

Care * Commit * Connect

DCFS currently connects clients with open cases to the following community services:

- Counseling
- Child care
- Drug treatment
- Intensive family services
- Interpretation for the hearing impaired
- Psychological evaluations
- Residential care
- Respite and shelter care
- Support groups for sexual abuse victims and non-offending caretakers
- Therapeutic foster care
- Treatment for perpetrators of child sexual abuse
- Translation for non-English speaking clients

A complete list of current contracted services and community providers is posted on the DCFS website: <http://www.arkansas.gov/dhs/chiinfam>

DCFS agency staff directly provides the following services:

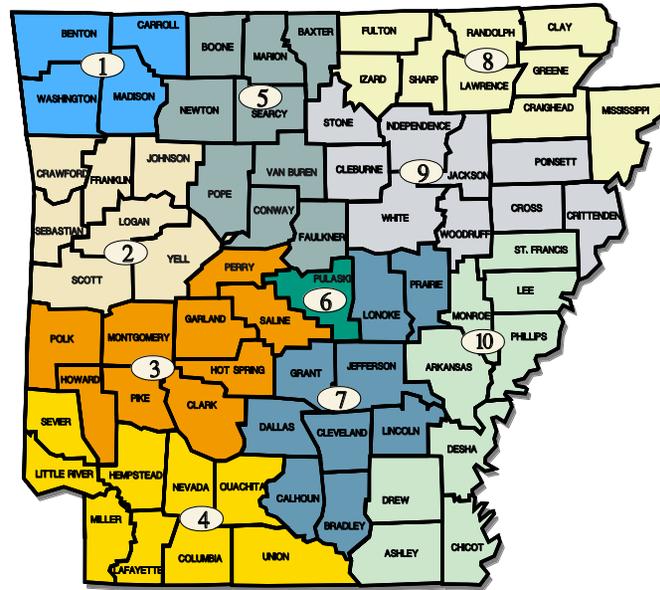
- Adoption services
- Case management
- Family support
- Foster care services
- Transitional services for youth 14-21
- Parenting education and support
- Protective services
- Reunification and supportive services

If you are interested in more information regarding what services are available in your specific county, please contact your local DCFS county office. Contact information for county offices can be found at: <http://www.arkansas.gov/dhs>

Pub 409



DCFS Area Map



For assistance in contacting your county office, dial your area office number below:

Area 1: 479-442-4029

Area 2: 479-782-4555

Area 3: 501-847-6056

Area 4: 870-777-8656

Area 5: 501-730-9907

Area 6: 501-371-1122

Area 7: 870-534-4200

Area 8: 870-972-1732

Area 9: 870-732-5170

Area 10: 870-367-6835

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Division of Children and Family Services

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WHAT IS DCFS?



A Guide to the Services Provided by DCFS



What is DCFS?

The Division of Children and Family Services (DCFS) is a part of the Arkansas Department of Human Services (DHS). DCFS works to keep children safe and families together. The Division also provides foster care when a child must be removed from his or her home; when this happens, DCFS works with the family to reunite them with their child as soon as safely possible. If it's not possible for the child to return home, DCFS works to find him or her a temporary safe place to live until an adoptive home or another appropriate permanent placement can be found.

What is the Mission of DCFS?

Our mission is to keep children safe and help families. DCFS will respectfully engage families and youth and use community-based services and supports to assist parents in successfully caring for their children. We will focus on the safety, permanency and well-being of all children and youth.

What services does DCFS generally provide?

DCFS offers many services. Some services are provided directly to families by agency staff and DCFS partners. Other services are provided by community agencies. Services may be either voluntary or court-ordered. A family's strengths and needs are assessed in order to find out which services are appropriate; this includes a discussion with the family. *Due to limited funding and capacity, some services are not available in all counties.* Despite these limitations, DCFS always works to keep children safe and strengthen Arkansas families.

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Specific DCFS Services

Supportive Services help to strengthen families and prevent child maltreatment by addressing the underlying causes *before* it occurs. These services are *voluntary* and families may request them at any time. If you feel you or your family may be in need of support, please contact your DCFS county office. Services may include:

- Counseling
- Parent education
- Tutoring

For more information call (501) 682-2447

Child Maltreatment Investigations involve DCFS and State Police investigations of reports of alleged child maltreatment. The investigation determines if the evidence proves child maltreatment occurred. Also, the investigation determines if the involved children are safe in their home. If a child's health or safety is at risk, a safety plan may be developed, or the child may be placed in an out-of-home placement.

For more information call (501) 682-1554

Child Protective Services are provided by DCFS staff and more than 100 community-based providers throughout Arkansas. These services may be part of the case plan developed by the family and the DCFS worker. The juvenile judges may also order these services as part of the case plan. Services may include:

- Counseling
- In-home support
- Language interpreters
- Parent education
- Supervised visitation
- In-home parenting services

For more information, call (501) 682-1554

Temporary Out-of-Home Services provide a child who cannot safely remain in his or her home with a short-term place to live while DCFS has custody of the child. Some children may be placed with a foster family, while other children may be placed in a specialized medical and/or therapeutic setting that best meets their needs. Non-parental relatives who want to take care of the child may become a type of foster parents known as provisional foster parents, who must be evaluated, trained, and approved like any other foster parent.

For more information call (501) 682-8537

Transitional Services provide basic life skills and training to youth in foster care to help prepare them to successfully transition into adulthood. These services encourage youth to complete high school and continue their education. Youth receive assistance with their post-secondary educational needs and/or vocational training.

The Arkansas Education and Training Voucher Program (ETV) offers funds to foster youth and former foster youth to help them attend colleges, universities, and vocational training on a first-come, first-serve basis.

For more information call (501) 682-8453

Adoption Services aim to find a permanent, loving home for children who cannot safely return to their parents or family. Services may include:

- Locating, evaluating, and training families who want to adopt a child
- Maintaining a Voluntary Adoption Registry
- Assisting adoptive families with applying for adoption subsidies
- Assisting birth parents who choose to place their newborn for adoption

For more information call (501) 682-8437