



Division of Children and Family Services

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Dear DCFS Foster Parent,

DCFS is pleased to announce the new "After Hours Resource Line" to better support foster parents when striving to meet the health care needs of children placed in their home.

DCFS has partnered with Arkansas Children's Hospital (ACH) to provide an after hour's call line available for you to contact and ask questions related to the medical needs of the children placed in your home. This line is to be used only after hours AND in situations when the child does not have a primary care provider (PCP), the PCP is unknown, or family doctor assigned cannot be contacted after hours.

The phone line is **1-800-632-4502**. Please identify yourself as a DCFS foster family and provide the needed information. The call will be screened to ensure appropriate use. ACH will have staff available to provide instructions for calls screened in. ACH will provide follow up information on all calls to Stephanie Stone, FSW Well-Being, Foster Care Unit, to ensure that the appropriate staff members receive the information in order to ensure continued health care follow up.

The hours of operation for this call line are:

Monday through Thursday 5:00 pm-7:30 am
Friday 5:00 pm through Monday 7:30 am

Calls made outside these times will not be answered.

We appreciate the care that you provide to children in foster care across the state and hope that this will provide further support to you and to our children as we work together to meet their needs.

Sincerely,

Cecile Blucker
Director