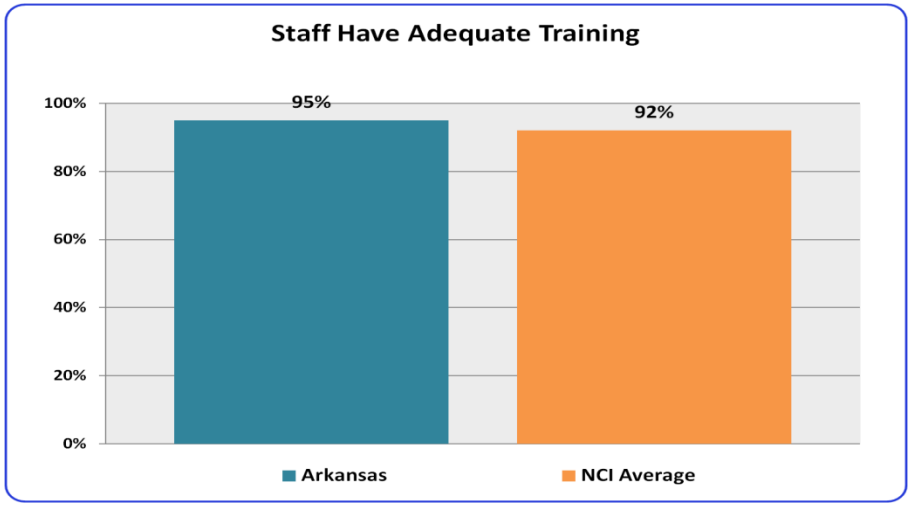
This graph illustrates the usual way respondents from Arkansas and across NCI States reported they get to places are, respectively: 49% and 51% from staff in provider vehicle; 2% and 8% from specialized transportation; 67% and 34% from staff in staff's car; 45% and 46% from family and friends; and 4% and 11% use public transportation; and 12% and 15% transport themselves.

GRAPH 83. GETS NEEDED SERVICES



This graph illustrates 88% of respondents from Arkansas and 83% of respondents across NCI States reported they get the services they need.

GRAPH 84. STAFF HAVE ADEQUATE TRAINING

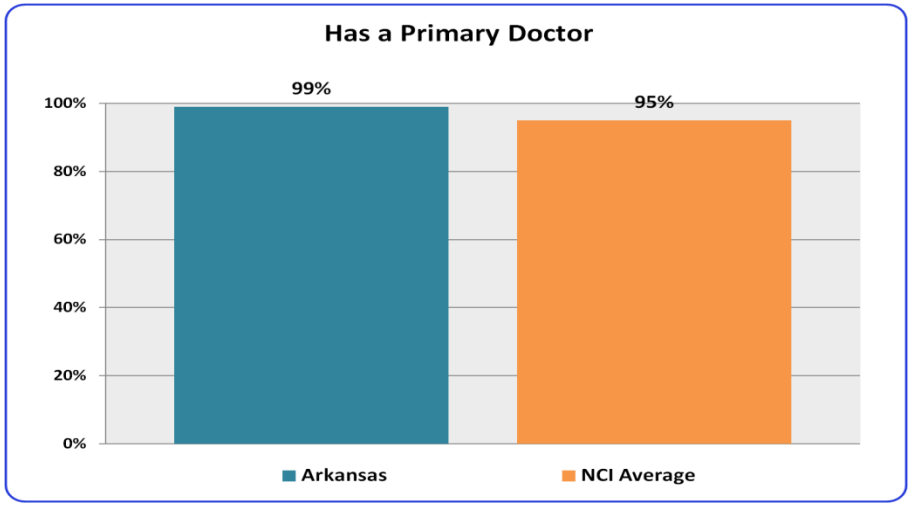


This graph illustrates 95% of respondents from Arkansas and 92% of respondents across NCI States reported their staff have adequate training.

Health

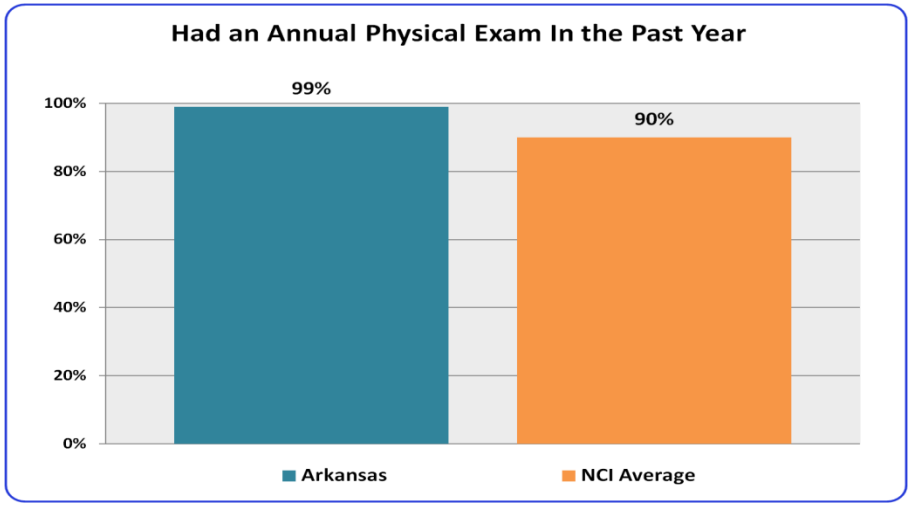
People secure needed health services.

GRAPH 85. HAS A PRIMARY CARE DOCTOR



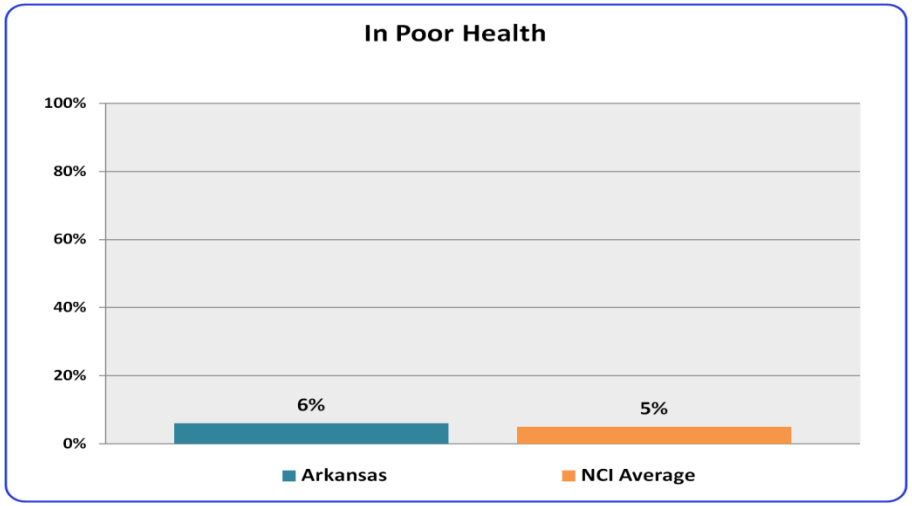
This graph illustrates 99% of respondents from Arkansas and 95% of respondents across NCI States were reported to have a primary care doctor.

GRAPH 86. HAD AN ANNUAL PHYSICAL EXAM



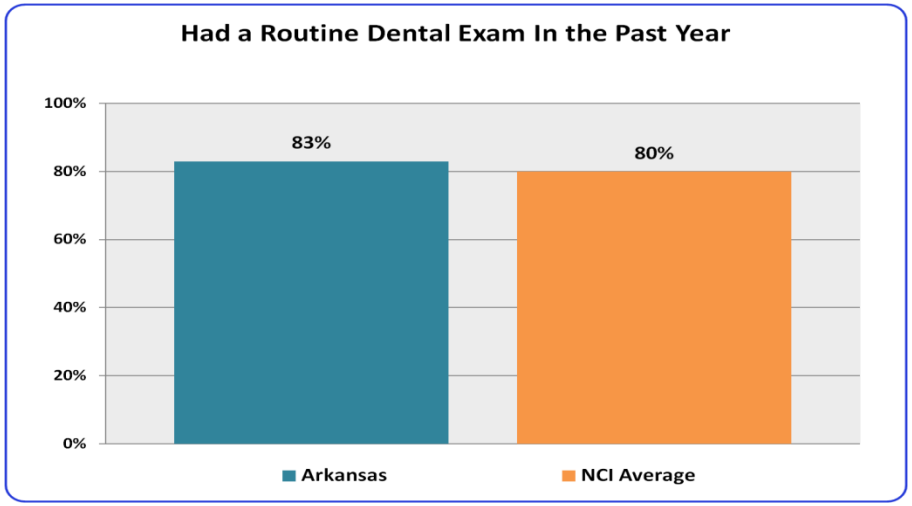
This graph illustrates 99% of respondents from Arkansas and 90% of respondents across NCI States were reported to have had a physical exam in the past year.

GRAPH 87. IN POOR HEALTH



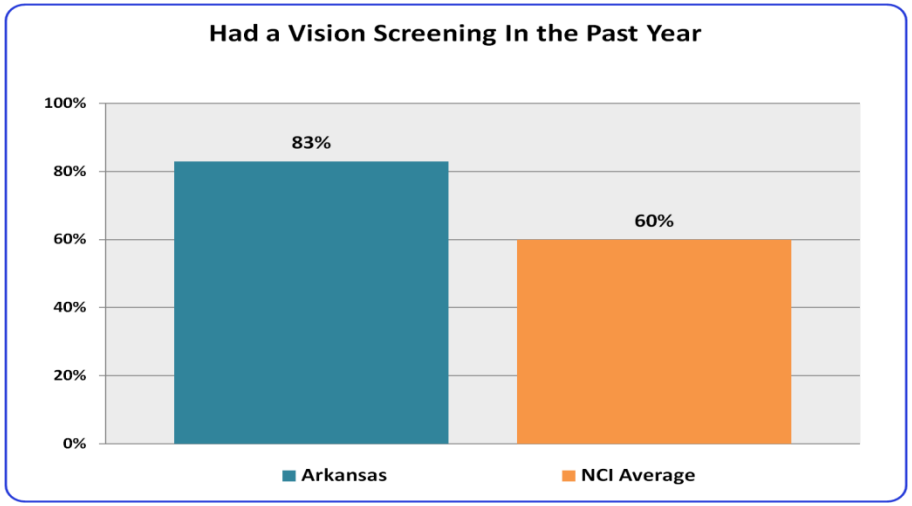
This graph illustrates 6% of respondents from Arkansas and 5% of respondents across NCI States were reported to be in poor health.

GRAPH 88. HAD A DENTAL EXAM IN THE PAST YEAR



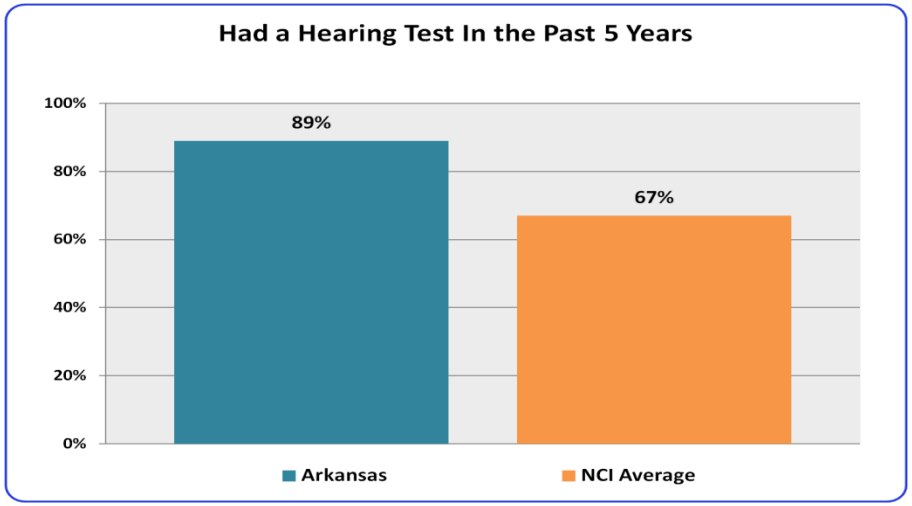
This graph illustrates 83% of respondents from Arkansas and 80% of respondents across NCI States were reported to have had a dental exam in the past year.

GRAPH 89. HAD A VISION SCREENING IN THE PAST YEAR



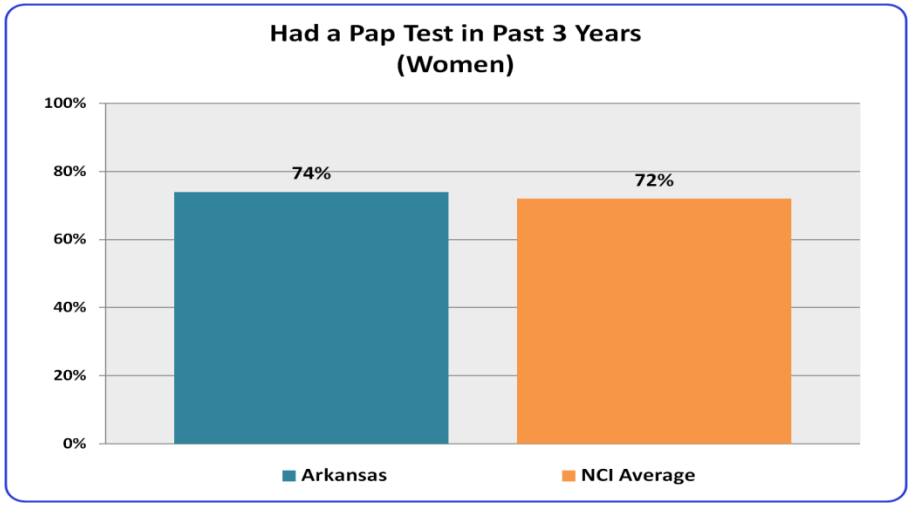
This graph illustrates 83% of respondents from Arkansas and 60% of respondents across NCI States were reported to have had a vision screening in the past year.

GRAPH 90. HAD A HEARING TEST IN THE PAST 5 YEARS



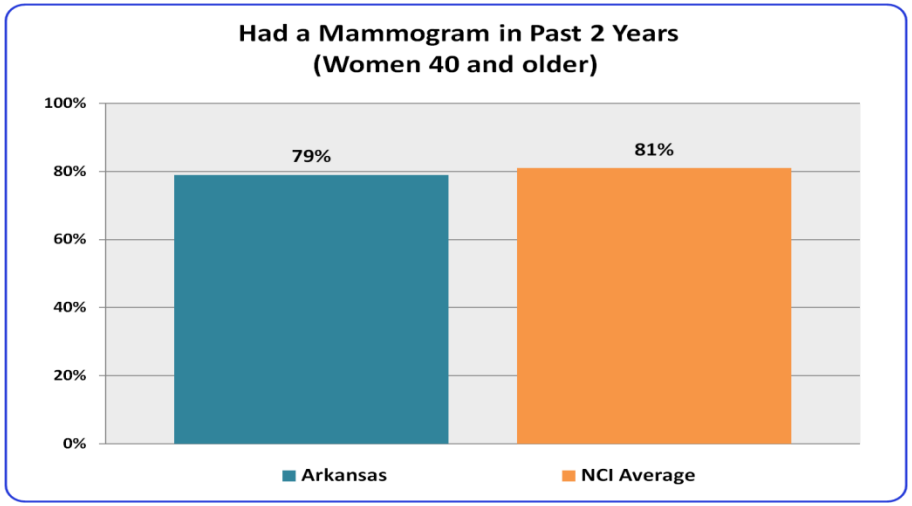
This graph illustrates 89% of respondents from Arkansas and 67% of respondents across NCI States were reported to have had a hearing test in the past 5 years.

GRAPH 91. HAD A PAP TEST (PAST 3 YEARS, WOMEN)



This graph illustrates of female respondents, 74% from Arkansas and 72% across NCI States were reported to have had a Pap Test in the past 3 years.

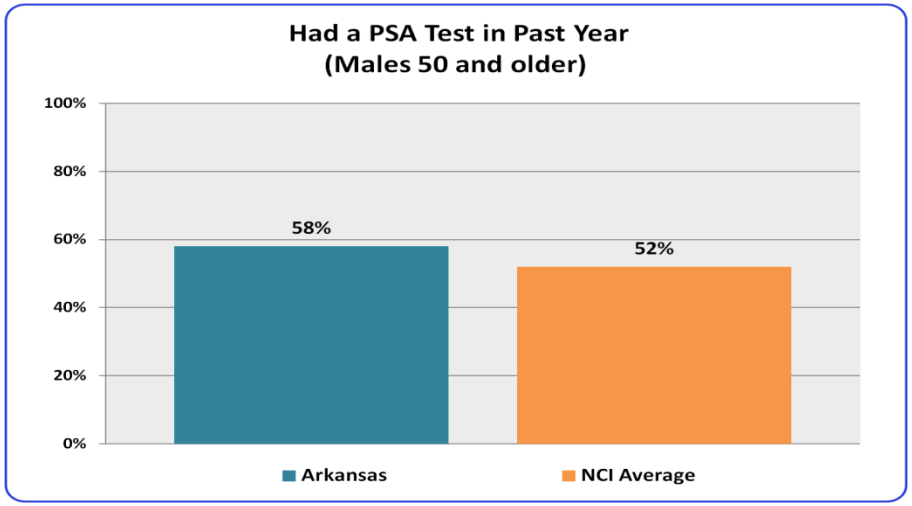
GRAPH 92. HAD A MAMMOGRAM (PAST 2 YEARS, WOMEN 40 AND OLDER)



This graph illustrates of female respondents 40 and older, 79% from Arkansas and 81% across NCI States were reported to have had a Mammogram in the past 2 years.

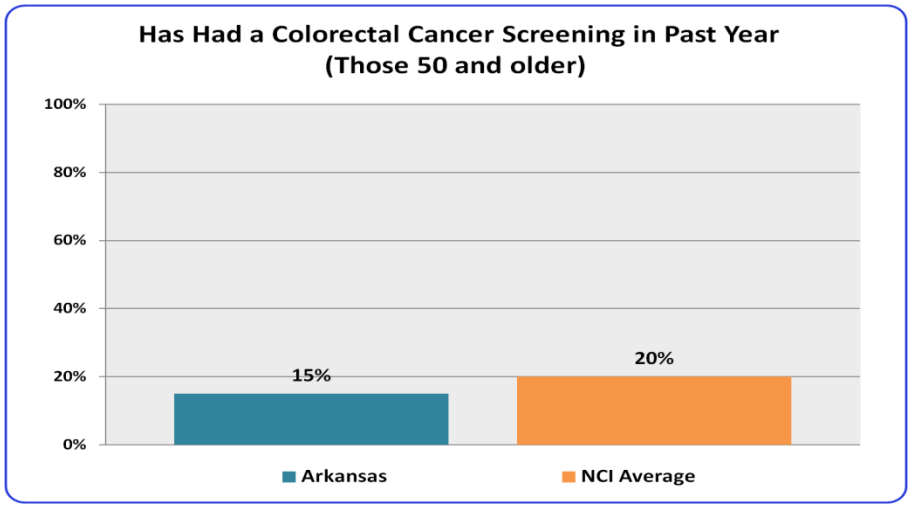
NATIONAL CORE INDICATORS

GRAPH 93. HAD A PSA TEST (PAST YEAR, MEN 50 AND OLDER)



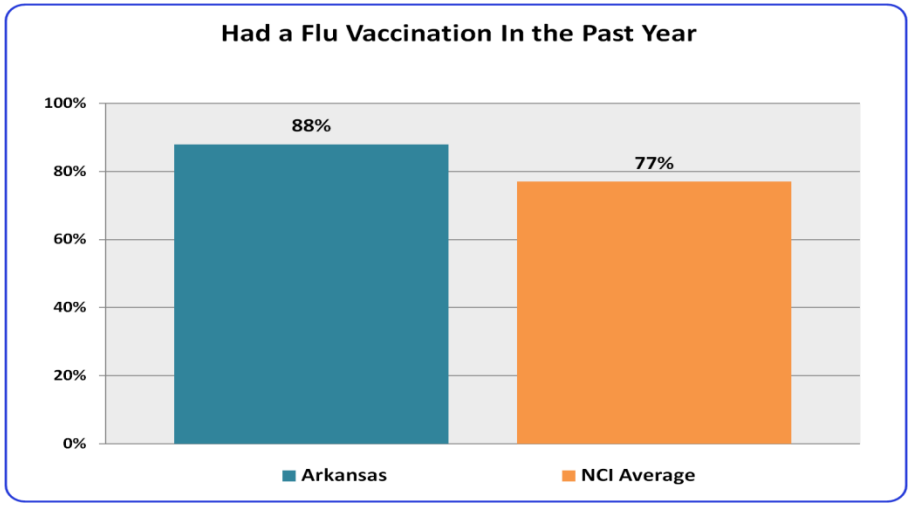
This graph illustrates of male respondents 50 and older, 58% from Arkansas and 52% across NCI States were reported to have had a PSA Test in the past year.

GRAPH 94. HAD A COLORECTAL CANCER SCREENING (PAST YEAR, INDIVIDUALS 50 AND OLDER)



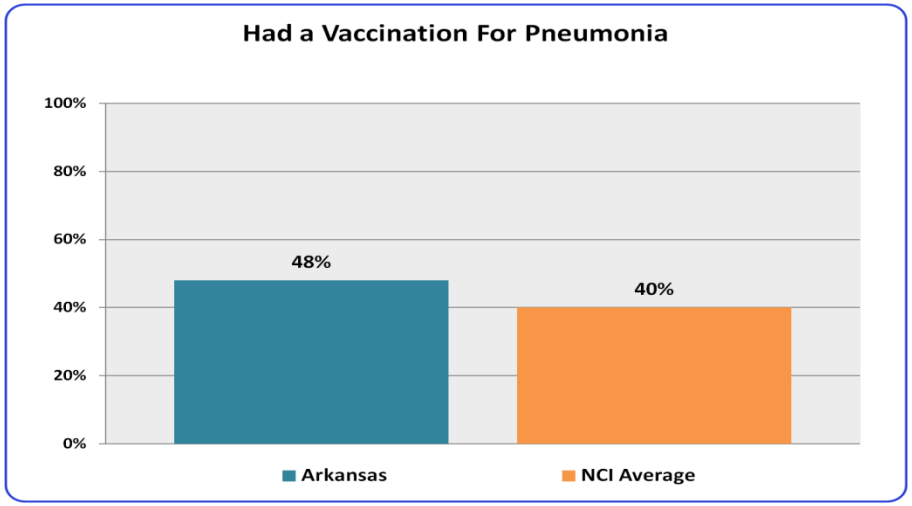
This graph illustrates of respondents 50 and older, 15% from Arkansas and 20% across NCI States were reported to have had a Colorectal Cancer Screening in the past year.

GRAPH 95. HAD A FLU VACCINE IN THE PAST YEAR



This graph illustrates 88% of respondents from Arkansas and 77% of respondents across NCI States were reported to have had a flu vaccine in the past year.

GRAPH 96. HAS EVER BEEN VACCINATED FOR PNEUMONIA

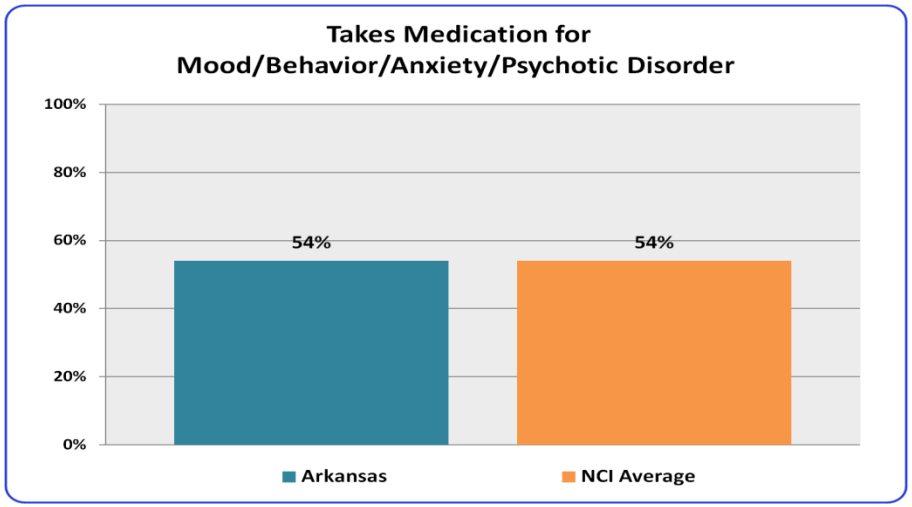


This graph illustrates 48% of respondents from Arkansas and 40% of respondents across NCI States were reported to have ever been vaccinated for pneumonia.

Medication

Medications are managed effectively and appropriately.

GRAPH 97. TAKE AT LEAST ONE MEDICATION FOR MOOD, BEHAVIOR, ANXIETY, OR PSYCHOTIC DISORDER



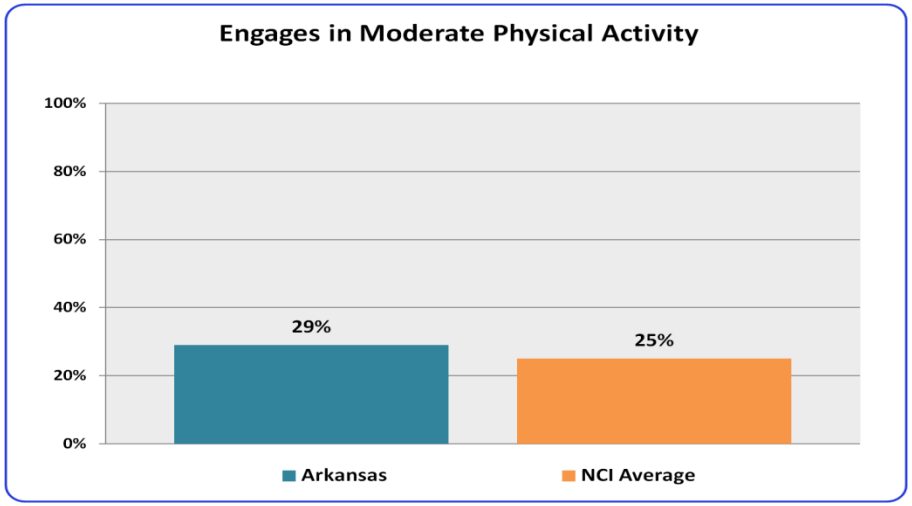
This graph illustrates 54% of respondents from Arkansas and 54% of respondents across NCI States were reported to be taking at least one medication for a mood, behavior, anxiety, or psychotic disorder.

NATIONAL CORE INDICATORS

Wellness

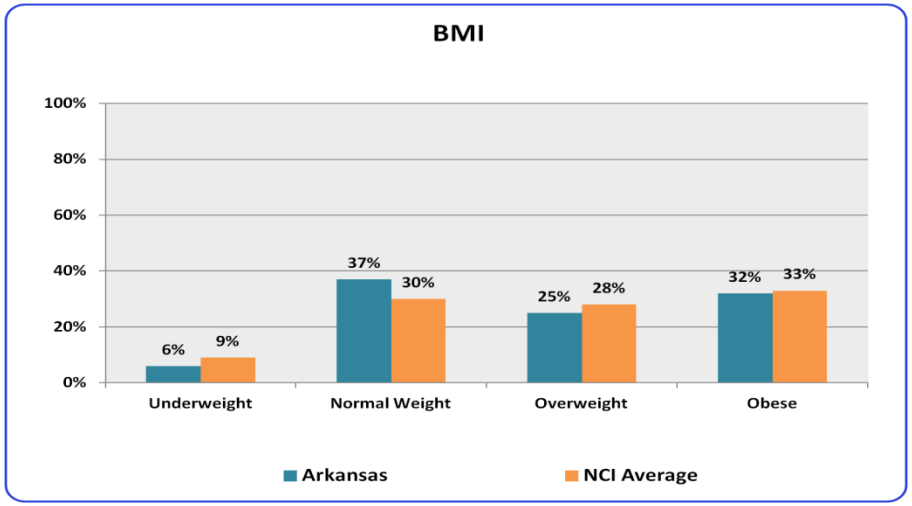
People are supported to maintain healthy habits.

GRAPH 98. ENGAGES IN MODERATE PHYSICAL ACTIVITY



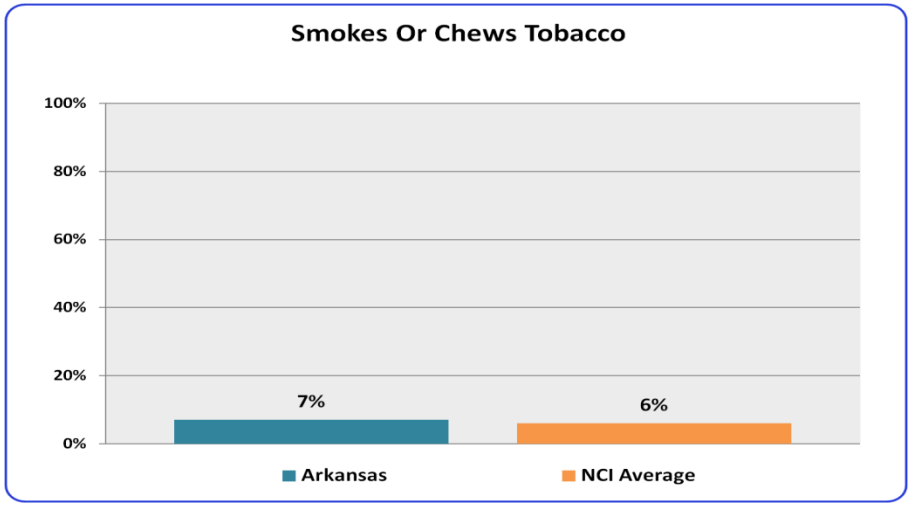
This graph illustrates 29% of respondents from Arkansas and 25% of respondents across NCI States were reported to engage in moderate physical activity (a minimum of 30 minutes of activity 3 times a week).

GRAPH 99. BMI (BODY MASS INDEX)



This graph illustrates based on Body Mass Index (BMI), respondents from Arkansas and across NCI States are in the following categories, respectively: 6% and 9% underweight, 37% and 30% within a normal weight, 25% and 28% overweight, and 32% and 33% obese.

GRAPH 100. USES TOBACCO

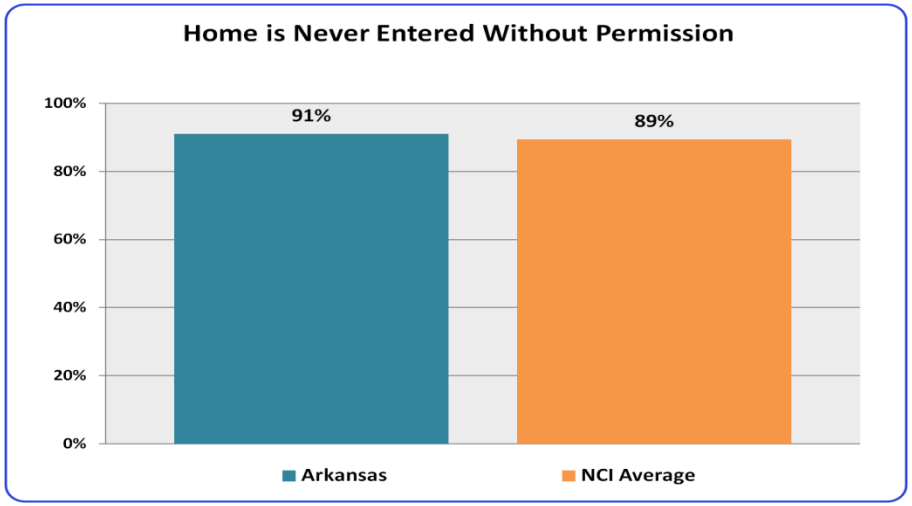


This graph illustrates 7% of respondents from Arkansas and 6% of respondents across NCI States were reported to smoke or chew tobacco.

Respect and Rights

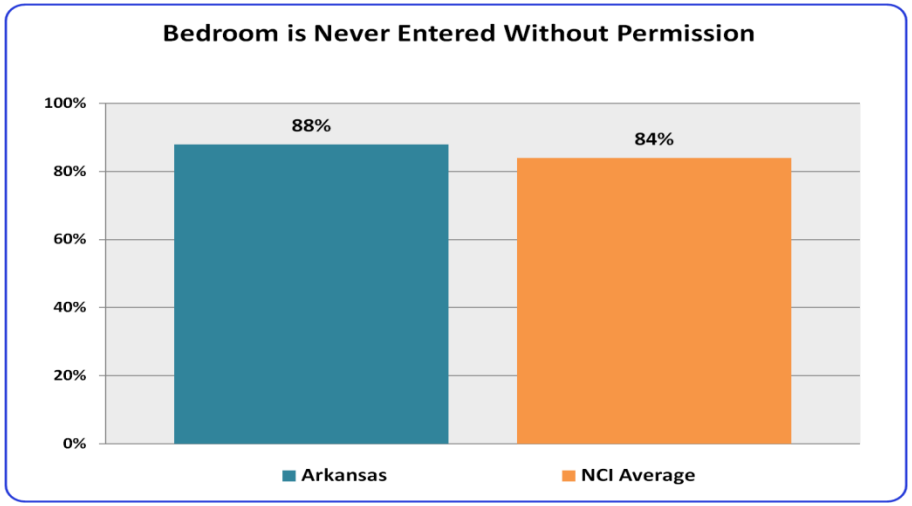
People receive the same respect and protections as others in the community.

GRAPH 101. HOME IS NEVER ENTERED WITHOUT PERMISSION



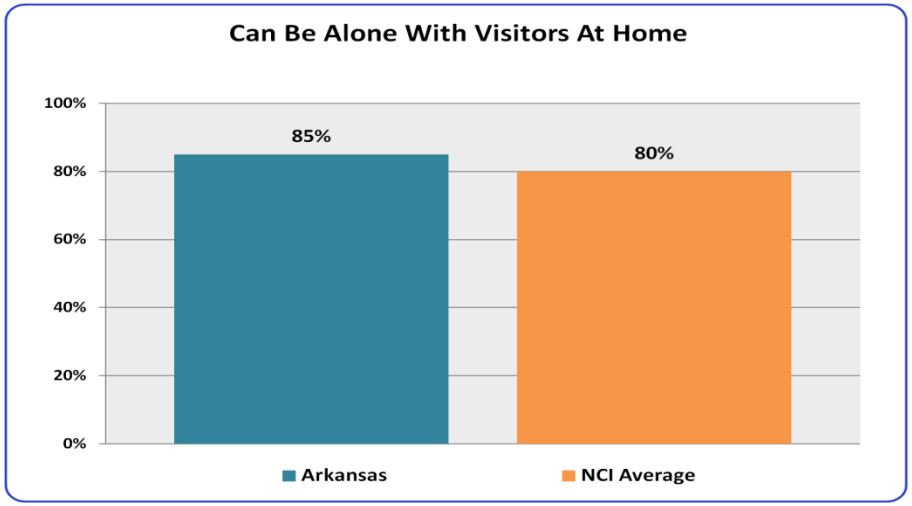
This graph illustrates 91% of respondents from Arkansas and 89% of respondents across NCI States reported people never enter their home without asking permission.

GRAPH 102. BEDROOM IS NEVER ENTERED WITHOUT PERMISSION



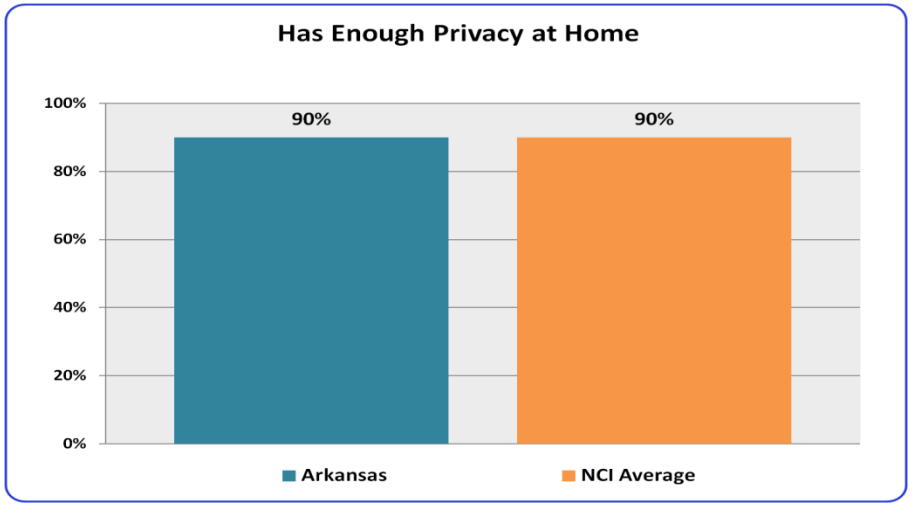
This graph illustrates 88% of respondents from Arkansas and 84% of respondents across NCI States reported people never enter their bedroom without asking permission.

GRAPH 103. CAN BE ALONE AT HOME WITH VISITORS



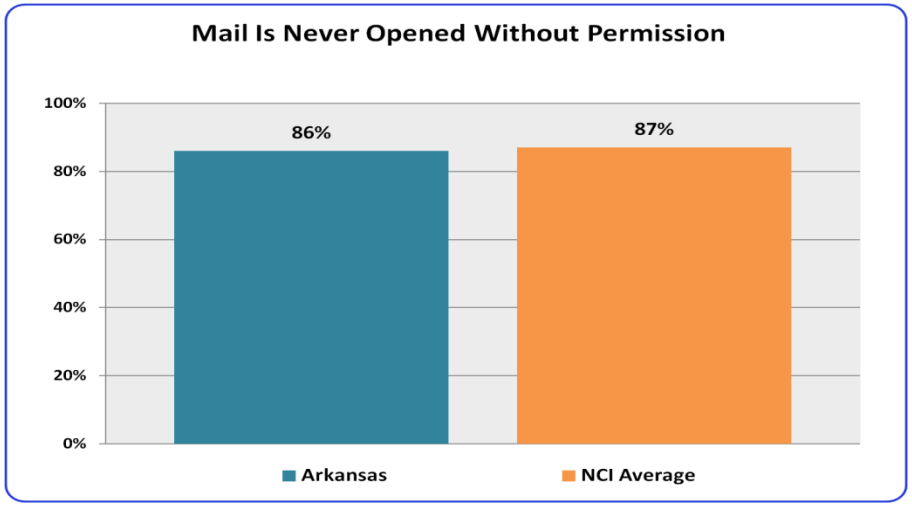
This graph illustrates 85% of respondents from Arkansas and 80% of respondents across NCI States reported they can be alone at home with visitors.

GRAPH 104. HAS ENOUGH PRIVACY AT HOME



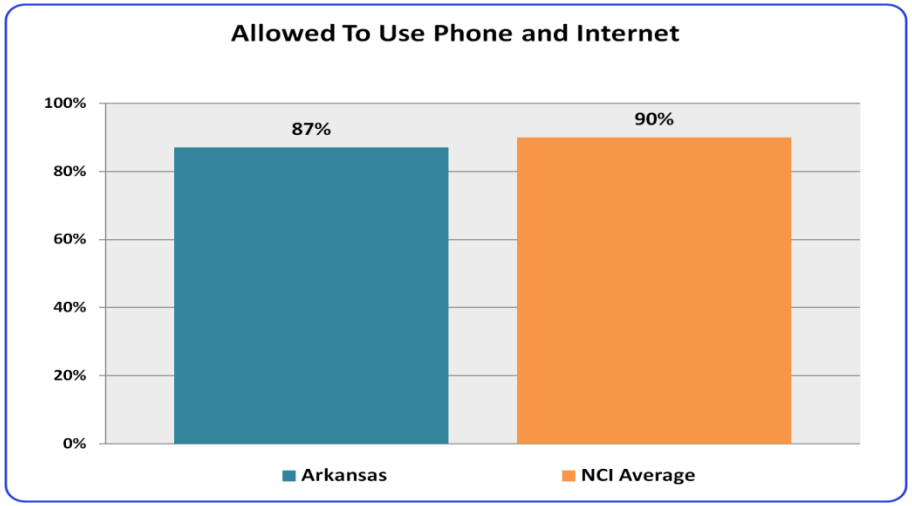
This graph illustrates 90% of respondents from Arkansas and 90% of respondents across NCI States reported they have enough privacy at home.

GRAPH 105. MAIL OR EMAIL IS NEVER OPENED WITHOUT PERMISSION



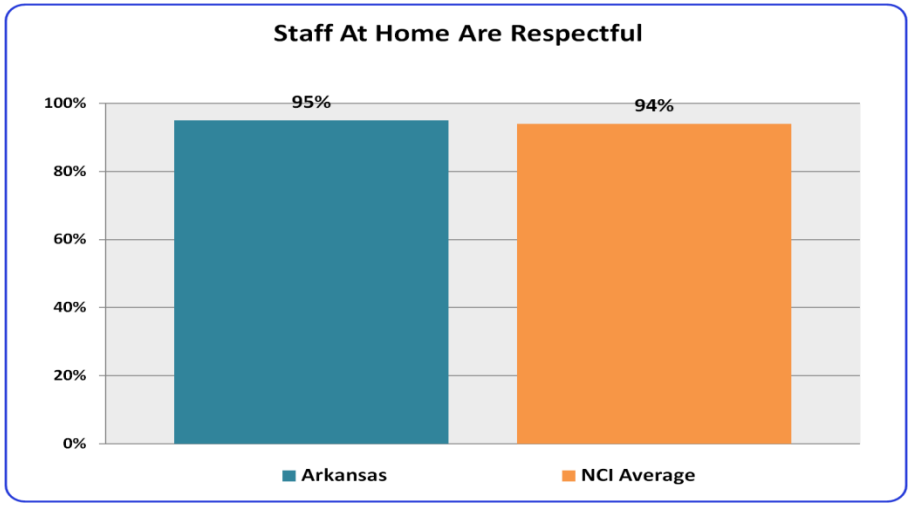
This graph illustrates 86% of respondents from Arkansas and 87% of respondents across NCI States reported their mail or email is never opened without permission.

GRAPH 106. CAN USE PHONE AND INTERNET WITHOUT RESTRICTIONS



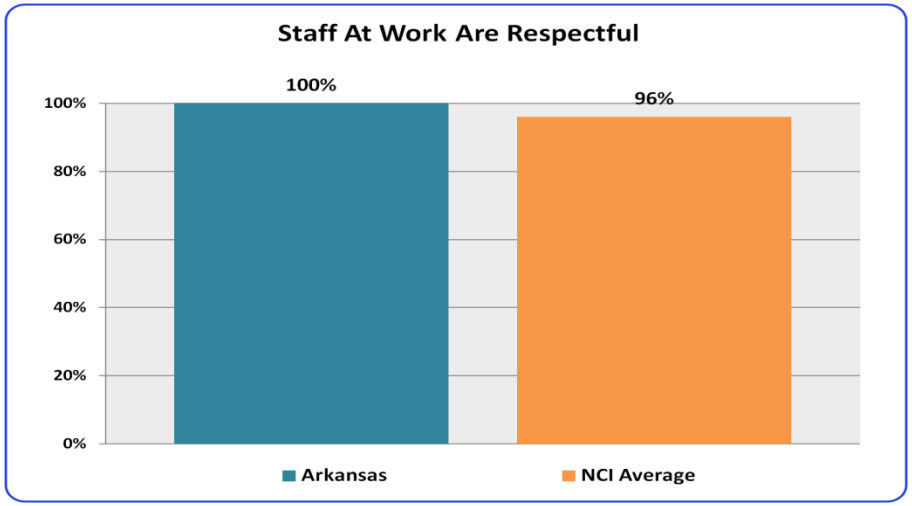
This graph illustrates 87% of respondents from Arkansas and 90% of respondents across NCI States reported they could use the phone or internet without restrictions.

GRAPH 107. STAFF AT HOME ARE NICE AND POILTE



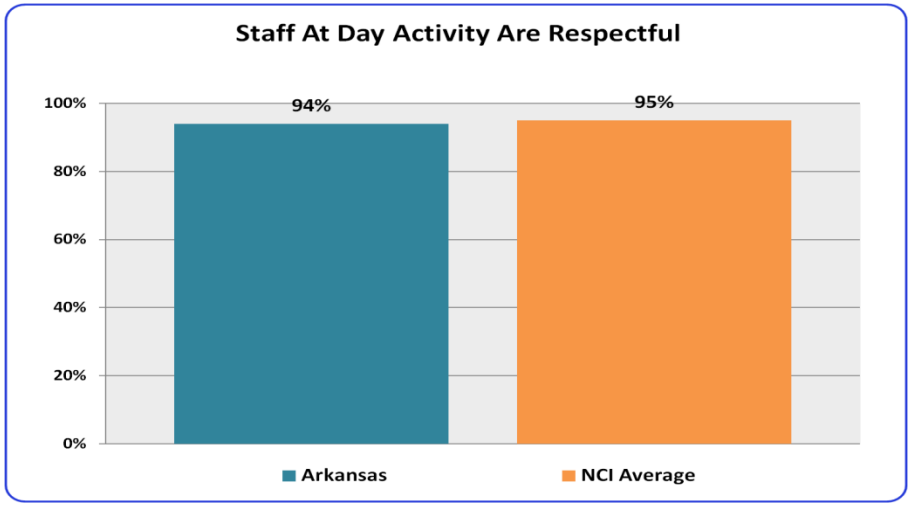
This graph illustrates 95% of respondents from Arkansas and 94% of respondents across NCI States reported staff at home are nice and polite.

GRAPH 108. STAFF AT WORK ARE NICE AND POLITE



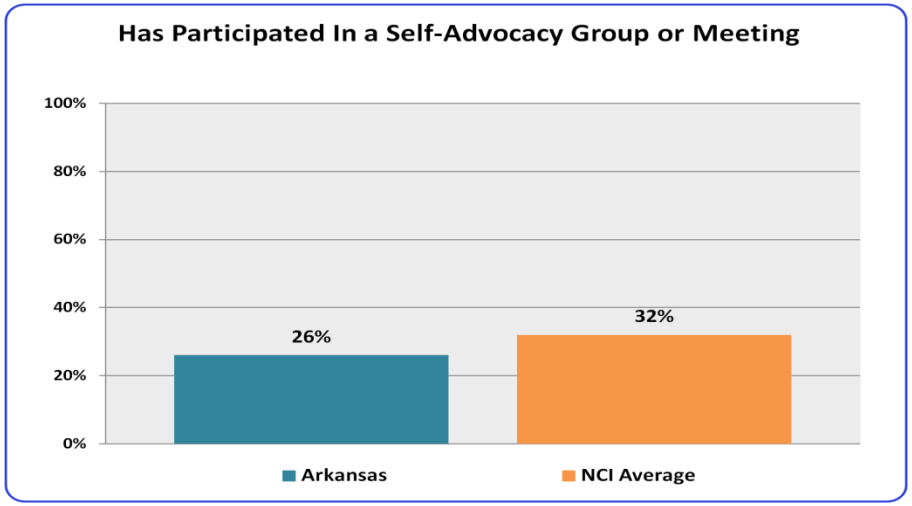
This graph illustrates 100% of respondents from Arkansas and 96% of respondents across NCI States reported staff at their work are nice and polite.

GRAPH 109. STAFF AT DAY ACTIVITY ARE NICE AND POLITE



This graph illustrates 94% of respondents from Arkansas and 95% of respondents across NCI States reported staff at their day activity are nice and polite.

GRAPH 110. HAS PARTICIPATED IN A SELF ADVOCACY EVENT

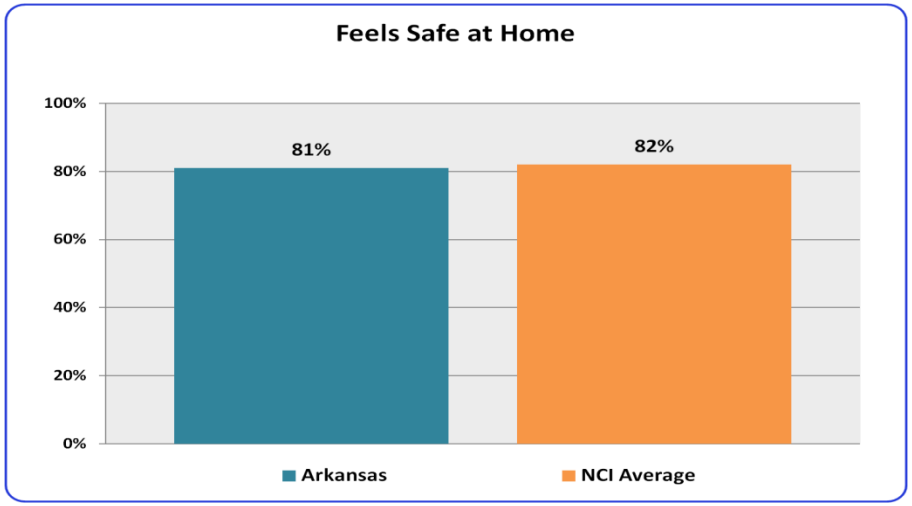


This graph illustrates 26% of respondents from Arkansas and 32% of respondents across NCI States reported they participated in a self-advocacy event, or chose not to.

Safety

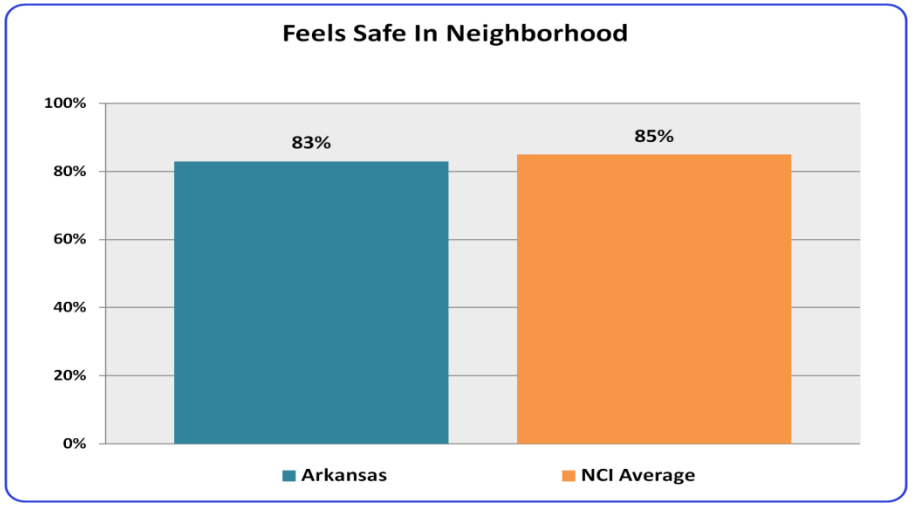
People are safe from abuse, neglect, and injury.

GRAPH 111. NEVER FEELS SCARED AT HOME



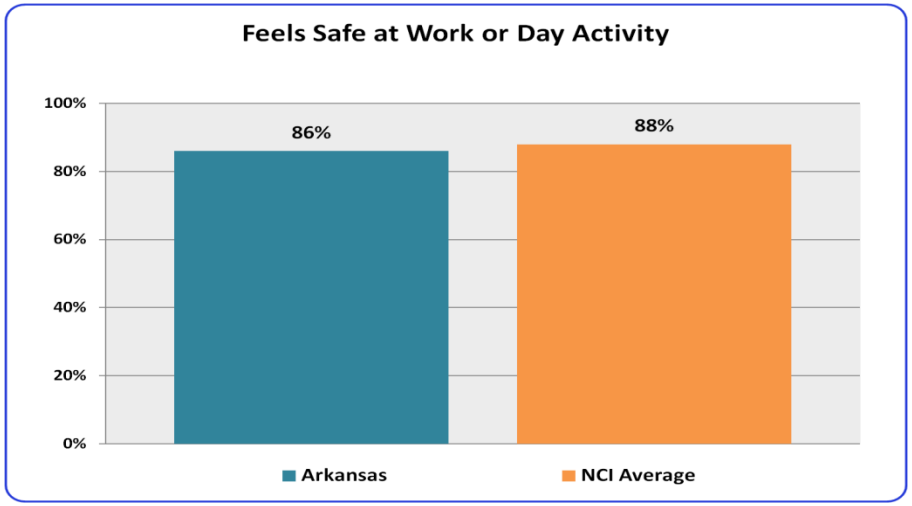
This graph illustrates 81% of respondents from Arkansas and 82% of respondents across NCI States reported they never feel scared at home.

GRAPH 112. NEVER FEELS SCARED IN NEIGHBORHOOD



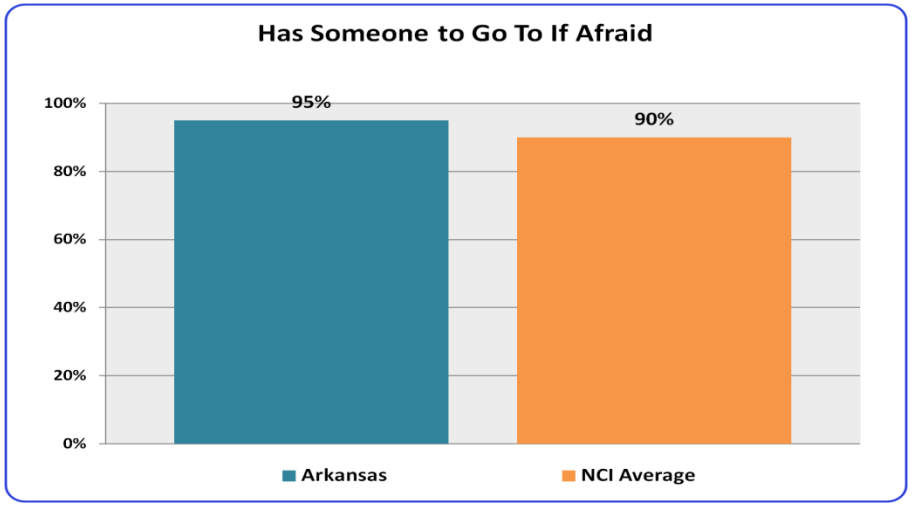
This graph illustrates 83% of respondents from Arkansas and 85% of respondents across NCI States reported they never feel scared in their neighborhood.

GRAPH 113. NEVER FEELS SCARED AT WORK OR DAY ACTIVITY



This graph illustrates 86% of respondents from Arkansas and 88% of respondents across NCI States reported they never feel scared at their work or day activity.

GRAPH 114. HAS SOMEONE TO GO TO FOR HELP IF SCARED



This graph illustrates 95% of respondents from Arkansas and 90% of respondents across NCI States reported they have someone to go to for help if they feel scared.

Summary

Recommendations/best practices for interpreting results:

- The NCI State Report allows the state to compare its own results against the average across all NCI states reporting for that particular year.
- The NCI State Report will be generated on an annual basis, enabling states to track system-level changes in performance and outcomes over time as well as in relation to the average across all NCI states.

Cautions:

- All the data presented in this report are "raw" data, meaning no statistical testing was performed. For individual state-to-state comparisons, please refer to the 2011-12 NCI Adult Consumer Survey Report, which is posted on the NCI website (http://www.nationalcoreindicators.org).
- A few of these charts show results for questions that had a small number of survey responses (e.g., questions on self-directed supports). To locate the n's (number of responses) for each question, please review the aforementioned 2011-12 NCI Adult Consumer Survey Report.

To review additional NCI reports, visit http://www.nationalcoreindicators.org.

For further information regarding this State Report, please contact Josh Engler at jengler@hsri.org